

SkillsFuture Festival 2026

(8 Oct 2026 – NCS Group)

Job Listing Booklet



As part of our effort to save the environment,
please return this booklet at the exit after you
have completed all interviews.

About e2i (Employment and Employability Institute)

e2i is the empowering network for workers and employers seeking employment and employability solutions. e2i serves as a bridge between workers and employers, connecting with workers to offer job security through job-matching, career guidance and skills upgrading services, and partnering employers to address their manpower needs through recruitment, training and job redesign solutions. e2i is a tripartite initiative of the National Trades Union Congress set up to support nation-wide manpower and skills upgrading initiatives. For more information, please visit www.e2i.com.sg

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#1 NCS

NCS is a leading AI Tech Services company. With a 15,000-strong team across the Asia Pacific, NCS scales its platforms and capabilities to provide clients with greater agility and AI expertise across a range of Industries. Embracing a strong ecosystem of global partners, NCS transforms technology services delivery combining AI with digital resilience to drive real business impact. NCS is a subsidiary of the Singtel Group.

Job Positions	Pre-requisites	Working Hours / Location
1. Engineers, End User Support	Job Description: - Join Team NCS as an End User Support Engineer. - Empowering People Through Technology. - We're looking for an End User Support Engineer to join our Public Service team and be the first point of contact for our clients' technology needs. You'll provide essential technical support that keeps people productive, solving real problems for real users every day. - This isn't just about fixing technical issues—it's about delivering exceptional service, building trust with every interaction, and being part of a team that values both technical excellence and genuine human connection. - What You'll Be Doing - First-Line Technical Support - Provide responsive support for desktops, notebooks, tablets, and smartphones via phone, email, and remote-support tools - Deliver first-call resolution wherever possible, ensuring users get back to work quickly - Classify and prioritise incidents based on urgency and business impact - Microsoft 365 & Workplace Technology - Troubleshoot Windows, Active Directory, and Microsoft 365 issues - Administer user accounts, mailboxes, licenses, and basic M365 services - Support clients through M365 transitions and migration activities - Infrastructure & Connectivity - Resolve Wi-Fi, LAN, and VPN connectivity issues - Support hardware and peripheral troubleshooting - Understand and apply fundamental networking concepts (TCP/IP, DNS, DHCP, VPN) - Case Management & Documentation - Maintain ownership of cases from initial contact through to resolution - Escalate complex issues to resolver groups while keeping customers informed - Document incidents accurately and completely in the ticketing system - Provide timely status updates and manage customer expectations throughout the resolution process - Service Excellence - Ensure all calls are answered and emails responded to promptly	42-44 - Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	- Follow work instructions and service level agreements - Notify your Team Lead of any unusual surge in incidents - Contribute to a customer-first culture with patience and professionalism Job Requirement: - Experience & Skills - Technical service desk, desktop support, or end-user support experience - Hands-on knowledge of Windows Operating Systems and Active Directory account administration - Working experience with Microsoft 365 applications and ecosystems - Good understanding of hardware, peripherals, and common workplace technologies - Experience supporting Wi-Fi/LAN connectivity - Technical Knowledge - Fundamental networking concepts: TCP/IP, DNS, DHCP, VPN - Exposure to M365 Admin Center, Teams, SharePoint, Exchange, Entra ID (Azure AD), and Intune is advantageous - Basic understanding of ITIL framework principles - Certifications (Preferred) - Microsoft 365 Certified: Fundamentals (MS-900) strongly preferred - CompTIA A+ preferred - Personal Qualities - Strong customer service orientation with patience when dealing with non-technical users - Excellent spoken and written English communication skills - Meticulous attention to detail in incident documentation - Ability to work independently while collaborating effectively with team members - Calm under pressure and able to manage multiple priorities	
2. Network Engineers	Job Description: - Join Team NCS as a Network Engineer - Building Tomorrow's Connected Infrastructure, Together - We're looking for a Network Engineer to join our team and help deliver robust, secure network solutions that power critical operations for our clients across Singapore. You'll work with cutting-edge technologies in both wired and wireless environments, contributing to projects that make a real difference. - This is more than just maintaining networks—it's about designing resilient infrastructure, solving complex challenges, and growing your expertise alongside talented colleagues who are passionate about what they do. - Network Design & Implementation - Gather requirements and design network systems that meet our clients' needs - Install, configure, and implement network infrastructure across diverse environments - Plan and coordinate network changes with precision and care	42-44 - Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Technology Management • Manage enterprise firewalls including Checkpoint, Cisco FTD, and Palo Alto • Administer Cisco Nexus switches and F5 load balancers • Work with routing, switching, and network security technologies • Operations & Support • Monitor network performance proactively to ensure optimal availability • Troubleshoot incidents, perform root cause analysis, and implement lasting solutions • Align daily operations with ITIL/ITSM best practices including incident, change, and problem management • Documentation & Continuity • Create and maintain comprehensive network documentation • Keep accurate records of configurations, changes, and disaster recovery procedures • Implement service continuity measures including backup and recovery strategies • Collaboration & Growth • Support proposal preparation and solution presentations • Provide technical guidance to team members • Work alongside systems, cloud, and security engineers on integrated solutions Job Requirement: • Technical Skills • Hands-on experience with Checkpoint firewalls (essential) • Knowledge of routing, switching, and firewall operations • Familiarity with ITIL and ITSM methodologies • Understanding of network security concepts (ACL, VPN, ISE) • CCNA, CCNP, or CCIE certification preferred • Personal Qualities • Independent yet collaborative—you work well both solo and as part of a team • Detail-oriented with strong troubleshooting instincts • Clear communicator who can explain technical concepts to diverse audiences • Proactive mindset with a commitment to continuous learning	
3. Service Delivery Managers	Job Description: • Join Team NCS as a Service Delivery Manager. • Keeping Operations Running Smoothly, Every Day. • We're looking for a Service Delivery Manager to join our team and take ownership of day-to-day service operations for enterprise, end-user, or public-sector technology environments. You'll be the operational heartbeat—ensuring services run smoothly, incidents are resolved quickly, and our clients experience excellence at every touchpoint. • This is more than just managing tickets and SLAs—it's about building strong relationships, driving continuous improvement, and being the trusted partner our clients rely on to keep their operations resilient and responsive.	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Service Delivery & Operational Management • Manage day-to-day service delivery and Business As Usual (BAU) support for enterprise, end-user, or public-sector technology environments • Serve as the primary operational focal point for End-User Computing and Service Support (EUSS) activities • Monitor service performance against Service Level Agreements (SLAs) and Key Performance Indicators (KPIs) to ensure timely resolution of incidents, service requests, and queries • Escalate major, critical, or recurring issues to the Lead/Program Manager or Service Delivery Director as appropriate • Incident, Problem & Change Management • Coordinate and track incident investigations, root cause analysis (RCA), and closure to ensure timely resolution • Support health checks, application monitoring, and proactive BAU service activities to maintain system reliability • Assist in reviewing, scheduling, and coordinating enhancements, changes, maintenance tasks, and technology refresh efforts • Ensure all changes are executed in alignment with governance and quality standards • Reporting & Documentation • Prepare operational reports, dashboards, and status updates for stakeholders on a regular basis • Assist in reviewing service level performance, KPIs, and identifying gaps for continuous improvement • Document and maintain Standard Operating Procedures (SOPs), work instructions, and service management processes • Stakeholder & Vendor Coordination • Coordinate seamlessly with clients, partners, third-party vendors, and internal support groups to ensure smooth daily operations • Liaise with customer technical teams and interfacing application leaders to maintain operational continuity • Ensure effective and timely communication on services delivered to clients • Resource Planning & Team Support • Provide inputs for resource planning and forecasting based on operational needs • Assist senior managers in guiding junior engineers on operational tasks, standards, and best practices • Coordinate task assignments, follow up on deliverables, and ensure quality of service outputs • Service Excellence & Continuous Improvement • Promote service excellence, process discipline, and a quality culture within the team • Identify opportunities for service expansion or improvement and support business development activities	

Job Positions	Pre-requisites	Working Hours / Location
	• Participate in selected pre-sales or service-expansion opportunities as required Job Requirement: • Experience • Relevant experience in IT operations, service delivery, application support, or end-user services • Hands-on experience in incident, problem, and change management processes within live operational settings • Familiarity with SLA/KPI monitoring, operational reporting, and service performance management • Technical Knowledge • Good understanding of ITIL practices, particularly incident, request, change, and problem management • Knowledge of Service Level Agreement (SLA) and Key Performance Indicator (KPI) management • Understanding of Root Cause Analysis (RCA) and corrective action planning • Familiarity with Software Development Life Cycle (SDLC) and project management methodologies • Experience with service management platforms and ticketing tools (e.g., ServiceNow, BMC Remedy, or similar ITSM tools) • Core Competencies • Strong coordination and problem-solving skills with the ability to identify trends, gaps, and improvement opportunities • Excellent customer service mindset with a positive, proactive, and solution-oriented attitude • Effective communication skills (both written and spoken) to engage with clients, vendors, and internal teams • Stakeholder management capabilities with the ability to build respectful and trusting relationships across cross-functional teams • Strong analytical skills with attention to detail and the ability to manage multiple priorities effectively • Preferred Attributes • Public-sector or government-project experience is a strong advantage • ITIL Foundation certification (or higher) is preferred • Experience with operational audits, compliance, or governance frameworks is a plus • Familiarity with reporting and analysis tools such as Excel, Power BI, or dashboards • Ability to work collaboratively in a fast-paced, dynamic environment • Comfortable working with partners, third-party vendors, and interfacing application leaders • Professional Certifications (Advantageous) • ITIL Foundation (strongly recommended) • Additional certifications in IT Service Management, Quality Management, ISO 9001 Internal Audit, or related disciplines are a plus	
	Job Description:	

Job Positions	Pre-requisites	Working Hours / Location
4. Project Managers	• Join Team NCS as a Senior Project Manager. • Leading technology that transforms how organisations work. • We're looking for Project Managers to lead the delivery of enterprise technology programmes that drive real business transformation. You'll orchestrate complex initiatives spanning data platforms, AI and GenAI solutions, ERP implementations, digital platforms, communications engineering, and public-sector transformation, managing projects from initiation through to successful operational handover. • This isn't just about tracking timelines and budgets. It's about coordinating cross-functional teams, building trusted stakeholder relationships, and ensuring every programme delivers meaningful outcomes on time, within scope, and to the highest quality standards. • Programme Planning & Delivery • Plan and deliver enterprise technology programmes across data, AI, GenAI, ERP, digital platforms, communications engineering, and public-sector transformation initiatives • Lead full lifecycle delivery from initiation through implementation and transition to operations • Develop comprehensive project plans, timelines, and budgets while identifying and mitigating risks proactively • Coordinate cross-functional teams to manage dependencies and ensure cohesive execution • Support implementation through to successful go-live, operational handover, and post-implementation stabilisation • Programme Governance & Control • Manage end-to-end programme governance, including scope, schedules, budgets, resources, risks, issues, quality, change control, and delivery milestones • Establish and maintain governance processes, steering committees, and reporting frameworks • Monitor project performance against key metrics and KPIs, implementing corrective actions to maintain schedule and budget adherence • Manage project scope, changes, and conflicts with a focus on maintaining project integrity and stakeholder satisfaction • Ensure compliance with organisational policies, industry standards, and regulatory requirements throughout the project lifecycle • Track requirements changes and manage traceability throughout the project lifecycle • Stakeholder & Client Management • Coordinate with business, technical, and cross-functional teams to ensure programme objectives, dependencies, and implementation plans are aligned • Work closely with clients, partners, and delivery teams to manage expectations, resolve delivery challenges, and support effective decision-making	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Provide clear executive stakeholder reporting on programme progress, financials, risks, issues, key decisions, and transition-to-operations readiness • Build trusted client relationships to ensure satisfaction, successful delivery, and long-term engagement • Manage stakeholder communications and expectations across all project phases • Team Coordination & Operational Excellence • Direct cross-functional teams and foster a collaborative environment that promotes accountability and excellence • Coordinate with business teams, technical teams, partners, and cross-functional stakeholders to ensure delivery alignment • Ensure consistent use of delivery methodologies, frameworks, and best practices • Guide teams using both Agile and Waterfall approaches where appropriate • Identify process improvements and implement best practices in project management methodologies and tools • Documentation & Reporting • Prepare project status updates, delivery reports, meeting materials, and management presentations • Maintain comprehensive project documentation including plans, schedules, risk registers, and lessons learned • Provide regular, transparent reporting to clients and senior leadership Job Requirement: • Experience & Expertise • Experience in project or programme delivery, including governance, scope management, schedule tracking, budget control, and delivery coordination • Proven ability to manage project risks, issues, dependencies, change requests, and quality controls across the delivery lifecycle • Experience coordinating with business teams, technical teams, partners, and cross-functional stakeholders to ensure delivery alignment • For senior assignments, experience in multi-stream programme delivery, financial management, resource planning, and executive stakeholder reporting would be advantageous • Experience managing projects in consulting or system integration environments is preferred • Public sector delivery experience is a strong advantage • Technical & Domain Knowledge • Strong understanding of Agile, Waterfall, or hybrid delivery methodologies • Familiarity with enterprise technology domains such as: • Data platforms, analytics, and AI/ML initiatives • GenAI and Agentic AI solutions • ERP implementations (SAP, Oracle, etc.) • Digital platforms and cloud solutions (Azure, AWS, GCP)	

Job Positions	Pre-requisites	Working Hours / Location
	• Communications engineering and network infrastructure • Public-sector transformation programmes • Project Management Skills • Strong planning, documentation, communication, and stakeholder management skills • Ability to prepare project status updates, delivery reports, meeting materials, and management presentations • Proficiency with project management software and tools such as Microsoft Project, Jira, or equivalent platforms • Strong analytical and problem-solving abilities with attention to detail • Ability to manage budgets, forecasts, and project financials • Certifications • Project Management Professional (PMP) certification preferred • PRINCE2, Agile/Scrum (CSM, CSPO, PSM), or equivalent certifications advantageous • Personal Attributes • Self-motivated with a positive "can-do" attitude • Excellent presentation, communication, negotiation, and interpersonal skills • Able to lead, develop, and maintain respectful and trusting relationships • Experience working in a provider or vendor environment to deliver client projects • Familiar with working in a matrix organisation • Ability to thrive in dynamic and fast-paced environments	
5. Lead / Senior Project Managers	Job Description: • Join Team NCS as a Senior Project Manager. • Leading technology that transforms how organisations work. • Programme Planning & Delivery • Plan and deliver end-to-end enterprise technology programmes across data, AI, GenAI, ERP, digital platforms, communications engineering, infrastructure, cybersecurity and public-sector transformation initiatives. • Lead full lifecycle delivery from initiation through implementation, closure and transition to operations. • Define delivery roadmaps, milestones, success metrics, project plans, timelines and budgets aligned to business and client outcomes. • Coordinate cross-functional teams to manage dependencies, resolve blockers and ensure cohesive execution across multiple workstreams. • Ensure deliverables are completed on time, within budget and aligned to agreed quality standards and business outcomes. • Governance, Risk & Quality Control • Manage programme governance, scope, schedules, budgets, resources, risks, issues, quality, change control and delivery milestones. • Establish and run governance processes, steering committees, reporting frameworks and escalation channels.	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Monitor project performance against key metrics and KPIs, implementing corrective actions to maintain schedule, budget and quality adherence. • Manage scope changes, conflicts, risks and issues while maintaining project integrity and stakeholder satisfaction. • Ensure compliance with organisational policies, industry standards, regulatory requirements and security requirements throughout the project lifecycle. • Technical Workstream & Cybersecurity Delivery • Oversee multiple technical workstreams across network, server, storage, cloud, virtualisation, migration, testing, integration and security implementation. • Coordinate dependencies across technical teams, partners and client stakeholders to support smooth delivery. • Track technical workstream progress, manage blockers and ensure implementation remains aligned to programme milestones. • Coordinate cybersecurity activities, including security framework alignment, vulnerability management, remediation tracking and risk closure. • Support testing, operational readiness, service transition and handover to operations teams. • Stakeholder, Client & Executive Management • Serve as the primary delivery contact, ensuring transparent communication, alignment and timely decision-making. • Work closely with business, technical, delivery and operations teams to ensure solutions are implemented according to agreed objectives, timelines and standards. • Build trusted relationships with clients, executive stakeholders, partners and internal delivery teams to support successful delivery and long-term engagement. • Prepare and present steering committee materials, executive updates, dashboards and client reports covering progress, financials, risks, issues, key decisions and outcomes. • Manage stakeholder expectations across all project phases, providing regular status updates, escalation support and strategic recommendations. • Financial, Commercial & Resource Management • Monitor programme financial health, manage forecasts and resolve cost or schedule overruns. • Oversee budgets, resource utilisation, billing, revenue forecasts and project P&L performance. • Forecast and plan resource requirements for ongoing and upcoming projects. • Manage contracts, project changes, change requests and commercial impacts in collaboration with relevant teams. • Support pre-sales activities, solution clarification, estimation and delivery planning where required. • Team Leadership & Operational Excellence	

Job Positions	Pre-requisites	Working Hours / Location
	• Lead cross-functional project teams, delegate responsibilities effectively and foster a collaborative environment focused on accountability and delivery excellence. • Coach, mentor and performance-manage project managers, delivery leads and team members to build organisational capability. • Ensure consistent use of delivery methodologies, frameworks, tools and best practices across teams. • Guide teams using Agile, Waterfall or hybrid delivery approaches where appropriate. • Identify process improvements and implement best practices to improve delivery efficiency, governance and operational outcomes. • Documentation & Reporting • Prepare project status updates, meeting materials, delivery reports, dashboards and management presentations. • Maintain comprehensive project documentation, including project plans, schedules, budgets, risk registers, issue logs, decision logs and lessons learned. • Provide clear executive-level reporting on programme progress, risks, issues, financials, resource constraints and transition-to-operations readiness. Job Requirement: • Skills & Competencies • IT project management experience in infrastructure, cybersecurity, public-sector delivery or complex technology transformation. • Strong experience managing project scope, schedules, budgets, quality, risks, issues, governance and delivery milestones. • Proven ability to lead cross-functional project teams across technical, business, client and partner stakeholders. • Strong stakeholder management, executive communication, documentation and presentation skills. • Ability to prepare steering committee materials, executive reports and client updates. • Strong leadership capability, with experience coaching, guiding and performance-managing project teams. • Experience delivering projects in government, public-sector or regulated enterprise environments would be advantageous. • Technical Skills • Strong understanding of enterprise infrastructure technologies, including networks, servers, storage, cloud platforms, virtualisation and migration. • Good knowledge of cybersecurity technologies and practices, including firewalls, VPN, IDS/IPS, SIEM, DLP, vulnerability management and security remediation. • Familiarity with security frameworks and standards such as ISO/IEC 27001, NIST and CIS Controls. • Experience with project financials, P&L tracking, budget control, risk management and change control.	

Job Positions	Pre-requisites	Working Hours / Location
	• Experience managing partners, contracts, service transition, operational handover and post-implementation stabilisation. • Proficiency in project delivery and collaboration tools such as MS Project, Jira, Confluence or equivalent platforms. • Certifications • PMP, CITPM or equivalent project management certification is expected. • ITIL certification would be advantageous, especially for service transition and operations handover. • Security or cloud certifications would be advantageous, such as: • ISO/IEC 27001 • CISSP, CISM or equivalent cybersecurity certification • AWS, Azure, Google Cloud or equivalent cloud certification • Infrastructure, network or security-related certifications	
6. Business System Analysts	Job Description: • Join Team NCS as a Business System Analyst • Bridging Business Vision and Technical Reality • We're looking for a Business System Analyst to join our team and play a pivotal role in transforming how our clients work. You'll be the vital link between business stakeholders and technical teams, translating complex business needs into clear, actionable requirements that drive meaningful digital solutions. • This isn't just about documenting requirements—it's about understanding the real challenges our clients face, facilitating collaboration across diverse teams, and ensuring that every solution we deliver creates genuine business value. • Requirements Gathering & Analysis • Engage with clients, product owners, and stakeholders to elicit, document, and validate business requirements • Conduct stakeholder interviews, workshops, and journey mapping to understand user needs and business objectives • Translate business requirements into functional specifications, use cases, process flows, and user stories • Identify gaps, redundancies, and inefficiencies in existing processes • Define business rules, acceptance criteria, and success metrics • Support discovery activities through comprehensive analysis of current-state operations • Process Mapping & Business Consulting • Facilitate stakeholder workshops to define current-state and future-state processes • Map, analyse, and redesign end-to-end business processes to identify bottlenecks and improvement opportunities • Conduct gap analysis to identify AI-driven and automation opportunities • Provide consultative support by framing problems, evaluating options, and recommending fit-for-purpose solutions • Partner with clients to understand strategic objectives, business pain points, and operational challenges	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Solution Design & Technical Collaboration • Work closely with product, technical, and delivery teams to clarify requirements and support solution design • Collaborate with architects, technical leads, and developers to ensure requirements are feasible and aligned with solution architecture • Assist in translating requirements into design, configuration, or system specifications • Support prototyping, wireframes, and proof-of-concept exercises • Contribute to intuitive, user-centred solution design alongside product and UX/UI teams • Provide input to product design artefacts such as user journeys, low-fidelity wireframes, and experience flows • Support AI-related initiatives by defining business workflows, user needs, data requirements, and expected outcomes for AI-enabled features • Project Support & Delivery • Participate in planning, backlog refinement, and sprint activities in Agile/Scrum environments • Coordinate UAT and delivery support, including test scenario preparation, issue tracking, and business validation • Support UAT planning, execution, and defect management • Ensure delivered solutions meet business needs and quality standards • Track requirements changes and manage traceability throughout the project lifecycle • Support go-live readiness, implementation, and change readiness activities • Provide post-implementation support including production support and service requests • Documentation & Stakeholder Management • Prepare comprehensive project documentation including Requirement Specifications, Use Case Specifications, user manuals, and operations manuals • Adhere to project scope, update requirement traceability matrix, and record out-of-scope issues • Prepare high-quality presentations, analyses, reports, and recommendations for senior executive consumption • Manage stakeholder expectations and maintain clear communication throughout project lifecycles • Escalate and discuss critical issues such as scope creep with relevant managers Job Requirement: • Technical Knowledge • Experience in business analysis, systems analysis, product/platform delivery, or digital-transformation projects • Proven track record in requirements gathering, stakeholder engagement, process mapping, user-story writing, and UAT coordination	

Job Positions	Pre-requisites	Working Hours / Location
	• Strong understanding of Software Development Life Cycle (SDLC) processes • Good understanding of IT business analysis techniques and methodologies • Ability to translate business needs into clear functional requirements, system requirements, workflows, acceptance criteria, and documentation • Ability to develop technical design specifications and translate them into process/program specifications • Exposure to digital, data, automation, AI, or enterprise business systems projects is an added advantage • Knowledge of frontend frameworks (HTML5, Angular, React JS) or backend languages (Java, .NET, Python, PHP, C++) is advantageous • Certifications (Advantageous) • Business Analysis certifications (CBAP, CCBA) • Agile/Scrum certifications (CSM, CSPO, PSM) • Product Owner certification • Lean Six Sigma certification • Data/AI-related certifications • Skills & Competencies • Exceptional analytical, communication, facilitation, and stakeholder management skills • Ability to work effectively between business and technical teams, translating complex concepts for diverse audiences • Strong problem-solving ability with a knack for untangling complex challenges • Self-motivated with a positive 'can-do' attitude • Creative with excellent presentation, communication, negotiation, and interpersonal skills • Ability to lead, develop, and maintain respectful and trusting relationships • Ability to thrive in dynamic and fast-paced environments • Proficient in written and spoken English • Able to travel as required	
7. Cloud Platform Engineer	Job Description: • Job Description: • As a Cloud DevSecOps Senior Engineer, your responsibilities will lie within the development and • management of key components of the cloud infrastructure supporting our services, ensuring and • improving availability and reliability of the infrastructure. • You will be working within a DevSecOps driven team, which manages the customer cloud environment encompassing hundreds of servers and multiple implementations of cloud services in the form of SaaS, PaaS and IaaS, by supporting the team and infrastructure with strong up-to-date technical and hands-on knowledge of cloud technologies and configuration of the cloud environment. • You will be expected to maintain up-to-date knowledge of technology standards, industry trends,	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	- emerging technologies, and software development best practices. Responsibilities: - Plan, organise and oversee the setup, testing, implementation and maintenance of - technologies on cloud environments (AWS, Azure) - Plan, organise and oversee the setup, testing and integration of CI/CD tools - Architecting and development of solutions to meet project requirements - Leading architectural and project discussions with customers and project teams - Working in an agile, cross-functional team, actively engaging to support the success of the - team - Leading and guiding junior team members - Solving complex technical problems individually and as a team - Review and improve work processes based on best practices in industry, specific to service - support operations for client IT Cloud infrastructure - Documentation of new processes - Maintain up-to-date knowledge of technology standards, industry trends, emerging - technologies, and software development best practices - Demonstrate hands-on knowledge of DevSecOps to Infrastructure as Code (IaC) development - and deployment in project deliveries - Operate, manage and support the IT infrastructure and services implemented to meet - prescribed service levels by the client - Review and improve work processes based on best practices in industry, specific to service - support operations for client IT Cloud infrastructure - Ensure that project implementation and operations are aligned to client technology standards - and policies - Provide AWS maintenance support for production system (eg. monitoring, tuning, patches - updates/upgrades) - Reduction of time required for production through skills in AWS Cloud Formation technique - to deploy automation infrastructure - Architecting resilient, secured (IM8) and scalable Cloud infrastructure - Improvement of resources and working on resource tagging for designating costs and - comprehensive planning for budgeting, reporting, and governance. Job Requirement: - Diploma / Degree in Computer Science, Computer or Software Engineering or Information	

Job Positions	Pre-requisites	Working Hours / Location
	• Technology or related disciplines • Minimum 3 to 5 years of relevant IT experience • Possess current hands-on working experience with technologies involving CI/CD development • (scripting such as Python, Ansible), Infrastructure automation using IaC such as Terraform, • CloudFormation, cloud services on AWS/Azure to drive DevSecOps. • Possess in-depth understanding of cloud design concepts and able to demonstrate translation • of project/customer requirements to architectural designs • Experience in setting up, utilisation and optimisation of CI/CD pipelines, scripting and • automated testing • Experience in coding or scripting languages such as Bash, Powershell, Perl, Python, etc. • Experience in setup and configuration of OS and services via scripting will be an added • advantage • In-depth knowledge of cloud concepts, services, technologies and architecting on cloud • Experience in utilisation, management and integration of software development and • collaboration tools such as Git, Maven, Gradle and Bamboo, Jenkins • Excellent problem-solving and analytical skills • Able to communicate (written and spoken) with clarity and effectively to customer and be • able to position to stakeholders as a trusted team member • Possess an approachable attitude towards team members • Adaptable towards changes • Be a good cordial team player with an ability to work in a cross-functional setting • Technical qualifications related to Cloud (AWS/Azure) • Good to have: • Experience in building cloud native applications eg. using Python, Node.js • In-depth knowledge of networking on the cloud • Professional/expert level technical qualifications related to Cloud (AWS/Azure) • General knowledge of IT Security aspects • Kubernetes deployment patterns using Helm • Observability using OpenTelemetry, Grafana, Prometheus, Loki, Tempo • Understanding of sidecar and service-level operational patterns • Familiarity with secure pipeline and policy enforcement concepts • Build CI/CD pipelines for platform and AI services • Collaborate with platform and AI engineers	

Job Positions	Pre-requisites	Working Hours / Location
8. Software Engineer	Job Description: • Join Team NCS as a Business System Analyst • Bridging Business Vision and Technical Reality • As a Full Stack Software Engineer (Java), you will be responsible for developing, testing, and maintaining end-to-end application solutions across both frontend and backend technologies. You will work on resource augmentation projects, collaborating with cross-functional teams at various client sites across Singapore to deliver high-quality software solutions that meet business requirements and technical standards. • Application Development & Engineering: • Analyse functional and technical requirements and translate them into application design and program specifications • Design, develop, test, enhance, and maintain application modules and components in accordance with established standards and guidelines • Develop full stack solutions using Java for backend and modern frontend frameworks (TypeScript, JavaScript, React, or Angular) • Ensure codes comply with security guidelines and best practices • Investigate errors and initiate amendments and testing for correct and efficient system operation • System Integration & Collaboration: • Participate in system integration activities and technical discussions to ensure end-to-end solution alignment • Collaborate with system analysts, developers, testers, and other stakeholders to support project delivery activities • Support system testing activities, including system testing and user acceptance testing (UAT) • Documentation & Quality Assurance: • Prepare and maintain project and system documentation, reports, and artefacts required for delivery and governance • Fix reported problems or bugs to ensure smooth execution in production • Participate in up-skilling workshops and courses as required by the Project Manager Job Requirement: • Technical Skills (Mandatory) • Backend: Strong proficiency in Java (must-have) • Frontend: Proficiency in at least one of the following frameworks: • TypeScript • JavaScript • React • Angular • Full Stack Experience: Demonstrated end-to-end development experience covering both frontend and backend • Experience & Qualifications	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Minimum 3 years of professional experience in developing and delivering application software • Proven track record of working on enterprise or government systems environments (preferred) • Proficient in written and spoken English • Good-to-Have Skills • AI expertise (advantageous but not mandatory) • Additional backend technologies beyond Java • Relevant technical certifications • Agile-related certifications • ITIL Foundation (basic understanding of IT service management) • Personal Attributes • Detail-oriented with a structured and methodical approach to work • Initiative and strong commitment to results and quality standards • Able to work independently and collaboratively within a team environment • Professional, proactive, and delivery-focused mindset • Adaptable to changing requirements and priorities • Education • Diploma or degree in Computer Science, Computer Engineering, Information Technology, or equivalent	
9. Business Analyst	Job Description: • Provide on-going application support and be involved in various stages of the SDLC • Conduct user requirement gathering for new systems and/or enhancements to existing systems/solutions • Conduct user requirement analysis for the development / implementation of new systems and enhancements to existing systems • Perform documentation of requirements and new process/workflows for the developed solutions • Perform functional analysis of new systems and enhancements to existing systems • Involvement in the various testing phases prior to implementation, including but not limited to developing test plans and cases, conducting testing and verifying test results and following up on issues to resolution • Plan and coordinate end-user training for any system implementations or enhancements • Liaise closely with business users and build good rapport particularly in the area of defining IT processes, organizations and workflow relationships to complement the solution • Support the team in defining project requirements, tracking and documentation of project progress with respect to time, resources, budget and demonstrated results • Identify, facilitate and ensure cross functional resource support for projects. • Provide 24/7 primary application maintenance support	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	- Participate and support Request for Proposal (RFP) for projects with the Manager. Job Requirement: - Minimum 3 years of experience in developing, implementing and maintaining IT systems - Successful track record in project management, user and vendor management - Experience in MS Windows environment & application support - Experience in Database management systems (SQL, Oracle) - Strong analytical skills and ability to work independently - Experience in healthcare industry is an added advantage - Degree in Computer Science, Computer Engineering or equivalent	
10. Service Delivery Manager	Job Description: - The Service Delivery Manager is responsible for managing day-to-day support of medium-scale maintenance projects to meet customer requirements and Service Level Agreements. The role includes ensuring that the team conducts health checks, application monitoring, handles customer queries, investigates and resolves incidents, applies fixes, and tracks issues to closure. The Service Delivery Manager also assists Senior Managers in training and guiding junior team members. - What will you do: - Act as focal point for all support-related queries and issues - Review transition plans, enhancement milestones, and deliverables with support teams and customers - Ensure support tasks and deliverables meet quality standards and service levels - Conduct regular reviews of SLAs and KPIs to maintain alignment with customer expectations - Escalate out-of-scope service variations to Client Delivery Lead and/or Project Delivery Lead - Escalate critical issues or service level variations to Client Delivery Lead and/or Project Delivery Lead - Review and approve service requests, enhancement effort, schedules, and risk plans - Raise and review resource requirements - Perform resource forecasting and planning - Monitor and report project health status - Take ownership of the project financials Job Requirement: - Degree in Information Systems, Computer Science, or equivalent - Around 10 years IT project management experience - Strong knowledge of process improvement methodologies and tools - Understanding of software development lifecycle (SDLC) - Proficient in written and spoken English - Willingness to work on client site - Preferred Attributes - Self-motivated with positive “can-do” attitude and creativity	42-44 - Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Strong presentation, communication, and negotiation skills • Effective interpersonal skills with persuasive techniques • Ability to lead, develop, and maintain respectful and trusting relationships • Strong leadership, coaching, and performance management skills	
11. Product Manager	Job Description: • We are looking for a driven and experienced Product Manager to lead the development and delivery of an innovative AI-powered platform. This role requires someone who can effectively manage multiple product streams and use cases in parallel, while also supporting live production systems, including change requests, patches, and incident management. • Responsibilities CORE • Product Strategy & Roadmap • Collaborate closely with clients to define product vision, strategy, and roadmap • Translate business needs into clear product requirements across multiple use cases • Manage and prioritize multiple product tracks simultaneously • Agile Delivery & Multi-Stream Management • Lead Agile product development with at least 4+ years of hands-on experience • Oversee multiple concurrent development streams with different use cases • Manage cross-team dependencies and ensure alignment across all tracks • Drive sprint planning, backlog grooming, and prioritization • Ensure high-quality and timely delivery across all streams • Production, Change Requests & Incident Management • Manage change requests (CRs) for live production systems in collaboration with clients • Liaise with clients to scope, prioritize, and deliver enhancements and fixes • Oversee software patch releases, ensuring minimal disruption to operations • Lead and coordinate incident management, including triaging, resolution, and post-incident follow-ups • Ensure proper tracking, documentation, and closure of production issues • Continuously improve processes to enhance system stability and reliability • Stakeholder & Client Management • Act as the primary point of contact for clients and stakeholders • Manage expectations across development and production workstreams • Drive discussions confidently, including with senior and C-level stakeholders • Ensure continuous alignment on requirements, priorities, and timelines	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Reporting & Communication • Prepare and deliver weekly and monthly updates to senior stakeholders • Provide consolidated updates across development, CRs, and production support • Clearly communicate risks, trade-offs, and dependencies • Planning, Coordination & Execution • Develop integrated project plans covering development and production activities • Track issues, risks, and interdependencies across all workstreams • Ensure stakeholders are aligned on deadlines and deliverables • Demonstrate strong multitasking ability with high attention to detail • Operations & Governance • Manage project financials, budgeting, and cost tracking • Oversee resource allocation across development and support activities • Handle client escalations across both delivery and production issues • Manage client PO, invoicing processes, and contractual obligations • Ensure adherence to tender specifications • Proactively identify and mitigate risks across the project lifecycle Job Requirement: • Essential Qualifications • Degree in Information Systems or equivalent • Minimum 4+ years of experience in Agile product management • Proven experience managing multiple concurrent streams or complex programs • Experience handling production systems, change requests, and incident management • Strong multitasking and prioritization skills • Experience managing cross-team dependencies and delivery timelines • Preferred Attributes • Self-motivated with positive “can-do” attitude and creativity • Independent, self-driven, and accountable • Ability to lead, develop, and maintain respectful and trusting relationships • Strong communication, negotiation, and interpersonal skills • Strong presentation skills and persuasive techniques • Effective leadership, coaching, and performance management skills • Professional and/or Technical Certifications • Scrum Master Certified • Product Manager Certified	
	Job Description:	

Job Positions	Pre-requisites	Working Hours / Location
12. SAP Project Manager	• We are seeking an experienced Senior Project Manager with a strong background in managing SAP S/4HANA implementation and maintenance projects. The ideal candidate will oversee end-to-end project delivery, lead cross-functional teams, manage stakeholders, and ensure high-quality outcomes across both project and operational support environments. • This role requires deep SAP program management experience, strong governance skills, and the ability to drive successful delivery in complex, multi-stakeholder environments • What will you do? • Project Delivery & Governance • Lead and manage full lifecycle SAP S/4HANA implementation projects—from project initiation, planning, and execution to deployment and stabilization. • Define and manage project scope, timelines, budget, risks, issues, and dependencies. • Oversee delivery of application maintenance and enhancement workstreams for ongoing S/4HANA operations. • Ensure adherence to project governance, quality standards, and audit/compliance requirements. • Stakeholder Management • Serve as the primary point of contact for business leaders, IT leadership, and external partners. • Facilitate workshops, steering committee meetings, and regular project status reporting. • Align business requirements with technical teams to ensure clarity, feasibility, and strategic fit. • Team Leadership & Coordination • Manage and coordinate work across internal teams, SAP functional consultants, technical developers, and vendors. • Drive team motivation, collaboration, and productivity with clear communication and direction. • Ensure effective change management, training, and organizational readiness for deployments. • Solution & Process Oversight • Work with functional leads (MM, FICO, PM, SD, PP, QM, etc.) to ensure end-to-end integration across SAP modules. • Support review of functional designs, RICEFW specifications, testing strategies, and cutover plans. • Work closely with support teams to ensure smooth transition from project to operations (hypercare to steady state). • Risk, Issue & Change Management • Proactively identify project risks and issues, recommend mitigation plans, and drive timely resolution. • Manage change requests, assess impacts, and oversee approval/implementation processes. • Ensure all deliverables meet quality, performance, and business objectives Job Requirement: • Minimum 12–15 years of overall IT experience, with at least 8 years managing SAP projects.	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Proven experience leading at least two full lifecycle SAP S/4HANA implementations. • Strong experience managing SAP AMS / support operations in an S/4HANA environment. • Solid understanding of SAP modules (FICO, MM, PM, SD, PP, etc.) and cross-functional dependencies. • Knowledge of SAP Activate methodology, project management frameworks, and best practices. • Strong communication, negotiation, and stakeholder engagement skills. • Demonstrated ability to manage large, diverse teams including vendors, integrators, and internal staff. • Excellent analytical, problem-solving, and decision-making abilities. • Project Management certification (PMP, PRINCE2, or equivalent) is a strong plus • Strong leadership and people management capability, with experience leading multi-disciplinary teams. • Ability to translate complex technical topics into business-friendly communication. • Customer-focused mindset: proactive, responsive, solution-oriented. • Proven ability to manage projects under tight timelines and changing priorities. • Competent in preparing executive-level reports, dashboards, and presentations. • Experience with Agile/Hybrid project frameworks is a plus. • Understanding of integration challenges, data migration complexities, and infrastructure dependencies in SAP programs	
13. SAP Delivery Director	Job Description: • We're looking for an exceptional SAP Delivery Director to join Team NCS – someone who combines deep SAP expertise with the ability to turn client aspirations into reality. You'll be driving both winning strategies and flawless execution that helps our clients transform their businesses through intelligent enterprise solutions. • What You'll Do • Strategic SAP Leadership • Lead and inspire our SAP delivery teams to achieve ambitious growth targets across our SAP practice • Shape our SAP go-to-market strategy, positioning NCS as the trusted SAP technology services firm for enterprise transformation • Build strong partnerships with clients, understanding their business challenges and co-creating SAP solutions that deliver measurable value • Collaborate with our Applications, Infrastructure, AI Central, and Cyber business lines to deliver integrated SAP-centric solutions	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Strengthen our alliances with SAP and ecosystem partners to enhance our capabilities and market position • SAP Delivery & Client Success • Ensure successful SAP project delivery – from implementations and upgrades to migrations and managed services • Implement robust governance frameworks that balance SAP innovation with accountability and risk management • Conduct risk assessments in relation to solution scope and technical architecture • Drive excellence in SAP delivery methodologies (SAP Activate, Agile, hybrid approaches) • Monitor project health, quality gates and manage SAP-specific risks, and ensure our people have the tools and support to succeed • Foster a culture of continuous improvement, leveraging SAP best practices and lessons learned • Deploy AI tools as part of the implementation and AMS support processes • SAP Presales Excellence • Oversee the development of compelling SAP proposals, solution designs, and business cases • Guide technical pre-sales efforts to ensure our SAP offerings align with client needs and SAP best practices • Drive innovation in how we position SAP S/4HANA, SAP Cloud solutions, and industry-specific SAP capabilities • Support both Key Accounts and Growth Accounts with strategic SAP presales leadership across Public Service, Defence and Homeland Security, Healthcare and Transport, Financial Industrial and Commercial, and Communications Media and Technology sectors • Lead solution architecture discussions, demonstrating how SAP enables digital transformation and business process excellence • People & SAP Capability Building • Grow and develop high-performing SAP teams who embody our human-to-human approach • Champion SAP skills development, certifications, and knowledge sharing across the organization • Mentor emerging SAP leaders and build deep capability across functional and technical SAP domains Job Requirement: • SAP Experience & Expertise • Proven track record in senior SAP presales and delivery leadership roles within technology services or consulting • Deep expertise in SAP solutions including S/4HANA RISE, SAP Cloud Platform, SAP SuccessFactors, SAP Ariba, SAP Analytics Cloud, or other SAP modules • Experience managing large-scale SAP transformation programmes, including greenfield implementations, system conversions, and landscape transformations	

Job Positions	Pre-requisites	Working Hours / Location
	• Strong understanding of SAP integration patterns, data migration strategies, and change management approaches • Track record of building client relationships at C-suite level and winning complex SAP deals • Leadership Qualities • Ability to inspire SAP teams and drive results in a fast-paced, dynamic environment • Strategic thinker who can balance dreaming big with practical SAP execution • Excellent communicator who can translate SAP technical complexity into clear business benefits • Collaborative leader who builds bridges across teams, partners, SAP ecosystem, and clients • Technical & Business Acumen • Solid understanding of SAP technology trends, including RISE with SAP, SAP Business Technology Platform, and intelligent enterprise concepts • Familiarity with SAP delivery methodologies, Agile practices, and DevOps for SAP • Strong commercial acumen with experience in SAP contract negotiation, licensing, and risk management • Knowledge of industry standards, compliance requirements, and responsible AI principles as they apply to SAP solutions • Desired Qualifications • SAP certifications (e.g., SAP Certified Technology Consultant, SAP S/4HANA certifications) • Experience across multiple SAP modules and industry solutions • Understanding of cloud migration strategies and hybrid SAP landscapes	
14. SAP BASIS Administrator	Job Description: • We are seeking a hands-on SAP Basis Administrator with approximately 5 years of experience to support SAP ECC, BW, Gateway/Fiori, GRC, Enterprise Portal and OpenText environments running on SAP HANA/Linux and SAP ASE/Windows. • The role covers SAP Basis administration, production support, monitoring, troubleshooting, patching, transports, backup/recovery and HA/DR operations. • What will you do: • SAP Basis & Application Support • Administer and support SAP ECC, BW, Gateway/Fiori, GRC, Enterprise Portal and OpenText. • Monitor SAP systems, application servers, work processes, system logs and background jobs. • Troubleshoot SAP dumps, locks, update failures, RFCs, jobs, spool and interface issues. • Perform SAP instance start/stop, profile/parameter administration and kernel patching. • Manage SAP transports using STMS across DEV, QA and Production.	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Support Gateway/OData services, Fiori connectivity, GRC RFCs, Portal and OpenText integration. • SAP HANA & Linux • Support SAP HANA 2.0 on Linux. • Monitor HANA services, CPU, memory, data/log volumes, alerts and database capacity. • Support HANA backup/restore, patching, upgrades and performance troubleshooting. • Support SAP HANA System Replication (HSR), including monitoring, takeover and failback. • Administer SLES Pacemaker/Corosync HA clusters. • Troubleshoot SAPHanaSR/SAPHanaSR-angi, STONITH/fencing, quorum and cluster resources. • Participate in HANA HA/DR testing. • SAP ASE & Windows • Support SAP ASE on Windows Server. • Monitor database availability, space, transaction logs, backups and performance. • Troubleshoot ASE errors and SAP/ASE connectivity. • Support ASE patching and upgrades. • Administer Windows Server and support Windows Server Failover Clustering (WSFC). • Monitor cluster nodes/resources and troubleshoot quorum, network, storage and failover issues. • Security, Backup & Production Support • Manage SAP SSL/TLS, PSEs and certificates using STRUST. • Support SAP Web Dispatcher HTTPS/SSL configuration. • Support SAP security patching and vulnerability remediation. • Monitor HANA/ASE backups and participate in restore and DR exercises. • Perform incident troubleshooting across SAP, database, OS, network and HA layers. • Participate in 24x7 on-call support, where required. Job Requirement: • Diploma/Degree in IT, Computer Science or related discipline. • Approximately 3 years of hands-on SAP Basis experience. • Production experience with SAP ECC/BW. • Experience with HANA on Linux and ASE on Windows. • Hands-on exposure to HANA System Replication, Pacemaker/Corosync and WSFC. • Good troubleshooting, communication and documentation skills. • Willingness to support production systems and after-hours maintenance. • Skills required: • SAP Basis: Strong • SAP ECC/BW: Strong/Intermediate • Gateway/Fiori, GRC, Portal, OpenText: Intermediate • SAP HANA 2.0: Intermediate–Strong • HANA System Replication: Intermediate	

Job Positions	Pre-requisites	Working Hours / Location
	• SLES/RHEL: Intermediate–Strong • Pacemaker/Corosync: Intermediate • SAP ASE: Intermediate • Windows Server & WSFC: Intermediate • SAP Web Dispatcher: Intermediate • SSL/TLS / STRUST: Intermediate • RFC / STMS / Troubleshooting: Strong • Backup/Restore & DR: Intermediate • Shell scripting: Basic–Intermediate	
15. Outsystem Architect / Team Lead	Job Description: • The OutSystems Architect is responsible for creating the most appropriate architecture and providing technical leadership in large complexity project(s) independently using the OutSystems platform. • What will you do: • Project Delivery • Provide technical leadership in large complexity OutSystems project(s) on both O11 and ODC independently • Define system-level application architecture that includes: • High-level design using OutSystems architecture canvas and patterns • Architectural policies and principles aligned with OutSystems best practices • Design and programming guidelines for OutSystems development • Implementation risks and mitigation measures • Software development and integration strategies leveraging OutSystems capabilities • Software configuration controls and lifecycle management • Maintain control over the architecture throughout the entire software development lifecycle by continuously making critical adjustments to ensure desired results are achieved • Involve in requirement analysis phase to ensure the implementation feasibility of functional specifications using OutSystems platform capabilities • Highlight requirement gaps, disproportional construction efforts, technical challenges, and any other issues to business analyst teams • Develop the Technical Design Specification (TDS) independently for OutSystems applications • Provide technical leadership in the project through established OutSystems design and development methodologies to ensure system meets functional and system requirements • Engage clients to explain the rationale of architecture's selection, OutSystems platform capabilities, or other technical issues • Ensure best practices, frameworks and reusable components are employed in the project, including OutSystems Forge components and custom accelerators	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Troubleshoot technical problems faced by the project team, including performance optimization, integration issues, and platform-specific challenges • Organisation Development • Coach, train and mentor Associate Architects and OutSystems developers • Share technology knowledge with the rest of the organisation through Community of Practice (CoPs) or other in-house forums • Package and conduct technical courses on OutSystems development, architecture patterns, and best practices • Contribute to knowledge repository on experience learnt through OutSystems project implementation • Business Development • Be involved in pre-sales solution activities to review technical solutions and estimated effort prepared by proposal team • Provide technical expertise during client presentations and proof-of-concept demonstrations • Support Technical Pre-sales (TPS) teams with OutSystems-specific solution design and effort estimation Job Requirement: • Certifications (Must have ONE or more of the following) • OutSystems Architecture Specialist (O11) - Demonstrates expertise in designing enterprise-grade OutSystems applications on version 11 • OutSystems Architecture Specialist (ODC) - Validates skills in architecting solutions on OutSystems Developer Cloud • OutSystems Tech Lead (O11) - Proves capability to lead technical teams and manage complex OutSystems projects • Experience & Technical Skills • Typically 10-15 years' experience in technical role with responsibilities that apply in-depth knowledge of architectural principles and design • Minimum 5+ years hands-on experience with OutSystems platform (O11 and/or ODC) • Experience in developing and deploying large scalable production applications on OutSystems platform • Experience with Cloud platforms (AWS, Azure, or Google Cloud) and understanding of OutSystems cloud deployment models • Working knowledge of DevOps software development tools and methodologies, including OutSystems LifeTime and CI/CD pipelines • Broad and deep knowledge in current IT technologies and how they integrate with OutSystems • Proficiency in Enterprise technology specifications and standards • Strong understanding of: • OutSystems architecture patterns • Web technologies: HTML5, CSS3, JavaScript, Reactive Web • Mobile application development using OutSystems	

Job Positions	Pre-requisites	Working Hours / Location
	- RESTful and SOAP web services, API design, and integration patterns - Relational databases (SQL Server, Oracle, MySQL) and OutSystems data modeling - Security best practices and data privacy compliance - Additional OutSystems certifications (e.g., Professional Developer, Associate Reactive Developer) are an advantage	
16. Cloud Engineer	Job Description: - Google Cloud Engineer is responsible for leading and implementing cloud architecture solutions focusing on design, deployments, automation, security etc. in the GCP platform. There will be focus on continuous improvement approach for complex services in intricate scenarios such as Digital Transformation (DT), Operation & Maintenance (O&M), application deliverables and providing high visibility for Director-level stakeholders. - Be strong technically in the Google Cloud Platform with minimum 8 years of hands-on experience in large enterprise scale projects - Responsible to lead collaboration within internal application stakeholders, senior management, project leadership & delivery team - In-Charge to set clear priorities and alignment of operation and maintenance with the client's contractual obligations - Providing focus and accountability for end-to-end service context - Focal point for reporting on the escalations to the client in respect of issues and incidents - Responsible to ensure KPI reports on service delivery progress are delivered - Establish leadership with stakeholders to identify, develop, implement and document new processes required to improve the service delivered to customers - Review & Prepare project status reports, meeting minutes and actions list for all PMC reviews - Business Development - Proactively identify opportunities for further expansion or improvement of services delivered to the customer and liaise with the Account Manager(s) for development of that opportunity - Cultivate industry partnership and managing developer communities - Team Management - Provide strong leadership to the project and application team to ensure key deliverables meet customer expectation - Demonstrate team synergy and harmonize team integration - A pro-active approach to work, with a positive can-do attitude Job Requirement: - Hold one or more of Professional Level Google Cloud certifications: Cloud Architect, Cloud DevOps Engineer, Cloud Developer and other professional-level Google Cloud	42-44 - Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	certifications such as Generative AI Leader, Machine Learning Engineer • Strong hands-on experience of at least 5 years with Google Kubernetes Engine, Google Cloud KCC, Cloud Build and other CI/CD related technologies, Google Cloud Deployment Manager, Pulumi, Terraform etc. • Strong hands-on experience of at least 5 years with Python scripting, Shell Scripting • Strong exposure to AI Technologies, Agentic workflows, AI solutioning, LLM optimization etc. is an advantage • Scrum Master, PMP certification etc. are added advantages • A good Degree education in IT competency • At least 8 years of experience in managing large-scale enterprise projects (\$5m) locally, preferably with SI company • Experience in software development and maintenance lifecycle • Knowledge of analytics capturing tools such as Adobe/Google Analytics • Exposure to other public cloud environment such as AWS, Azure • Knowledge and exposure to relevant Singapore government standards published by GovTech is an added advantage • Strong problem-solving skills with the ability to engage all stakeholders up to Director Level • Strong leadership with excellent interpersonal and communication skills	
17. Databricks Engineer	Job Description: • The Data Engineer will be responsible for designing, developing, and maintaining scalable and reliable data pipelines on Databricks and cloud platforms. The role requires integrating diverse data sources, ensuring high-quality data processing, and supporting analytics, reporting, and machine learning workloads. The role involves collaborating closely with analytics, product, and infrastructure teams to enhance the company's data platform while adhering to best practices for governance, monitoring, and reliability. • What will you do? • Develop and maintain ETL pipelines for centralized data storage systems (e.g. Delta Lake). • Integrate data from databases, APIs, log files, streaming platforms, and external providers • Develop data transformation routines to clean, normalize, and aggregate data • Apply data processing techniques to handle complex or inconsistent datasets • Contribute to frameworks and best practices for code development and deployment • Implement data governance in alignment with company standards • Partner with analytics and product leaders to design and operationalize pipelines	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Collaborate with infrastructure leaders to advance cloud-based data platforms • Explore new tools and techniques leveraging Azure, Databricks, or related platforms • Monitor data pipelines to detect and resolve issues promptly • Develop monitoring tools, alerts, and automated error-handling mechanisms • Analyse business requirements and identify data extraction requirements • Attend requirement grooming and refinement sessions with users • Develop and maintain ETL pipelines for ingestion, transformation, validation, and loading • Optimise performance and batch scheduling • Develop dashboards, reports, scorecards, and data visualizations • Perform SIT, data validation, data profiling and confirm data accuracy • Validate completeness and consistency of ETL Loads • Support UAT and production implementation Job Requirement: • The ideal candidate should possess: • 3 or more years of experience in data engineering with scalable pipelines • Strong experience designing data solutions including data modelling and distributed computing architectures • Hands-on experience with data processing jobs using PySpark, Spark SQL, and Databricks notebooks/jobs • Experience orchestrating data pipelines with ADF, Airflow, or similar tools • Experience with both real-time and batch data processing • Experience building pipelines on Azure, with AWS experience beneficial • Proficiency in SQL including window functions and performance optimization • Understanding of DevOps tools, Git workflows, and CI/CD pipelines • Familiarity with Scrum methodology and experience working in Scrum teams • Ability to apply Scrum practices in a practical project context • Strong problem-solving and collaborative mindset • Experience with streaming technologies such as Apache Kafka, Apache Flink, or AWS Kinesis • Ability to design and implement real-time data processing pipelines • Must have Databricks Certified Data Engineer Associate and Databricks Certified Data Engineer Professional is strongly preferred	
	Job Description: •	• Ad-Hoc

Job Positions	Pre-requisites	Working Hours / Location
18. Digital Resilience, Engineer (Nucleus)	Job Requirement:	Yio Chu Kang
19. Digital Resilience, Engineer (Fusion)	Job Description:	- Ad-Hoc - Yio Chu Kang
	Job Requirement:	
20. AI Software Engineer (Nucleus)	Job Description:	- Ad-Hoc - Yio Chu Kang
	Job Requirement:	
21. Analyst	Job Description: - Job Sum - The System Engineer is responsible in the following: - Managing and monitoring all installed systems and infrastructure - Installing, configuring, testing and maintaining operating systems, application software and system management tools - Ensuring the highest levels of systems and infrastructure availability. - Create and maintain jobs in EFT application. - Perform health checks for jobs after monthly infra maintenance. - Responsibilities CORE - Manage and monitor all installed systems and infrastructure - Install, configure, test and maintain operating systems, application software and system management tools - Perform system patching, application deployment and reporting. - Proactively ensure the highest levels of systems and infrastructure availability - Monitor and test application performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes - Maintain security, backup, and redundancy strategies - Write and maintain custom scripts to increase system efficiency and lower the human intervention time on any tasks - Perform SLIFT key/ SFTP Password/ SSL and RDP Cert changes. - Experience with PKI, Titan SFPT software Job Requirement: - Essential Qualifications - At least a Diploma in Computer Science, Computing, Engineering, IT or equivalent. - At least 2 years of working experience in Information Technology. - Good knowledge of file transfer and security technologies, such as SFTP, file encryption etc. - Good knowledge of Java Web Application development, JEE frameworks. - Knowledge of COTS and tools listed for EAI-MFT.	42-44 - Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Knowledge of XML, Oracle PL/SQL and MS SQL query language. • Knowledge of Windows administration, scripting and UNIX/LINUX cron. • Preferred Attributes • Have strong interest in investigating and identifying causes of issues, and able to propose solutions to rectify the issue. • Good writing and verbal communication skills. • Good team player, responsible and conscientious. • Resourceful, independent, responsive and pro-active. • Initiative and strong commitment to results and quality standards • Team player with strong communication and interpersonal skills • Self-motivated with positive attitude and high energy • Customer-focused with strong service orientation	
22. Backend Systems Engineer, C3	Job Description: • Install, test, and implement systems in accordance with specifications and service level requirements, ensuring compliance with industry best practices. • Manage systems changes using an established change request process, including assessing the impact, obtaining necessary approvals, and communicating status updates to multiple stakeholders. • Conduct root cause analysis for system issues and proactively implement measures to prevent recurrence. Continuously monitor the effectiveness of implemented measures and make adjustments as necessary. • Develop and implement comprehensive service continuity measures, including robust backup/restore procedures and disaster recovery plans, to ensure uninterrupted business operations in the event of disruption. • Provide expert technical advice and guidance on systems to customers and project teams, assisting them in making informed decisions and resolving complex technical issues. • Good to have troubleshooting skills and resolving issues related to PSIM (Physical Security Information System), CCTV surveillance systems, access control, alarm & intrusion systems, and network infrastructure. • Must have backend system configuration and setup skill sets & experience as below: • Perform CIS hardening for Windows and Linux Server • Perform configuration of Linux Server • User account with limited privilege (sudoers) • SSH account (sshd_config) • Password control (chage/passwd) • Server restoration with REAR • Perform basic computer and network maintenance Job Requirement:	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Required: Nitec/Higher Nitec/diploma/degree in Electrical Engineering, Electronics Engineering, or Information Technology (IT) from a recognized institution. • Communication Skills: • Strong communication skills, both written and verbal, to effectively communicate with team members, clients, and stakeholders. • Ability to explain technical concepts clearly and concisely.	
23. Software Engineer (.Net)	Job Description: • Primary Purpose • The Software Engineer is responsible to develop software based on design requirements and ensure software and subroutines are working to specification, program codes have conformed to standards and are delivered with quality meeting schedule and requirements. Responsibilities • Project Delivery • Analyse process/program specifications & translate specifications to program codes, conforming to program guidelines and programming best practices • Make changes to configurable items, which include hardware, software, documentation, etc. It covers configuration management planning, configuration identification, configuration controls & audits • Develop unit test package, execute tests & document test results to ensure the quality of the program • Assist in the integration testing, system testing, User Acceptance Test (UAT) & implementation activities to fix the reported problems/bugs of the system to ensure the smooth execution of programs in the production environment • Investigate all reported problems/errors & initiate amendments & testing so that the system can operate correctly & efficiently • Prepare & maintain up-to-date system documentation. • Analyse functional requirements to translate into application design using established design methodologies and guidelines • Ensure codes comply with NCS security guidelines • Teamwork • Work with team lead to ensure design and programme codes conform to architecture and design standards, and that design satisfies functional and system requirements • Participate in requirements gathering; work with Business Analysts in reviewing and refining functional specifications • Participate in peer reviews to improve project quality Job Requirement: • Minimum 2 years of working experience in developing and delivering application software • Possess relevant system development / maintenance experience using .NET-related technologies • Possess initiative and disposition with a strong commitment and orientation towards results and high quality standards	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Strong problem-solving skills and ability to think out of the box • Team player with strong communication and interpersonal skills • Self-motivator with a positive attitude and with high energy • Customer focused • Proficient in written and spoken English • Diploma / Degree in Computer Science / Computer Engineering / Information Technology related field, or IT equivalent • Able to travel as required	
24. Software Engineer (Java)	Job Description: • Job Summary • The Software Engineer is responsible to develop software based on design requirements and ensure software and subroutines are working to specification. The role ensures program codes conform to standards and are delivered with quality, meeting schedule and requirements. • Responsibilities CORE • Analyse process and program specifications and translate into program codes • Ensure conformance to programming guidelines and best practices • Make changes to configurable items including hardware, software, and documentation • Perform configuration management planning, identification, controls, and audits • Develop unit test packages, execute tests, and document results to ensure quality • Support integration testing, system testing, UAT, and implementation activities • Fix reported problems or bugs to ensure smooth execution in production • Investigate errors and initiate amendments and testing for correct and efficient system operation • Prepare and maintain up-to-date system documentation • Analyse functional requirements and translate into application design using established methodologies • Ensure codes comply with security guidelines Job Requirement: • Essential Qualifications • Diploma or degree in Computer Science, Computer Engineering, Information Technology, or equivalent • Minimum 2 of experience in developing and delivering application software; • Relevant system development and maintenance experience using Java-related technologies • Experience with ReactJS, Spring Boot, Spring Batch, Spring Cloud and Hibernate is preferred • Strong problem-solving skills with ability to think creatively • Proficient in written and spoken English • Willingness to travel as required	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	- Professional and/or Technical Certifications - Oracle Certified Professional (Java) Preferred. - Preferred Attributes - Initiative and strong commitment to results and quality standards - Team player with strong communication and interpersonal skills - Self-motivated with positive attitude and high energy - Customer-focused with strong service orientation	
25. Systems Engineer, Electro Optics	Job Description: - As an Electro Optics Associate Engineer, you will be responsible for Electro-optics system site support, perform troubleshooting, fault diagnosis and failure analysis to determine the cause of failure for the system. Diagnose and repair EO system issues in lab by using logical, step-by-step approaches to ensure minimal downtime for the customers. - Support the team on Electro-optics and surveillance systems for preventive and corrective maintenance at sites and vessels - Update all fault reporting documentation for monthly project meeting - Liaise with customer for maintenance activities - Perform in house repair of Electro-Optics equipment - Perform rotational 24x7 standby services for fault recovery works at various locations - Able to work offshore and work at height - Support system setup, testing and installation - Perform other duties as assigned by superior Job Requirement: - Min ITE certificate / Diploma in electrical / electronic / computer engineering - Possess Singapore Class 3 driving license will be preferred - Experienced in Electro-optics System will be an added advantage - Personal Attributes - Positive work attitude, self-motivated, creative, and resourceful with a customer first mind set - Independent, hardworking, and able to work under pressure - Able to handle emergency situations outside of normal work hours when required - Good inter-personal, organizational, problem solving and teamwork skills.	42-44 - Yio Chu Kang
26. Security Engineer, Intelligent Platforms	Job Description: We are seeking a highly motivated and detail-oriented Security Engineer to join our growing security team. You'll validate detections, perform log reviews and threat hunting, advice on patching decisions, and responding to cybersecurity incidents from triage through containment, eradication, recovery, and post-incident improvement. You'll gain mentorship and certification opportunities to develop end-to-end capability from architecture to day-to-day operations Key Responsibilities	42-44 - Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Assist in operating SIEM/EDR/PAM platforms and patch pipelines. • Verify and validate detections; tune rules/use-cases to reduce false positives and improve coverage. • Conduct IOC scans based on threat intel. • Support the configuration, maintenance, and optimization of various security tools and platforms (e.g., antivirus, firewalls, intrusion detection systems). • Perform log reviews and threat hunting; escalate and track incidents to closure. • Develop and maintain incident response runbooks, escalation procedures, investigation checklists, and response playbooks • Assist in evidence collection, timeline creation, root cause analysis, and incident documentation • Support containment and remediation actions in coordination with system, network, application, and infrastructure teams • Partner with stakeholders to monitor security systems, schedule health checks, and report platform KPIs. • Stay current with the latest cybersecurity threats, trends, and technologies, actively seeking opportunities to enhance technical knowledge Job Requirement: • Solid understanding of operating systems (Windows/Linux), networking fundamentals, and application architecture. • Hands-on exposure to SIEM/EDR/XDR/PAM/Firewalls/IPS and asset/patch management tools. • Ability to perform structured log reviews and summarise findings clearly. • Working knowledge of core cybersecurity principles (threats, vulnerabilities, detection vs response). • Experience supporting phishing investigations, malware triage, endpoint isolation, suspicious login analysis, or account compromise investigations. • Let us know if you have a specific cybersecurity skill that is not listed here and we would be glad to talk. • Preferred Attributes • Ability to manage support teams, engage stakeholders, handle escalations, and meet service commitments. • Strong written/oral communication; stakeholder/vendor management; ability to coach junior engineers • Analytical thinking with solid problem-solving and decision-making skills. • Professional and/or Technical Certifications • CISSP/ GIAC GSEC, GCIH, GMON/ Splunk/ CCNP security or equivalent. • If you have exceptional hands on experience but doesn't possess these certifications you can still apply	
27. Cloud DevSecOps Engineer	Job Description: • As a Cloud DevSecOps Engineer, your responsibilities will lie within the development and management of key components of the cloud infrastructure supporting our services, ensuring	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	and improving availability and reliability of the infrastructure. You will be working within a DevSecOps driven team, which manages the customer cloud environment encompassing hundreds of servers and multiple implementations of cloud services in the form of SaaS, PaaS and IaaS, by supporting the team and infrastructure with strong up-to-date technical and hands-on knowledge of cloud technologies and configuration of the cloud environment. You will be expected to maintain up-to-date knowledge of technology standards, industry trends, emerging technologies, and software development best practices. • Plan, organise and oversee the setup, testing, implementation and maintenance of technologies on cloud environments (AWS, Azure) • Plan, organise and oversee the setup, testing and integration of CI/CD tools • Architecting and development of solutions to meet project requirements • Leading architectural and project discussions with customers and project teams • Working in an agile, cross-functional team, actively engaging to support the success of the team • Leading and guiding junior team members • Solving complex technical problems individually and as a team • Review and improve work processes based on best practices in industry, specific to service support operations for client IT Cloud infrastructure • Documentation of new processes • Maintain up-to-date knowledge of technology standards, industry trends, emerging technologies, and software development best practices • Demonstrate hands-on knowledge of DevSecOps to Infrastructure as Code (IaC) development and deployment in project deliveries • Operate, manage and support the IT infrastructure and services implemented to meet prescribed service levels by the client • Review and improve work processes based on best practices in industry, specific to service support operations for client IT Cloud infrastructure • Ensure that project implementation and operations are aligned to client technology standards and policies • Provide AWS maintenance support for production system (eg. monitoring, tuning, patches updates/upgrades) • Reduction of time required for production through skills in AWS Cloud Formation technique to deploy automation infrastructure • Knowledge of AMI, ASG development and maintenance • Improvement of resources and working on resource tagging for designating costs and comprehensive planning for budgeting, reporting, and governance.	

Job Positions	Pre-requisites	Working Hours / Location
	Job Requirement: • Diploma / Degree in Computer Science, Computer or Software Engineering or Information Technology or related disciplines • Minimum 3 to 5 years of relevant IT experience • Possess current hands-on working experience with technologies involving CI/CD development (scripting such as Python, Ansible), Infrastructure automation using IaC such as Terraform, CloudFormation, cloud services on AWS/Azure to drive DevSecOps. • Possess in-depth understanding of cloud design concepts and able to demonstrate translation of project/customer requirements to architectural designs • Experience in setting up, utilisation and optimisation of CI/CD pipelines, scripting and automated testing • Experience in coding or scripting languages such as Bash, Powershell, Perl, Python, etc. • Experience in setup and configuration of OS and services via scripting will be an added advantage • In-depth knowledge of cloud concepts, services, technologies and architecting on cloud • Experience in utilisation, management and integration of software development and collaboration tools such as Git, Maven, Gradle and Bamboo, Jenkins • Excellent problem-solving and analytical skills • Able to communicate (written and spoken) with clarity and effectively to customer and be able to position to stakeholders as a trusted team member • Possess an approachable attitude towards team members • Adaptable towards changes • Be a good cordial team player with an ability to work in a cross-functional setting • Technical qualifications related to Cloud (AWS/Azure) • Good to have: • Experience in building cloud native applications eg. using Python, Node.js • In-depth knowledge of networking on the cloud • Professional/expert level technical qualifications related to Cloud (AWS/Azure) • General knowledge of IT Security aspects	
28. Systems Engineer, Unix	Job Description: • Assist in Project Implementation and Maintenance of the Implemented System. • Primary Purpose • Perform and ensure routine maintenance activities are carried out as scheduled. • Perform OS/application upgrades/patching. • Attend to system or application service and change request. • Provide resolution for all application and/or technical incidents and work with external support if required. • Identify root cause, preventive and corrective measures for identified problems to prevent recurring incidents.	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Provide incident and problem reporting for all stakeholders in timely and professional manner. • Assist in preparing system related documents and ISO Audit • Participate in new project implementation, requirement gathering, setup & installation, testing and commissioning. Job Requirement: • Possess at least a Diploma or its equivalent in Computer / IT with minimum 2-3 years working experience in related field. Fresh graduate may be considered. • 2-3 years of working experience as a System Engineer supporting application of UNIX/LINUX platform and database. • Trained or certified in Windows Server, UNIX/LINUX, VM and ITIL would be advantageous. • Analytical, proactive and able to multi-task and prioritize all work assigned. • Team player with good English communication skills who can also work independently under minimum supervision. • Motivated individual with challenger spirit and leadership are strongly encouraged to apply. • Exceptional troubleshooting and customer-handling skills would be advantageous. • Proactive and responsive on all assigned tasks and incidents and follow up • 24 x 7 standby	
29. Functional Test Engineer	Job Description: • The Functional Testing Engineer is responsible for ensuring the quality, reliability, and functional accuracy of the organization's software platforms, particularly systems related to video analytics and video management. The role focuses on validating that software features and system integrations meet defined requirements through structured functional testing, test planning, and defect analysis across the software development lifecycle. • Working closely with development and product teams, the engineer reviews system designs, develops and executes test cases, and analyzes test results to identify issues and improve product quality. The role requires a solid understanding of software QA methodologies, experience with both white-box and black-box testing, and the ability to use programming or scripting languages (such as Java or Python) and SQL to support test execution, data validation, and troubleshooting of system behaviour. • Responsibilities CORE • Mentor the Junior QA engineers and efficiently manage the resources to support the projects and ensure the quality delivery • Define test strategy and test plan based on software development plan for the projects • Oversees and actively participates in test execution and the development of testing artefacts, including: performance test	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	requirements, defect tracking and reporting, performance test plans, cases, scripts, reports, etc. for assigned projects • Consult with product development to evaluate system interfaces, operational requirements, and performance requirements of overall system • Define test methods and create test plans for new or updated software projects to determine if the software will perform accurately and reliably according to documented requirements as well as established standards under both normal and abnormal conditions • Recommend design improvements or corrections to engineers throughout the development process • Maintain effective communication with the project software engineers on project limitation, capability, performance requirement and hardware interface changes • Monitor program performance after implementation to prevent reoccurrence of program operating problems and ensure efficiency of operation • Formulate and design software systems, using scientific analysis and mathematical models to predict and measure outcome and consequences of design • Create test tools that facilitate data gathering and test method execution • Python & Bash Scripting: Write and maintain Python, Bash script or PowerShell script for automation, deployments, and troubleshooting. • Troubleshooting & Monitoring: Proactively monitor systems, perform root cause analysis, and ensure the reliability of the platform. • Collaboration: Work closely with other teams to collaborate on any tasks when required. Job Requirement: • Familiar with at least one programming language, like Java, Python... • Strong knowledge of software QA methodologies, tools and processes • Hands-on experience with both white box and black box testing • Hands on experience with automated testing tools • Excellent problem-solving and analytical skills • Strong leadership and communication skills • Experience in microservices architecture and distributed systems. • Hands-on experience with containerization technologies such as Docker and orchestration using Kubernetes. • Utilize basic knowledge of Linux Based OS to manage servers, deployment environments, and perform necessary scripting. • Familiarity with cloud platforms such as AWS, GCP, or Azure. • Strong skills in troubleshooting and root cause analysis within distributed systems. • Nice-to-Have:	

Job Positions	Pre-requisites	Working Hours / Location
	• Basic knowledge of AI concepts and video analytics technologies like OpenCV or FFmpeg. • Experience working in an Agile/Scrum development process • Experience with performance and/or security testing is plus • Experience working in a multinational corporation or worldwide enterprise • Experience to use selenium testing framework • Self-motivated • Fluent in English writing and speaking • Soft Skills: • Excellent communication and collaboration skills (written and verbal) • Ability to work effectively in a fast-paced, cross-functional team environment. • Detail-oriented with a commitment to deliver high-quality work. • Strong interpersonal skills with ability to work both independently and as part of a team • Strong time management, willingness to learn new technologies	
30. Cyber Security Development Engineer	Job Description: • Implementation Support • Assist in the deployment and configuration of Tenable (Nessus, Tenable.io, Tenable.sc) and Rapid7 (InsightVM, Nexpose) platforms • Support the installation of vulnerability scanners, agents, and sensors across cloud, hybrid, and on-premises environments • Configure scanning schedules, credential management, and basic network segmentation under supervision • Assist with Cloud Security Posture Management (CSPM) and Cloud Workload Protection (CWP) implementations • Support container security deployments and basic Kubernetes Security Posture Management (KSPM) configurations • Technical Configuration & Testing • Perform vulnerability scans and validate scan results across diverse infrastructure environments • Configure and test integration points with ticketing systems, SIEM platforms, and security tools • Assist in setting up compliance scanning policies (CIS, NIST, PCI-DSS, ISO 27001) • Support API integrations and basic automation workflows • Conduct quality assurance testing of implemented solutions • Documentation & Reporting • Create and maintain technical documentation including configuration guides and runbooks • Document implementation steps, configurations, and troubleshooting procedures • Generate vulnerability reports and compliance dashboards • Assist in preparing handover documentation for Day 2 operations teams • Maintain accurate project records and implementation logs	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Learning & Development • Participate in knowledge transfer sessions with senior engineers and client teams • Stay current with vulnerability management best practices and emerging threats • Learn about security frameworks, compliance requirements, and industry standards • Develop proficiency in scripting and automation for security workflows • Build expertise in cloud security and DevSecOps practices Job Requirement: • Due to project sensitivity, we can only consider Singapore Citizen • 1-3 years of experience in cybersecurity, IT infrastructure, or related technical roles • Basic understanding of vulnerability management concepts and security principles • Exposure to Tenable or Rapid7 platforms (hands-on experience, training, or certifications) • Familiarity with operating systems (Windows, Linux) and networking fundamentals • Basic knowledge of cloud platforms (AWS, Azure, or GCP) • Understanding of CVE/CVSS frameworks and vulnerability assessment methodologies • Technical Skills • Comfortable working with command-line interfaces and basic scripting (Python, PowerShell, or Bash) • Understanding of network protocols, firewalls, and security architectures • Ability to read and interpret technical documentation • Basic knowledge of security compliance frameworks (CIS Benchmarks, NIST, ISO 27001) • Willingness to learn Infrastructure as Code (IaC) and CI/CD concepts	
31. Security Testing & Assurance Specialist (VAPT, OWSTG)	Job Description: • Conduct technical security assessments, including penetration testing, source code review, and security configuration analysis. • Utilize industry-recognized processes and tools to identify and assess security vulnerabilities, aligning with strategic, tactical, and operational security objectives. • Work closely with clients and internal teams to deliver effective security solutions and recommendations. • Perform compliance audits and system reviews against industry best practices, security policies, and procedural guidelines. • Clearly articulate security findings through detailed reports and presentations, tailored for both technical and non-technical stakeholders.	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	Job Requirement: • Experience in penetration testing, source code review, and host security assessments. • Strong technical expertise in security testing methodologies, tools, and frameworks such as Metasploit, Kali Linux, Burp Suite, and Tenable Nessus. • Proficiency in scripting languages (e.g., Python, Bash, or PowerShell) for security automation and testing. • Solid understanding of web application technologies, network security principles, and the OSI model (including HTTP, DNS, SSH, FTP, etc.). • Familiarity with established security testing methodologies, including the OWASP Web Security Testing Guide (OWSTG) and the Penetration Testing Execution Standard (PTES). • Relevant industry certifications (e.g., OSCP, CREST CRT) are highly advantageous. • Strong interpersonal and communication skills, with the ability to collaborate effectively in a team environment. • A degree in cybersecurity, computer science, or a related field is preferred; however, candidates with a diploma or equivalent experience will be considered. • Enthusiastic about continuous learning and professional growth in the cybersecurity field.	
32. Solution Architect (Presales)	Job Description: • Solution Delivery • Ability to develop detail architectural documents to deliver business value solutions for customers, including proposal writing, presentation, conducting Proof-of-Concept to showcase its technical feasibility when necessary • Propose the technical solution and selection of technologies and estimate resources required to develop the proposed solution to meet our customer's requirements • Articulate alternatives in terms of cost, benefit and risk where multiple solutions exist • Highlight the positive impact of NCS solutions to help them achieve customer's business goals • Working alongside network and systems engineers to guide projects from presales/design to final delivery • Business Development • Be involved in pre-sale activities • Review technical solution and estimated resources prepared by proposal team • Ability to translating complex technical network and system specifications into business-value outcomes for executives and customers Job Requirement:	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Candidate should be able to lead architecture discussions with client, vendors, telcos, security, and operations teams. They should be comfortable producing architecture options, HLD/LLD, migration approach, risk assessment, technical recommendations, and vendor comparison. Experience supporting RFP/RFQ, large transformation programmes or managed-service network deals will be highly valuable. • Proficiency in bridging local data centre with multi-cloud environments (AWS, Azure, GCP). • Intensive experience in the analysis, design, implementation and support of medium to large complex applications	
33. IT Security Consultant (PAM)	Job Description: • Solution Design & Implementation • Design, deploy, and configure enterprise PAM solutions (e.g., CyberArk, BeyondTrust) • Integrate PAM with IAM systems, Active Directory, LDAP, and cloud platforms • Implement privileged account discovery and onboarding processes • Develop technical documentation, architecture diagrams, and standard operating procedures • Public Key Infrastructure (PKI) and Key Management Solution Specialist • PKI Architecture & Implementation • Design and implement enterprise PKI architecture (root CA, subordinate CAs, issuing CAs) • Deploy PKI components including Certificate Authorities and Registration Authorities • Establish certificate templates, policies, and automated lifecycle management • Integrate PKI with applications, network devices, and cloud platforms • Key Management & Cryptographic Controls • Design and implement key management solutions for encryption key lifecycle • Deploy Hardware Security Modules (HSMs) and key management systems • Implement encryption solutions for data at rest, in transit, and in use • Manage cryptographic policies and algorithm selection Job Requirement: • Must have: 1-3 years in CyberSecurity • Good to have: CyberArk PAM, Public Key Infrastructure (PKI) • Degree or higher education qualifications	• 42-44 • Yio Chu Kang
34. Data Engineer (Databricks)	Job Description: • Develop and maintain ETL pipelines for centralized data storage systems (e.g. Delta Lake). • Integrate data from databases, APIs, log files, streaming platforms, and external providers • Develop data transformation routines to clean, normalize, and aggregate data	• 42-44 • Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Apply data processing techniques to handle complex or inconsistent datasets • Contribute to frameworks and best practices for code development and deployment • Implement data governance in alignment with company standards • Partner with analytics and product leaders to design and operationalize pipelines • Collaborate with infrastructure leaders to advance cloud-based data platforms • Explore new tools and techniques leveraging Azure, Databricks, or related platforms • Monitor data pipelines to detect and resolve issues promptly • Develop monitoring tools, alerts, and automated error-handling mechanisms • Analyse business requirements and identify data extraction requirements • Attend requirement grooming and refinement sessions with users • Develop and maintain ETL pipelines for ingestion, transformation, validation, and loading • Optimise performance and batch scheduling • Develop dashboards, reports, scorecards, and data visualizations • Perform SIT, data validation, data profiling and confirm data accuracy • Validate completeness and consistency of ETL Loads • Support UAT and production implementation • Qualifications • The ideal candidate should possess: • 3 or more years of experience in data engineering with scalable pipelines • Strong experience designing data solutions including data modelling and distributed computing architectures • Hands-on experience with data processing jobs using PySpark, Spark SQL, and Databricks notebooks/jobs • Experience orchestrating data pipelines with ADF, Airflow, or similar tools • Experience with both real-time and batch data processing • Experience building pipelines on Azure, with AWS experience beneficial • Proficiency in SQL including window functions and performance optimization • Understanding of DevOps tools, Git workflows, and CI/CD pipelines • Familiarity with Scrum methodology and experience working in Scrum teams • Ability to apply Scrum practices in a practical project context • Strong problem-solving and collaborative mindset • Experience with streaming technologies such as Apache Kafka, Apache Flink, or AWS Kinesis	

Job Positions	Pre-requisites	Working Hours / Location
	- Ability to design and implement real-time data processing pipelines - Databricks Certified Data Engineer Associate and Databricks Certified Data Engineer Professional are preferred	
	Job Requirement:	
35. AI Engineer	Job Description: - Design, build, and operate production-grade agentic and GenAI systems—end to end. You'll ship services (not just notebooks): robust APIs, reusable components, and secure pipelines that connect LLMs, tools, knowledge, and enterprise systems. You'll pair strong software engineering with modern AI practices (RAG, agent orchestration, policy chains, evals) to deliver measurable business outcomes at scale. Responsibilities - Agent & Application EngineeringS - Design multi-agent systems (MAS) with planning, tool-use, and delegation (e.g., LangGraph/Semantic Kernel); expose them via REST/gRPC APIs (FastAPI/Express/Java/Go). - Implement tool adapters (SQL, search, document stores, web calls, code exec) with strict type contracts and safe sandboxes. - Build model gateway integrations (OpenAI/Azure OpenAI/Bedrock/Vertex; self-hosted vLLM/TGI) with routing, rate-limits, retries, and fallback chains. - Orchestrated workflows with LangChain or LlamaIndex — planning, tool calling, structured extraction, multi-step state - Typed contracts on every model output using Pydantic schemas, so downstream code never parses free text - Guardrails and policy enforcement at the boundary, with deterministic rules taking precedence over the model - Retrieval, Data & Knowledge - Stand up RAG services: chunking, enrichment, embeddings, indexing, hybrid/vector search (pgvector/Pinecone/Weaviate; OpenSearch/Azure AI Search). - Implement ingestion pipelines (Airflow/Prefect/Celery/Ray) for docs, tickets, chat, and ERP/CRM data; handle PII redaction and metadata governance. - Optimize retrieval quality (chunking strategies, re-rankers, query rewriting) with offline/online evaluation and A/B tests. - Quality, Testing & Evaluation - Treat prompts and graphs as code: version, diff, and test them (unit tests for prompts/tools; golden sets; regression suites). - Build evaluation harnesses (latency, cost, accuracy, toxicity, hallucination, guardrail hit-rates); wire into CI. - Add drift detection for conversational systems; implement safe shutdown and auto-rollback. - Platform & Operations - Package services as containers; deploy to /AKS/EKS and CI/CD with Helm/Argo CD; configure autoscaling, HPA/VPA, and resource quotas.	42-44 - Yio Chu Kang

Job Positions	Pre-requisites	Working Hours / Location
	• Implement policy chains and guardrails (OPA/Gatekeeper for policy, Presidio for PII, Trivy for image scanning). • Instrument deep observability: tracing (OpenTelemetry), metrics (Prometheus), logs (ELK/OPENSEARCH), cost meters per request/model. • Security & Compliance • Manage secrets (HashiCorp Vault/KMS), signed images, SBOMs; enforce least-privilege IAM. • Build tenant isolation and data residency controls; implement red/blue team prompts and jailbreak defenses. • Integration & Enterprise Workflows • Ship connectors and events for SAP/CRM/ITSM and Kafka topics; design idempotent, retry-safe processors. • Automate business workflows with pro-code services first; expose low-code surfaces only where appropriate. • Collaboration & Leadership • Partner with Product, Data, and Platform teams to define SLAs/SLOs and success metrics. • Mentor engineers on “AI as software” practices; run design reviews and postmortems. • Qualifications • Minimum Qualifications • 6+ years in software engineering (prod services, not just prototypes), including 1+ year leading small projects. • Strong in one systems language (Python/TypeScript/Go/Java) and comfortable in a second. • Hands-on with containers, Kubernetes, CI/CD (GitHub Actions/GitLab/Jenkins), IaC (Terraform), and cloud (Azure/AWS/GCP). • Practical LLM experience: building RAG/agent apps, prompt design, tool-use, and safety patterns. • Data skills: designing schemas, batch/stream pipelines, and search indexes; proficiency with SQL and one vector DB. • Testing mindset: unit/integration tests, load tests, golden datasets for LLM evals. • Security basics: secrets, policies, scanning, and least-privilege IAM. • Preferred Qualifications • Agent orchestration (LangGraph, Semantic Kernel) and distributed compute (Ray) in production. • Search/retrieval tuning (BM25 + vector hybrid, re-ranking, query planning). • Observability at scale with OpenTelemetry; cost/perf optimization across model/router layers. • Experience in regulated or high-throughput domains (e.g., telco, finance, healthcare); multi-tenant and data-residency patterns. • Domain integrations (SAP/CRM/ITSM), event-driven architectures (Kafka/Debezium), and policy enforcement (OPA/Gatekeeper).	

Job Positions	Pre-requisites	Working Hours / Location
	• Familiarity with Order to Cash Process flows in a Telco Enterprise environment is a plus • Tech Stack (Illustrative) • Languages: Python, TypeScript/Node.js (plus Go/Java bonus) • Frameworks: FastAPI/Express, LangGraph/Semantic Kernel, Ray/Celery, Airflow/Prefect • Storage/Search: Postgres, Redis, S3/Blob; pgvector/Pinecone/Weaviate; OpenSearch/Azure AI Search • LLM Runtime: OpenAI/Azure OpenAI/Bedrock/Vertex; vLLM/TGI; inference routers/gateways • Platform: Docker, Kubernetes, Helm, Argo CD, Terraform, Vault, Istio • Observability: OpenTelemetry, Prometheus/Grafana, ELK/OpenSearch • Quality & Safety: pytest/Jest, prompt/unit test harnesses, guardrails, Presidio, Trivy Job Requirement: •	

#2 e2i Services

e2i Services

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• For Career Coaching

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You can also reach them at the following centres (By appointment only):



e2i Career Centre (DNI)

Devan Nair Institute
for Employment and Employability
80 Jurong East St 21 Level 2
Singapore 609607

Operating Hours (DNI)

Mondays: 2:30pm – 5:00pm
Tuesdays – Fridays: 9:00am – 5:00pm
Saturdays: 9:00am – 1:00pm

Nearest MRT: Jurong East



e2i Career Centre (OMB)

1 Marina Boulevard,
#B1-03
Singapore 018989

Operating Hours (OMB)

Mondays: 2:30pm – 5:00pm
Tuesdays – Fridays: 9:00am – 5:00pm
Saturdays: 9:00am – 1:00pm

Nearest MRT: Raffles Place, Downtown



e2i Career Centre (OTH)

ServiceSG Centre Our Tampines Hub,
1 Tampines Walk,
#01-21
Singapore 528523

Operating Hours (OTH)

Mondays: 2:30pm – 5:00pm
Tuesdays – Fridays: 9:00am – 5:00pm
Saturdays: 9:00am – 1:00pm

Nearest MRT: Tampines

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