

SMRT Trains and Bus Recruitment

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SMRT Trains Ltd

SMRT Trains Ltd was incorporated in 1987 and operates Singapore's first mass rapid transit system. Today, we manage and operate train services on the North-South Line, East-West Line, the Circle Line, the Thomson-East Coast Line, and the Bukit Panjang Light Rail Transit. With over 5,000 employees, more than 250 trains, and 141 km of rail tracks across 108 stations, we serve millions of commuters daily. For more information, please visit <https://www.smrtrains.com.sg/>.

Maintenance Positions

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Technical Officer, Environment Control System Maintenance	• Nitec or Higher NITEC Certificate in Engineering or equivalent. • Able to perform shift work	• You will be performing both preventive maintenance and corrective maintenance on air-conditioning & mechanical ventilation system which consist of large water-cooled chillers, water pumps, cooling towers, air handling units, fan coil units, mechanical ventilation fans, etc. including tunnel ventilation system (tunnel ventilation and tunnel booster fans). • Perform both preventive maintenance and corrective maintenance on air-conditioning & mechanical ventilation system which consist of large water-cooled chillers, water pumps, cooling towers, air handling units, fan coil units, mechanical ventilation fans, etc. including tunnel ventilation system (tunnel ventilation and tunnel booster fans). • Carry out Fault Attendance and Rectification • Assist supervisor to carry out accident and incident investigation • Take the lead role in troubleshooting the equipment • PIC to supervise the installation of repair work carried out by contractor and ensure that the work carried out meets the expected standards and quality • Assist the Assistant Engineer in execution and supervision of planned works • Assist the Assistant Engineer to send the Inspection, Test and Measuring Equipment (ITME) due for calibration to be calibrated	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Assist Audit clarification and inspection for both external and internal parties • Maintain and dispose material inventory • Assist to close maintenance work orders • Handle Permit-To-Work for internal customers	
Technical Officer, Electrical, Mechanical & Fire Maintenance	• Nitec or Higher NITEC Certificate in Engineering or equivalent. • Preferably 2 to 3 years relevant experience in maintenance and troubleshooting of electro-mechanical equipment. • Able to perform shift work.	• Perform PM/CM and overhaul maintenance in Station / Tunnel / Depot Drainage Pump System / Lighting System / Depot Fire Alarm / Fire Protection and EMF System. • Carry out Fault Attendance and Rectification • Assist supervisor to carry out accident and incident investigation • Take the lead role in troubleshooting the equipment • PIC to supervise the installation of repair work carried out by contractor and ensure that the work carried out meets the expected standards and quality • Assist the Assistant Engineer in execution and supervision of planned works • Assist the Assistant Engineer to send the Inspection, Test and Measuring Equipment (ITME) due for calibration to be calibrated • Assist Audit clarification and inspection for both external and internal parties • Maintain and dispose material inventory • Assist to close maintenance work orders • Assist to close maintenance work orders • Handle Permit-To-Work for internal customers	• Various Location • Shift Work
Technical Officer, Civil Structure Engineering Maintenance	• Nitec/Higher Nitec in Mechanical/Electrical/Civil & Structural Engineering or equivalent from a recognised institution.	• To perform routine inspections of MRT structures, including stations, depots, viaducts and tunnels • To carry out preventive maintenance and corrective maintenance works. Typical maintenance work include concrete repair, leakage repair, servicing of plumbing systems,	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Able to perform rotating/fixed shifts work.	scaffolding erections. Other ad-hoc work may be assigned • Arrange, coordinate and supervise outsourced preventive and maintenance work by outsourced contractors • Attend to faults / complaints and carry out investigation and rectification works • Perform the role of track PIC (Person-In-Charge) and PM (Possession Master) duties to ensure the safety of the work parties on MRT tracks • Record maintenance work both on papers and computer systems (e.g. SAP/Maximo) • Attend inspection for taking-over of new buildings & infrastructures • Drive vehicles and operate specialized vehicles such as boom lifts • Take custody of tools and equipment	
Technical Officer, Signal Communications	• Nitec in Mechanical / Electrical / Mechatronic Engineering from a recognised institution. • Able to use general tools and equipment. • Able to read and write in English proficiently. • Possess basic MS Office skills Able to communicate effectively and work in a team environment. • Able to work independently.	• The Technical Officer, Signal and Communication, is responsible to perform Preventive and Corrective Maintenance on the corresponding systems. He is also to perform fault attendance, fault diagnosis tests, troubleshooting, repairs and modifications to the components and equipment. • Work in rotating or fixed shifts (i.a.w. MOM guidelines), as assigned by supervisors. • Work at heights to perform maintenance activities. • Perform preventive maintenance on components and equipment, as assigned by supervisors. • Perform corrective maintenance on components and equipment, as assigned by supervisors. • Perform modifications on components and equipment, as assigned by supervisor. • Operate ground support equipment, testers and tools, as assigned by supervisors.	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Drive company vehicle for the purpose of work, as assigned by supervisors. (Applicable for those with Singapore Driving License) • Perform PM/PIC role. 9.Observe and report any safety concerns at the workplace. 10.Comply with various policies and regulations, eg SOP requirements, statutory regulations, regulator requirements, etc. 11.Undertake any other tasks or functions that are incidental or ancillary to the performance of the works, as assigned by supervisor. Examples include a. Responding to emergency operations responses, b. Assist in the execution of projects; including testing & commissioning, attendance to contractors, etc c. Supervise contractors' work. d. Preparation of reports e. Provide logistics support. f. Housekeeping.	
Assistant Engineer, Signal Communications	• Diploma in Electrical/Electronics Engineering or equivalent from a recognised institution • Higher NITEC or NITEC qualification in Electrical/Electronics Engineering with a minimum 5 years experience as Technical Officer. • Must be prepared to perform duties on shifts and preferably possess Class 3 driving licenses.	• Plan, supervise and lead a team of Technical Officers to perform scheduled Preventive Maintenance on Signaling, Communication & Supervisory Control Equipment, as assigned by supervisors. • Plan, supervise and lead a team of Technical Officers to perform Corrective Maintenance, including troubleshooting, investigation and fault rectification on Signaling, Communication & Supervisory Control Equipment, as assigned by supervisors. • Plan, supervise and lead a team of Technical Officers to perform modification and tasks in compliance with approved Work Instructions. • Plan team duty rosters in consultation with the Engineering Maintenance Manager. • Assist in supervising and coaching of new staff and conducting on the job training	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Railway related experience or knowledge or qualification and/or previous working experience in site work supervision would have an added advantage.	• Disseminate any instructions and procedures issued by supervisors to the team members. • Perform all necessary maintenance administration and documentation (E.g. Record faults reported, raise maintenance work orders, complete work orders in maintenance management system and any other recording system.) • Interpret electrical, electronic and computer network single line drawings. • Operate safely and efficiently using Test Equipment, Instruments and Tools • The Assistant Engineer is responsible for the safety of his team. Comply with and exercise safety at all times in accordance to all Safety Procedures. Report any safety concerns at the workplace. • Perform the role of Person-In-Charge (PIC) and Possession Mater (PM) duties and responsibilities as applicable • Carry out administrative duties or any duty as assigned by Supervisor or Branch Manager. • Work in any of SMRT Lines or Maintenance Depots, as assigned by supervisors. • Work in rotating or fixed shifts (in accordance with MOM guidelines), as assigned by supervisors. • Work at heights to perform maintenance activities (Training and qualifications will be provided by company). • Undertake any other tasks or functions that are incidental or ancillary to the performance of the works, as assigned by supervisor (training and qualifications will be provided by company, as required). Examples include a. Responding to emergency operations activations	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		b. Assist in the execution of projects; including testing & commissioning, attendance to contractors, etc c. Supervise contractors' work d. Preparation of reports e. Provide logistics support f. Housekeeping	
Technical Officer, Rolling Stock - Thomson-East Coast Line	• NITEC / Higher NITEC in Electrical Engineering, Mechanical, Mechatronics or Automotive Engineering / Technology • Preferably 2 to 3 years relevant experience in operating and maintenance of electro-mechanical equipment.	• The Technical Officer's job scope shall include Preventive Maintenance (PM), Corrective Maintenance (CM), Overhaul (OH) and Engineering Support (ES) on all SMRT Thomson-East Coast Line (STEL) Trains, Depot and Workshop equipment so as to provide a safe, reliable and comfortable journey for our commuters. • Be aligned and act in accordance to SMRT's Vision, Mission, Service Standard and Core Values. • Ensure good understanding, knowledge and skills needed for all maintenance activities. • Perform preventive, corrective, overhaul, troubleshooting, engineering analysis, investigation or any assigned maintenance activities on all rolling stocks, depot and workshop equipment. • Execute tasks in accordance to latest Work Instructions, Quality, Maintenance, Operational and Safety Procedures, and to ensure personal and peers' safety at all times. • Ensure tools and equipment used are calibrated and in good condition. • Perform train shunting activities and operate depot equipment, maintenance vehicles and maintenance equipment to support maintenance activities of the group. • Ensure work records are updated factually, accurately, and timely on Work Records Form and on the Maintenance Management System. • Report immediately any abnormalities or practices observed that are not in accordance to Work Instructions,	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		Quality, Maintenance, Operational and Safety Procedures. • Adopt KAIZEN methodology (5M, 5S & 5W) to eliminate 8 Wastes and improve Productivity and Value of work performed. • Provide support to staff, contractors or any other personnel who are required to perform work on depot and all rolling stocks. • o support the group during incidents, accidents, and emergencies. • Maintain excellent housekeeping within all work areas.	
Assistant Engineer, Rolling Stock - Thomson-East Coast Line	• Diploma in Electrical, Mechanical or Mechatronics Technology/ Engineering from a recognized institution • Preferably 5 year's relevant experience in the railway environment.	• The Assistant Engineer's job scope shall include leading a team of Technical Officer(s) to perform Preventive Maintenance (PM), Corrective Maintenance (CM), Overhaul (OH) and Engineering Support (ES) on all SMRT Thomson-East Coast Line (STEL) Trains, Depot and Workshop equipment so as to provide a safe, reliable and comfortable journey for our commuters. • Be aligned and act in accordance to SMRT's Vision, Mission, Service Standard and Core Values. • Ensure good understanding, knowledge and skills needed for all maintenance activities and provide support for staff training. • Lead and supervise a team of Technical Officer(s) to perform preventive, corrective, overhaul, troubleshooting, engineering analysis, investigation or any assigned maintenance activities on all rolling stocks, depot and workshop equipment. • Assist to plan and coordinate staff deployment and shift roster to optimise resources utilisation. • Verify and ensure all tasks executed by the team are in accordance to latest Work Instructions, Quality, Maintenance, Operational and Safety	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		Procedures, and to ensure personal and peers' safety at all times. • Ensure spares, tools and equipment used are in good condition and calibrated if necessary. • Perform train shunting activities and operate depot equipment, maintenance vehicles and maintenance equipment to support maintenance activities of the group. • Verify and ensure work records done by the team are updated factually, accurately and timely on Work Records Form and on the Maintenance Management System • Report immediately any abnormalities or practices observed that are not in accordance to Work Instructions, Quality, Maintenance, Operational and Safety Procedures. • Adopt KAIZEN methodology (5M, 5S & 5W) to eliminate 8 Wastes and improve Productivity and Value of work performed. • Provide support to staff, contractors or any other personnel who are required to perform work on depot and all rolling stocks. • To support the group during incidents, accidents and emergencies. • Ensure excellent housekeeping are maintained within all work areas. • Maintain a high level of work discipline and standards. • Perform any other task as assigned.	
Technical Officer, Rolling Stock (ETM) NSEWL	• Nitec in Mechanical/Electrical/Electronics/Mechatronics or equivalent from a recognised institution. • Fresh graduates welcome to apply.	• The Technical Officer, Rolling Stock is responsible to perform Preventive / Corrective and Overhaul Maintenance of SMRT Trains, Engineering Trains and Plant Equipment. • He is also to perform fault attendance, fault diagnosis tests, troubleshooting, repairs and modifications to the Trains and Plant Equipment.	• Various Location • Shift Work

Operations Positions

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Property Officer	• NITEC in Building/Estate/Property Management or Engineering with minimum of 2 years relevant working experience in property management. • Service-oriented with good communication skills and have a keen eye for details. • Possess knowledge in building services. • Able to work on shifts including Sunday and Public Holidays and perform overtime (if required) • Candidates with min 2 years experience in facility / operation / property management has added advantage.	• Provide effective and efficient liaison channels with tenants during their lease term in the commercial spaces in MRT stations. • Provide immediate assistance to tenants on handover and takeover of commercial spaces. • Provide corrective, preventive or improvement advise to enhance the operation of the commercial spaces. • To ensure tenants observe and comply to SMRT and authorities' rules and guidelines. • To attend to tenant's enquiries / feedback. • To arrange and assist SPO to perform Handing over and taking over of commercial units/spaces with tenants. • Conduct inspection to ensure tenant comply with statutory guidelines with reference to safety and security. • Conduct inspection and updating on tenancy fitting out, reinstatement, and refurbishment works progression and in accordance to approve submission. • Conduct inspections to ensure tenants day to day operation in the MRT station complies to safety and security rules and authorities' guidelines. • Monitor and follow up with tenants on preventive maintenance servicing program and submission of service reports. • Assist in liaising with SMRT stakeholders / authorities' on-site inspection and permit to work application. • Attend and manage fault reports in commercial space on ACMV, plumbing and sanitary, fire protection matters promptly. • Conduct inspection in tenancy shop premises to ensure safety and	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		security aspect are maintained at high standards. • Conduct administrative emailing task on ground operational liaison on works arrangement with stations and relevant SMRT stakeholders. • Other tasks as and when assigned.	
Train Service Controller (TEL)	• Diploma in Engineering or equivalent. • Able to perform rotating shift work including working on weekends and public holidays. • Familiar with Operations Control Room environment will be an added advantage. • This is a non-executive position.	• Reporting to the Chief Controller, Operations Control Centre (OCC), the Train Service Controller (TSC) will perform various duties in the OCC to ensure safe and efficient train operations. • Monitor and control train operational activities to ensure that safe, efficient, and reliable train services are provided at all times. • Regulate and monitor train services closely in accordance with train timetable. Make logical decisions and cater necessary service adjustment to meet passenger needs. • Coordinate and mobilise relevant Operations and Maintenance staff to deal with failure or unexpected events in an expeditious and safe manner. • Monitor and oversee daily station opening and ensures that all station equipment are functional before the start of revenue service. • Assists Chief Controller in information dissemination to passengers that are affected by rail incidents at the stations. • Inform relevant maintenance staff on equipment faults so that recovery actions can be taken. • Manage and control all work possessions and track access according to prescribed rules and procedures. • Assist premise owners to facilitate access rights of TEL premises for authorised external personnel (e.g. contractors).	• Various Location • Shift Work
Train Captain (NSEWL)	• NITEC in an Engineering discipline.	• Train Captain plays an important role in operating the SMRT North-South and East-West line passenger trains ensuring a safe, secure, reliable and	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Able to work shift including weekends and public holidays. • Possess basic IT/digital literacy. Possess a friendly and pleasant disposition Possess a customer service-oriented personality • Able to communicate effectively and clearly • A well-discipline and good team player • Be meticulous and alert Able to work independently • Able to work under stressful environment.	efficient commute for commuters and to achieve the overall train service standards. • He/she must be well-versed with train operations and the functions of the rail systems and equipment to make sound and operational safe decision to maintain and improve train service standards and reliability. • He/she must be able to communicate effectively with the Operations Control Centre (OCC) and make in-train public address announcement to provide operational and train information to commuters onboard trains.	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Station Manager (CCL)	• NITEC/ Higher NITEC with Engineering background. • Work on three rotating shift including weekends and public holidays. • Ability to differentiate all colours (as not all indicators are accessible). • Participate in exercises with internal or external agencies when required. • Experience in frontline customer service working is preferred.	• Assistant Station Manager works in a fast-paced and customer-facing environment and possesses a service-oriented mindset and pleasant disposition. • He is able to multi-task effectively when responding to station operation requirements. • Station Duties Assistant Station Manager supports the day-to-day station operations. • These include preparing the station for rail service, ensuring safety and security of station premises, providing ticketing and fare related services. • He/She monitors commuter flow and manages crowds during peak hours and/or during service degradation. • He/She will also provide first aid as part of Emergency Response Team when required. • He/she also manages access to the station and assists in track access and procession by maintenance teams and/or service providers. • Train Duties Assistant Station Manager supports day-to-day train operations. • These include preparing the Trains for service, conducting safety and security checks, performing first-line recovery of train and equipment malfunctions, and serving as an emergency train operator. • He/She will man the Passenger Vehicle (PV), handle PV defects, and drive the PV.	• Various Location • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Station Manager (TEL)	• NITEC/Higher NITEC in Engineering discipline. • Able to perform 3 rotating shift work based on a duty roster • Enjoys communicating with people and is service oriented. • Able to work in a fast-paced and customer-facing environment. • Possesses a service-oriented mindset and pleasant disposition. • Able to multi-task effectively when responding to station operation requirements.	• The Assistant Station Manager supports the day-to-day operations of the train station, which includes preparing the station for rail service, conducting security patrols at station premises and on train platforms, providing customer service, and performing duties in the Passenger Service Centre. • He/She monitors commuter flow and manages crowds during peak hours and/or during service degradation. • He/She carries out first-line recovery of station equipment and systems, performs the duty of an emergency train operator when required, and supports the implementation of procedures for rail incidents and/or emergencies. • He/She also performs person-in-charge duties, manages access to the station, and assists in track access and procession by maintenance teams and/or service providers.	• Various Location • Shift Work

SMRT Buses Ltd

is one of Singapore's major public bus operators. With commuters at the heart of our operations, we aim to deliver the best in class service through our people as a key differentiator. We embrace innovative solutions in our operations, maintenance and service to better meet future public transport needs. We have set our core values to be Respect, Integrity, Safety and Service, and Excellence. SMRT Buses is committed to provide safe, reliable and comfortable service for our commuters.

Manager / Deputy Manager, Bus Workshop, SMRT Buses	• Candidate must possess at least a Bachelor's Degree, Post Graduate Diploma or Professional Degree in Engineering (Mechanical), Engineering (Mechatronic/Electromechanical), Engineering (Electrical/Electronic) or equivalent. • Fresh graduate or inexperience with the right attitude will also be considered. • Preferably Managers specializing in Engineering - Mechanical/Automotive or equivalent. • Job role in Mechanical Engineer or equivalent.	• Monitor the productivity, utilization and efficiency of the workshop technical officers. • Oversee and optimise workshop processes to ensure high staff productivity, utilization and efficiency in bus maintenance. • Prepare monthly operational reports for management reporting and information. • Ensure Key Performance Indicators of bus fleet are met: • Bus breakdown on service (ensure QoS 1.3 target is achieved) • Ensure smooth implementation and timely completion of projects for buses. • Ensure effective utilization and maintenance of tools and equipment. • Ensure Technical Officers replace parts in accordance to maintenance requirements. • Monitor, review and upgrade technical competencies of Technical Officers. • Ensure consistent engagement and communications between the Management and the Technical Officers. • Ensure training hours target is met for the financial year.	• Various Location • Office Hour
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Service Controller, SMRT Buses	• Great communication skills • Problem solving skills • Able to work in a fast-paced environment • Stress resilient • Able to function in a team and as an individual • Candidates who are bilingual will be advantageous • Able to commit to shift hours	• Work with Service/Chief Controller in managing the Common Fleet Management System (CFMS) and in house telematics system. • Ensure bus services achieve standards and operate with no bunching and excessive early arrival • He/She carries out first-line recovery of Ensuring Bus Captains adhere to scheduled timing • Ensure that lost mileage is recovered by deploying Short Recovery Trip (SRT) • Assist Bus Captains in handling real time incidents. • Ensure that all events and decisions for the allocated services during the shift are recorded down. • Providing support in ad-hoc and planned bus diversion, Bridging Bus operations, Early Closure and Late Opening and Full Sunday Closure operations • Assisting customer service team for lost and found items	• Various Location • Shift Work
Bus Captain (Part-Time), SMRT Buses	• At least 1 year driving experience. • Class 3/3A/4/5 holders welcomed to join us. • Safe driving track record.	• Provide a safe, smooth and comfortable bus journey for all our passengers. • Adhere to allocated driving schedule and timing. • Ensure compliance to company's stipulated operational standards and procedures. • Perform any other bus driving and related duties that may be assigned from time to time.	• Various Location
Bus Captain, SMRT Buses	• At least 1 year driving experience. • Class 3/3A/4/5 holders welcomed to join us. • Safe driving track record.	• Provide a safe, smooth and comfortable bus journey for all our passengers. • Adhere to allocated driving schedule and timing. • Ensure compliance to company's stipulated operational standards and procedures. • Perform any other bus driving and related duties that may be assigned from time to time.	• Various Location • Shift Work

Strides Bus Driver	• At least 1 year driving experience, experience in private shuttle bus services preferred • Possesses Singapore Driving License 4/5 holders • Holder of Bus Driver Vocational License (BDVL) preferred • Safe driving track record	• As a Strides Bus Driver, you are required to provide a safe, smooth and pleasant bus journey for our passengers. • Provide a safe, smooth and pleasant bus journey for passengers • Adhere to allocated driving schedule and timing • Ensure compliance to Company's stipulated operational standards and procedures • Perform any other bus driving and related duties that may be assigned from time to time	• Various Location • Shift Work
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