

# Public Transport Career Fair 2025



As part of our effort to save the environment, please return this booklet at the exit after you have completed **all** interviews.

## JOB LISTING BOOKLET

### **About e2i (Employment and Employability Institute)**

e2i is the empowering network for workers and employers seeking employment and employability solutions. e2i serves as a bridge between workers and employers, connecting with workers to offer job security through job-matching, career guidance and skills upgrading services, and partnering employers to address their manpower needs through recruitment, training and job redesign solutions. e2i is a tripartite initiative of the National Trades Union Congress set up to support nation-wide manpower and skills upgrading initiatives. For more information, please visit <https://e2i.com.sg/>.

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*Please note that there will be photo-taking/ video taking at this event. By participating in this event, you hereby consent to have your photograph/ video taken by e2i for the purposes of marketing/ promotion/ publicity and to be published on media platforms, public or otherwise.*

## GO-AHEAD SINGAPORE

Go-Ahead Singapore is a leading local public transport operator and subsidiary of the Go-Ahead Group, a UK transport provider which enables more than one billion journeys a year.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	<ul style="list-style-type: none"> <li>• Possess at least a Primary/Secondary School/"O" Level, any field.</li> <li>• Possess a valid Class 3/4 Driving License with a minimum of one (1) year driving experience.</li> <li>• Able to perform shift work.</li> <li>• Able to start work immediately or within short notice period.</li> </ul>	<ul style="list-style-type: none"> <li>• Provide a safe and pleasant journey for passengers.</li> <li>• Provide support to Bus Operations Control Centre.</li> <li>• Operate all vehicle types including single and double deck.</li> <li>• Adhere to bus route schedules.</li> <li>• Ensure that fares are paid.</li> <li>• Provide excellent customer service to passengers.</li> <li>• Practice defensive driving techniques to avoid collisions and commuter injuries.</li> <li>• Follow LTA regulations &amp; Go-Ahead company procedures.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 Days Split Shift / 6 Days (As rostered)</li> <li>• Various Locations</li> </ul>
Customer Service Officer	<ul style="list-style-type: none"> <li>• Minimum GCE 'O' levels and above. Prior 1 – 2 years of working experience in customer service industry would be advantageous.</li> <li>• Good verbal communication, interpersonal and written skills; with pleasant and positive attitude.</li> <li>• Computer literacy including Microsoft Office will be an added advantage.</li> <li>• Able to commit to shifts.</li> </ul>	<ul style="list-style-type: none"> <li>• Provide excellent customer service to customers.</li> <li>• Attend to all walk-in enquiries from customers.</li> <li>• Handle lost-and-found enquiries.</li> <li>• Handle customers phone call enquiries.</li> <li>• Ensure customer enquiry are properly addressed and escalate customer complaints to related departments.</li> <li>• Other ad-hoc customer service related duties as assigned.</li> <li>• Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others.</li> </ul>	<ul style="list-style-type: none"> <li>• Alternate 3/4 day work week</li> <li>• Various Locations</li> </ul>
Fleet Support Assistant	<ul style="list-style-type: none"> <li>• Able to work from 7pm to 3am.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure electric buses are correctly plugged in and charging initiated.</li> <li>• Refuel buses accurately and document all information.</li> <li>• Handle refuelling equipment with care and adhere to SOPs.</li> <li>• Complete the demounting of buses per demounting list according to SOPs and maintain proper documentation.</li> <li>• Manage orderly parking and ensure safety during refuelling and garaging activities.</li> <li>• Maintain compliance with company SOPs and ensure accident-free operations.</li> </ul>	<ul style="list-style-type: none"> <li>• 6 Days (As rostered)</li> <li>• 508776</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>Assist with garaging activities and ensure proper housekeeping. Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others.</li> <li>You may from time to time be assigned work to cover other entities within Go-Ahead, which may be located in any locations which Go-Ahead has or may commence operations in future.</li> </ul>	
Fleet Support Officer	<ul style="list-style-type: none"> <li>Valid Singapore Class 3 / Class 4 driving licence with minimum of 1 year driving experience.</li> <li>Able to work from 7pm to 3am.</li> </ul>	<ul style="list-style-type: none"> <li>Safely drive buses to fuel bays, through the Auto Bus Wash, and to designated parking spots.</li> <li>Ensure electric buses are correctly plugged in and charging initiated.</li> <li>Refuel buses accurately and document all information.</li> <li>Handle refuelling equipment with care and adhere to SOPs.</li> <li>Complete the demounting of buses per demounting list according to SOPs and maintain proper documentation.</li> <li>Manage orderly parking and ensure safety during refuelling and garaging activities.</li> <li>Maintain compliance with company SOPs and ensure accident-free operations.</li> </ul>	<ul style="list-style-type: none"> <li>6 Days (As rostered)</li> <li>508776</li> </ul>
Interchange Support Officer	<ul style="list-style-type: none"> <li>Candidate must possess a minimum GCE N' /O' Levels or equivalent</li> <li>Prior customer service working experience would be beneficial</li> <li>Candidates who are bilingual and can communicate effectively</li> <li>Able to commit to shift hours</li> <li>Individual must be able to handle always being on the ground and be constantly on the move</li> <li>Candidates who possess class 3 driving licenses would be advantageous</li> </ul>	<ul style="list-style-type: none"> <li>Bus Interchange Management.</li> <li>Assist bus services and bus interchange facilities and security.</li> <li>Customer Experience Management.</li> <li>Acts as the liaising officer for lost and found items.</li> <li>Deploy at bus stop as service ambassador to assist with boarding and alighting activities when necessary</li> <li>Support bridging bus activities when activated</li> <li>Ensure compliance of all safety rules by staff and contractors.</li> <li>Oversee smooth and timely arrival and departure of bus services.</li> <li>Managing the flow of Bus Captains and buses along GAS routes through liaison with Operations Control Centre (OCC).</li> <li>Execute recovery actions for incidents or accidents that happened in the Interchange.</li> </ul>	<ul style="list-style-type: none"> <li>6 Days (As rostered)</li> <li>Various Locations</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Document incidents/accidents. Oversee traffic and crowd control measure.</li> <li>• Work closely with the Interchange Manager on cost control measures pertaining to bus operations at the interchanges.</li> <li>• Supervise a pool of Bus Captains and provide guidance and advise as applicable.</li> <li>• Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others.</li> </ul>	
Mileage Officer	<ul style="list-style-type: none"> <li>• Candidate must possess at least a minimum GCE A' Levels / Diploma or equivalent</li> <li>• No prior experience necessary</li> <li>• Adequate level of numeracy and computer competency</li> <li>• Possess a good standard of written and spoken English</li> <li>• Candidate must be meticulous and inquisitive in nature</li> </ul>	<ul style="list-style-type: none"> <li>• Retrieve and verify mileage data from various sources and departments</li> <li>• Liaise with service controllers for lost mileage reporting</li> <li>• Process daily mileage records on online portal</li> <li>• Maintain documents in a clear and concise manner required for audit purposes</li> <li>• Respond to LTA queries with regards to mileage issues</li> <li>• Strive to achieve daily deadlines given by internal and external stakeholders</li> <li>• Review lost mileage performance to identify potential area for improvement</li> <li>• Assist Schedules and Mileage Manager with other duties relating to mileage as assigned.</li> <li>• Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 days</li> <li>• 508776</li> </ul>
Service Controller	<ul style="list-style-type: none"> <li>• Prior working experience would be advantageous.</li> <li>• Able to perform shift work.</li> <li>• Excellent IT and communication skills.</li> <li>• Ability to work in a fast-paced environment would be beneficial.</li> <li>• Ability to make responsible decision on unpredictable situations effectively.</li> </ul>	<ul style="list-style-type: none"> <li>• Manage the CFMS system and all road performance issues.</li> <li>• Communicate effectively to all Bus Captains and maintain an organized and professional approach at all times.</li> <li>• Ensure assigned services achieved the respective BSRF Standards namely EWT, FLBP and OTA.</li> <li>• Direct supervision to ensure that regular and reliable bus services are operated, with no bunching and excessive early arrivals.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 Days (As rostered)</li> <li>• 508776</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Supervising Bus Captains to ensure operation of buses according to schedules and submitting disciplinary reports when necessary.</li> <li>• Ensure necessary actions taken to recover lost mileages.</li> <li>• Assist Bus Captains in handling emergency situations on the road in real time.</li> <li>• Ensure that there is a clear and concise record of all decisions and events that take place on the allocated routes for the shift.</li> <li>• To render support on ad hoc unplanned bus bridging as per SOP.</li> <li>• Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others</li> </ul>	
<p>Technical Specialist</p>	<ul style="list-style-type: none"> <li>• Candidates must possess NITEC or Diploma in Engineering or equivalent.</li> <li>• Prior experience in automotive or engineering environment would be advantageous.</li> <li>• Entry level candidates may apply.</li> <li>• Candidate to have a valid Class 3/4/4A driving license.</li> <li>• Able to perform shift work.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure all maintenance work performed adhere strictly to standards established by the company and any legal requirements.</li> <li>• Perform regular preventive maintenance work on company vehicle.</li> <li>• Conduct regular inspections on company vehicles to ensure reliability and to pass regulatory inspections and audits.</li> <li>• Carry out corrective maintenance and repairs on vehicles to minimize downtime.</li> <li>• Prepared to work the hours necessary to complete all tasks required to achieve Peak Vehicle Requirement (PVR).</li> <li>• Ensure strict adherence to all workplace Health &amp; Safety policies, legal and company regulations, with proper documentation and storage.</li> <li>• Practice safe work procedures and safety rules implemented at the workplace.</li> <li>• Not to engage in any unsafe or negligent act that may endanger self or others.</li> <li>• Any ad-hoc assignments which may include driving bus under maintenance / replacement bus if required.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 Days (As rostered)</li> <li>• 508776</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Traffic Inspector	<ul style="list-style-type: none"> <li>• Candidate must possess a minimum GCE N' /O' Levels or equivalent</li> <li>• Prior customer service working experience would be beneficial</li> <li>• Candidates who are bilingual and can communicate effectively</li> <li>• Willing to perform rotating shifts and commit to shift hours</li> <li>• Must be able to conduct onboard fare inspections, assist Bus Captains and provide on-ground operational support.</li> <li>• Candidates who possess class 3 driving licences would be advantageous</li> </ul>	<ul style="list-style-type: none"> <li>• Acquire and maintain an in-depth knowledge of all Go-Ahead Singapore bus services, routes, and interchanges to ensure effective operational support.</li> <li>• Strictly adhere to workplace safety and health (WSH) policies and procedures. Promote a culture of safety by observing safe work practices and avoiding any conduct that could pose risks to oneself or others.</li> <li>• Provide on-ground operational support during special events, major projects, and emergency situations (e.g., rail service disruptions), including managing affected bus services and performing crowd control duties.</li> <li>• Conduct onboard fare inspections to verify valid fare payment and identify non-compliance or misuse of fare cards and concession passes.</li> <li>• Assist Bus Captains on-site during both planned and unplanned bus service diversions, ensuring smooth bus service continuity and safe operations.</li> <li>• Undertake any other tasks or assignments as directed by the Service Performance Manager or Executive.</li> <li>• Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others.</li> </ul>	<ul style="list-style-type: none"> <li>• 6 days</li> <li>• Various Locations</li> </ul>

## SBS TRANSIT LTD (BUS)

SBS Transit is a leading bus and rail operator in Singapore. Every day, we carry millions of passengers on our extensive bus and rail network. But we believe in not just being a people mover - we believe in the journey, and not just the destination. This is why we have invested extensively in technology and training, constantly looking to upgrade not just our operations but our people as well.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	<ul style="list-style-type: none"> <li>• Possess a valid Class 3A/3/4A/4 driving license, with minimum 1 year driving experience</li> <li>• Shift work required</li> </ul>	<ul style="list-style-type: none"> <li>• Driving and operating of internal combustion engine (ICE) and electric buses on schedule routes and timetables to board and alight passengers at bus stops.</li> <li>• Providing passengers on board the buses with a safe, reliable and delightful journey.</li> <li>• Conduct high level checks on bus controls and on-board equipment such as testing bus doors, fare readers and engine to ensure vehicle readiness for service commencement and termination.</li> <li>• Provide high quality customer service such as answering enquires, facilitating cash payment or card payment via bus reader devices and assisting disabled or elderly passengers to board and alight from the bus.</li> <li>• Work with Bus Operating Control Centre (BOCC) to execute crisis management procedures in emergencies or accidents such as ushering passengers to safe points or follow up of journey continuation methods to resume operations.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>
Bus Technician	<ul style="list-style-type: none"> <li>• Minimum 1 to 2 years relevant experience in a similar industry</li> <li>• Shift work may be required</li> </ul>	<ul style="list-style-type: none"> <li>• Identify and rectify mechanical defects on buses.</li> <li>• Perform daily preventive maintenance to ensure reliability of buses.</li> <li>• Perform overhaul of mechanical components, as well as service air-conditioning systems.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>
Deputy Workshop Manager	<ul style="list-style-type: none"> <li>• Degree in Mechanical/Electrical Engineering or Engineering Diploma in relevant discipline or equivalent, with 5 years of relevant working experience</li> <li>• Sound engineering knowledge and proficient in MS Office</li> </ul>	<ul style="list-style-type: none"> <li>• Assist Workshop Manager to ensure quality maintenance of buses</li> <li>• and efficient management of workshop to meet Negotiated and Tender Contracts and regulatory requirements.</li> <li>• Assist the Workshop Manager to ensure that there are sufficient reliable buses to meet daily operational needs.</li> <li>• Implement directives set by HQ, Bus Engineering or Workshop Manager.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 days</li> <li>• 8am to 5.30pm</li> <li>• 608506 / 786010</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Committed, independent and highly motivated with drive</li> <li>• Able to adapt and work independently under pressure in a fast-paced environment</li> <li>• Good communication and interpersonal skills</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure the smooth and timely execution of any projects and campaigns.</li> <li>• Ensure spare parts, components and other supplies required by the workshop are available, documentation in order and safe storage.</li> <li>• Supervise and maintain cleanliness of workshop premises and upkeep the equipment &amp; facilities.</li> <li>• Supervise the maintenance and calibration of all equipment and tools including PE certification.</li> <li>• Monitor pre-matured failures of parts or components and follow-up with Bus Assets and Supplies.</li> <li>• Attend to bus issues, investigate unsafe acts in the workshop and take corrective actions.</li> <li>• Investigate bus incident in workshops or at site.</li> <li>• Assist the Workshop Manager to control expenses within the approved budget.</li> <li>• Monitor buses with high breakdowns and implement remedial measures to improve bus reliability.</li> <li>• Conduct daily post-maintenance audit, including those from contractors.</li> <li>• Ensure all workshop staff comply with all company policies, workshop procedures, safety regulations, directives and work instructions.</li> <li>• Monitor the performance of staff, enforce discipline and attend to any grievances.</li> <li>• Liaise and update the Union on all disciplinary cases and other staff matters.</li> <li>• Conduct weekly toolbox talk and monthly safety briefing.</li> <li>• Promote LEAN, PIP and any Productivity and Green movement.</li> <li>• Liaise and if needed, negotiate with contractors / suppliers during Business.</li> <li>• Any other duties as assigned by HQ or Workshop Manager.</li> </ul>	
Executive, Supplies	<ul style="list-style-type: none"> <li>• Possess a Degree in Supply Chain or related Engineering discipline.</li> </ul>	<ul style="list-style-type: none"> <li>• Provisioning and Inventory Management</li> <li>• Partner various internal BE and external departments, including Group</li> </ul>	<ul style="list-style-type: none"> <li>• 5 days</li> <li>• 8am to 5.30pm</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• 1-3 years of related Supply Chain experience (automotive/automobile, transport background will be plus).</li> <li>• Good Communication and negotiation skills.</li> <li>• May be required to work on weekends as requested by superiors to address operational needs</li> </ul>	<ul style="list-style-type: none"> <li>• Procurement, Product Teams and Workshops to ensure inventory level meets demand forecasts.</li> <li>• Provide monthly reports to management on supply performance.</li> <li>• Identify areas of cost reduction through alternate sourcing.</li> <li>• Manage weekly provisioning and identifying inventory that requires provisioning and/or re-distribution.</li> <li>• Provide monthly consignment settlement reports to consignment vendors for reconciliation.</li> <li>• Work with suppliers and manage relationships to negotiate optimal terms of support.</li> <li>• Mitigate risks related to stockout, overstock, or inventories inaccuracies, proactively identify issues and develop solutions.</li> <li>• Lead and mentor a team of Inventory planners.</li> <li>• Other ad hoc duties assigned by Head of Supplies.</li> <li>• Oversee Warehouse Logistics Team (Logistics Officers, Personnel and Drivers) to ensure smooth warehousing and distribution operations to provide timely product availability to workshops.</li> <li>• Review and Improve processes across all Bus workshop warehouse stores and central warehouse.</li> <li>• Implement good Workplace Safety and Health practices to ensure compliance with regulations.</li> <li>• Plan and conduct regular stock take for stock accountability and facilitate audits on inventories.</li> </ul>	<ul style="list-style-type: none"> <li>• 579701 / 798990</li> </ul>
Logistic Personnel	<ul style="list-style-type: none"> <li>• At least 1 year of relevant experience work experience</li> <li>• Meticulous and systematic</li> <li>• Proficient in MS Office, Knowledge of SAP and FlexNet will be an advantage</li> </ul>	<ul style="list-style-type: none"> <li>• Conduct regular stock check on a daily basis</li> <li>• Verify and inventories the goods received from Central Warehouse or Supplier</li> <li>• Basic housekeeping duties</li> <li>• Ad-hoc duties as per assigned</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>
Service Controller (Bus)	<ul style="list-style-type: none"> <li>• Relevant working experience in Operations is an advantage</li> </ul>	<ul style="list-style-type: none"> <li>• Work with our specialist team on the Common Fleet Management System (CFMS).</li> <li>• Monitor bus service performance in a real-time environment and take the</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		necessary actions to minimise service delays, using online resources and support systems <ul style="list-style-type: none"> <li>• Resolve emergencies and restore service disruptions to ensure service reliability of our buses on the roads</li> <li>• Support the team in achieving optimal deployment of buses and Bus Captains</li> </ul>	
Technical Officer	<ul style="list-style-type: none"> <li>• Applicants with NITEC in Automotive Technology (Heavy Vehicles) and 10 years of relevant experience will also be considered</li> <li>• Proficient in MS Office</li> <li>• Good communication and interpersonal skills</li> </ul>	<ul style="list-style-type: none"> <li>• Plan and manage daily preventive maintenance and repair activities and maximise manpower resources in the workshop</li> <li>• Schedule buses for preventive maintenance and inspections</li> <li>• Assess conditions of buses and prioritize buses due for maintenance and repair</li> <li>• Liaise with vendors on maintenance issues</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>
Technician (CRS)	<ul style="list-style-type: none"> <li>• Must possess a minimum Class 3 Licence</li> <li>• Knowledge of procedures on towing a breakdown bus</li> <li>• Able to write and converse in English</li> <li>• Able to perform shift duty</li> </ul>	<ul style="list-style-type: none"> <li>• To provide on-road recovery for breakdown buses</li> <li>• Attend to all breakdown cases assigned and to drive the recovery vehicle</li> <li>• Analyse &amp; diagnose bus defect</li> <li>• Handle mechanical, pneumatic and electrical repair of buses</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>

## SBS TRANSIT LTD (RAIL)

SBS Transit is a leading bus and rail operator in Singapore. Every day, we carry millions of passengers on our extensive bus and rail network. But we believe in not just being a people mover - we believe in the journey, and not just the destination. This is why we have invested extensively in technology and training, constantly looking to upgrade not just our operations but our people as well.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Engineer (Maintenance), Rail Power [DTL]	<ul style="list-style-type: none"> <li>• Entry level candidates are welcome to apply</li> <li>• Good interpersonal skill</li> <li>• Good planning and writing skills</li> <li>• Resourceful, self-motivated and result-oriented</li> <li>• Good team leader</li> <li>• Able to perform 3 rotating shift work</li> <li>• Able to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Lead a maintenance team in the operation and maintenance of DTL HV, LV and DC traction power equipment to meet safety, reliability and availability criteria for the MRT system to operate</li> <li>• Maintain the power and electrical systems for the Downtown Line HV, LV and DC traction power network</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 677730</li> </ul>
Assistant Engineer (Power Facility Regulator), Rail Power [DTL]	<ul style="list-style-type: none"> <li>• Entry level candidates are welcome to apply</li> <li>• Good interpersonal skill</li> <li>• Good planning and writing skills</li> <li>• Resourceful, self-motivated and result-oriented</li> <li>• Good team leader</li> <li>• Able to perform 3 rotating shift work</li> <li>• Able to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Regulate the Electrical Power Distribution of DTL HV, LV &amp; DC traction power networks in the operation control centre</li> <li>• Monitoring and control of power equipment such as HV equipment, DC traction power equipment and LV equipment in the operation control centre</li> <li>• Monitoring and control of ECS equipment such as Tunnel ventilation system, station air-con, mechanical ventilation</li> <li>• Liaise with maintenance team to ensure fast response to clear system faults and carry out the repair servicing works</li> <li>• Ensure safety plans are implemented with all safety hazards eliminated</li> <li>• Perform works and documentation in accordance to ISO Quality Standards and quality procedures</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 677730</li> </ul>
Assistant Engineer (Sustainable Operation and Logistics), Rail Supplies Management	<ul style="list-style-type: none"> <li>• Higher NITEC in Engineering</li> <li>• Preferably with at least one year of working experience in fleet assistant or logistic co-ordinator or Engineering</li> <li>• Strong organization and problem-solving skills</li> <li>• Self-motivated and result oriented</li> </ul>	<ul style="list-style-type: none"> <li>• Assist in overseeing SBST commercial vehicles and related assets, ensuring their operations, maintenance, and compliance with internal and external policy requirements</li> <li>• Support sustainability initiatives by implementing waste management strategies (including toxic industrial waste), enhancing energy efficiency, and promoting green procurement.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 545072</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Engineer, Rolling Stock [JRL]	<ul style="list-style-type: none"> <li>• Good interpersonal and communication skills</li> <li>• Requires a Higher Nitec or Nitec in Electrical, Electronic, Mechanical, or Mechatronic Engineering.</li> <li>• Preferably has 1 year of relevant experience in the railway industry.</li> <li>• Knowledgeable in electrical, electronic, pneumatic, and air conditioning systems.</li> <li>• Possesses planning, prioritizing, interpersonal, and communication skills; shows initiative and can work independently under pressure.</li> <li>• Must be able to work on a 3-shift rotating schedule.</li> </ul>	<ul style="list-style-type: none"> <li>• Perform scheduled preventive and corrective maintenance on electric trains, engineering vehicles, and related equipment, ensuring compliance with quality, safety, and operational procedures.</li> <li>• Attend and complete required training to gain qualifications and competency for maintenance tasks, including supporting roles like shunter or crane/forklift operator.</li> <li>• Maintain a clean and safe working environment, follow safety protocols, and ensure all maintenance work is done by competent staff and thoroughly tested.</li> <li>• Participate in inspections, report and resolve hazards, and ensure trains meet minimum condition standards before being cleared for service</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Tengah Depot</li> </ul>
Engineer, Rolling Stock [JRL]	<ul style="list-style-type: none"> <li>• Requires a recognized Bachelor's Degree in Electrical, Electronics, Mechanical, or Mechatronics Engineering from a reputable university, with at least 3 years of post-graduate experience, including 2 years in a railway environment.</li> <li>• Strong knowledge of electrical, electronic, air-conditioning, mechanical, and pneumatic systems in electric trains, along with diagnostic software and fault-finding skills.</li> <li>• Demonstrates strong troubleshooting, analytical, leadership, and communication skills, with the ability to manage and motivate a team.</li> <li>• - Must be available for 24-hour standby duty for emergency recalls</li> </ul>	<ul style="list-style-type: none"> <li>• A52Supervise contractors, ensure maintenance quality, and manage mechanical/building systems for safety, availability, and reliability.</li> <li>• Assist in project coordination, liaise with authorities, provide technical support, and lead investigations into system faults.</li> <li>• Conduct training, review system performance, manage logistics and budgets, and ensure compliance with QA, safety, and cybersecurity standards.</li> <li>• Enforce safety protocols, investigate incidents, conduct safety inspections and talks, and review risk assessments and work instructions.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Tengah Depot</li> </ul>
Assistant Engineer (LRT Power)	<ul style="list-style-type: none"> <li>• Diploma in Electrical/Electronics Engineering or equivalent</li> </ul>	<ul style="list-style-type: none"> <li>• To perform monitoring and control operations for NEL Power Supply &amp;</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 545072</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>from a recognised institution Higher NITEC or NITEC qualification in Electrical/Electronics Engineering with a minimum 5 years experience as Technical Officer.</p> <ul style="list-style-type: none"> <li>• Must be prepared to perform duties on shifts</li> </ul>	<p>Environment Control System (ECS) via ISCS in the Operational Control Centre.</p>	
Assistant Manager (LRT Power)	<ul style="list-style-type: none"> <li>• Degree/Diploma in Electrical Engineering</li> <li>• Degree holder with at least 3 years working experience or Diploma with 10years working experience in high voltage operation &amp; maintenance, preferably in a transportation environment.</li> <li>• Experience in testing and commissioning of electrical services</li> </ul>	<ul style="list-style-type: none"> <li>• Manage the maintenance of the SPLRT Power Supply and Distribution</li> <li>• System equipment so as to ensure that the safety, reliability and availability of such services meet the standards agreed with the Operation Department</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 545072</li> </ul>
Assistant Station Manager [DTL/NEL]	<ul style="list-style-type: none"> <li>• Minimum 5 credits 'O' Levels</li> <li>• Able to reach the height of 200 cm (DTL) / 207 cm (NEL) with both hands</li> <li>• Willing to perform shift work, including night shift, weekends and Public Holidays</li> <li>• Minimum 2 years working experience, preferably in the service or retail industry</li> <li>• Required to manually operate station and train borne equipment</li> <li>• Possess a pleasant disposition and personality</li> <li>• Good interpersonal skills with a passion to work with people</li> <li>• Ability to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Assist the duty Station Manager in the efficient and effective operation of the station and in the delivery of a quality customer service.</li> <li>• Handle all problems and matters that may arise in the day-to-day station and train operations. This includes monitoring passenger flow and exercising appropriate crowd control actions.</li> <li>• Ensure that all passengers comply with the Rapid Transit Systems (RTS) Regulations.</li> <li>• Assist the duty Station Manager in handling incidents.</li> <li>• Ensure the protection of revenue at station, handle all passenger ticketing issues and prepare the required forms related to AFC System.</li> <li>• Man the Passenger Service Centre and manage access to the station during Traffic &amp; non-Traffic hour</li> <li>• Assist the Station Manager to conduct local and on-the-job training to trainee(s).</li> <li>• Manually set routes locally on site, when required in the most safe, efficient and effective manner in</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<p>accordance with the relevant work instructions and procedures.</p> <ul style="list-style-type: none"> <li>• Conducts security patrol regularly and work closely with the Transit Guards on matters of security.</li> <li>• Drive and man the Passengers Trains.</li> <li>• Perform the duties of Emergency Train Operator in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures.</li> <li>• Perform any other duties as directed by his/her superior(s).</li> </ul>	
Station Manager [DTL]	<ul style="list-style-type: none"> <li>• Minimum diploma holder, preferably degree holder</li> <li>• Able to reach a height of 200cm with both hands</li> <li>• Willing to perform shift work, including weekends and Public Holidays</li> <li>• Minimum 4 years of leadership experience, preferably in the service or retail industry</li> <li>• Preferably to be a member of the Chartered Institute of Transport or relevant Engineering Institute</li> <li>• Required to manually operate station and trainborne equipment</li> <li>• Possess a pleasant disposition and personality</li> <li>• Good interpersonal skills with a passion to work with people</li> <li>• Ability to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Handle operational issues, including passenger flow and crowd control.</li> <li>• Ensure emergency and crowd control plans are in place and up to date.</li> <li>• Protect station revenue and resolve ticketing-related issues.</li> <li>• Ensure staff compliance with company policies, performance targets, and emergency procedures.</li> <li>• Monitor and review train service, staff, and equipment performance; take corrective actions as needed.</li> <li>• Maintain performance, customer service, training, and administrative records of Assistant Station Managers (ASMs)</li> <li>• Implement measures to improve performance of ASMs, especially those in the lower and upper quartiles.</li> <li>• Act as Incident Officer during critical incidents or emergencies to manage recovery and safety.</li> <li>• Ensure passenger compliance with Rapid Transit Systems (RTS) Regulations; ensure ASMs are well-versed in RTS.</li> <li>• Serve as an Emergency Train Driver when necessary.</li> <li>• Plan and conduct training for trainees and ASMs; requalify ASMs whose track access certification has lapsed.</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>
Customer Service Officer [DTL/NEL/SPLRT]	<ul style="list-style-type: none"> <li>• Minimum 5 credits 'O' Levels</li> <li>• Willing to perform shift work, including weekends and Public Holidays</li> <li>• Preferably with minimum 2 years' working experience</li> </ul>	<ul style="list-style-type: none"> <li>• Provide advice and assistance to passengers in response to enquiries (for example journey routes and times, fare and ticketing issues, travel on other modes of transport &amp; travel directions and use of travel interchanges)</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>in the service or retail industry</p> <ul style="list-style-type: none"> <li>• Required to manually operate station and train borne equipment</li> <li>• Possess a pleasant disposition and personality</li> <li>• Good interpersonal skills with a passion to work with people</li> <li>• Ability to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Assist passengers with special needs in boarding / alighting the MRT/ LRT vehicles safely</li> <li>• Assist passengers with special needs in ticketing problems at MRT/ LRT stations</li> <li>• Observe and take appropriate action against any failure of equipment and irregularities whilst at stations</li> <li>• Deal with MRT/ LRT vehicle defects in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures</li> <li>• Perform the duties of Emergency MRT/ LRT vehicle Operator in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures</li> </ul>	
<p>Engineer, Facilities Management [JRL]</p>	<ul style="list-style-type: none"> <li>• Recognized degree in Engineering, Building Services, or Facilities Management is required.</li> <li>• Preferably 4 years of relevant experience in building or rapid transit system E&amp;M services maintenance.</li> <li>• Strong leadership, management, interpersonal, and communication skills are essential.</li> <li>• Must be a team player who is self-motivated, resourceful, responsible, and dependable.</li> </ul>	<ul style="list-style-type: none"> <li>• A52Supervise contractors, ensure maintenance quality, and manage mechanical/building systems for safety, availability, and reliability.</li> <li>• Assist in project coordination, liaise with authorities, provide technical support, and lead investigations into system faults.</li> <li>• Conduct training, review system performance, manage logistics and budgets, and ensure compliance with QA, safety, and cybersecurity standards.</li> <li>• Enforce safety protocols, investigate incidents, conduct safety inspections and talks, and review risk assessments and work instructions</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Tengah Depot</li> </ul>
<p>Engineer, Permanent Way &amp; Civil Structures [NEL/SPLRT]</p>	<ul style="list-style-type: none"> <li>• Degree in Civil Engineering</li> <li>• Min 5 years' maintenance experience in Mechanical, Civil engineering or Permanent Way in a railway environment would be advantageous</li> <li>• Possess positive attitude and enthusiastic about acquiring new knowledge and skills</li> <li>• Result-oriented team player with good interpersonal and communication skills</li> <li>• Self-motivated and resourceful individual</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for effectiveness and efficiency of both in-house and outsourced maintenance contracts as well as the use of assets and spares for NEL / SPLRT Permanent Way &amp; Civil Structures department</li> <li>• Manage, plan and execute team maintenance work according to developed plans, procedures and work instructions to meet established safety, reliability and availability targets</li> <li>• Conduct periodical quality control inspections.</li> <li>• Review, compile and prepare data for departmental maintenance reports.</li> <li>• Plan, organize and lead ad-hoc projects contributing to improvement in</li> </ul>	<ul style="list-style-type: none"> <li>• 5 days</li> <li>• 8am - 5.30pm</li> <li>• 545072</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Able to work under pressure and independently</li> <li>• Receptive towards work arrangements beyond office hours</li> <li>• Ability to identify colours</li> </ul>	<p>maintenance processes and reliability enhancement.</p>	
Permanent Way Technician	<ul style="list-style-type: none"> <li>• Entry level candidates are welcome to apply</li> <li>• Good interpersonal skill</li> <li>• Good planning and writing skills</li> <li>• Resourceful, self-motivated and result-oriented</li> <li>• Good team leader</li> <li>• Able to perform Perm Night</li> <li>• Able to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Assist to inspect and report all defects related to building, tunnels and other system in the course of railway inspection.</li> <li>• Operate the Multi-Function vehicle, Inspection trolley and any other measuring tools to produce data, analysis and coordinate with MCAR for rectification.</li> </ul>	<ul style="list-style-type: none"> <li>• Perm Night</li> <li>• 677730</li> </ul>
Technician (Power & Electrical), Rail Power [DTL]	<ul style="list-style-type: none"> <li>• Possess NITEC / Higher Nitec in Electrical Engineering or equivalent, preferably with relevant working experience in maintenance of electrical HV or LV equipment</li> <li>• Entry level candidates are welcome to apply</li> <li>• Able to perform permanent night shift / 3 rotating shift</li> <li>• Able to identify colours</li> <li>• Good interpersonal skills</li> <li>• Good team player</li> <li>• Resourceful, self-motivated and result-oriented</li> </ul>	<ul style="list-style-type: none"> <li>• Participate in the maintenance and operation of DTL HV, LV and DC traction power equipment to ensure safety, reliability and availability of the equipment</li> <li>• Carry out operation, corrective and preventive maintenance works in accordance with the work instruction and procedures</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 677730</li> </ul>
Technician (Power & OCS) [NEL]	<ul style="list-style-type: none"> <li>• NITEC in Electrical Technology</li> <li>• Preferably with relevant working experience in maintenance of HV and DC traction equipment</li> <li>• Preferably Licensed Electrical Worker (Electrician Grade)</li> </ul>	<ul style="list-style-type: none"> <li>• Maintenance and operation of NEL HV and DC traction power distribution system, network and equipment</li> <li>• Meet operational requirements by ensuring safety, reliability and availability of the system</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 545072</li> </ul>
Technician, Signalling [DTL]	<ul style="list-style-type: none"> <li>• Entry level candidates are welcome to apply</li> <li>• Good interpersonal skill</li> <li>• Good planning and writing skills</li> </ul>	<ul style="list-style-type: none"> <li>• Support maintenance supervisor in the maintenance activities in accordance with the procedures and safety plans</li> <li>• Assist to compile fault data, fault reports and perform remedial work</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 677730</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Resourceful, self-motivated and result-oriented</li> <li>• Good team leader</li> <li>• Able to perform 3 rotating shift work</li> <li>• Able to identify colours</li> </ul>		
Assistant Engineer, Signalling [DTL]	<ul style="list-style-type: none"> <li>• Entry level candidates are welcome to apply</li> <li>• Good interpersonal skill</li> <li>• Good planning and writing skills</li> <li>• Resourceful, self-motivated and result-oriented</li> <li>• Good team leader</li> <li>• Able to perform 3 rotating shift work</li> <li>• Able to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Lead and supervise the team in maintenance activities in accordance with the maintenance procedures and safety plans</li> <li>• Plan, organize and ensure scheduled maintenance activities are performed in accordance with the planned maintenance schedule</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• 677730</li> </ul>
Traffic Controller	<ul style="list-style-type: none"> <li>• Degree in any discipline or Diploma with minimum 5 years working experience, preferably in an Operations Control Room environment</li> <li>• Willing to perform shift work, including night shift, weekends and Public Holidays</li> <li>• Able to operate computer-based control systems</li> <li>• Ability to identify colours</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for monitoring and controlling train operational activities to ensure that safe, efficient and reliable train services are provided at all times by making logical decisions</li> <li>• Account for punctuality of passenger trains as part of service reliability</li> <li>• In event of service delays, degradation or disruptions, introduce necessary adjustments to cope with heightened demands</li> <li>• Execute quick recovery remedies to mitigate such hiccups and resume train service as quickly as possible</li> <li>• Coordinate and mobilize the relevant Engineering and Operations staff to resolve failures or unexpected events in the most expeditious and safe manner</li> <li>• Manage and control Night Possession and Track Access during non-revenue hours in accordance to prescribed rules and procedures</li> </ul>	<ul style="list-style-type: none"> <li>• Rotating Shift</li> <li>• Various Locations</li> </ul>

## SMRT CORPORATION LTD

SMRT Corporation Ltd (SMRT) is a public transport services provider. Our primary business is to manage and operate train services. This is complemented by our bus, taxi and private hire vehicle services. Join us and embark on a journey that matters. You Matter – we take care of you and your well-being. Your Work Matters – your ideas and contributions work towards building the future of our transport system and create positive impacts to the community. Your Development Matters – we offer diverse careers and learning opportunities for our people to grow you to the fullest of your potential.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Senior/ Accountant, AP & AR	<ul style="list-style-type: none"> <li>• Bachelor's Degree in Accountancy or ACCA.</li> <li>• 3-4 years relevant accounting and finance experience (with staff and people management responsibilities), with 1-2 years audit background.</li> </ul>	<ul style="list-style-type: none"> <li>• This is a Finance Business Partner (FBP) role to support growing business units in the local transportation landscape.</li> <li>• Lead a team of two to three reports to collaborate with various stakeholders in a cross-functional environment.</li> <li>• Work closely with internal and external stakeholders to ensure compliance with financial policy and procedures.</li> <li>• Manage daily accounting functions of a portfolio of companies, including review of journals.</li> <li>• Reconciliation of inter-co reconciliation and ensure no discrepancies in month-end balances.</li> <li>• Liaise with AR &amp; AP Shared Services team and Treasury on accounting issues for period closing, collections and payments.</li> <li>• Ensure timely and accurate month-end, quarter-end and year-end closing and statutory and management reporting with preparation of variance analysis, cashflow statement, accounting schedules and bank reconciliation.</li> <li>• Ensure compliance of financial records with corporate and statutory requirements.</li> <li>• Prepare annual budget, with monthly forecast and projections.</li> <li>• Develop and coordinate inputs from BU for budget and projections, liaising with Group Finance and Financial Planning &amp; Analysis to meet reporting deadlines.</li> <li>• Draft financial presentation material to present data/figures.</li> <li>• Liaise with external auditors for audited financials and XBRL filings for portfolio of companies</li> <li>• Engage with BU to stay updated on business and cost developments to challenge cost escalations and business cases to realize operation efficiencies.</li> <li>• Identify or explore opportunities for more effective delivery of outputs.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 Days</li> <li>• 8.15am-5.45pm</li> <li>• 409057</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>Actively participate in the learning and sharing of best practices.</li> <li>Undertake ad hoc projects and analysis work when required.</li> </ul>	
Sales Support Specialist	<ul style="list-style-type: none"> <li>Ideally, candidates will have a minimum of 2 years of experience in media advertising or account management will be preferred.</li> <li>We encourage recent graduates who are passionate about the media industry to consider applying.</li> <li>Strong client management and presentation skills are important for this role.</li> <li>We value self-motivated individuals who can embrace ambiguity and adapt to change while thriving in a fast-paced environment.</li> <li>A proven ability to meet deadlines and successfully manage multiple projects, along with strong organizational skills, is preferred.</li> <li>Effective engagement and communication with both internal and external stakeholders are essential.</li> <li>Approach conflicts with a constructive and open-minded perspective, recognizing them as valuable opportunities for growth.</li> <li>Respond to situations with flexibility and a commitment to finding resolutions that are fair and equitable for all parties involved.</li> </ul>	<ul style="list-style-type: none"> <li>In this role, the candidate is responsible for maximising client retention and support sales team in driving incremental revenue growth.</li> <li>The Sales Support Specialist role will transition into a Sales Executive role, subjected to work performance.</li> <li>Responsible for creating and managing sales proposals in support of the sales team, ensuring alignment with client needs and company standards.</li> <li>Collaborate with clients to explore how media strategies can effectively align with their objectives and support the broader challenges affecting their businesses and marketing efforts.</li> <li>Provide thoughtful insights when discussing client briefs, encourage exploration of alternative approaches that may more effectively fulfil their marketing objectives.</li> <li>Develop the ability to tailor implementation strategies for clients, focusing on optimal media weights, placements, and buying parameters that align with their goals</li> <li>Develop the ability to analyse and evaluate media proposals independently, applying key principles of the buying process, including audience analysis, cost assessment, and the tracking and optimization of results.</li> <li>Compile comprehensive post-campaign reports that detail performance against planned KPIs, expenditures, communication goals, and campaign effectiveness, along with insights and thoughtful recommendations for future initiatives.</li> <li>Follow-up on opportunities to drive incremental sales either from media agencies or direct advertisers.</li> <li>Support presentations and build a storyline to present campaign proposals.</li> <li>Sales focused and customer-oriented to drive revenue growth.</li> </ul>	<ul style="list-style-type: none"> <li>5 Days</li> <li>8.15am-5.45pm</li> <li>409057</li> </ul>

**SMRT BUSES LTD**

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	<ul style="list-style-type: none"> <li>• At least 1 year driving experience.</li> <li>• Class 3/3A/4/5 holders welcomed to join us.</li> <li>• Safe driving track record.</li> </ul>	<ul style="list-style-type: none"> <li>• Provide a safe, smooth and comfortable bus journey for all our passengers.</li> <li>• Adhere to allocated driving schedule and timing.</li> <li>• Ensure compliance to company's stipulated operational standards and procedures.</li> <li>• Perform any other bus driving and related duties that may be assigned from time to time.</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work</li> </ul>

## SMRT TRAINS LTD

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Station Manager	<ul style="list-style-type: none"> <li>NITEC / Higher NITEC in any discipline (Engineering disciplines will have added advantage).</li> </ul>	<ul style="list-style-type: none"> <li>Monitors and performs first level of maintenance for AFC equipment such as fare gates and ticketing machines.</li> <li>Operates or man the train to provide quick response towards train faults and alarms, while ensuring that any delays are kept to the minimal.</li> <li>Assists passengers in fare-related enquiries such as purchasing of tickets, ticketing problems, giving direction, enquiries on fares, etc.</li> <li>Manages and reports all incidents and emergency situations relating to:</li> <li>Staff and passenger (e.g. accident, assault, molest, etc.) ; Trains (e.g. alarms, faults and manning of trains) ; Passenger Service Centre (take local control of MFT functions due to failure of signalling equipment, responding to alarms/defects); Stations (e.g. crowd control, fire, bomb hoax, flooding, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>3 Rotating Shift</li> </ul>
Assistant Engineer, Power Maintenance	<ul style="list-style-type: none"> <li>A Diploma in Electrical Engineering from a recognized institution.</li> <li>At least 2 to 3 years of relevant experience in maintenance and troubleshooting of electrical equipment.</li> <li>Able to lead by example, communicate effectively and work as a team.</li> <li>Physically fit, able to climb staircases and ladders, and stand for sufficient duration (4 hours) to accomplish the required fault assessment or inspection works.</li> <li>Lift tools and equipment of up to 5kg.</li> <li>Capable of communicating effectively within the team and with external stakeholders</li> <li>Able multi-task in a challenging environment</li> </ul>	<ul style="list-style-type: none"> <li>Lead a team of technical officers to carry out and/or supervise for preventive and corrective maintenance works on SMRT power system equipment in compliance with relevant procedures and safety requirements.</li> <li>Plan and execute maintenance schedule and staff duty rosters in consultation with EMM in most effective and efficient manner.</li> <li>Provide technical advice, information and instructions to other staff and ensure all drawings, diagrams, manuals, and records are kept current and updated.</li> <li>Assist EMM in conducting engineering and safety analysis, investigations, and test.</li> <li>Carry out and/or assist EMM in supervision of corrective maintenance, upgrading/ modification/ repair work and submit reports on completion of work.</li> <li>To comply and exercise safety at all times in accordance to Safety Procedures.</li> <li>To attend Permit-To-Work / Permit-To-Access for internal and external work parties.</li> <li>To perform rotating shift duties.Ensure compliance with our Quality objectives as stated in our QP/WIs/Task lists in daily activities.</li> </ul>	<ul style="list-style-type: none"> <li>Shift Work</li> <li>409057</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul style="list-style-type: none"> <li>• Lead a team and work independently</li> </ul>	<ul style="list-style-type: none"> <li>• Undertake any other tasks or functions that are incidental or ancillary to the performance of assigned work.</li> </ul>	
Assistant Engineer, Electrical Mechanical & Fire	<ul style="list-style-type: none"> <li>• Diploma in Electrical/ Mechanical Engineering from a recognized institution.</li> <li>• Be self-motivated, resourceful, positive and organized</li> <li>• Able to work independently</li> <li>• Possess strong interpersonal and communication skills</li> <li>• Able to communicate effectively and ability to work in and as a team</li> <li>• Able to liaise with contractors effectively</li> </ul>	<ul style="list-style-type: none"> <li>• To lead and manage a team of Technical Officers (TO) to carry out preventive maintenance (PM) and corrective maintenance (CM) works on EMF equipment and system in compliance with SMRT Quality and Safety procedures and requirement.</li> <li>• To plan team maintenance work schedule and execute the scheduled PM/ CM works according to team manpower in most effective and efficient manner.</li> <li>• To supervise all repairs and upgrading works carried out by minor work term contractor.</li> <li>• To attend faults as reported by Operations Command Centre (OCC) for EMF equipment.</li> <li>• To manage and ensure that the EMF system are properly maintained and keep it in state of good and operational condition.</li> <li>• To conduct briefing and tool box meeting before team members start their shift work.</li> <li>• To supervise and ensure that the team TOs carry out their duties and responsibilities safely and efficiently.</li> <li>• To provide technical advice, information and instructions to team TOs and other staffs, and ensure all drawings, diagrams, manuals, PM and CM records are kept current and updated.</li> <li>• To assist Engineering Maintenance Manager (EMM) in conducting engineering and safety analysis, investigations, and testing.</li> <li>• Carry out and/ or assist EMM in supervision of corrective maintenance, upgrading, modification work and major repair work carryout by upgrading contractors/ Land Transport Authority (LTA)/ Developer interface works as assigned by EMM. Prepare and submit reports on completion of work.</li> <li>• To comply and exercise safety at all times in accordance to Safety Procedures and conduct monthly team safety talk to team staffs.</li> <li>• To perform rotating shift duties.</li> <li>• To perform driving duty.</li> <li>• To ensure compliance with our Quality objective as stated in our QP/ WIs/ Task lists in daily activities.</li> </ul>	<ul style="list-style-type: none"> <li>• Shift Work</li> <li>• 409057</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• To undertake any other tasks or functions that are incidental or ancillary to the performance of assigned work.</li> <li>• To be responsible for the review and update of Task lists to ensure that all requirements for the work are met.</li> <li>• To carry out investigation, report accident/incident and submit the report together with a proposed preventive action to avoid future recurrence.</li> <li>• To comply with the Financial Procedures for Purchase Requisitions and Work Services, replacement and condemnation of fixed assets.</li> <li>• To coordinate with LTA on the maintenance aspects for EMF equipment and review/comment the equipment, design, drawings and manuals submission for ongoing Thomson East Coast Line Project.</li> <li>• To conduct site interactive audit session with new staff on safe isolation procedures and operation of EMF equipment.</li> </ul>	
<p>Train Service Controller (TEL)</p>	<ul style="list-style-type: none"> <li>• Able to operate computer-based control systems.</li> <li>• Able to work independently as well as in a team environment with individuals of diverse background.</li> <li>• Positive, open-minded, meticulous and alert.</li> <li>• Highly motivated and ability to work under pressure and handle stress.</li> <li>• Able to think strategically and analyse systematically to make sound and safe decisions.</li> <li>• Ability to handle emergency situation in a calm and swift manner.</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor and control train operational activities to ensure that safe, efficient, and reliable train services are provided at all times.</li> <li>• Regulate and monitor train services closely in accordance with train timetable.</li> <li>• Make logical decisions and cater necessary service adjustment to meet passenger needs.</li> <li>• Coordinate and mobilise relevant Operations and Maintenance staff to deal with failure or unexpected events in an expeditious and safe manner.</li> <li>• Monitor and oversee daily station opening and ensures that all station equipment are functional before the start of revenue service.</li> <li>• Assists Chief Controller in information dissemination to passengers that are affected by rail incidents at the stations.</li> <li>• Inform relevant maintenance staff on equipment faults so that recovery actions can be taken.</li> <li>• Manage and control all work possessions and track access according to prescribed rules and procedures.</li> <li>• Assist premise owners to facilitate access rights of TEL premises for authorised external personnel (e.g. contractors).</li> </ul>	<ul style="list-style-type: none"> <li>• 3 Rotating Shift</li> <li>• 409057</li> </ul>

## TOWER TRANSIT SINGAPORE PTE LTD

Tower Transit Singapore (TTS) is a public bus operator and the first to usher in Singapore government's bus contracting model in 2015. Today, it operates 60 public bus services and over 700 buses on behalf of Singapore's Land Transport Authority. TTS manages 7 bus interchanges and employs about 1,700 employees across two bus depots. TTS's vision is to be the most respected public transport operator in Singapore. It is part of the Kelsian Group, Australia's largest integrated land and marine, tourism and public transport service provider with operations in Singapore, the UK, the USA and across Australia.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	<ul style="list-style-type: none"> <li>• Valid Certificate 4/4A driving licence or Valid Certificate 3 driving licence for SG/SGPR only</li> <li>• Valid Omnibus/Bus Driver's Vocational License (Company sponsor for suitable candidate without ODVL)</li> <li>• Secondary 2 education/WPL Level 3, or an equivalent</li> <li>• High standard of safe driving skills and behaviour;</li> <li>• Demonstrated record of exceptional customer service, exhibiting compassion and empathy for persons with disabilities;</li> <li>• Detailed knowledge of the "HOT" process and other security procedures and protocols; and</li> <li>• Professionally presented.</li> </ul>	<ul style="list-style-type: none"> <li>• Every passenger enjoys a smooth and pleasant journey.</li> <li>• That is why our Bus Captains are the core of what we do at Tower Transit Singapore.</li> <li>• Our Bus Captains bring our passengers safely to their destination, all this whilst ensuring that proper bus fares are collected.</li> <li>• They are professionals who work with pride and keep Singapore moving.</li> <li>• Safe operation of the bus;</li> <li>• Drive to the public timetable, not running early or late, unless driving conditions and safety considerations impact journey times;</li> <li>• Communicate with the Operations Control Centre for instructions when there is a potential timing impact to journey times;</li> <li>• Ensure the bus destination is correct for the journey being undertaken;</li> <li>• Comply with bus ticketing procedures and ensure the correct operation of the bus;</li> <li>• Ensure proper payment of bus fares;</li> <li>• Provide a high standard of customer service at all times, positively influencing the customer experience;</li> <li>• Assist passengers with information regarding journey options or factors that may influence their journey;</li> <li>• Act in a friendly and professional manner to customers, other employees and members of the public;</li> <li>• Be on the alert for anti-social behaviour or activities that may pose a risk to the security and safety of customers, employees and members of the public;</li> <li>• Ensure adherence to company safety policies and procedures at all times, whilst in service and moving within the bus depot and interchanges. This includes (but is not limited to) observing speed limits, wearing a high visibility safety vest and completing a pre-service vehicle check before taking a bus into service;</li> </ul>	<ul style="list-style-type: none"> <li>• 5.5 Days</li> <li>• 8am to 10pm</li> <li>• 648170</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Ensure health, safety, security, welfare, environmental and fire safety arrangements policies and procedures are strictly adhered to;</li> <li>• Report all accidents and incidents using the Company’s reporting procedures; and</li> <li>• Comply with the rules governing driving hours and rest periods for bus captains and advise operations supervisors of any potential conflict with abiding by the respective legislation and EBA obligations.</li> </ul>	
<p>CFMS/ Service Controller</p>	<ul style="list-style-type: none"> <li>• This position involves shift work and work on weekends.</li> <li>• You will be required to work such hours as deemed necessary to provide appropriate coverage.</li> <li>• Commercial awareness and an understanding of the LTA contract regime;</li> <li>• Good geographical knowledge of the Singapore area;</li> <li>• Excellent communications skills, both verbal and written.</li> <li>• Ability to effectively communicate over the phone and two-way radio to a culturally diverse workforce and community;</li> <li>• Computer literate and the ability to be trained in a GPS real-time vehicle management environment such as the LTA CFMS system, and</li> <li>• Personal performance will be assessed including overall compliance with Excess Wait Time key performance indicators, efficient use of bus captains in managing issues with the services,</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for ensuring the safe, punctual and cost effective delivery of services by managing the flow of bus captains and vehicles along the route.</li> <li>• Liaising with Bus Captains, Interchange Supervisors, Depot Supervisors and maintenance personnel to resolve issues and restore service levels.</li> <li>• To ensure that the highest levels of service are provided to ensure a customer centric approach is taken when dealing with service irregularities.</li> <li>• Monitoring and controlling services to ensure punctuality, or service headways are maintained;</li> <li>• Communicate with bus captains and Interchange Supervisors to enable them to effectively deliver a reliable and safe service to the customer;</li> <li>• Communicating in a polite, professional and courteous manner at all times to employees and external parties;</li> <li>• Manage on-road issues that potentially impact on service deliver;</li> <li>• Maintain a close working relationship with response agencies such as fire and police;</li> <li>• Responsible for reporting on punctuality concerns in relation to service issues;</li> <li>• Continually liaise with supervisors, particularly the Interchange Supervisors and Depot Supervisors to ensure that services operate in accordance with timetabled instructions;</li> <li>• Ensuring that the first and last services on all routes run to the scheduled timetable;</li> <li>• Deal with Major Incidents and Security Issues in accordance with the respective procedures;</li> <li>• Responsible for building a strong working relationship with the maintenance team to</li> </ul>	<ul style="list-style-type: none"> <li>• 5 days</li> <li>• 648170</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>on-time performance results, first and last bus key performance indicators and the instance of mileage not operated through missed, or curtailed trips.</p>	<p>ensure effective change overs in relation to vehicle breakdowns;</p> <ul style="list-style-type: none"> <li>• Undertake any additional duties as requested by the CFMS Manager, and</li> <li>• Undertake any training and development activities as requested by the CFMS Manager.</li> </ul>	
Interchange Supervisor	<ul style="list-style-type: none"> <li>• This position involves shift work and work on weekends.</li> <li>• You will be required to work such hours as deemed necessary to provide appropriate coverage.</li> <li>• Commercial awareness and an understanding of the LTA contract regime;</li> <li>• Good geographical knowledge of the Singapore area;</li> <li>• It is essential that you are PC literate and able to use Word, Excel and email, it would be desirable to have experience of the Grampian GUI allocation system.</li> <li>• Must have a working knowledge of Part IV of the Employment Act.</li> <li>• Attention to detail is imperative.</li> <li>• It is essential that you are able to forward plan to ensure operational cover is achieved.</li> <li>• Excellent communications skills, both verbal and written.</li> <li>• Driver communication and liaison is imperative to ensure success in this role and you must demonstrate that you can efficiently liaise with Drivers in a polite</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for ensuring a safe, punctual, reliable and cost effective delivery of services by:</li> <li>• Managing the allocations of duty cards and information to Drivers to ensure they leave the interchange on time to commence in service</li> <li>• Managing the flow of drivers and vehicles along Tower Transit Operated routes through liaison with CFMS Controllers on duty</li> <li>• Identifying and communicating issues with schedules, allocations, specific drivers, and/or vehicles</li> <li>• Ensuring the safe movement of vehicles and pedestrians within the interchange whilst at all times having regard for the company safety policies</li> <li>• Forward planning on-the-day service requirements through to end-of-day.</li> <li>• Undertaking a variety of Administration duties in line with the business requirements.</li> <li>• Responsible for overseeing all driver reporting and daily driver contact at the interchange.</li> <li>• Responsible for ensuring on the day cover is in place ensuring any absences/vacant duties are fully covered.</li> <li>• Responsible for ensuring that drivers absences are accurately recorded and notify the Staff Managers of any staff who have not reported absent and have failed to report for duty.</li> <li>• Responsible for the prompt allocation of duty (including cards and vehicles) to ensure that drivers are ready to leave on time, record any issues of lateness and reasons for delay in service and if any mileage is subsequently lost.</li> <li>• Responsible for ensuring the interchange is a safe environment at all times and that vehicles maintain the standards expected of the LTA.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 days</li> <li>• 648170</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<p>and professional manner.</p> <ul style="list-style-type: none"> <li>• Organisation skills are essential for you to be able to succeed in this role</li> <li>• Your measures for performance will include Driver efficiencies and costs as well as punctuality, lost mileage and uniform standards and other Driver related performance measures.</li> </ul>	<ul style="list-style-type: none"> <li>• Responsible for liaising with CFMS Controllers to ensure that services are effective and efficient.</li> <li>• Responsible for communicating with customers and offering help, advice and guidance as applicable.</li> <li>• Responsible for responding to any customer enquiries which may include complaints, take responsibility for dealing with and resolving the complaint.</li> <li>• Responsible for logging any lost property and for dealing with any customer enquiries relating to lost property. If possible identify and contact owners of any lost property.</li> <li>• If necessary take control of any emergency situations that may arise within the interchange, particularly if you are the site responsible person.</li> <li>• Responsible for ensuring a full and effective hand over and coordination across shifts.</li> <li>• Responsible for assisting Managers in tracing Drivers in relation to any incidents that occur and ensuring where necessary a timely request for CCTV footage.</li> <li>• To undertake any additional reasonable duties at the request of your Line Manager.</li> <li>• To undertake any training and development activities at the request of your Line Manager.</li> </ul>	
Service Ambassador	<ul style="list-style-type: none"> <li>• Be able to demonstrate a good track record of customer service, demonstrate compassion and empathy for persons with disabilities.</li> <li>• Excellent communication skills and the ability to effectively communicate with visitors and employees whose first language is not English.</li> <li>• Be well presented and be seen as an ambassador for the Company.</li> <li>• Trained in conflict resolution.</li> </ul>	<ul style="list-style-type: none"> <li>• Facilitate crowd control and service operations.</li> <li>• Engage in customer interaction, provide a high standard of customer service at all times.</li> <li>• Assist Bus Captains with boarding of passengers at bus stops and bus interchanges.</li> <li>• Assist with management of vehicular and passenger traffic flows at bus stops, within bus interchanges and other locations as required.</li> <li>• Ensure that Company policies and procedures are strictly followed.</li> <li>• Provide a high standard of customer service at all times.</li> <li>• Communicate with customers and offer help, advice and guidance as applicable.</li> <li>• Respond to any customer enquiries which may include complaints, take responsibility for dealing with and resolving the complaint.</li> </ul>	<ul style="list-style-type: none"> <li>• 5 days</li> <li>• 648170</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Act in a friendly and professional manner to employees, customers and members of the public.</li> <li>• Provide management of passenger flows at bus stops and within bus interchanges including crowd control where necessary.</li> <li>• Assist Bus Captains with boarding of passengers including facilitation of rear door boarding.</li> <li>• Provide direction to passengers and assist with resource deployment during provision of Bus Bridging.</li> <li>• Undertake any additional reasonable duties at the request of your IS.</li> </ul>	
Vehicle Technician	<ul style="list-style-type: none"> <li>• Flexibility of working hours is essential as shift and weekend are a feature of this role.</li> <li>• Hold the relevant trades certificates for the functions undertaken within the position. Minimally possess a NITEC in Automotive Technology, Mechatronics or equivalent.</li> <li>• An engineering awareness and familiarity with vehicle component parts</li> <li>• Experience using computer-based inventory systems.</li> <li>• Hold and retain a valid forklift operator licence,</li> <li>• Possess a valid Class 4A / 4 / 5 Driving license - if not, will be required to obtain within 12 months of commencing employment in the position</li> </ul>	<ul style="list-style-type: none"> <li>• Work within a team of skilled technicians to provide serviceable vehicles to ensure that service delivery standards are met, whilst maintaining vehicles to the service standards required to comply with the Company's policies and procedures, as well as legislative and LTA contractual obligations.</li> <li>• Responsible for maximising personal performance by working efficiently and effectively which should achieve a minimum of four vehicle inspections in a working day – allowing approximately two hours for each inspection</li> <li>• Ensure a 'right first time' approach to maintenance, remaining flexible and adaptable to the changing maintenance demands</li> <li>• Deliver a high standard of vehicle repairs in accordance with the approved service regimes and work instructions</li> <li>• Carry out the duties allocated by the Workshop Planning Manager and Engineering Supervisors ensuring that the required work is undertaken within the specified timelines</li> <li>• Diagnosing any possible faults with the vehicles and determining the best and most effective solutions for repair and maintenance</li> <li>• Remain up to date with the changing technologies of the fleet and attend the relevant courses when necessary</li> <li>• Proactively contribute to the team performance to ensure that vehicles are maintained to highest standards</li> <li>• Respond to Operations Control requests to attend to on-road repairs</li> </ul>	<ul style="list-style-type: none"> <li>• 5.5 days</li> <li>• 648170</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul style="list-style-type: none"> <li>• Undertake first-line maintenance of the CFMS and BTS equipment in accordance with the relevant maintenance schedule</li> <li>• Responsible for correctly booking out any parts required to carry out maintenance</li> <li>• Ensure that parts are used in a cost-effective manner and identify any areas of concern to the Engineering Supervisor</li> <li>• Communicate effectively with the Operations Supervisors, Bus Captains and the Engineering Team to deliver a reliable maintenance service</li> <li>• Adhere to the Company Health and Safety procedures in relation to working in the Engineering department</li> <li>• Ensure that the correct PPE is worn at all times and that safety equipment is used when working with machinery</li> <li>• Train other employees in engineering procedures and processes as to a level of competency, including trainees/apprentices.</li> <li>• Undertake any additional reasonable duties as requested by the Engineering Supervisor and Workshop Planning Manager.</li> <li>• Undertake any training and development activities as requested by the Engineering Supervisor or Workshop Planning Manager.</li> <li>• Maintain good housekeeping, safety and security of workshop and work areas.</li> <li>• Ensure compliance with all workshop procedures, safe work practices and work instructions.</li> <li>• Mentor and supervise assigned staff under your charge.</li> <li>• Ensure Zero Industrial accident and compliance to all statutory and or government regulations.</li> </ul>	

## **Job Interview Tips**

Preparing for a job interview can be a challenging task and it takes effort to ace your next interview.

Here are 8 useful interview tips to face your interviewer with confidence:

1. Match your skills
2. Do your research
3. Prepare your documents
4. Practice your responses to interview questions
5. Be presentable
6. Check your appearance and leave home early
7. Be confident
8. Thank the interviewer for their time

For more career advisory and job search tips, please visit our webpage at <https://e2i.com.sg/blog/career-guidance/>.

## Meet an e2i Career Coach

For jobseekers who need to speak to a career coach for career advisory and support, they can make an appointment online to meet up with an e2i coach for one-to-one coaching.

<https://e2i.com.sg/app>



Meet an e2i Career Coach  
e2i.com.sg/app

**You can also reach them at the following centres (By appointment only):**

### Operating Hours

Mondays: 2:30pm – 5:00pm  
Tuesdays- Fridays: 9.00am to 5.00pm  
Saturdays: 9.00am – 1.00pm

#### e2i West

Devan Nair Institute of Employment and Employability  
80 Jurong East St 21  
Level 2  
Singapore 609607  
Nearest MRT: Jurong East

### Operating Hours

Mondays: 2:30pm – 5:00pm  
Tuesdays- Fridays: 9.00am to 5.00pm  
Saturdays: 9.00am – 1.00pm

#### e2i Central

One Marina Boulevard  
1 Marina Boulevard  
#B1-03  
Singapore 018989  
Nearest MRT: Raffles Place, Downtown

### Operating Hours

Mondays: 2:30pm – 5:00pm  
Tuesdays- Fridays: 9.00am to 5.00pm  
Saturdays: 9.00am – 1.00pm

#### e2i East

ServiceSG Centre Our Tampines Hub  
1 Tampines Walk  
#01-21  
Singapore 528523  
Nearest MRT: Tampines

### Operating Hours

Mondays to Fridays: 9:00am – 5:00pm  
Saturdays: 9.00am – 1.00pm

#### e2i North

ServiceSG Centre Woodlands  
900 South Woodlands Drive  
#03-01A Woodlands Civic Centre  
Singapore 730900  
Nearest MRT: Woodlands

## NTUC Job Security Council's Telegram Channels

Be alerted daily on the latest job vacancies from hiring companies.

- Subscribe to PMET Jobs-Alert (e.g. Analysts, Engineers, Executives, Technicians, etc.)

<https://e2i.com.sg/JSCTelegram/PMET>



NTUC Job Security Council  
Telegram Jobs Alert - PMET  
e2i.com.sg/JSCTelegram/PMET

- Subscribe to Non-PMET Jobs-Alert (e.g. Temporary, part-time jobs, operators, packer roles)

<https://e2i.com.sg/JSCTelegram/Non-PMET>



NTUC Job Security Council  
Telegram Jobs Alert - Non-PMET  
e2i.com.sg/JSCTelegram/Non-PMET

## Upcoming Events

Get updated to the latest job opportunities (community or industry job fairs, etc.) or training workshops.

For latest updates and registration for events, visit the following link.

<https://e2i.com.sg/events>



e2i Events Calendar  
e2i.com.sg/events