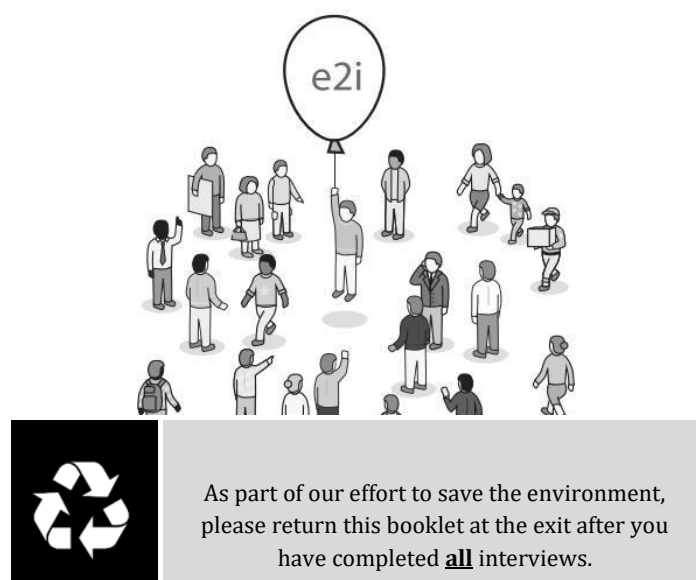


# Speed Interviews – Hospitality

## 10 January 2025

### JOB LISTING BOOKLET



#### About e2i (Employment and Employability Institute)

e2i is the empowering network for workers and employers seeking employment and employability solutions. e2i serves as a bridge between workers and employers, connecting with workers to offer job security through job-matching, career guidance and skills upgrading services, and partnering employers to address their manpower needs through recruitment, training and job redesign solutions. e2i is a tripartite initiative of the National Trades Union Congress set up to support nation-wide manpower and skills upgrading initiatives. For more information, please visit [www.e2i.com.sg](http://www.e2i.com.sg).

## Participating Companies

[\[Click on the specific role to view more details\]](#)

### #1 Marina Bay Sands Singapore ..... 6

• Bartender .....	6
• Butler.....	6
• Captain .....	6
• Cashier.....	6
• Cocktail server.....	7
• Commis .....	7
• Dealer .....	7
• Host/Hostess .....	8
• Limo Driver .....	8
• Logistics Attendant.....	9
• Security Officer.....	9
• Service Attendant.....	9
• Technician .....	10

### #2 Mandai Rainforest Resort..... 11

• Accounts Payable .....	11
• Baker .....	12
• Bartender .....	12
• Cafeteria Chef .....	13
• Carpenter .....	13
• Chef de Partie.....	14
• Commis 1.....	15
• Commis 2.....	15
• Commis 3.....	16
• Demi Chef.....	16
• F&B Hostess .....	17
• F&B Supervisor.....	17
• Gallery Sales Assistant.....	18
• General Storekeeper .....	18
• Handyman .....	19

• Junior Sous Chef .....	19
• Laundry Supervisor .....	20
• Linen Room Supervisor .....	20
• Public Area Supervisor .....	21
• Receiving Supervisor .....	22
• Recreation Supervisor .....	22
• SPA Therapist .....	23
• Waiter/Waitress .....	23

### **#3 Raffles Hotel Singapore ..... 25**

• Bellman .....	25
• Boutique Manager .....	25
• Chef de Partie .....	26
• Digital Marketing Manager .....	26
• Facilities Technician - Carpenter .....	27
• Food & Beverage Service Associate .....	28
• Food & Beverage Service Executive .....	28
• Housekeeping Attendant (Rooms) .....	28
• Housekeeping Supervisor .....	29
• Lobby Ambassador .....	29
• Mixologist .....	30
• Raffles Butler .....	31
• Raffles Service Agent .....	32
• Resident Bartender .....	32
• Restaurant Manager, Butcher's Block .....	33
• Retail Associate .....	33
• Retail Operations Executive .....	34
• Rooms Executive .....	35
• Security Officer .....	35
• Senior / Facilities Technician .....	36
• Sous Chef, Cold Production .....	37

### **#4 Resorts World Sentosa ..... 38**

• Apprenticeship Excellence Programme for Hospitality (Fresh Graduates & Mid-Careerists are Welcome) ....	38
---	----

• Assistant Manager/ Manager, Business Development .....	38
• Assistant Manager, Audio Video Lighting & Controls .....	39
• Assistant Manager, Mechanical Engineering (USS Technical Services) .....	40
• Cage Cashier .....	40
• Casino Entry Ambassador .....	41
• Costume Specialist, Creative Costuming .....	41
• Crew, Attractions Operations .....	41
• Crew, Education, Research & Conservation .....	42
• Crew, Guest Experience & Ticketing .....	43
• Crew, Park Ambassadors .....	43
• Crew, VIP Tours & Events Operations .....	43
• Croupiers / Senior Croupiers .....	44
• EGM Ambassador .....	44
• Engineer .....	45
• Equipment Control Attendant .....	45
• Executive / Senior Executive, Business Development .....	46
• Executive, Credit & Collection .....	46
• Executive, Guest Experience Host .....	47
• Executive, Membership & Guest Services .....	47
• Executive, VIP Reservations (Call Centre) .....	48
• Guest Experience Lead (Hotels) .....	48
• Guest Experience Lead (F&B) .....	49
• Guest Relations Agent (Genting Hotel Jurong) .....	49
• Guest Relations Lead (Genting Hotel Jurong) .....	50
• Hospitality Executive (Hotels) .....	50
• Hospitality Executive (F&B) .....	51
• Lead/ Senior Technical Specialist (Attraction Recovery Team) .....	51
• Manager, Audio Video Lighting & Controls .....	52
• Manager, Project Management (Attractions), USS Technical Services .....	52
• Manager, Ride Manager (USS Technical Services) .....	53
• Retail Associate, Retail Operations .....	54
• Scenic Artist (2 Years Contract) .....	54
• Senior Manager, Project Management (Theming & Show Sets), USS Technical Services .....	55

• Senior Technical Executive I, Audio Video Lighting & Controls.....	57
• Senior Technical Specialist II / Technical Specialist (Ride and Show).....	57
• Senior Technical Specialist/ Technical Specialist (Audio/Visual).....	58
• Star Guide, Stage Management & Star Guides .....	59
• Technician .....	59
• Technician, Show Experience Technical Support .....	60
<b>#5 Shangri-La Hotel.....</b>	<b>61</b>
• Chef De Partie .....	61
• Cook .....	61
• Demi Chef.....	61
• Engineering Technician .....	62
• F&B Team Leader .....	62
• F&B Waiter/ Waitress / Captain.....	62
• Family Experience Ambassador/ Team Leader .....	62
• Guest Services Officer .....	62
• Housekeeping.....	63
• Rooms Reservation Officer .....	63
• Service Centre and Telephone .....	64
<b>e2i Services.....</b>	<b>65</b>

## #1 Marina Bay Sands Singapore

*Since its inauguration in 2010, Marina Bay Sands stands as an architectural marvel, the crown jewel in Singapore's skyline. Home to the world's largest rooftop infinity pool and over 1,800 rooms and suites, the integrated resort offers exceptional dining, shopping and entertainment choices, complete with a year-round calendar of signature events and shows.*

*As we enter a new phase of our journey, marked by the expansion of the resort and thrilling developments on the horizon, we're continuously spearheading the hospitality industry as a place without precedent that is truly born of beyond.*

Click Here for Table of Content

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Bartender</b>	<ul style="list-style-type: none"> <li>Customer Service</li> <li>Communication</li> <li>Bartending</li> </ul>	<ul style="list-style-type: none"> <li>Maintain complete knowledge of all menu items available in the bar</li> <li>Communicate closely with Captains and Service Attendants to ensure quality service is achieved</li> <li>Assist other bartenders and service attendants whenever possible</li> <li>Maintain storage areas with proper supplies, organization, and cleanliness</li> <li>Rectify any cleanliness/ organization deficiencies as requested by superiors</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work - Depending on Operations Needs</li> <li>10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Butler</b>	<ul style="list-style-type: none"> <li>Customer Service</li> </ul>	<ul style="list-style-type: none"> <li>Butler Services offer personalized service with commitment to create unforgettable memories for our Guest at Marina Bay Sands</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work - Depending on Operations Needs</li> <li>10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Captain</b>	<ul style="list-style-type: none"> <li>Customer Service</li> <li>Communication</li> </ul>	<ul style="list-style-type: none"> <li>Handle politely and channel all telephone messages received and handle reservations</li> <li>Handle and solve any concerns and questions from customers</li> <li>Supervise servers to ensure excellent customer service is provided every time</li> <li>Support Assistant Manager and Department in achieving all goals and Key Performance Objectives</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work - Depending on Operations Needs</li> <li>10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Cashier</b>	<ul style="list-style-type: none"> <li>Customer Service</li> <li>Communication</li> </ul>	<ul style="list-style-type: none"> <li>Responsible for handling food and beverage orders and serving guests</li> <li>Provide friendly, excellent service to all guests</li> <li>Assist fellow Team Members to perform preparation and setting up</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work - Depending on Operations Needs</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<p>in the restaurants for food service and ensure all available amenities and utensils are properly stocked and inspected prior to service</p> <ul style="list-style-type: none"> <li>• Handling all restaurant telephone and email reservation enquiries. up-selling, well-versed in all aspects of the menu</li> <li>• All other administrative duties in the restaurant</li> </ul>	<ul style="list-style-type: none"> <li>• 10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Cocktail server</b>	<ul style="list-style-type: none"> <li>• Customer Service</li> <li>• Communication</li> </ul>	<ul style="list-style-type: none"> <li>• Provide bottle service and participate in bottle ritual</li> <li>• Attend line-ups with other staff and review all information pertinent to the day's business</li> <li>• Meet with Head Bartenders or Manager to review daily specials and out of stock items. Ensure that other members of the staff are aware of such changes.</li> <li>• Communicate closely with Head Bartenders and bartenders to ensure quality service is achieved</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work - Depending on Operations Needs</li> <li>• 10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Commis</b>	<ul style="list-style-type: none"> <li>• Culinary</li> <li>• Pastry/ Baking</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor the production of food items to ensure they are in compliance with the prescribed recipes and specifications. Adhere to all the standards of food presentation, production, and portioning controls.</li> <li>• Ensure quality of food items according to the standards in place. It includes ensuring all food items are in perfect sanitary condition, applying "First in First out!" kitchen best practice.</li> <li>• Ensure all food products are stored properly in their appropriate fridges and storage containers throughout a shift</li> <li>• Maintain a high standard of cleanliness and sanitation in and around all culinary work areas and ensure that all colleagues clean their stations after every service</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work - Depending on Operations Needs</li> <li>• 10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Dealer</b>	<ul style="list-style-type: none"> <li>• Customer Service</li> </ul>	<ul style="list-style-type: none"> <li>• Deal games and provide excellent and friendly service to every guest, to help instill the perception in the minds of all guests and the public, that Sands is an establishment which exudes the highest standards of gaming entertainment</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work - Depending on Operations Needs</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		in the world	<ul style="list-style-type: none"> <li>10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Host/Hostess</b>	<ul style="list-style-type: none"> <li>Customer Service</li> <li>Communication</li> </ul>	<ul style="list-style-type: none"> <li>Be responsible for taking reservations, answering the phone, responding to any guest requests</li> <li>Seat the guests in the restaurant according to designated rotation plans. Seat guests evenly and fairly at various stations of the restaurant.</li> <li>Personalize each guest's experience by using the guests' names where known. Acknowledge each special occasion where known. Pass on the relevant guest information to the Captains and Server Attendants.</li> <li>Maintain the Guests' profile and history, taken note of all special occasions and dates for example birthdays, wedding anniversaries, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work - Depending on Operations Needs</li> <li>10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Limo Driver</b>	<ul style="list-style-type: none"> <li>Possess a valid driving license, at least Class 3</li> <li>Familiar with Singapore roads, Hotel locations, places of interest, entertainment and F&amp;B outlets and residential areas</li> <li>Familiar with all Airport and Ferry terminals in Singapore</li> </ul> <p>Skills/ Abilities / Presence:</p> <ul style="list-style-type: none"> <li>Fluent in written and spoken English</li> <li>Basic technological skills (E.g. Operating iPad, Grid Phone &amp; GPS)</li> <li>Excellent communication and interpersonal skills</li> </ul>	<ul style="list-style-type: none"> <li>Perform the duties as a limousine driver according to the Limousine Standard Operating Procedures</li> <li>Provide excellent service consistent with the property's core service standards and brand attributes</li> <li>Be punctual for all driving assignments 15 minutes before the commencement of the job</li> <li>Perform meet and greet with a iPad signage for departures and arrivals if required</li> <li>Coordinate with our outsourced vendor to receive guests upon arrival and to handover guests upon departure</li> <li>Ensure all guest amenities in the vehicle are replenished. (E.g. Mineral water, wet towels, newspaper, etc.)</li> <li>Ensuring all special requests from internal and external guests are met. (E.g. desired vehicle air-conditioning temperature, music, etc.)</li> <li>Ensure that the vehicle's interior and exterior are clean, immaculate</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work - Depending on Operations Needs</li> <li>10 Bayfront Ave, Singapore 018956</li> </ul>



Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	Physical Requirements/ Work Environment: <ul style="list-style-type: none"> <li>• Be able to load and unload luggage</li> <li>• Ability to work under pressure and independently</li> <li>• Adaptable to rotating shifts including Night Shift</li> </ul>	and odor free at all times <ul style="list-style-type: none"> <li>• Required to drive vehicles such as but not limited to luxury vehicles and luggage van</li> <li>• Assist with guests' luggage for both arrival and departing guests when required at the designated storage room. This includes proper handling, tagging and delivering of luggage within the prescribed time standards</li> <li>• Assist with valet driving duties when necessary</li> </ul>	
<b>Logistics Attendant</b>	<ul style="list-style-type: none"> <li>• Minimum 1-2 years of hands-on experience in Dock Receiving, Put away, and Picking operations in either the Food &amp; Beverage or Hotel industry</li> <li>• Possessing a valid Forklift Driving license will be a plus</li> <li>• Able to lift 20kg on a consistent basis and walk long distances</li> <li>• Willing to commit to working on weekends and public holidays</li> </ul>	<ul style="list-style-type: none"> <li>• Inspect food and beverage shipments for temperature, hygiene, quality, shelf life, labeling and marking requirements</li> <li>• Inspect counts, weights, and case packs of incoming shipments to verify information against purchase orders</li> <li>• Perform data entry, generate reports, and update Goods Receiving and Goods Issue in warehouse management system (WMS) accurately</li> <li>• To deliver the received items to all the internal users within the entire property in a timely manner and in good condition</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work - Depending on Operations Needs</li> <li>• 10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Security Officer</b>	<ul style="list-style-type: none"> <li>• PLRD License</li> </ul>	<ul style="list-style-type: none"> <li>• Maintain security by ensuring a safe and secure environment for guests and team members at Marina Bay Sands</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work - Depending on Operations Needs</li> <li>• 10 Bayfront Ave, Singapore 018956</li> </ul>
<b>Service Attendant</b>	<ul style="list-style-type: none"> <li>• Customer Service</li> <li>• Communication</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for handling food and beverage orders and serving guests</li> <li>• Provide friendly, excellent service to all guests</li> <li>• Assist fellow Team Members to perform preparation and setting up in the restaurants for food service and ensure all available amenities and utensils are properly stocked and inspected prior to service</li> <li>• Handling all restaurant telephone</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work - Depending on Operations Needs</li> <li>• 10 Bayfront Ave, Singapore 018956</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		and email reservation enquiries <ul style="list-style-type: none"> <li>Up-selling, well-versed in all aspects of the menu</li> </ul>	
<b>Technician</b>	<ul style="list-style-type: none"> <li>Sound working knowledge on CRA compliance requirements</li> <li>Have an intimate knowledge of all major systems, their operation and potential weaknesses</li> <li>Be willing to work any day of the week and any shift, long hours when necessary</li> <li>Withstand various activities such as frequent walking, sitting for long periods or prolonged standing, stretching, bending and kneeling without restriction</li> </ul>	<ul style="list-style-type: none"> <li>Conduct on-site checks and repairs</li> <li>Ensure quality works are be carried out on time schedule</li> <li>Enforce all safety programs and training with regards to WSH</li> <li>Provide input into the research, development, evaluation and implementation of new products, services, technology</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work - Depending on Operations Needs</li> <li>10 Bayfront Ave, Singapore 018956</li> </ul>

[Click Here for Table of Content](#)

## #2 Mandai Rainforest Resort

*The Mandai Rainforest Resort by Banyan Tree is set within the 126-hectare Mandai Wildlife Reserve in northern Singapore, an integrated wildlife and nature destination.*

*The resort marks Banyan Group's first property in Singapore, a meaningful homecoming for the hospitality company. Guests are encouraged to join in thoughtful sustainability efforts, fostering a lighter environmental footprint.*

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Accounts Payable</b>	<ul style="list-style-type: none"> <li>Diploma or professional certificate in Accounting, Finance, Business Management, Economics or a related field</li> <li>3 to 5 years' experience in a similar capacity, preferably in the hospitality industry. Pre-opening experience would be useful.</li> <li>Ability to interpret financial data, identify trends, and make informed recommendations</li> </ul>	<ul style="list-style-type: none"> <li>Any credit notes owed to the hotel for returns, price adjustment, etc. should be entered into the system and applied to the next payment made</li> <li>To check the accuracy of expense account allocation and post into the financial system</li> <li>To prepare system generated remittance advice, together with a system generated report summarizing the invoices and payments to be made, and cheques for the selected invoices due to payment</li> <li>All invoices to be paid are matched to the remittances and the printed cheques and all documents are submitted to the Director of Finance and General Manager for review and signing</li> <li>Paid invoices with all purchase documents, including a copy of the system generated remittance advice initialed by the cheque signatories, should be filed with all payments for the month</li> <li>To raise and input urgent cheques to be paid</li> <li>To post all Travel Agents commission invoices, and to prepare payment for Travel Agents in a timely manner and submit them, with their supporting attached for approval and signatures</li> <li>To ensure unused blank cheques are kept in a lockable and secure location</li> <li>To maintain a cheques log of all cheques used</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>

Click Here for Table of Content

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Baker</b>	<ul style="list-style-type: none"> <li>Professional qualification in a related field or capacity</li> <li>Possess a valid Food Hygiene Certification</li> </ul>	<ul style="list-style-type: none"> <li>Assist in developing and refining new recipes for a variety of baked goods, including breads, pastries, cakes, and cookies together with the Executive Pastry Chef</li> <li>Prepare and bake a wide range of baked goods according to established recipes and standards set out by the Executive Pastry Chef</li> <li>Check and ensure the correctness of the temperature of appliances and food using thermostats and thermometers, including monitoring freezer systems, such as fans, drains, and doors, for proper operation, and report issues or problems to reporting supervisor</li> <li>Ensure the quality, taste, and appearance of all baked goods meet the highest standards</li> <li>Maintain accurate inventory records of ingredients and supplies</li> <li>Maintain up-to-date knowledge of food safety policies within the kitchen areas</li> <li>Ability to work under demanding and strenuous situations</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Bartender</b>	<ul style="list-style-type: none"> <li>Certificate in Food and Beverage/ Customer Service or an equivalent professional qualification in a related field</li> <li>Possess a valid Food Hygiene Certification</li> </ul>	<ul style="list-style-type: none"> <li>Prepare drink orders for guests according to specified recipes using measuring systems</li> <li>Issue, open, and serve wine/ champagne bottles</li> <li>Set up and maintain cleanliness and condition of bar, bar unit, tables, and other tools. Prepare fresh garnishes for drinks. Stock ice, glassware, and paper supplies. Transport supplies to bar set-up area.</li> <li>Responding to guest enquiries and requests</li> <li>Welcome and acknowledge all guests according to company standards, anticipate and address guests' service needs, and thank guests with genuine appreciation</li> <li>Be knowledgeable of the wine and beverage list and offer recommendations to customers based on their preferences</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>Process all payment methods</li> <li>Count bank at end of shift, complete designated cashier reports, resolve any discrepancies, drop off receipts, and secure bank</li> <li>Secure liquors, beers, wines, coolers, cabinets, and storage areas. Complete closing duties.</li> </ul>	
<b>Cafeteria Chef</b>	<ul style="list-style-type: none"> <li>Diploma in Culinary or a relevant professional qualification</li> </ul>	<ul style="list-style-type: none"> <li>Design and develop a diverse and attractive menu that meets the needs and preferences of our Resort's staff. Incorporate seasonal ingredients and local flavors to enhance the dining experience.</li> <li>Oversee the preparation and presentation of meals in the cafeteria, ensuring all dishes are prepared to the highest standards of taste, quality, and presentation</li> <li>Supervise and coordinate the activities of kitchen staff, including cooks and kitchen assistants. Provide training and guidance to ensure consistency and adherence to culinary standards.</li> <li>Monitor and maintain the quality of food and ingredients. Conduct regular inspections to ensure that all dishes meet the hotel's quality and safety standards.</li> <li>Monitor, manage and maintain inventory levels, including ordering and purchasing of food and supplies.</li> <li>Oversee the proper storage of ingredients.</li> <li>Ensure that all food preparation and handling procedures comply with health and safety regulations. Maintain a clean and organized kitchen environment, including proper sanitation practices.</li> <li>Address any feedback or concerns from staff regarding the cafeteria's food and service.</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Carpenter</b>	<ul style="list-style-type: none"> <li>Diploma, Higher NITEC or NITEC in Electrical, Mechanical, Plumbing or an equivalent professional</li> </ul>	<ul style="list-style-type: none"> <li>Construct, install, and repair structures and fixtures, including furniture, cabinetry, and flooring</li> <li>Perform routine inspections and maintenance of carpentry work throughout our Resort</li> <li>Read and interpret blueprints,</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	certificate	<p>drawings, and specifications to determine project requirements</p> <ul style="list-style-type: none"> <li>Utilize hand tools, power tools, and woodworking machinery safely and effectively</li> <li>Ensure all work is completed to Resort's standards and complies with safety regulations and building codes</li> <li>Maintain accurate records of materials used and work performed</li> <li>Assist in the setup and maintenance of our Resort events and functions as needed</li> </ul>	
<b>Chef de Partie</b>	<ul style="list-style-type: none"> <li>Professional qualification in a related field</li> </ul>	<ul style="list-style-type: none"> <li>Liaise and co-operate effectively with all other associated members of staff</li> <li>Promote the safe use of the kitchen and its equipment</li> <li>Upkeeping the hygiene standards in the kitchen</li> <li>Ensure all relevant food controls, correct temperatures are logged, and the agreed standards of food preparation and presentation are adhered to at all times</li> <li>Attend any training that is required by the company</li> <li>To provide a friendly, courteous, quick, efficient and professional service at all times</li> <li>Demonstrate a high standard of personal appearance, always wearing clean Chef's whites to be changed daily or when necessary. Ensure good personal hygiene.</li> <li>Check all prepared mis en place and food stocks (including dry stores) and replenish as necessary and inform the Chef de Cuisine or Executive Sous Chef of any relevant shortages</li> <li>Be aware of all relevant food suppliers and their products. Be in charge of ordering when food supplies are running low in stock in store or cold room</li> <li>Supervise the smooth and efficient service and production of food from the department by working and liaising with the restaurant</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<p>service staff and ensuring all necessary prep work is completed prior to the commencement of service</p> <ul style="list-style-type: none"> <li>Control wastage by maintaining the correct stock levels and rotation from dry stores and avoid the over production of food and mis en place</li> <li>To assist other sections of the kitchen in the production and service of food or the cleaning down of the section as and when required</li> </ul>	
<b>Commis 1</b>	<ul style="list-style-type: none"> <li>Professional qualification in a related field or capacity</li> <li>Possess a valid Food Hygiene Certification</li> </ul>	<ul style="list-style-type: none"> <li>Assist the Executive Chef in preparation of ingredients for cooking, including portioning of food ingredients, chopping, and storing food before service</li> <li>Weigh, measure, and mix ingredients according to recipes set by the Executive Chef using various kitchen utensils and equipment</li> <li>Wash and peel (if required) fresh fruits and vegetables to prepare them for cooking or consumption</li> <li>Prepare and cook food according to recipes</li> <li>Serve food (for example, soup, desserts, sides, entrees) in proper portions onto dishes, plates, mugs, and bowls, ensuring proper plate appearance</li> <li>Ensure proper portion, arrangement, and food garnish for service to guests</li> <li>Ensure food storage and cooking areas are clean after each shift/ service</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Commis 2</b>	<ul style="list-style-type: none"> <li>Professional qualification in a related field or capacity</li> <li>Possess a valid Food Hygiene Certification</li> </ul>	<ul style="list-style-type: none"> <li>Assist the Executive Chef in preparation of ingredients for cooking, including portioning of food ingredients, chopping, and storing food before service</li> <li>Weigh, measure, and mix ingredients according to recipes set by the Executive Chef using various kitchen utensils and equipment</li> <li>Wash and peel (if required) fresh fruits and vegetables to prepare them for cooking or consumption</li> <li>Prepare and cook food according to</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>recipes</li> <li>Serve food (for example, soup, desserts, sides, entrees) in proper portions onto dishes, plates, mugs, and bowls, ensuring proper plate appearance</li> <li>Ensure proper portion, arrangement, and food garnish for service to guests</li> <li>Ensure food storage and cooking areas are clean after each shift/ service</li> </ul>	
<b>Commis 3</b>	<ul style="list-style-type: none"> <li>Professional qualification in a related field or capacity</li> <li>Possess a valid Food Hygiene Certification</li> </ul>	<ul style="list-style-type: none"> <li>Assist the Executive Chef in preparation of ingredients for cooking, including portioning of food ingredients, chopping, and storing food before service</li> <li>Weigh, measure, and mix ingredients according to recipes set by the Executive Chef using various kitchen utensils and equipment</li> <li>Wash and peel (if required) fresh fruits and vegetables to prepare them for cooking or consumption</li> <li>Prepare and cook food according to recipes</li> <li>Serve food (for example, soup, desserts, sides, entrees) in proper portions onto dishes, plates, mugs, and bowls, ensuring proper plate appearance</li> <li>Ensure proper portion, arrangement, and food garnish for service to guests</li> <li>Ensure food storage and cooking areas are clean after each shift/ service</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Demi Chef</b>	<ul style="list-style-type: none"> <li>Professional qualification in a related field or capacity</li> <li>Possess a valid Food Hygiene Certification</li> </ul>	<ul style="list-style-type: none"> <li>Assist in the preparation of various dishes according to the chef's specifications</li> <li>Ensure the freshness and quality of ingredients</li> <li>Follow recipes and standards to maintain consistency in food quality</li> <li>Oversee the operations of a specific station in the kitchen as assigned by the Director of Culinary</li> <li>Assist in managing inventory for the assigned section. Notify senior chefs when ingredients need to be</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>



Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<p>replenished. Minimize wastage by following proper portion control and storage procedures.</p> <ul style="list-style-type: none"> <li>Ensure that the station is clean, organized, and properly stocked before service</li> </ul> <p>Inventory Management:</p> <ul style="list-style-type: none"> <li>Assist in managing kitchen inventory</li> <li>Monitor stock levels and place orders as needed and advised by Sous chefs</li> <li>Any other tasks as assigned by the Director of Culinary</li> </ul>	
<b>F&amp;B Hostess</b>	<ul style="list-style-type: none"> <li>Min Nitec/ Higher Nitec in Food and Beverage/ Customer Service/ Guest Relations or an equivalent professional qualification in a related field</li> </ul>	<ul style="list-style-type: none"> <li>Be responsible for taking reservations, answering the phone, responding to any guest requests.</li> <li>Greet each guest warmly. Be helpful, welcoming and pleasant towards each guest.</li> <li>Prepare and check tables before service</li> <li>Prompt to clear and reset tables after service</li> <li>Responding to guest enquiries and requests</li> <li>Communicating guest information to the team (special requests, occasions) to personalize guests' experience</li> <li>Complete all opening and closing procedures in a timely manner</li> <li>Always be assertive and attentive to guests' needs</li> <li>Ensure each guest gets a fond farewell before they leave</li> <li>Assist in building and maintaining a strong guest profile database</li> <li>Support food &amp; beverage service when required</li> <li>Any other tasks as assigned by the Restaurant Manager</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>F&amp;B Supervisor</b>	<ul style="list-style-type: none"> <li>Diploma in Food &amp; Beverage Management, or any related field of professional qualification</li> </ul>	<ul style="list-style-type: none"> <li>Supervise opening, operating, and closing procedures</li> <li>Efficiently input orders into the Point-of-Sale system when managing food and beverage order</li> <li>Supervise the implementation of plans to improve and standardize all aspects of operations</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Delegate duties and responsibilities to servers and captains. Ensure that all staff adhere to company procedures.</li> <li>• Communicate politely and effectively with the culinary team</li> <li>• Entertain guests with a consistent, professional and positive attitude</li> <li>• Monitor the quality and quantity of all food and beverage items served</li> <li>• Prints bill, check bill thoroughly before presenting to guests and accept payment</li> <li>• Hold briefing with staff for each shift and review occupancy forecast, reservations, special attention, complaints, problematic issues and others as deem appropriate</li> </ul>	
<b>Gallery Sales Assistant</b>	<ul style="list-style-type: none"> <li>• Professional Certificate/ Higher NITEC in Hospitality Management or Retail, or relevant</li> <li>• Excellent customer service and communication skills</li> <li>• Flexible to work shift hours including weekends and public holidays</li> </ul>	<ul style="list-style-type: none"> <li>• Provide exceptional service to guests, offering a warm and welcoming atmosphere</li> <li>• Engage with guests to understand their preferences and recommend products that align with their needs</li> <li>• Maintain an in-depth understanding of our Brand's products, including their features, benefits, and exclusive offerings</li> <li>• Stay updated on new arrivals and promotions</li> <li>• Drive and achieve sales goals by actively engaging with guests, presenting our products effectively</li> <li>• Assist in maintaining the visual presentation of the boutique, ensuring that products are displayed attractively and in accordance with brand standards</li> <li>• Monitor inventory levels and assist with stock replenishment</li> <li>• Handle transactions accurately and manage the point-of-sale system</li> <li>• Handle and resolve any customer inquiries or issues promptly and professionally</li> </ul>	<ul style="list-style-type: none"> <li>• 44 hours per week</li> <li>• 80 Mandai Lake Road Singapore 729826</li> </ul>
<b>General Storekeeper</b>	<ul style="list-style-type: none"> <li>• Higher NITEC, NITEC or any equivalent professional qualification</li> <li>• 1 – 3 years of</li> </ul>	<ul style="list-style-type: none"> <li>• Oversee the daily operations of the storeroom, including the receipt, inspection, storage, and distribution of supplies and equipment. In performing this role,</li> </ul>	<ul style="list-style-type: none"> <li>• 44 hours per week</li> <li>• 80 Mandai Lake Road</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>experience in storekeeping or inventory management, preferably in a luxury hotel or resort setting</p> <ul style="list-style-type: none"> <li>Strong time management and organizational skills</li> </ul>	<p>the incumbent is to maintain accurate records of inventory levels.</p> <ul style="list-style-type: none"> <li>Manage the receipt of goods from suppliers, ensuring that all inventories are inspected for quality and accuracy. The Hotel Inventory Officer will ensure that all received items tallies with purchase orders and delivery notes.</li> <li>Ensure proper storage of inventories to prevent damage or spoilage. Organize stock in an orderly and systematic manner to facilitate easy access and efficient retrieval.</li> </ul>	<p>Singapore 729826</p>
<b>Handyman</b>	<ul style="list-style-type: none"> <li>Diploma, Higher NITEC or NITEC in Electrical, Mechanical, Plumbing or an equivalent professional certificate</li> <li>Knowledgeable in general maintenance practices like plumbing and electrical</li> </ul>	<ul style="list-style-type: none"> <li>Perform minor repairs and maintenance on Resort facilities, including plumbing, electrical, HVAC, and carpentry tasks</li> <li>Conduct routine inspections of Resort equipment and systems, identifying issues and performing necessary repairs to prevent breakdowns</li> <li>Respond promptly to maintenance requests from guests and associates, ensuring that all issues are addressed efficiently and courteously</li> <li>Assist in maintaining the overall appearance of the Resort, including landscaping, painting, and minor renovations as needed</li> <li>Adhere to safety protocols and regulations, ensuring that all maintenance work is completed safely and to code</li> <li>Maintain an organized inventory of tools, equipment, and supplies, ensuring that necessary materials are available for repairs</li> <li>Work closely and support the Assistant Chief Engineer and other Engineering members on larger projects and ensure smooth operations</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Junior Sous Chef</b>	<ul style="list-style-type: none"> <li>Certification or professional qualification in Culinary Arts</li> </ul>	<ul style="list-style-type: none"> <li>Support the Sous Chef in managing our ADD kitchen operations, including food preparation, cooking, and presentation. As part</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<p>of this role, you will assist to develop innovative menus that reflect the theme and direction of the Resort, whilst concurrently ensuring high standards of food presentation</p> <ul style="list-style-type: none"> <li>In performing your role, you will be responsible for ensuring compliance with all food safety regulations, including those prescribed for the Resort and any mandatory regulations.</li> <li>As part of assisting with operations, you will also be required to assist in aspects such as maintaining inventory levels, controlling food costs, and reviewing procedures to maximize productivity and efficiency</li> <li>Cultivate a strong people culture by investing in the coaching and development of team members. The incumbent will take ownership of people-management matters for the department including recruiting, upskilling and mentoring team members</li> </ul>	Singapore 729826
<b>Laundry Supervisor</b>	<ul style="list-style-type: none"> <li>3 to 5 years' experience in a similar capacity, preferably in a property of similar standing. Pre-opening experience would be useful.</li> </ul>	<ul style="list-style-type: none"> <li>Responsible for the daily operations of laundry department, which includes sorting, washing, drying and folding of linens and guests' items. The role also encompasses ensuring that the equipment is properly maintained and serviced whenever required.</li> <li>The Laundry Supervisor will manage the inventory of laundry supplies, including detergents, fabrics, and other materials. You will also need to ensure the proper use of inventory to minimize wastage, monitor stocks levels and execute cost effective initiatives.</li> <li>The Laundry Supervisor will be responsible for leading the team, which includes mentoring and developing our associates to ensure the smooth and efficient running of the laundry operations.</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Linen Room Supervisor</b>	<ul style="list-style-type: none"> <li>3 to 5 years' experience in a similar capacity,</li> </ul>	<ul style="list-style-type: none"> <li>The Linen Room Supervisor will be responsible for the operations of the Linen Department, which</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>preferably in a property of similar standing. Pre-opening experience would be useful.</p> <ul style="list-style-type: none"> <li>Excellent leadership and organizational skills, with the ability to motivate and supervise a diverse team</li> </ul>	<p>includes collecting sorting, washing, and distribution of linens. The incumbent is to ensure that all linens are maintained in excellent condition, meeting the Resort's unparalleled quality standards and guest expectations.</p> <ul style="list-style-type: none"> <li>Responsible for managing the linen inventory which encompasses monitoring the quality and quantity of the Resort's linen inventory. In performing this role, the Supervisor will maintain optimal stock levels, conduct audits to track usage and prevent loss or theft.</li> <li>Coordinate with housekeeping, front desk, and other departments to manage linen needs and address special requests. The Linen Room Supervisor is to maintain the linen room in a clean and organized manner, ensuring proper storage and handling of items.</li> <li>The Linen Room Supervisor will be responsible for leading the team, which includes mentoring and developing our associates to ensure the smooth and efficient running of the department.</li> </ul>	<ul style="list-style-type: none"> <li>80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Public Area Supervisor</b>	<ul style="list-style-type: none"> <li>Professional certification in Hospitality/ Hotel Management or an equivalent professional qualification in a related field</li> </ul>	<ul style="list-style-type: none"> <li>Oversee and where necessary, undertake the cleaning and maintenance of public areas, including lobbies, hallways, restrooms, meeting rooms, and other common spaces. Such tasks include but are not limited to sanitizing, dusting, cleaning and other related duties.</li> <li>As part of the role, you will be responsible for ensuring adherence to all safety procedures and guidelines. This includes internal Resort policies as well as any statutory regulations.</li> <li>Monitor and manage our inventory of cleaning supplies. You will need to work with the team to ensure that supplies are adequate and to minimize wastage.</li> <li>Supervise, guide and mentor a team housekeeping staff.</li> </ul>	<ul style="list-style-type: none"> <li>44 hours per week</li> <li>80 Mandai Lake Road Singapore 729826</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Receiving Supervisor</b>	<ul style="list-style-type: none"> <li>• Solid track record of 3 to 5 years' experience in a similar capacity, preferably in the hospitality industry. Pre-opening experience would be useful.</li> <li>• Strong interpersonal, communication and organizational skills</li> <li>• Able to handle matters independently, and able to exercise self-motivation to complete projects</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for receiving all goods and supplies. In performing this role, the Supervisor will ensure the quality of the goods received and accuracy in the quality. The incumbent will oversee the unloading, checking, and storage of goods, ensuring that they are handled and stored properly to maintain quality.</li> <li>• The Supervisor will inspect goods upon arrival to ensure they meet the desired quality requirements and handle any issues related to damaged or incorrect deliveries.</li> <li>• Responsible for maintaining accurate inventory records using inventory management systems and software. Conduct regular inventory counts and reconcile discrepancies between physical stock and recorded inventory. Monitor stock levels and manage reordering processes to ensure adequate supply while minimizing excess inventory.</li> <li>• Cultivate a strong people culture by investing in the coaching and development of team members. The incumbent will take ownership of people-management matters for the department including recruiting, upskilling and mentoring team members.</li> </ul>	<ul style="list-style-type: none"> <li>• 44 hours per week</li> <li>• 80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Recreation Supervisor</b>	<ul style="list-style-type: none"> <li>• Diploma or a Professional Certificate in Recreation Management, Hospitality Management, or a related field</li> <li>• 1 – 3 years of experience in recreational management, experience in a supervisory role will be advantageous</li> <li>• Experience in a luxury hotel or resort setting will be advantageous</li> </ul>	<ul style="list-style-type: none"> <li>• Oversee the daily operations of the Recreation department, including pools, gym, and other recreational activities</li> <li>• Lead, train, and motivate the team to deliver exceptional guest experiences</li> <li>• Design, implement, and evaluate engaging recreational programs and activities tailored to guests of all ages</li> <li>• Interact with guests to promote recreational offerings, gather feedback, and foster a welcoming environment</li> <li>• Address any guest inquiries or concerns promptly and professionally</li> </ul>	<ul style="list-style-type: none"> <li>• 44 hours per week</li> <li>• 80 Mandai Lake Road Singapore 729826</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Ensure all recreational areas adhere to safety regulations and standards</li> <li>• Conduct regular inspections of facilities and equipment, maintaining a clean and safe environment for guests</li> <li>• Control and monitor inventories and materials</li> <li>• Work closely with other hotel departments, such as events and catering, to coordinate activities and enhance the overall guest experience</li> <li>• Maintain accurate records of participation, guest feedback, and program success to report to management and identify areas for improvement</li> </ul>	
<b>SPA Therapist</b>	<ul style="list-style-type: none"> <li>• Professional certification (e.g WSQ Certificate in Spa Services, CIBTAC Diploma in Spa Therapy, relevant NITEC courses) or equivalent qualification</li> <li>• Experience in a similar capability, and in an establishment of a similar standing. Pre-opening experience would be useful</li> <li>• Excellent knowledge of spa operations, spa management, treatments and other related aspects</li> </ul>	<ul style="list-style-type: none"> <li>• To provide a full spectrum of spa treatments including body massages, body treatments, body wraps etc. In doing so, you would use Banyan Tree's range of high-quality products and techniques, with the aim of providing our guests with an exceptional and memorable experience.</li> <li>• You will ensure that our Spa lives up to the standards, benefiting our brand by ensuring cleanliness and presentation of the premises. This includes looking into housekeeping matters such as replacing soiled linen and other related duties.</li> <li>• Drive guest experience by ensuring our treatment rooms adhere to brand standards in terms of temperature, ambience etc. In performing this role, you will need to always maintain adequate product supplies.</li> </ul>	<ul style="list-style-type: none"> <li>• 44 hours per week</li> <li>• 80 Mandai Lake Road Singapore 729826</li> </ul>
<b>Waiter/Waitress</b>	<ul style="list-style-type: none"> <li>• Min Nitec/ Higher Nitec in Food and Beverage/ Customer Service or an equivalent professional qualification in a related field</li> </ul>	<ul style="list-style-type: none"> <li>• Provide friendly, courteous, and professional customer service always</li> <li>• Ensure timely and good communication with Management on operation matters</li> <li>• Maintain complete knowledge of all menu items and upselling of the menu to guests</li> <li>• Prepare and check tables before</li> </ul>	<ul style="list-style-type: none"> <li>• 44 hours per week</li> <li>• 80 Mandai Lake Road Singapore 729826</li> </ul>

[Click Here for Table of Content](#)

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<p>service</p> <ul style="list-style-type: none"> <li>• Prompt to clear and reset tables after service</li> <li>• Ensure that all company practices and procedures are met when delivering food from the kitchen to the guest</li> <li>• Ensure the overall cleanliness and order of the restaurant tables, chairs, floors, and service station at all times</li> <li>• Ensure that all cleaning duties are completed in allocated times in accordance with the resort's F&amp;B standards</li> <li>• Complete all opening and closing procedures in a timely manner</li> <li>• Always be assertive and attentive to guests' needs</li> <li>• Have thorough knowledge of all product and service procedures</li> <li>• Any other tasks as assigned by the Restaurant Manager</li> </ul>	



### #3 Raffles Hotel Singapore

*Raffles Singapore is at the heart of the vibrant business and civic district, a beacon of classic colonial architecture perfectly preserved among our modern-skyscraper neighbours. Within our walls, the Raffles Arcade is an exciting shopping destination in its own right; and we are walking distance to Singapore International Convention & Exhibition Centre and Esplanade – Theatres on the Bay. It is a two-minute ride on the Mass Rapid Transit to the bustling Orchard Road shopping strip, and Changi Airport is 20 minutes away.*

*Evoking the elegant, old-world glamour of a true grande dame, our 115 suites blend lofty architectural splendour and authentic details with all the comfort bestowed by modern technology and design.*

Click Here for Table of Content

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Bellman</b>	<ul style="list-style-type: none"> <li>• Possesses strong interpersonal skills.</li> <li>• Ascertains and addresses guest/colleague needs</li> <li>• Focuses on service with an eye for detail and an approachable attitude</li> <li>• Works well under pressure, analyzes and resolves problems, and exercises good judgment and with a high degree of professionalism</li> <li>• Prioritises and organises work assignments</li> <li>• Self-motivates and shows good initiative in a dynamic environment</li> <li>• Ensures security and confidentiality of guest and hotel information</li> </ul>	<ul style="list-style-type: none"> <li>• The position is responsible to supervise and handle all portage tasks in a detailed and timely manner as well as to participate in creating experiential and memorable Raffles Hotel Singapore experiences for residents.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>
<b>Boutique Manager</b>	<ul style="list-style-type: none"> <li>• Minimum of 5 years of relevant experience in the Retail industry and 2 years in supervisory role</li> <li>• Inventory control</li> <li>• P.O.S system knowledge (Micros 9700 (or local equivalent))</li> <li>• Interpersonal skills well</li> </ul>	<ul style="list-style-type: none"> <li>• The position is responsible for managing the day-to-day business of the Raffles Boutique, achieving all performance targets and goals as well as leading the team to ensure a high level of guest satisfaction maximizing margins.</li> <li>• Develop merchandise to optimize profitability, develop innovative ideas, plans and maintain</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>developed with guests, employees, management</p> <ul style="list-style-type: none"> <li>• Ability to work independently, effectively, reliable and self-directed</li> <li>• Good presentation and influencing skills</li> <li>• Self-motivated and energetic, confidently able to resolve problems and make decisions</li> <li>• Communication skills in English spoken/ written</li> <li>• Strong business acumen and knowledge about local gourmet market trends</li> </ul>	<p>statistical and financial reports</p>	
<b>Chef de Partie</b>	<ul style="list-style-type: none"> <li>• Minimum of 3 years of relevant experience in the Food &amp; Beverage industry (hotel and free-standing restaurant) in similar position, preferably in a reputable establishment or celebrity chef restaurant</li> <li>• Proficient in written and conversational English</li> <li>• Good interpersonal skills with ability to communicate with all levels of colleagues</li> <li>• Service oriented with an eye for details</li> </ul>	<ul style="list-style-type: none"> <li>• The Chef de Partie is responsible for the supervision of the assigned kitchen's operation to achieve and maintain the highest standards of food quality preparation and guest satisfaction.</li> <li>• Main responsibilities include but not limited to quality and cost control as well as learning and development of colleagues.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>
<b>Digital Marketing Manager</b>	<ul style="list-style-type: none"> <li>• Detailed understanding of digital marketing and social media landscape</li> <li>• Minimum of 4 years of relevant experience in digital marketing for service industry</li> <li>• Relevant experience in hospitality industry an</li> </ul>	<ul style="list-style-type: none"> <li>• The Digital Marketing Manager is responsible for sustaining and driving the digital marketing plans for Raffles Hotel Singapore and its business units including platforms such as Luxury Consortias, Online Travel Agents (OTA) and Global Distribution System (GDS) as well as providing timely update on hotel developments to all</li> </ul>	<ul style="list-style-type: none"> <li>• 8.30am to 6.15pm</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	advantage <ul style="list-style-type: none"> <li>• Strong working knowledge of Microsoft Outlook and Microsoft Office</li> <li>• Detailed knowledge of video and photo editing tools</li> <li>• Oral fluency in English and Mandarin with written excellence in English. Ability to speak other language and/ or basic understanding of other languages an advantage.</li> <li>• Good interpersonal skills with ability to communicate with all levels of colleagues</li> <li>• Service oriented with an eye for details</li> <li>• Ability to work effectively and contribute in a team</li> <li>• Good presentation and influencing skills</li> </ul>	relevant partners. <ul style="list-style-type: none"> <li>• The role also encompasses the management of all hotel websites, social media channels, hotel online reputation tools as well as to manage the hotel's influencer engagement programme.</li> </ul>	
<b>Facilities Technician - Carpenter</b>	<ul style="list-style-type: none"> <li>• Proven experience as carpenter</li> <li>• Hands-on experience in working with carpentry materials</li> <li>• Excellent understanding of carpentry techniques and methods of installation and construction</li> <li>• Proficient in using electrical and manual equipment and measurement tools (powered saws, hammers, rulers etc.)</li> <li>• Ability to read technical documents and drawings</li> <li>• Willingness to follow safety guidelines at all times</li> </ul>	<ul style="list-style-type: none"> <li>• The position is responsible for daily engineering section - carpentry, to support the hotel operations.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Good knowledge of English</li> <li>• Good understanding of basic math</li> <li>• Good physical condition and endurance</li> <li>• Related or relevant carpentry training/ certification preferred</li> </ul>		
<b>Food &amp; Beverage Service Associate</b>	<ul style="list-style-type: none"> <li>• Retail or guest interaction experience</li> <li>• Interpersonal skills – communicates easily/ openly with integrity towards own action</li> <li>• Communication skills in English spoken/ written</li> <li>• Reliable and consistent</li> <li>• Well-groomed</li> <li>• Can work as part of a team</li> </ul>	<ul style="list-style-type: none"> <li>• The Food and Beverage Service Associate is responsible for delivering friendly and efficient Food and Beverage service according to hotel Standard Operating Procedures in order to meet guest dining experience expectations.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>
<b>Food &amp; Beverage Service Executive</b>	<ul style="list-style-type: none"> <li>• Minimum 2 years' experience in an international class restaurant</li> <li>• At least 1-year relevant experience in a similar capacity an advantage</li> <li>• Working knowledge of Microsoft Office.</li> <li>• Interpersonal skills – communicates easily/ openly with integrity towards own action</li> <li>• Communication skills in English spoken/ written</li> <li>• Reliable and consistent</li> <li>• Well-groomed</li> </ul>	<ul style="list-style-type: none"> <li>• The Food and Beverage Service Executive supervises the team with proactive, interactive and reactive leadership, allowing each member of the team to feel confident and to completely satisfy our guests during their dining experience.</li> <li>• He/she assists the management in supervising the overall operation and service standards of the restaurant to meet and exceed guest's dining experience expectations.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>
<b>Housekeeping Attendant (Rooms)</b>	<ul style="list-style-type: none"> <li>• English-written and spoken is ideal but not necessary</li> <li>• Good interpersonal skills with multi-cultural awareness and able to work alongside a team of colleagues from different cultures</li> <li>• Service oriented with</li> </ul>	<ul style="list-style-type: none"> <li>• The Housekeeping Attendant (Rooms) is responsible for the immaculate upkeep and cleanliness of all the suites and work areas in their assigned sections.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>an eye for details</li> <li>• Ability to work efficiently and independently under pressure in a dynamic environment</li> <li>• Flexible and able to embrace and responds to change effectively</li> <li>• Self-motivated and energetic</li> </ul>		
<b>Housekeeping Supervisor</b>	<ul style="list-style-type: none"> <li>• Minimum 2 years in housekeeping position, minimum 1 year as Supervisor</li> <li>• Housekeeping/ Supervisory experience in luxury hotel/ resort</li> <li>• Certified Trainer or On Job Trainer</li> <li>• Good technical skills for Housekeeping</li> <li>• Supervisory and leadership skills – collaborative, enabling, and entrepreneurial</li> <li>• Confident and good interpersonal skills to handles all levels of communication to colleagues and guests</li> <li>• Well-verse in OPERA</li> <li>• Able to solve problems/ make decisions within scope</li> <li>• Attention to details especially on cleanliness and setup presentation</li> <li>• Able to work independently, reliable and self-directed</li> </ul>	<ul style="list-style-type: none"> <li>• The position is responsible for ensuring the ongoing impeccable cleanliness and organisation of public spaces and facilities in accordance with established standards of the hotel.</li> <li>• He/she needs to maintain the impeccable cleanliness in his/her area of responsibility as per hotel standards related to the nightly deep cleaning by outside companies as per contractual agreement in public spaces and back-of-house areas.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>
<b>Lobby Ambassador</b>	<ul style="list-style-type: none"> <li>• Minimum 1 to 3 years relevant experience</li> <li>• Excellent communication skills in English and ability to communicate in a second language</li> <li>• Possesses strong interpersonal skills</li> </ul>	<ul style="list-style-type: none"> <li>• The Lobby Ambassador is responsible in managing various aspects of the Lobby operation in the delivery of the Raffles Hotel Singapore's service experience throughout the entire guest journey.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Contributes in the team, work punctually and effectively</li> <li>• Ascertains and addresses guest/ colleague needs</li> <li>• Motivates individuals and creates and maintains a cohesive team</li> <li>• Focuses on service with an eye for detail and an approachable attitude</li> <li>• Works well under pressure, analyzes and resolves problems, and exercises good judgment</li> <li>• Prioritises and organises work assignments and work effectively</li> <li>• Self-motivates and shows good initiative in a dynamic environment</li> <li>• Ensures security and confidentiality of guest and hotel information</li> </ul>		
<b>Mixologist</b>	<ul style="list-style-type: none"> <li>• At least 1 year of experience in craft cocktail programs</li> <li>• At least 2 years of supervisory experience with similar standing or profile</li> <li>• In-depth knowledge of classic/ international cocktails, spirits and hospitality</li> <li>• Proficient in Microsoft Office and basic POS management</li> <li>• Previous relevant bar experience with a similar standing or profile in a supervisory role</li> <li>• Passionate in beverages and cocktail</li> </ul>	<ul style="list-style-type: none"> <li>• The Mixologist is the backbone of the bar operation. They will lead the outlet's personality and soul.</li> <li>• The Mixologist is to assist the Head Bartender where needed in all aspects of the operation.</li> <li>• The Mixologist will supervise team members through proactive, interactive and reactive leadership, allowing each member of the team to feel confident and satisfy our guests during their experience.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>making</li> <li>• Strong knowledge of different beverages and techniques</li> <li>• Possesses good computer skills (incl. Microsoft Excel in a business environment) and shows the ability to learn new programs and systems quickly</li> <li>• Dynamic, extrovert, sociable, and avid representing the bar and the Raffles brand</li> <li>• Team player with outstanding interpersonal skills with ability to communicate with all levels of stakeholders</li> <li>• Service oriented with an eye for detail, passion and innovation for Food &amp; Beverage</li> <li>• Good presentation and influencing skills</li> <li>• Flexible and able to embrace and respond to change effectively</li> <li>• Ability to work independently and has good initiative in dynamic environment</li> </ul>		
<b>Raffles Butler</b>	<ul style="list-style-type: none"> <li>• Minimum 2 years' relevant experience</li> <li>• Excellent communication skills in English and ability to speak other language and/ or basic understanding of other languages an advantage</li> <li>• Possesses strong interpersonal skills</li> <li>• Ascertains and addresses guest/ colleague needs</li> <li>• Focuses on service with an eye for detail</li> </ul>	<ul style="list-style-type: none"> <li>• The Raffles Butler is at the center of the Raffles Hotel Singapore residents' service experience. This position encompasses a spectrum of responsibilities from pre-arrival, arrival, in-house and departure arrangements.</li> <li>• The Butler will strive to listen attentively, observe the little details, and personalise interactions with the aim to anticipate and be intuitive of residents' needs and wants.</li> <li>• An ambassador of the hotel, well-rounded in all areas of the hotel, including Rooms, Food and Beverage, Spa and other resident</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	and an approachable attitude <ul style="list-style-type: none"> <li>• Works well under pressure, analyses and resolves problems, exercises good judgment and with a high degree of professionalism</li> <li>• Prioritises and organises work assignments and delegates work effectively</li> <li>• Self-motivates and shows good initiative in a dynamic environment</li> <li>• Ensures security and confidentiality of guest and hotel information</li> </ul>	touched areas.	
<b>Raffles Service Agent</b>	<ul style="list-style-type: none"> <li>• Knowledge of and experience of relevant software applications – spreadsheets, word processing and database management</li> <li>• Strong interpersonal skills with ability to communicate with all levels of colleagues</li> <li>• Service-oriented with an eye for details</li> <li>• Ability to work effectively and contribute to the team</li> </ul>	<ul style="list-style-type: none"> <li>• The Raffles Service Agent delivers friendly and professional service that meets guest's reservation experience expectations prior to their arrival.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>
<b>Resident Bartender</b>	<ul style="list-style-type: none"> <li>• Knowledge of classic/ international cocktails, spirits and hospitality</li> <li>• Proficient in Microsoft Office and basic POS management</li> <li>• Previous relevant bar experience with similar standing or profile as bartender</li> <li>• Passionate in beverage and cocktail making and knowledge of alcoholic beverages and mixing of drinks</li> </ul>	<ul style="list-style-type: none"> <li>• The Resident Bartender prepares mixes and serves drinks and beverages correctly to all guests.</li> <li>• He/she engages with our guests during their visit, receives and serves orders and delivers accordance to Raffles Hotel Singapore service standards.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>



Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>Ability to work with a team of diversified background and support the team accordance to Raffles Hotel Singapore policy and plan</li> <li>Highly organised with strong analytical and communication skills</li> </ul>		
<b>Restaurant Manager, Butcher's Block</b>	<ul style="list-style-type: none"> <li>Minimum of 5 years of experience in the hotel or free-standing restaurant and bar environment, minimum 2 years in similar position</li> <li>Prior work experience in Asia, Singapore or Southeast Asia preferred</li> <li>Accustomed to and comfortable with media exposure</li> <li>Strong working knowledge of Microsoft Office</li> <li>Oral and written fluency in English and an additional language</li> <li>Involvement in reservations and understanding of Revenue Management processes</li> <li>Thrives in large scale operation and high-volume operation</li> <li>Detailed knowledge of culinary trends</li> <li>Strong understanding of sustainability</li> <li>Familiar with LQA and Forbes standards</li> </ul>	<ul style="list-style-type: none"> <li>The Restaurant Manager of Butcher's Block is responsible for supporting the Restaurant General Manager for supervising the overall operations and service standards of the outlet to meet and exceed guest's dining experience expectations.</li> <li>As Restaurant Manager, you will be responsible for stepping up in the absence of the Restaurant General Manager to fulfil the role as the "face" and ambassador of the restaurant, leading the venue's personality and soul.</li> <li>You will be expected to take ownership of the operations and to ensure that the business is optimised in line with the vision and financial projection set out by the management.</li> <li>We are looking for the right candidate to realise the aspirations to make Butcher's Block one of Singapore's most recognised and loved sustainable restaurant concept.</li> <li>Main responsibilities include, but are not limited to, creating a Food &amp; Beverage destination within Raffles Hotel Singapore, maximising revenues, achieving financial and quality targets, marketing, confirming required staffing levels, conducting training and development of team members.</li> </ul>	<ul style="list-style-type: none"> <li>Rotating shift</li> <li>1 Beach Road, Singapore 189673</li> </ul>
<b>Retail Associate</b>	<ul style="list-style-type: none"> <li>Proficient in Microsoft Excel and Office</li> <li>Sense of urgency, flexibility, ability to</li> </ul>	<ul style="list-style-type: none"> <li>The position is responsible for Purchase Order creation, reports, liaising with external suppliers and internal departments to ensure seamless process of stock</li> </ul>	<ul style="list-style-type: none"> <li>Rotating shift</li> <li>1 Beach Road,</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	multitask <ul style="list-style-type: none"> <li>• Willingness to learn</li> <li>• Good communication and interpersonal skills</li> <li>• Interpersonal skills well developed with guests, employees, management</li> <li>• Ability to work independently, effectively, reliable and self-directed</li> <li>• Good presentation and influencing skills</li> <li>• Has good initiative under dynamic environment</li> <li>• Self-motivated and energetic, confidently able to give suggestions and resolve problems</li> <li>• Communication skills in English spoken/ written</li> <li>• Supporting operations is a must</li> </ul>	to store after order is placed. To assist on the retail shop floor as part of the job scope.	Singapore 189673
<b>Retail Operations Executive</b>	<ul style="list-style-type: none"> <li>• Ability to speak Japanese will be an advantage</li> <li>• Interpersonal skills well developed with guests, employees, management</li> <li>• Ability to work independently, effectively, reliable and self-directed</li> <li>• Good presentation and influencing skills</li> <li>• Multicultural awareness and able to work with people from diverse cultures</li> <li>• Flexible and able to embrace and respond to change effectively</li> <li>• Ability to work independently and has good initiative under dynamic environment</li> </ul>	<ul style="list-style-type: none"> <li>• The position is responsible for ensuring a high level of guest satisfaction and ensuring good customer feedback and response to customers' queries in a timely manner.</li> <li>• Reaching out and liaison with tour agencies and the increase the sales tickets and meeting the monthly sales target</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>Self-motivated and energetic, confidently able to resolve problems and make decisions</li> </ul>		
<b>Rooms Executive</b>	<ul style="list-style-type: none"> <li>Minimum 1 year secretarial or coordinator experience preferably in hospitality or related field</li> <li>Strong command of English</li> <li>Possesses strong interpersonal skills</li> <li>Ascertains and addresses guest and colleague needs and contributes in the team</li> <li>Motivates individuals and creates and maintains a cohesive team</li> <li>Focuses on work with an eye for detail and an approachable attitude</li> <li>Works well under pressure, analyses and resolves problems, and exercises good judgment</li> <li>Prioritises and organises work assignments and delegates work effectively</li> <li>Self-motivates and shows good initiative in a dynamic environment</li> <li>Ensures security and confidentiality of guest and hotel information</li> <li>Possesses good computer and property management system skills</li> </ul>	<ul style="list-style-type: none"> <li>The position is responsible for coordinating and administrating among rooms division team and correspondence with internal and external stakeholders, organization of the divisional workflow, follow-through on pending projects.</li> <li>The Rooms Executive is to be a part of various aspect of operation in the delivery of the Raffles Singapore service experience throughout the entire guest journey.</li> </ul>	<ul style="list-style-type: none"> <li>8.30am to 6.15pm</li> </ul>
<b>Security Officer</b>	<ul style="list-style-type: none"> <li>Must be a registered Security Officer with</li> </ul>	<ul style="list-style-type: none"> <li>The Security Officer delivers the safety and security measures that</li> </ul>	<ul style="list-style-type: none"> <li>Rotating shift</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>Police Licensing &amp; Regulatory Department (PLRD) and holds a valid Security License issued by PLRD</p> <ul style="list-style-type: none"> <li>• Secondary education with WSQ Certification in Security Operations</li> <li>• Certified in First Aid, CPR and AED</li> <li>• Certified CERT member as per Singapore Civic Defence Force (SCDF) guidelines under High Risks Installation (HRI) Tier 1</li> <li>• Minimum of 2 years of relevant experience in the hotel industry</li> <li>• Outgoing personality and able to remain calm under duress</li> <li>• Willing to acquire new knowledge and experience</li> <li>• Good interpersonal skills with ability to communicate with all levels of employees</li> <li>• Service oriented with an eye for details and inquisitive mind</li> <li>• Ability to work effectively and contribute in a team</li> </ul>	<p>meet the requirement of the Hotel Management.</p>	<ul style="list-style-type: none"> <li>• 1 Beach Road, Singapore 189673</li> </ul>
<b>Senior / Facilities Technician</b>	<ul style="list-style-type: none"> <li>• Minimum of 1 year of relevant experience</li> <li>• Good working knowledge of Microsoft Office</li> <li>• Detailed Engineering knowledge</li> <li>• Ability to communicate with all levels of colleagues</li> <li>• Service oriented</li> <li>• Ability to contribute in a team environment</li> <li>• Responsive to change within the team</li> </ul>	<ul style="list-style-type: none"> <li>• The Senior / Facilities Technician is responsible for daily engineering sections to support the hotel operations.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Sense of urgency and able to set priorities</li> </ul>		
<b>Sous Chef, Cold Production</b>	<ul style="list-style-type: none"> <li>• Minimum of 4 years of relevant experience in the Food &amp; Beverage industry (hotel and free-standing restaurant) in similar position, preferably in a reputable establishment or celebrity chef restaurant</li> <li>• Proficient in written and conversational English as well as one additional language</li> <li>• Outstanding interpersonal skills with ability to communicate with all levels of colleagues.</li> <li>• Service oriented with an eye for details, passion and innovative</li> </ul>	<ul style="list-style-type: none"> <li>• The Sous Chef supports the Chef de Cuisine as the culinary ambassador of the restaurant, leading the venue with additional personality and soul.</li> <li>• The position is responsible for the supervision of the overall culinary operation and for achieving and maintaining the highest standards of food quality and guest satisfaction. Main responsibilities include, but are not limited to, maximising revenue, achieving targets such as P&amp;L Budget and forecast, marketing, staffing, quality, training and development of team members.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating shift</li> <li>• 1 Beach Road, Singapore 189673</li> </ul>

[Click Here for Table of Content](#)

## #4 Resorts World Sentosa

*Resorts World Sentosa (RWS), Asia's premium lifestyle destination resort, is located on Singapore's resort island of Sentosa. Spanning 49 hectares, RWS is home to world-class attractions including Universal Studios Singapore, S.E.A. Aquarium, Dolphin Island and Adventure Cove Waterpark. Complementing the adventure and adrenaline of its theme parks and attractions are seven unique luxury hotels, the world-class Resorts World Convention Centre, and a casino.*

*RWS offers award-winning dining experiences and exciting cuisines from around the world across its many renowned celebrity chef restaurants, establishing itself as a key player in Singapore's vibrant and diverse dining scene and a leading gourmet destination in Asia for epicureans. The integrated resort also offers world-class entertainment, from concerts to public shows. RWS has been named "Best Integrated Resort" since 2011 for ten consecutive years at the TTG Travel Awards which recognises the best of Asia-Pacific's travel industry.*

Click Here for Table of Content

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Apprenticeship Excellence Programme for Hospitality (Fresh Graduates &amp; Mid-Careerists are Welcome)</b>	<ul style="list-style-type: none"> <li>• An innate passion for creating exceptional experiences</li> <li>• Good communication skills, with the ability to converse comfortably in English</li> <li>• ITE and Poly graduates, and Career Switchers are welcome. No experience is needed, only a keen appetite for learning.</li> </ul>	<ul style="list-style-type: none"> <li>• RWS is embarking on RWS2.0, a mega expansion plan that redefines the essence of luxurious experience.</li> <li>• With an exciting array of all-new offerings tailored for discerning guests, we're seeking go-getters and trendsetters ready to embrace the unpredictable and less ordinary with our vibrant team. RWS Apprenticeship Excellence Programme (AEP) is not just a job; it is your front-row seat to the future of hospitality.</li> <li>• Our exclusive 2-year AEP aims to develop hospitality operations acumen, particularly in Hotels and F&amp;B to prepare you for front-line supervisory roles and beyond.</li> <li>• Here, dedication to excellence meets continuous growth and unparalleled opportunities. Join us on a transformative journey where each apprentice evolves into a skilled artisan.</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Assistant Manager/ Manager, Business Development</b>	<ul style="list-style-type: none"> <li>• Diploma/ Degree in Business/Marketing with proficiency in Microsoft Office applications</li> <li>• Minimum two years of Casino business development experience</li> <li>• Based in Singapore</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for the sales and marketing functions, business development and management of credit lines</li> <li>• Maintain high service standards and smooth running of department's operations</li> <li>• Identify and develop potential market segments and players to achieve acquisition and retention</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift - 8.5 hours per shift</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	with ad-hoc travel when required <ul style="list-style-type: none"> <li>• Must be able to work rotating shifts, including weekends and public holidays</li> </ul>	targets <ul style="list-style-type: none"> <li>• Hosting of guests, understand and attend to their needs, and gather feedback to ensure hospitality and service excellence</li> <li>• Maintain confidentiality and compliance with regulatory requirements, established policies, standard operating procedures, internal controls &amp; service standards</li> </ul>	
<b>Assistant Manager, Audio Video Lighting &amp; Controls</b>	<ul style="list-style-type: none"> <li>• Degree/ Diploma in Electrical/ Electronics/ Communication/ Computer Engineering/ Multimedia and Audio-visual Engineering with at 5 years of supervisory experience in managing the design and installation of Audio-Visual and Lighting</li> <li>• Prior experience working in an attraction or theme park setting preferred</li> <li>• Strong working and up-to-date knowledge in AV servers, PC/ Networking</li> <li>• Good knowledge and of PLC/ Automation/ control would be in advantage</li> <li>• Able to perform shift work (day or night) and weekends/ public holidays</li> <li>• Able to work at height</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for the planning and maintenance of AVL systems in all Attractions (USS, Adventure Cove Waterpark and SEA Aquarium)</li> <li>• Manage and supervise a team to implement and ensure that all maintenance and repair schedules are accomplished in a safe and timely manner</li> <li>• Develop and implement a structured Preventive and Predictive Maintenance program and Standard Operating Procedures for the team</li> <li>• Oversee spares planning and managing of third-party vendors for selected outsourcing works</li> <li>• Plan OPEX and CAPEX budget</li> <li>• Design, Plan, Procure and Lead System Improvement projects</li> </ul>	<ul style="list-style-type: none"> <li>• 9.30am - 7.00pm, Sun-Thur / Tue-Sat</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Assistant Manager, Mechanical Engineering (USS Technical Services)</b>	<ul style="list-style-type: none"> <li>Degree in Mechanical Engineering (or related field) with at least 5 years of relevant experience in Mechanical/ Manufacturing/ Oil &amp; Gas industry</li> <li>Proficiency in engineering analysis and use of 3D CAD tools - Autocad/ Solidworks</li> <li>Candidates with previous experience of fabrication, machining and welding will be an advantage</li> <li>Able to perform shift-work including weekends &amp; public holidays</li> <li>Applicant must be able to work at height and willing to take the rides, from time to time</li> <li>Excellent interpersonal, communication skills and ability to work collaboratively as a team</li> </ul>	<ul style="list-style-type: none"> <li>Lead the engineering validation, reliability centered maintenance analysis &amp; configuration control of all amusement rides/ show equipment.</li> <li>Lead installation, key troubleshooting efforts and reliability improvements of amusement ride and show equipment, including mechanical components, structures, pneumatics, hydraulics, gas, etc.</li> <li>Support in development of effective maintenance regime to ensure the safety and reliability of ride and show attractions in the theme park</li> <li>Responsible for testing of rides and shows to ensure compliance with requirements of local and overseas regulatory bodies</li> <li>Prepare engineering reports and engineering drawings through use of CAD software (AutoCad/Solidworks) and mechanical analysis for effective evaluation of ride's safety &amp; reliability</li> <li>Main point of contact with OEMs for Safety &amp; Reliability of Ride and Show</li> <li>Perform critical inspection and condition survey tasks to supplement routine scheduled inspections (by others)</li> <li>Support Engineering Change Process and Review of Service bulletins</li> <li>Understand Amusement ride safety regulations set by Building and Construction Authority (BCA)</li> </ul>	<ul style="list-style-type: none"> <li>9.30am - 7.00pm, Sun-Thur / Tue-Sat</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Cage Cashier</b>	<ul style="list-style-type: none"> <li>Meet Gaming Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>Must be able to differentiate colors</li> <li>Minimum GCE 'N' level with credit in</li> </ul>	<ul style="list-style-type: none"> <li>Perform cashiering duties</li> <li>Account for all commodities and financial instruments at the cashier counter</li> <li>Ensure strictest compliance within regulatory requirements, established policies and standard operating procedures</li> </ul>	<ul style="list-style-type: none"> <li>Rotating Shift - 8.5 hours per shift</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>



Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	Mathematics or equivalent <ul style="list-style-type: none"> <li>• Prior experience working in a bank or cashiering function preferred</li> <li>• Able to perform shifts including weekends &amp; public holidays</li> </ul>		
<b>Casino Entry Ambassador</b>	<ul style="list-style-type: none"> <li>• Meet Gaming Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>• Preferably with 1 to 2 years' experience in Customer Service</li> <li>• Pleasant and friendly mannerisms, with the ability to treat people with respect under all circumstances</li> <li>• Able to perform shift work, including working on weekends and public</li> </ul>	<ul style="list-style-type: none"> <li>• Station at the entry and exit points of the casino to continuously monitor the pedestal lights system to determine the eligibility of patrons entering/ exiting the Casino in accordance with approved procedures and requirements regulated by GRA</li> <li>• Perform random check on patrons at the exit points (using handheld device or visual check) in accordance with requirements regulated by GRA</li> <li>• Perform visual checks on the foreigners before they enter the casino in accordance with approved procedures and the permitted document approved by GRA at the foreign entry lanes</li> <li>• Greet and perform visual checks on patron prior entry to HLGA and swipe their membership card for entry to HLGA in accordance with requirements regulated by GRA</li> <li>• Ensure and maintain the customer service standards</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift - 12 hours per shift</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Costume Specialist, Creative Costuming</b>	<ul style="list-style-type: none"> <li>• Knowledge of costume etiquette including backstage and fitting protocols</li> <li>• Knowledge in hand sewing, laundry, fabric handling and maintenance preferred</li> <li>• Able to perform shifts, including weekends and public holidays</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor costumes and maintain or request for maintenance as appropriate (includes hand washing, dry cleaning etc.)</li> <li>• Responsible in costume issuance and checks with cast</li> <li>• Render costume dresser services, including quick change, preset and standard wardrobe track duties</li> <li>• Ability to rectify and repair costume, props and accessories directed, to maintain the production quality of shows</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Crew, Attractions Operations</b>	<ul style="list-style-type: none"> <li>• Operations experience is an advantage</li> </ul>	<ul style="list-style-type: none"> <li>• Manage the safe operation of rides, shows and attractions</li> <li>• Assist guests with directions and</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway,</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Able to perform shift work, and willing to work during evenings, weekends and public holidays</li> <li>• Able to stand for long hours and work in an environment where there can be hot, humid, and wet weather</li> </ul>	<p>information</p> <ul style="list-style-type: none"> <li>• Respond to guest situations and speak to large groups when required</li> <li>• Push down lap bars, lock down harnesses and ensure seat belts are securely fastened for guests</li> <li>• Ensure cleanliness and orderliness of work areas</li> </ul>	<p>Sentosa Island, Singapore 098269</p>
<b>Crew, Education, Research &amp; Conservation</b>	<ul style="list-style-type: none"> <li>• Passion in serving guests</li> <li>• Good communication and customer service skills</li> <li>• Experience in engaging children and students (guiding, tutoring, teaching, etc) will be an advantage</li> <li>• As some programmes may be conducted in Mandarin, fluency in the Mandarin language would be an advantage</li> <li>• Passionate about marine animals and the environment. Knowledge/ background in Marine Biology or marine animals would be useful.</li> <li>• Confident interacting with large groups of people regarding topics related to marine animals and environment</li> <li>• Friendly and approachable</li> <li>• Willingness to learn new things</li> <li>• Able to commit on weekdays and weekends</li> </ul>	<ul style="list-style-type: none"> <li>• Facilitate Educational Tours, Public Programmes and Learning Journeys to allow guests to have an in-depth learning experience and provide insightful information about animals and habitats in the aquarium. This can include programmes conducted in Mandarin.</li> <li>• Facilitate overnight camps to share fun facts and information about animals in a fun and interactive manner to engage and educate our guests. This can include overnight camps conducted in Mandarin.</li> <li>• Interact with guests to share information on sustainability and conservational matters, and emphasize the importance of taking care of the environment</li> <li>• Contribute ideas to new learning journeys that are being developed</li> <li>• Assist in packing of logistical items for all Tours, Programmes and Learning Journeys to ensure smooth execution of all our programmes</li> <li>• Provide exceptional guest services by observing safety protocol and upholding service standards</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Crew, Guest Experience &amp; Ticketing</b>	<ul style="list-style-type: none"> <li>Relevant experience in service role preferred; or equivalent combination of education and experience</li> <li>Able to perform shift work, and willing to work during evenings, weekends and public holidays</li> <li>Able to stand for long hours and work in an environment where there can be hot, humid and wet weather</li> </ul>	<ul style="list-style-type: none"> <li>Ensure all redemptions, ticket sales and various department initiatives are performed in accordance with the defined procedures</li> <li>Attend to guests' feedback and render appropriate service recovery whenever applicable</li> <li>Perform membership sales, processing and relationship duties at the various stations</li> <li>Ensure cleanliness and orderliness of work areas and perform administration duties as assigned</li> <li>Interact with guests with a fun and cheerful disposition; disseminate information related to the park and rides</li> </ul>	<ul style="list-style-type: none"> <li>Shift hours</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Crew, Park Ambassadors</b>	<ul style="list-style-type: none"> <li>Service oriented and enjoys interacting with people</li> <li>Able to perform shift work, and willing to work during evenings, weekends and public holidays</li> <li>Able to stand for long hours and work in an environment where there can be hot, humid and wet weather</li> </ul>	<ul style="list-style-type: none"> <li>Provide welcome admission experience at turnstiles and ensure guests have valid ticket types for admission into the parks (USS/Adventure Cove Waterpark)</li> <li>Deliver exceptional guest experience by assisting guests with park information and engaging them with fun activities</li> <li>Ensure the show readiness of the parks</li> <li>Perform various administrative duties and ad hoc assignments</li> <li>Maintain the park cleanliness (including restrooms)</li> </ul>	<ul style="list-style-type: none"> <li>Shift hours</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Crew, VIP Tours &amp; Events Operations</b>	<ul style="list-style-type: none"> <li>1- 2 years of experience in service industry or person with highest standards of customer service &amp; passion to serve guests</li> <li>Candidate must be proficient in English to conduct English tours</li> <li>Knowledge of a second language preferred. (Preferably Mandarin as we require mandarin-speaking candidates)</li> </ul>	<ul style="list-style-type: none"> <li>Uphold the highest service standards while dealing with a variety of guests from around the world who will be on a Universal Studios Singapore (USS) VIP Experience or attending an event in USS</li> <li>Plan and execute VIP Experience for guests of USS. Provide history and information to guests about USS as well as the resort including specifics related to attractions, facades, and other Universal Studios driven show items.</li> <li>Work with other Business Units to ensure seamless transitions during the tour including Reservations for show and/or restaurants, VIP</li> </ul>	<ul style="list-style-type: none"> <li>Shift hours</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>to cater to the high demand of mandarin tours)</p> <ul style="list-style-type: none"> <li>• Able to perform shift work, including weekends and public holidays, and work in an outdoor environment</li> <li>• Able to effectively present information and respond to guests' questions</li> <li>• Able to interact and engage guests in a favorable manner in both positive and negative situations</li> <li>• Able to withstand extended walking and long standing</li> <li>• Able to do assist with some heavy lifting when needed</li> <li>• Good presentation skills will be an advantage</li> </ul>	<p>access to attractions during the tour, and other tasks as assigned</p> <ul style="list-style-type: none"> <li>• Execute the role of a Game Master in Scavenger Hunts by conducting briefings to large group of guests</li> <li>• Lifting and moving crowd control equipment</li> </ul> <p>Ad-hoc roles:</p> <ul style="list-style-type: none"> <li>• Assisting with crowd management during special/seasonal offerings or events e.g., Halloween Horror Nights, Christmas event, etc.</li> <li>• Assisting with Special Events Operations such as seminars, weddings, company dinner etc.</li> <li>• Informing Guests of event activities and providing directions as needed</li> </ul>	
<b>Croupiers / Senior Croupiers</b>	<ul style="list-style-type: none"> <li>• Meet Gaming Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>• Must be able to differentiate colors</li> <li>• Have good mental numeric skills</li> <li>• Able to perform rotating shifts including weekends and public holidays</li> <li>• Prepared to work in smoking environment</li> </ul>	<ul style="list-style-type: none"> <li>• Deal table games efficiently, provide excellent customer service and ensure maximum games security</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift - 7.5 hours per shift</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>EGM Ambassador</b>	<ul style="list-style-type: none"> <li>• Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>• Normal colour vision for work purposes</li> </ul>	<ul style="list-style-type: none"> <li>• Maintain efficiency &amp; security of Electronic Gaming Machines Operations</li> <li>• Assist guests' requests and enquiries in a professional and timely manner</li> <li>• Ensure strictest compliance with regulatory requirements,</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift - 8.5 hours per shift</li> <li>• 8 Sentosa Gateway, Sentosa Island,</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>Able to perform rotating shifts including weekends and public holidays</li> </ul>	<p>established policies, standard operating procedures, internal controls &amp; service standards</p>	<p>Singapore 098269</p>
<b>Engineer</b>	<ul style="list-style-type: none"> <li>Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>Diploma/ Higher NITEC/ NITEC from a recognized training institute.</li> <li>Must be able to work rotating shifts, including weekends and public holidays</li> <li>Technical knowledge or experience in electrical/ electronic work. IT Network knowledge would be an added advantage.</li> <li>Experience in CCTV or card access system</li> </ul>	<ul style="list-style-type: none"> <li>Provide front and backend supports for the following security systems:               <ul style="list-style-type: none"> <li>- Access Control System – Integrated Security Management System (ISMS)</li> <li>- Electronic Key and Cabinet System: Key Management System (KMS)</li> <li>- Radio Communications: Digital Trunk Radio System (DTRS)</li> <li>- CCTV System – Video Surveillance Management System (VSMS)</li> <li>- Entry / Exit Access Turnstiles</li> <li>- Crash Barriers; and</li> <li>- Vehicle Alert System</li> </ul> </li> <li>Perform corrective and preventive maintenance on all security systems</li> <li>Ensure critical system fault reported rectified within the shortest possible time to prevent disruption to operation</li> <li>Update and maintain fault rectification report</li> <li>Maintain security system stock inventory to ensure sufficient spare</li> </ul>	<ul style="list-style-type: none"> <li>Rotating Shift - 8.5 hours per shift</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Equipment Control Attendant</b>	<ul style="list-style-type: none"> <li>Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>Normal colour vision for work purposes</li> <li>Able to perform shifts including weekends &amp; public holidays</li> </ul>	<ul style="list-style-type: none"> <li>Ensure sufficient stock is maintained for Gaming operations</li> <li>Ensure the safe storage and maintenance of all gaming equipment</li> <li>Ensure all gaming equipment is properly accounted for and in good working conditions</li> <li>Assist in receipt/delivery of goods and services, gaming equipment and documentation</li> <li>Perform the operation, maintenance, construction or repair of gaming equipment</li> <li>Perform acquisition, preparation, distribution, verification, storage, disposal or destruction of gaming equipment</li> <li>Ensure compliance with Casino Regulatory and other statutory</li> </ul>	<ul style="list-style-type: none"> <li>Rotating Shift - 8.5 hours per shift</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		requirements <ul style="list-style-type: none"> <li>Ad-hoc assignment from time to time</li> </ul>	
<b>Executive / Senior Executive, Business Development</b>	<ul style="list-style-type: none"> <li>Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>Degree / Diploma in Marketing with proficiency in Microsoft Office applications</li> <li>Possess strong communication skills, preferably with relevant business development, sales, customer service or telemarketing experience from the hospitality or service industry</li> <li>Must be able to work rotating shifts, including weekends and public holidays</li> </ul>	<ul style="list-style-type: none"> <li>Hosting of guests, understand and attend to their needs, and gather feedback to ensure hospitality and service excellence</li> <li>Identify and develop potential market segments and players to achieve acquisition and retention targets</li> <li>Maintain and strengthen guest relationships via telemarketing and organization of in-house activities</li> <li>Keep abreast of all in-house programs, promotions and events in order to provide accurate and up-to-date information to guests</li> <li>Maintain confidentiality and compliance with regulatory requirements, established policies, standard operating procedures, internal controls &amp; service standards</li> </ul>	<ul style="list-style-type: none"> <li>Rotating Shift - 8.5 hours per shift</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Executive, Credit &amp; Collection</b>	<ul style="list-style-type: none"> <li>Meet GRA's statutory requirement of min 21 years of age</li> <li>Degree or Diploma in Business, Accounting or related fields</li> <li>Meticulous, able to prioritize and manage multiple tasks with ease</li> <li>Proficient in MS Office applications</li> <li>Able to work on rotating shifts, including night shift, weekends and public holidays</li> </ul>	<ul style="list-style-type: none"> <li>Perform the Credit Risk Evaluation process – in the execution of the tasks of providing independent credit assessments on credit approved which covers the following areas:               <ul style="list-style-type: none"> <li>Credit assessment and preliminary review</li> <li>Timeliness of credit assessment</li> <li>Proper credit approval which complies with all credit policies and procedures</li> <li>Adequacy of documentation</li> <li>Credit limits granted are within the acceptable risk guidelines</li> <li>Ensure compliance with the company's credit policy, authorization and standard operating procedures</li> </ul> </li> <li>Prepare analysis reports for Credit Management</li> <li>Prepare receivables reports for Casino Marketing</li> </ul>	<ul style="list-style-type: none"> <li>Rotating Shift - 8.5 hours per shift</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Exchange credit information with other casinos</li> <li>• Gather reports from various credit reporting agencies</li> <li>• Ensure the proper maintenance of patron credit files</li> <li>• Ensure that monies receipts/ deposits related to casino activities are properly banked in and accounted for; and</li> <li>• Prepare relevant documents in relation to delinquent accounts</li> <li>• Other assignments as directed by Management</li> </ul>	
<b>Executive, Guest Experience Host</b>	<ul style="list-style-type: none"> <li>• Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>• Diploma in Business or Marketing with proficiency in Microsoft Office applications</li> <li>• Possess strong communication and customer service skills with relevant experience from the hospitality or service industry</li> <li>• Must be able to work rotating shifts, including weekends and public holidays</li> <li>• Candidate is expected to handle English and Mandarin speaking guests</li> </ul>	<ul style="list-style-type: none"> <li>• Deliver excellent service and maximize guests' experience by understanding and meeting their expectations</li> <li>• Assigned at designated counters in the Casino to attend to the needs and requests of guests, e.g. application of Genting Rewards membership, rewards redemption, booking / amendment of attractions, hotels, restaurants, limousine and flights, and booking of facilities within / outside of RWS etc.</li> <li>• Actively address guest feedback on their experiences to improve and enhance customer satisfaction</li> <li>• Familiar with all campaigns, promotions and events in order to provide accurate and up-to-date information to guests</li> <li>• Ensure compliance with standard operating procedures and regulatory requirements, e.g. Membership, Casino Entry Levy, Ticketing and High Limit Gaming Area processes</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift - 8.5 hours per shift</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Executive, Membership &amp; Guest Services</b>	<ul style="list-style-type: none"> <li>• Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>• Diploma in Business or Marketing with proficiency in Microsoft Office</li> </ul>	<ul style="list-style-type: none"> <li>• Deliver excellent service and maximize guests' experience by understanding and meeting their expectations</li> <li>• Assigned at designated counters in the Casino to attend to the needs and requests of guests, e.g. application of Genting Rewards membership, rewards redemption, booking/ amendment of attractions, hotels, restaurants,</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift - 8.5 hours per shift</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>



Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>applications</li> <li>• Possess strong communication and customer service skills with relevant experience from the hospitality or service industry</li> <li>• Must be able to work rotating shifts, including weekends and public holidays</li> <li>• Candidate is expected to handle English and Mandarin speaking guests</li> </ul>	<ul style="list-style-type: none"> <li>limousine and flights, and booking of facilities within/ outside of RWS etc.</li> <li>• Actively address guest feedback on their experiences to improve and enhance customer satisfaction</li> <li>• Familiar with all campaigns, promotions and events in order to provide accurate and up-to-date information to guests</li> <li>• Ensure compliance with standard operating procedures and regulatory requirements, e.g. Membership, Casino Entry Levy, Ticketing and High Limit Gaming Area processes</li> </ul>	
<b>Executive, VIP Reservations (Call Centre)</b>	<ul style="list-style-type: none"> <li>• Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>• Diploma with proficiency in Microsoft Office applications</li> <li>• Relevant customer service experience in call centre or hotel environment. Prior experience in Opera system is an advantage.</li> <li>• Must be able to work rotating shifts, including weekends and public holidays</li> <li>• Candidate is expected to handle English and Mandarin speaking guests</li> </ul>	<ul style="list-style-type: none"> <li>• Deliver excellent service and maximize guests' experience by understanding and meeting their expectations</li> <li>• Handle and process calls and emails from guests, and ensure that bookings and requests are processed accurately, timely, and efficiently to exceed service standards</li> <li>• Coordinate with internal departments to satisfy guests' enquiries and requests on the arrangements of products and services for RWS members and guest</li> <li>• Handle and resolve guests' feedback in a professional manner</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift - 8.5 hours per shift</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Guest Experience Lead (Hotels)</b>	<ul style="list-style-type: none"> <li>• Diploma in Hotels/Hospitality Management or its equivalent</li> <li>• Minimum 2 years' experience in hospitality industry, preferably in 5-star hotels</li> <li>• Good interpersonal</li> </ul>	<ul style="list-style-type: none"> <li>• Perform check-in and check-out for hotel guests in the most professional and efficient manner to ensure high level of guest satisfaction</li> <li>• Initiate and maintain effective coordination and communication within the Front Office and other departments especially Housekeeping to ensure seamless</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>



Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	skills with effective multi-tasking, time management and problem-solving skills <ul style="list-style-type: none"> <li>• Knowledge in supervisory functions like staff rostering, room assignment, requisition order, basic training and coaching</li> <li>• Able to perform shift working, including working on weekend and public holiday</li> </ul>	experiences for all guests <ul style="list-style-type: none"> <li>• Perform room controlling duties in accordance with forecasted occupancy, VIP stays, group check ins, special requests</li> <li>• Ensure the Front Office team operates with a sales attitude and all Team Members are aware of the resorts-wide sales opportunities</li> <li>• Maintain the confidentiality of all guests and business practices of the Resort</li> </ul>	
<b>Guest Experience Lead (F&amp;B)</b>	<ul style="list-style-type: none"> <li>• GCE O Level</li> <li>• Min 2-year experience in Supervisory level</li> <li>• Good interpersonal and communication skills with cheerful personality</li> </ul>	<ul style="list-style-type: none"> <li>• Create memorable experience for guest during special occasions</li> <li>• Host and engage the guest while serving food and beverage</li> <li>• Ensure guest's food and beverage are served promptly in accordance with their orders</li> <li>• Provide suggestion to guest for wine and alcoholic beverage</li> <li>• Process the food orders and operating a cash register, replenishment of stocks, polishing the cutlery and completing other assigned tasks</li> <li>• Interact with guests; provide warm and memorable guest experience, ensure all guests receive prompt and excellent standard of service</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Guest Relations Agent (Genting Hotel Jurong)</b>	<ul style="list-style-type: none"> <li>• Minimum GCE 'O' Level</li> <li>• Able to perform shift work, including weekends and public holidays</li> <li>• Possess multi-tasking and time management skills</li> <li>• Knowledge and experience in problem solving</li> </ul>	<ul style="list-style-type: none"> <li>• Perform Front Desk room reservation duties such as to check-in &amp; out of guest, handle billing process, queue room and communication with room controller, ensure sufficient supplies of room key and key jacket</li> <li>• Manage the hotel driveway for clearance, greet guests upon arrival at the porte cochere, assist with guests' luggage, and ensure proper storage of guests' parcels or other items upon receiving and prompt delivery to guests</li> <li>• Assist in breakfast services including buffet assembling, disassembling and replenishment, greet and usher guests to the</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		buffet, clean and clearing of tables, serve and attend to the table requests <ul style="list-style-type: none"> <li>• Ensure compliance of security protocols such as screening and issuing of pass to hotel visitors, mechanizing carpark operation, patrolling of hotel premises, and supporting the team for emergency cases and investigation</li> </ul>	
<b>Guest Relations Lead (Genting Hotel Jurong)</b>	<ul style="list-style-type: none"> <li>• Minimum GCE 'O' Level</li> <li>• Able to perform shift work, including weekends and public holidays</li> <li>• Possess multi-tasking and time management skills</li> <li>• Knowledge and experience in problem solving</li> </ul>	<ul style="list-style-type: none"> <li>• Perform Front Desk room reservation duties such as to check-in &amp; out of guest, handle billing process, monitor guests' special request, room control and room assignment</li> <li>• Manage the hotel driveway for clearance, greet guests upon arrival at the porte cochere, assist with guests' luggage, and ensure proper storage of guests' parcels or other items upon receiving and prompt delivery to guests</li> <li>• Assist in breakfast services including buffet assembling, disassembling and replenishment, greet and usher guests to the buffet, serve and attend to the table requests</li> <li>• Ensure compliance of security protocols such as screening and issuing of pass to hotel visitors, mechanizing carpark operation, patrolling of hotel premises, and supporting the team for emergency cases and investigation</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Hospitality Executive (Hotels)</b>	<ul style="list-style-type: none"> <li>• Diploma in Hotels/ Hospitality Management or its equivalent</li> <li>• Min 3 years' experience in the Hotel industry, preferably in 5-star hotels</li> <li>• Good technical knowledge of Front Office and Guest Services operations</li> <li>• Good interpersonal, communication and</li> </ul>	<ul style="list-style-type: none"> <li>• Assist guests with enquiries and requests</li> <li>• Perform meet and greet in the lobby and in-room registration</li> <li>• Manage the Front Desk operation and assist in Housekeeping/F&amp;B operations</li> <li>• Work and coordinate with other departments to satisfy guest requests/complaints</li> <li>• Interact with guests; provide warm and memorable guest experience, ensure all guest receive prompt and excellent standard of service</li> <li>• Seek and devise new initiatives to enhance the overall guest</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	supervisory skills	experience	
<b>Hospitality Executive (F&amp;B)</b>	<ul style="list-style-type: none"> <li>• Certificate in F&amp;B/ Hospitality Management</li> <li>• Minimum 5 years' experience in F&amp;B operations</li> <li>• Good interpersonal and communication skills, with cheerful personality</li> <li>• Able to perform rotating shifts, including weekends and public holidays</li> </ul>	<ul style="list-style-type: none"> <li>• Supervise and train the team members in accordance with the service standards, ensure suggestive selling techniques are performed by all team members</li> <li>• Operate the cash register, compute the cash register and record total transactions on a daily basis</li> <li>• Provide excellent guest engagement while serving food and beverage to guests</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Lead/ Senior Technical Specialist (Attraction Recovery Team)</b>	<ul style="list-style-type: none"> <li>• Diploma in Mechanical/ Electrical/ Mechatronic Engineering or related field of studies</li> <li>• 3-5 Years experience in troubleshooting and repair of basic to moderately complex systems which include - electrical/PLC controls, electro-mechanical devices, hydraulic, pneumatic, and mechanical equipment will be an advantage</li> <li>• Ability to troubleshoot electromechanical problems and use good judgment in high pressure situations</li> <li>• Able to work at height</li> <li>• Able to perform 12 hours shift work permanent day and weekends/public holidays</li> </ul>	<ul style="list-style-type: none"> <li>• Responds to Attractions recovery and repair of Ride &amp; Show mechanical, electrical, hydraulic, and pneumatic equipment in USS (Universal Studios Singapore)</li> <li>• Troubleshoots failed components using basic test equipment, schematics/prints and specialized tools, equipment and resources</li> <li>• Report to Team Lead during reset of Ride &amp; Show system to ensure safe operation</li> <li>• Support Attractions Operation team on the safe evacuation of guests from Ride vehicles during downtime</li> <li>• Operate company forklift or specialised vehicle such as high-reach boom lifts when required for recovery of Rides and Shows (Training will be provided by company)</li> <li>• Operate equipment and tools safely in accordance with general handling practices and Safe Work Procedures</li> <li>• Logs completion of inspections, corrective action and/or repairs made and listing of applicable parts used</li> <li>• Generate the required Work Orders for repair work performed</li> </ul>	<ul style="list-style-type: none"> <li>• 9.30am - 9.30pm, Sun – Wed</li> <li>• 9.30pm - 9.30am Wed – Sat</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Manager, Audio Video Lighting &amp; Controls</b>	<ul style="list-style-type: none"> <li>Degree/ Diploma in Electrical/ Electronics/ Communication/ Computer Engineering/ Multimedia and Audio-visual Engineering</li> <li>Minimum 5 years of supervisory experience in managing the design and installations of Audio- Visual and Lighting</li> <li>Prior experience working in an attraction or theme park setting preferred</li> <li>Strong working and up-to-date knowledge in AV servers, PC/ Networking</li> <li>Good knowledge and of PLC/ Automation/ control would be in advantage</li> <li>Able to perform shift work (day or night) and weekends/public holidays</li> <li>Able to work at height</li> </ul>	<ul style="list-style-type: none"> <li>Responsible for the planning and maintenance of AVL systems in all Attractions (USS, Adventure Cove Waterpark and SEA Aquarium)</li> <li>Manage and supervise a team to Implement and ensure that all maintenance and repair schedules are accomplished in a safe and timely manner</li> <li>Develop and implement a structured Preventive and Predictive Maintenance program and Standard Operating Procedures for the team</li> <li>Oversee spares planning and managing of third-party vendors for selected outsourcing works</li> <li>Plan OPEX and CAPEX budget</li> <li>Design, Plan, Procure and lead system improvement projects</li> </ul>	<ul style="list-style-type: none"> <li>9.30am - 7.00pm, Sun-Thur / Tue-Sat</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Manager, Project Management (Attractions), USS Technical Services</b>	<ul style="list-style-type: none"> <li>Degree in Mechanical, Mechatronic, Electrical Engineering or equivalent</li> <li>At least 5 years of relevant experience, preferably in theme parks, overseeing and managing Vendor performance, including technical completeness of designs, deliverables, and installation to</li> </ul>	<ul style="list-style-type: none"> <li>Provide end-to-end project management for Ride and Show systems associated with Ride Mechanical Systems, Ride Control System, Ride Show Supervisor, Special Effects, Audio/Visual, Projection, Lighting and other Ride/ Show related scopes as required</li> <li>Prepare and review technical specifications for tenders associated with Ride Mechanical Systems, Ride Control System, Ride Show Supervisor, Special Effects, Audio/Visual, Projection, Lighting and other Ride/Show related</li> </ul>	<ul style="list-style-type: none"> <li>9.30am - 7.00pm, Sun-Thur / Tue-Sat</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>industry standards</li> <li>Familiar with industry standards and codes and able to develop, review and execute testing programs to ensure safety, quality, and reliability of Ride and Show systems</li> <li>Good knowledge of workplace safety and health practices in Singapore</li> <li>Must be able to engage with on-site Contractors and Vendors in a construction site environment</li> <li>Ability to write reports, business correspondence, and procedure manuals</li> <li>Ability to effectively present information and address questions from groups of managers, contractors, clients, customers, and the general public</li> <li>Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardisation exists</li> </ul>	<ul style="list-style-type: none"> <li>scopes</li> <li>Ensure that all projects are delivered on-time, within scope and within budget</li> <li>Use appropriate verification techniques to manage changes in project scope, schedule, and costs.</li> <li>Oversees all technical interaction with Designers, Vendors, Contractors, Sub-contractors, and other relevant 3rd person parties</li> <li>Coordinate design and installation reviews with Specialist Professional Engineers, Vendors, Contractors, Sub-contractors, and other relevant 3rd person parties to obtain Installation Permits and Operating Permits</li> <li>Coordinate creative intent reviews for IP approval with Designers, Vendors, Contractors, Sub-contractors, and other relevant 3rd person parties</li> <li>Enforces Show and Ride technical principles to provide a quality and highly maintainable product</li> <li>Ensures all Show and Ride design and equipment maintains the highest level of safety in accordance with IP Holder's Specifications, accepted manufacturing practices, international and local standards</li> <li>Perform risk management to minimise project risks</li> </ul>	
<b>Manager, Ride Manager (USS Technical Services)</b>	<ul style="list-style-type: none"> <li>Degree in Electrical/ Mechanical Engineering with minimum 5 years of experience in engineering environment involving Electrical, Mechanical and/or Motion Controls systems</li> <li>Proficiency in</li> </ul>	<ul style="list-style-type: none"> <li>Manage and supervise team members in the Ride &amp; Show department. Set and review short- and long-term goals for the team</li> <li>Develop and implement structured preventive maintenance programs for all Rides and shows and the associated equipment for approval</li> <li>Responsible to ensure all maintenance activities are carried out in a safe and timely manner</li> <li>Work together on the field with the</li> </ul>	<ul style="list-style-type: none"> <li>9.30am - 7.00pm, Sun-Thur / Tue-Sat</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	establishing and managing an effective reliability program is essential <ul style="list-style-type: none"> <li>• Prior experience in supporting theme park technical operations is advantageous</li> <li>• Thrive in a dynamic, result-driven environment and ability to multi-task</li> <li>• An effective leader and good team player</li> <li>• Ability to perform shifts including weekends and public holidays</li> </ul>	attraction's recovery team on troubleshooting and recovery of a diverse range of electrical and mechanical ride and show equipment and animations, within the theme park <ul style="list-style-type: none"> <li>• Oversee spares planning and managing of third-party vendors for selected outsourcing works</li> <li>• Understand Amusement ride safety regulations set by Building and Construction Authority (BCA) and be ready to assume responsibility of a BCA approved Ride Manager for the Company</li> <li>• Provide Park operations support as a Duty Manager</li> <li>• Guide and administer training programs for the team and ensure all team members are aware of current procedures and processes</li> </ul>	
<b>Retail Associate, Retail Operations</b>	<ul style="list-style-type: none"> <li>• Possess basic computer skills</li> <li>• Strong interpersonal and communication skills</li> <li>• Able to perform shift work, and willing to work during evenings, weekends and public holidays</li> <li>• Able to perform heavy lifting during stock replenishment</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for generating revenue by conducting sales transactions with guests at various retail stores and carts</li> <li>• Provide excellent guest service and interacting positively with guests in a friendly and courteous manner</li> <li>• Promoting and up selling of merchandise to generate additional revenue</li> <li>• Handle cash register</li> <li>• Maintain accurate stock control, merchandise display and stocks replenishment</li> <li>• Ensure consistent good housekeeping standards</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Scenic Artist (2 Years Contract)</b>	<ul style="list-style-type: none"> <li>• Diploma/ Degree in Scenic Art, Fine Art, Sculpture, Theatre Production, Graphic or equivalent from a recognized art institute</li> <li>• Relevant working experience for themed painting / plastering works in theme parks, FEC (Family Entertainment</li> </ul>	<ul style="list-style-type: none"> <li>• To perform theme painting for park wide Themed Elements (show sets, props, rockworks, hardscape and themed facades) within Universal Studio Singapore to restore to its original appearance. Occasionally include other attractions within Resort World Singapore.</li> <li>• Perform day-to-day refurbishment of paintworks for the Themed Elements which include paint mixing, texture matching, aging effect, staining, sponging, ragging, layering, washing, shadow &amp; highlighting, granite &amp; marble</li> </ul>	<ul style="list-style-type: none"> <li>• 4.00pm - 4.00am, Mon – Thurs</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>Center), Themed Resorts / Museums / Zoos / Theatres, decoration props / window display production house would be advantageous</p> <ul style="list-style-type: none"> <li>• Candidates with no prior experience are welcome to apply, on-the-job training will be provided</li> <li>• Must be able to perform overnight shift</li> <li>• Proficiency in various painting techniques and scenic treatments</li> <li>• Able to understand art direction and pay attention to detail and quality</li> <li>• Strong artistic and creative skills with an eye for detail and aesthetics</li> <li>• Able to perform tasks individually with efficiency and to work in team and cooperate between team members collaboratively</li> </ul>	<p>effect, stucco effect, wood graining, rockwork, faux wood, trompe l'oeil, stencil, mural, metallic, high performance spray paint and not limited to treatment and repair works which include remove dent, filled in cracks, sand off, putty, plaster, varnish on substrates/base materials like FRP, GRP, GRC, GPG, TCP, drywall and floor concrete imprint.</p> <ul style="list-style-type: none"> <li>• To prepare and conduct works in a safe &amp; orderly manner by ensuring all protections and housekeeping are duly carried out</li> </ul>	
<b>Senior Manager, Project Management (Theming &amp; Show Sets), USS Technical Services</b>	<ul style="list-style-type: none"> <li>• Degree in Architectural, Civil Engineering, Mechanical Engineering, Project and Facilities Management or equivalent</li> <li>• At least 5 years of relevant experience, preferably in theme parks, overseeing and managing Vendor performance, including technical completeness of</li> </ul>	<ul style="list-style-type: none"> <li>• Provide end-to-end project management for Ride and Show systems associated with Show Set, Graphics, Signage, Static Figures, Static Props, Scenic Treatments, and other Ride/Show related scopes as required</li> <li>• Prepare and review technical specifications for tenders associated with Show Set, Graphics, Signage, Static Figures, Static Props, Scenic Treatments, and other Ride/Show related scopes</li> <li>• Ensure that all projects are delivered on-time, within scope</li> </ul>	<ul style="list-style-type: none"> <li>• 9.30am - 7.00pm, Sun-Thur / Tue-Sat</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>



[Click Here for Table of Content](#)

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>designs, deliverables, and installation to industry standards</p> <ul style="list-style-type: none"> <li>• Familiar with industry standards and codes and able to develop, review and execute testing programs to ensure safety, quality, and reliability of Show Set, Graphics, Signage, Static Figures, Static Props, and Scenic Treatments</li> <li>• Good knowledge of workplace safety and health practices in Singapore</li> <li>• Must be able to engage with on-site Contractors and Vendors in Construction site environment</li> <li>• Ability to write reports, business correspondence, and procedure manuals</li> <li>• Ability to effectively present information and respond to questions from groups of managers, contractors, clients, customers, and the general public</li> <li>• Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists</li> <li>• Ability to read and understand Architectural, Structural, Electrical and Technical drawings</li> <li>• Requires a sound</li> </ul>	<p>and within budget</p> <ul style="list-style-type: none"> <li>• Use appropriate verification techniques to manage changes in project scope, schedule, and costs</li> <li>• Oversees all technical interaction with Designers, Vendors, Contractors, Sub-contractors, and other relevant 3rd person parties</li> <li>• Coordinate Art Direction reviews for IP approval with Designers, Vendors, Contractors, Sub-contractors, and other relevant 3rd person parties</li> <li>• Enforces Show and Ride technical principles to provide a quality and highly maintainable product</li> <li>• Ensures all Show and Ride design and equipment maintains the highest level of safety in accordance with IP Holder's Specifications, accepted manufacturing practices, international and local standards.</li> <li>• • Perform risk management to minimize project risks."</li> </ul>	



Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>understanding of engineering practices and procedures related to specific divisions of work</p> <ul style="list-style-type: none"> <li>• Clear and concise communication/ people and management skills</li> </ul>		
<b>Senior Technical Executive I, Audio Video Lighting &amp; Controls</b>	<ul style="list-style-type: none"> <li>• Diploma/ Degree in Electrical/ Electronics/ Communication/ Computer Engineering/ Multimedia and Audio-visual Engineering or related field of studies</li> <li>• Prior experience in Theme Park Attractions maintenance will be an advantage</li> <li>• Knowledge in PLC/ Automation control would be an advantage</li> <li>• Minimum 5 years' experience in AV/ show lighting field</li> <li>• Supervisory experience in leading a team</li> <li>• Ability to perform shift, including weekend and public holidays</li> </ul>	<ul style="list-style-type: none"> <li>• Manage and supervise a team of Technical Specialists on the maintenance of Ride &amp; Show Audio Visual, Lighting and CCVE equipment in USS (Universal Studios Singapore), ACW (Adventure Cove Water Theme Park) and other public attractions within Resorts World Sentosa</li> <li>• Perform daily resort wide supervisor role as required to lead the team on troubleshooting and recovery of audio visual, lighting, and CCVE system to any technical faults</li> <li>• Responsible for the closure of maintenance work order to ensure Attractions are ready for daily park operations</li> <li>• Manage and ensure all daily and ad-hoc tasks are performed in safe manners in accordance with OEM requirements</li> <li>• Manage and ensure sufficient spare parts are available in the inventory</li> <li>• Provide technical guidance to team and work closely with engineering team for any technical troubleshooting</li> <li>• Plan and execute daily ad-hoc tasks as assigned including drafting of reports, risk assessment and work instructions, engineering change request</li> </ul>	<ul style="list-style-type: none"> <li>• 9.30am - 7.00pm, Sun-Thur / Tue-Sat</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Senior Technical Specialist II / Technical Specialist (Ride and Show)</b>	<ul style="list-style-type: none"> <li>• Nitec/ Higher Nitec/ Diploma in Mechanical/ Mechatronic/ Electrical Engineering or related field of studies</li> </ul>	<ul style="list-style-type: none"> <li>• Perform preventive and corrective maintenance of USS Ride and Show mechanical, electrical, hydraulic, and pneumatic equipment. Include Attractions equipment in Adventure Cove Water Theme Park</li> <li>• Logs completion of maintenance inspections, corrective action</li> </ul>	<ul style="list-style-type: none"> <li>• 9.30am - 9.30pm, Sun – Wed</li> <li>• 9.30pm - 9.30am Wed – Sat</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>2-3 years in equipment maintenance preferred. Candidates with no prior experience but with a keen interest in developing their technical skills will be considered.</li> <li>Ability to read and interpret maintenance manual to carry out work assignment</li> <li>Able to perform shift work (day or night) and weekends/public holidays</li> <li>Able to work at height</li> <li>Basic computer skills (MS office)</li> <li>Prior experience in attractions (include Water Theme Park) maintenance will be an advantage</li> </ul>	<ul style="list-style-type: none"> <li>and/or repairs made using maintenance system.</li> <li>Perform troubleshooting and recovery of Ride and Show related faults</li> <li>Any other related work as assigned</li> </ul>	<ul style="list-style-type: none"> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Senior Technical Specialist/ Technical Specialist (Audio/Visual)</b>	<ul style="list-style-type: none"> <li>Diploma/ Nitec in Audio Visual/ Lighting/ Electronic/ Electrical Engineering or equivalent</li> <li>Hands-on experience on show-entertainment devices Audio-Visual/ Video and Lighting technologies, preferably with AVLC system integration experience</li> <li>Ability to perform shift work (day or night) and weekends/ public holidays and work-at-heights</li> <li>Basic computer skills (MS office)</li> <li>Knowledge in show controller such as</li> </ul>	<ul style="list-style-type: none"> <li>Maintain, and repair all audio, visual, and lighting (AVL) systems and associated parts</li> <li>Perform AVL systems testing and troubleshooting technical issues</li> <li>Plan and execute maintenance and improvement works.</li> <li>Onsite troubleshooting and preparing technical findings and reports for management review.</li> <li>Monitor spare inventory and recommend replacement quantity</li> </ul>	<ul style="list-style-type: none"> <li>9.30am - 9.30pm, Sun – Wed</li> <li>9.30pm - 9.30am Wed – Sat</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>Medialon, and Alcorn McBride. QSYS DSPs &amp; Lighting controllers, its peripherals, and multiple types of Audio and Video configurations/ devices would be an advantage.</p> <ul style="list-style-type: none"> <li>Know-how in PC/ Server troubleshooting and Networking and some knowledge in PLC would be an advantage</li> </ul>		
<b>Star Guide, Stage Management &amp; Star Guides</b>	<ul style="list-style-type: none"> <li>Operations experience is an advantage</li> <li>Able to perform shift work, and willing to work during evenings, weekends and public holidays</li> <li>Able to stand for long hours and work in an environment where there can be hot, humid, and wet weather</li> </ul>	<ul style="list-style-type: none"> <li>Oversee performers during sets to ensure their safety and well-being</li> <li>Provide positive and excellent guest service for guests in the theme park</li> <li>Support Star Guide Leads and Stage Managers with daily venue management and coordination</li> <li>Assist in dressing up/down of performers, ensuring that the characters' appearance adheres to IP standards</li> </ul>	<ul style="list-style-type: none"> <li>Shift hours</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>
<b>Technician</b>	<ul style="list-style-type: none"> <li>Meet Casino Regulatory Authority's statutory requirement of minimum 21 years of age</li> <li>Diploma/ Higher NITEC/ NITEC from a recognized training institute</li> <li>Must be able to work rotating shifts, including weekends and public holidays</li> <li>Technical knowledge or experience in electrical/electronic work. IT Network knowledge would be an added advantage</li> </ul>	<ul style="list-style-type: none"> <li>Responsible for project implementation, installation and commissioning of RWS' systems</li> <li>Provide on-site testing and troubleshooting</li> <li>Perform both preventive and corrective maintenance</li> <li>Ensure camera installations and relocations are conducted in a timely manner to ensure that the demands are met as per the approved plans</li> <li>Ensure RWS' systems are monitored and maintained in a good and compliant condition to ensure zero downtime</li> <li>Abide by the policies and procedures</li> <li>Strictly adhere to the Department's Code of Ethics and Confidentiality,</li> </ul>	<ul style="list-style-type: none"> <li>Rotating Shift - 8.5 hours per shift</li> <li>8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Experience in CCTV or card access system</li> <li>• Fresh graduates are welcomed to apply</li> </ul>	and conduct duties in a professional, responsible and compliant manner at all times	
<b>Technician, Show Experience Technical Support</b>	<ul style="list-style-type: none"> <li>• Flexible approach to working hours</li> <li>• Entertainment equipment and systems include: Staging, Lighting, Sound, Audio-visual, Rigging, Show Control and Automation</li> </ul>	<ul style="list-style-type: none"> <li>• Assist in the set-up, tear down, transport and storage of technical equipment</li> <li>• Operate technical equipment and systems during small to large scale technical rehearsals, events and shows</li> <li>• Assist in the maintenance and repair of all technical equipment and systems</li> <li>• Provide team members with accurate information so as to facilitate informed service decisions</li> <li>• Manual handling duties</li> <li>• Attend safety training courses and consistently adhere to workplace safety and health (WSH) guidelines</li> </ul>	<ul style="list-style-type: none"> <li>• Shift hours</li> <li>• 8 Sentosa Gateway, Sentosa Island, Singapore 098269</li> </ul>

[Click Here for Table of Content](#)

## #5 Shangri-La Hotel

*Headquartered in Hong Kong SAR, the Shangri-La Group has grown from a single hotel business to a diverse and integrated global portfolio comprising quality real estate and investment properties, wellness and lifestyle facilities. Today, the Group owns, operates and manages 100+ hotels under our family of four brands: Shangri-La Hotels and Resorts, Kerry Hotels, JEN, and Traders.*

*Nestled within 15 acres of tropical landscaped gardens, guests are warmly embraced by the hotel's distinct service and smiles. Escape to the only hotel sanctuary in the city with lush, open gardens, unparalleled culinary experiences and family facilities, topped with luxurious pampering and 3 distinct wings to suit every indulgence.*

Click Here for Table of Content

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
<b>Chef De Partie</b>	<ul style="list-style-type: none"> <li>In-depth knowledge of cooking techniques, ingredients, and culinary trends. Culinary diploma or equivalent certification from a recognized culinary institute is preferred.</li> </ul>	<ul style="list-style-type: none"> <li>Assist with the preparation of food items or as assigned by kitchen management in accordance with production requirements and quality standards</li> <li>Maintain high standards of food hygiene, safety, and sanitation in the kitchen, following all HACCP guidelines and local health regulations</li> <li>Monitor food cost and portion control to reduce waste and maintain cost efficiency</li> </ul>	<ul style="list-style-type: none"> <li>2 Rotating shifts / Split Shift</li> <li>22 Orange Grove Road 258350</li> </ul>
<b>Cook</b>	<ul style="list-style-type: none"> <li>In-depth knowledge of cooking techniques, ingredients, and culinary trends</li> <li>Culinary diploma or equivalent certification from a recognized culinary institute is preferred</li> </ul>	<ul style="list-style-type: none"> <li>Assist with the preparation of food items or as assigned by kitchen management in accordance with production requirements and quality standards</li> <li>Maintain high standards of food hygiene, safety, and sanitation in the kitchen, following all HACCP guidelines and local health regulations</li> <li>Monitor food cost and portion control to reduce waste and maintain cost efficiency</li> </ul>	<ul style="list-style-type: none"> <li>2 Rotating shifts / Split Shift</li> <li>22 Orange Grove Road 258350</li> </ul>
<b>Demi Chef</b>	<ul style="list-style-type: none"> <li>In-depth knowledge of cooking techniques, ingredients, and culinary trends</li> <li>Culinary diploma or equivalent certification from a recognized culinary institute is preferred</li> </ul>	<ul style="list-style-type: none"> <li>Assist with the preparation of food items or as assigned by kitchen management in accordance with production requirements and quality standards</li> <li>Maintain high standards of food hygiene, safety, and sanitation in the kitchen, following all HACCP guidelines and local health regulations</li> <li>Monitor food cost and portion control to reduce waste and</li> </ul>	<ul style="list-style-type: none"> <li>2 Rotating shifts / Split Shift</li> <li>22 Orange Grove Road 258350</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		maintain cost efficiency	
<b>Engineering Technician</b>	<ul style="list-style-type: none"> <li>Prior experience in system maintenance or related scope is preferred</li> <li>Willingness to learn</li> <li>Ability to work independently</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance and repair of the mechanical and electrical systems within the hotel</li> <li>Assist with Projects and installations</li> </ul>	<ul style="list-style-type: none"> <li>3 Rotating shifts (including night shift)</li> <li>22 Orange Grove Road 258350</li> </ul>
<b>F&amp;B Team Leader</b>	<ul style="list-style-type: none"> <li>At least 3 years working in related industry</li> <li>Service oriented</li> <li>Good command of English language</li> <li>Able to handle difficult situations</li> </ul>	<ul style="list-style-type: none"> <li>Serve food and beverages to customers</li> <li>Check quality of food and beverages before serving to customers</li> <li>Have a good knowledge of the food and beverages that the Hotel provides</li> <li>Handle customers feedback and complaints</li> </ul>	<ul style="list-style-type: none"> <li>2 Rotating shifts</li> <li>22 Orange Grove Road 258350</li> </ul>
<b>F&amp;B Waiter/ Waitress / Captain</b>	<ul style="list-style-type: none"> <li>Able to converse well in English with customers</li> <li>Pleasant disposition</li> <li>No experience required, training will be provided</li> </ul>	<ul style="list-style-type: none"> <li>Serve food and beverages to customers</li> <li>Check quality of food and beverages before serving to customers</li> <li>Have a good knowledge of the food and beverages that the Hotel provides</li> </ul>	<ul style="list-style-type: none"> <li>2 Rotating shifts</li> <li>22 Orange Grove Road 258350</li> </ul>
<b>Family Experience Ambassador/ Team Leader</b>	<ul style="list-style-type: none"> <li>Fun loving, bubbly loves working with children</li> </ul>	<ul style="list-style-type: none"> <li>Engage, entertain, and educate guests through dynamic activities, ensuring a lively, safe, and educational atmosphere</li> <li>Maintain impeccable cleanliness and tidiness across the Kids Club</li> <li>Be the life of the party by supporting events, from food delivery to dazzling decorations</li> <li>Champion the health, safety, and security of every child during all activities</li> </ul>	<ul style="list-style-type: none"> <li>8.30am to 6.30pm</li> <li>9.15am to 7pm</li> <li>22 Orange Grove Road 258350</li> </ul>
<b>Guest Services Officer</b>	<ul style="list-style-type: none"> <li>Customer service focused</li> <li>Able to handle difficult situations well</li> <li>Prefers experienced individual working in four/five-star international hotel or related guest contact</li> </ul>	<ul style="list-style-type: none"> <li>To have knowledge of the operational systems of the Front Desk and Guest Relations operations and related areas</li> <li>Ensures guest preferences are collected, correctly recorded, and acted upon in order to delight our guests</li> <li>Drive customer delight and retention by being a role model in delighting guests in every single interaction</li> <li>Respond promptly to guest</li> </ul>	<ul style="list-style-type: none"> <li>6am to 3.45pm</li> <li>8am to 5.45pm</li> <li>1.45pm to 11.30pm</li> <li>4.30pm to 2.15am</li> <li>11pm to 8.45am</li> <li>22 Orange Grove Road 258350</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<p>feedback. Forward to relevant departments if required and follows up to ensure appropriate action has been taken.</p> <ul style="list-style-type: none"> <li>Is familiar with all daily events taking place in the hotels, arrival/ departure information, group movements, GTC arrivals/ departures, current occupancies and those for the immediate period and key future dates, details of special hotel/company promotions and rates</li> <li>Keep up to date with local/hotel events and provides accurate information and direction to guests, as required</li> <li>Handle all guests' requests or inquiries promptly and efficiently</li> </ul>	
<b>Housekeeping</b>	<ul style="list-style-type: none"> <li>Able to converse well in English with guests</li> <li>Pleasant deposition</li> <li>Physically fit</li> </ul>	<ul style="list-style-type: none"> <li>Clean and ensure tidiness of all assigned guest rooms/areas</li> <li>Maintain and clean guest rooms, corridor and floor pantries</li> </ul>	<ul style="list-style-type: none"> <li>9am to 6.45pm</li> <li>1.15pm to 11pm</li> <li>22 Orange Grove Road 258350</li> </ul>
<b>Rooms Reservation Officer</b>	<ul style="list-style-type: none"> <li>Previous experience in a similar role within the hospitality industry is preferred</li> <li>Strong communication skills, both verbal and written</li> <li>Exceptional customer service and interpersonal skills</li> <li>Proficiency in using reservation management software</li> <li>Detail-oriented with excellent organizational abilities</li> <li>Ability to work independently and as part of a team</li> <li>Familiarity with hotel operations and room categories is a plus</li> </ul>	<ul style="list-style-type: none"> <li>Handling reservations inquiries via phone, email, and online platforms. Providing information about room availability, rates, and packages to potential guests</li> <li>Assisting guests in making reservations, modifications, or cancellations</li> <li>Ensuring accurate and timely entry of reservation data into the booking system</li> <li>Collaborating with other departments to fulfill guest requests and preferences</li> <li>Managing special requests and room allocations</li> <li>Resolving any booking issues or discrepancies in a professional manner</li> <li>Maintaining a deep knowledge of our property's offerings and promotions</li> <li>Upholding company policies and procedures related to reservations.</li> <li>Contributing to the achievement of</li> </ul>	<ul style="list-style-type: none"> <li>8.30am to 6pm</li> <li>22 Orange Grove Road 258350</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		sales targets and revenue goals. Providing excellent customer service to enhance guest satisfaction	
<b>Service Centre and Telephone</b>	<ul style="list-style-type: none"> <li>• Good command of the English language</li> <li>• Customer service focused</li> <li>• Polite and well-mannered</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure calls from guests are handled professionally and with care</li> <li>• Make sure that guests' preferences are collected, correctly recorded and acted out</li> <li>• Familiar with the facilities and events happening in hotel</li> </ul>	<ul style="list-style-type: none"> <li>• 3 Rotating shifts (including night shift)</li> <li>• 22 Orange Grove Road 258350</li> </ul>

[Click Here for Table of Content](#)



## e2i Services

### e2i Services

- Career Coaching & Job Matching
- SkillsFuture Advice

### Meet an e2i Career Coach

For jobseekers who need to speak to a career coach for career advisory and support, they can make an appointment online to meet up with an e2i coach for one-to-one coaching.

<https://e2i.sg/cg-cp123?r=qr>



Click Here for Table of Content

### Discover our Services at a Centre Near You

📍 **e2i Career Centre (DNI)**  
Devan Nair Institute for Employment and Employability  
80 Jurong East St 21 Level 2  
Singapore 609607

#### Operating Hours

Mondays: 2:30pm to 5pm  
Tuesdays to Fridays: 9am to 5pm  
Saturdays: 9am to 1pm  
Sundays & Public Holidays: Closed

📍 **e2i Career Centre (OMB)**  
One Marina Boulevard  
1 Marina Boulevard #B1-03  
Singapore 018989

📍 **e2i Career Centre (OTH)**  
ServiceSG Centre  
Our Tampines Hub  
1 Tampines Walk #01-21  
Singapore 528523

📍 Scan here for our other Jobs and Skills Centres around Singapore.



## NTUC Job Security Council's Telegram Channels

Be alerted daily on the latest job vacancies from hiring companies. Subscribe to JSC Telegram channels today! If you don't have Telegram, get more info on how to download the app at <https://telegram.org/>

- Subscribe to **PMET Jobs-Alert**  
(e.g. Analyst, Engineers, Executives, Technicians, etc.)  
<https://bit.ly/jsc-ja-pmet>



- Subscribe to **Non-PMET Jobs-Alert**  
(e.g. Temporary, Part Time Jobs, Operators, Packer Roles, etc.)  
<https://bit.ly/jsc-ja-npmet>



## Check out our e-Resources for Jobs & Skills

Explore this site to get this information:

- Career Resource kit for Professionals
  - Career Assessment Tool
  - e2i Resume Builder
  - Career Fairs
- and many more.

<https://e2i.sg.crp-yellow?r=qr>



**Find out the benefits you will enjoy as a NTUC Union Member.  
Sign up today!**



<https://ntuc.co/4cxkqt4?r=>

