Public Transport Career Fair 2026



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JOB LISTING BOOKLET

About NTUC's e2i (NTUC's Employment and Employability Institute)

NTUC's e2i is the empowering network for workers and employers seeking employment and employability solutions. NTUC's e2i serves as a bridge between workers and employers, connecting with workers to offer job security through job-matching, career guidance and skills upgrading services, and partnering employers to address their manpower needs through recruitment, training and job redesign solutions. NTUC's e2i is a tripartite initiative of the National Trades Union Congress set up to support nation-wide manpower and skills upgrading initiatives For more information, please visit https://www.e2i.com.sg/.

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Please note that there will be photo-taking/ video taking at this event. By participating in this event, you hereby consent to have your photograph/ video taken by NTUC's e2i for the purposes of marketing/ promotion/ publicity and to be published on media platforms, public or otherwise.

GO-AHEAD SINGAPORE

Go-Ahead Singapore is a leading local public transport operator and subsidiary of the Go-Ahead Group, a UK transport provider which enables more than one billion journeys a year.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	• Possess at least a Primary/ Secondary/ GCE 'O' Level, any field • Possess a valid Class 3/ 4 driving licence with a minimum of one year driving experience • Willing to perform shift work	• Provide a safe and pleasant journey for passengers • Provide support to Bus Operations Control Centre • Operate all vehicle types including single and double deck • Adhere to bus route schedules • Ensure that fares are paid • Provide excellent customer service to passengers • Practice defensive driving techniques to avoid collisions and commuter injuries • Follow LTA regulations & Go-Ahead company procedures	• Various Locations • Shift Work
Customer Care Officer	• Possess at least GCE 'O' Level • Prior working experience in customer service industry would be advantageous • Good verbal and written communication skills with a strong sense of empathy and professionalism • Detail-oriented, well-organised and proficient in Microsoft Office applications • Able to multi-task and work independently in a fast-paced environment	• Lead the team to manage receipt, recording, safekeeping and return of lost items found onboard buses, at bus interchanges and bus terminals managed by the company • Maintain a comprehensive and accurate database of all lost and found items, ensuring timely updates and proper documentation • Liaise with item owners and/or agencies to return lost items to the owners promptly • Liaise with internal departments, item owners and/or external agencies (eg schools) to facilitate the prompt return of lost items • Liaise with the relevant agencies to return unclaimed cash and the donation of unclaimed valuable items to the charitable organisation(s) assigned by the company • Lead the team to outreach to passengers involved in incidents onboard buses, at bus interchanges and bus terminals managed by Go-Ahead Singapore • Show empathy and professionalism in all interactions, ensuring that affected passengers receive appropriate assistance and support • Coordinate with internal and external stakeholders for follow-up actions • Lead the team to receive, log and track customer feedback, compliments and complaints related to Go-Ahead Singapore's bus captains	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Investigate and respond to all feedback in a timely and professional manner, ensuring fair and accurate resolution • Work closely with internal departments to follow up on the feedback cases and identify opportunities for service improvement • Prepare regular reports on lost and found items, passenger outreach activities and customer feedback trends • Any other duties as assigned	
Customer Service Officer	• Minimum GCE 'O' Level and above • Prior 1 – 2 years of working experience in customer service industry would be advantageous • Good verbal communication, interpersonal and written skills; with pleasant and positive attitude • Computer literacy including Microsoft Office will be an added advantage • Able to commit to shifts	• Provide excellent customer service to customers • Attend to all walk-in enquiries from customers • Handle lost-and-found enquiries • Handle customers phone call enquiries • Ensure customer enquiry are properly addressed and escalate customer complaints to related departments • Other ad-hoc customer service-related duties as assigned • Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others	• Various Locations • Shift Work
Engineering Supervisor	• Attain a Professional Certificate or Diploma in Engineering or equivalent • At least 3 years of working experience and 1 year of supervisory experience required in an automotive/ manufacturing or equivalent environment • Candidates with more experience will be considered for a senior supervisor role • Candidates with automotive workshop supervisory experience will be advantageous • Candidate with a valid Class 3 driving licence will be advantageous • Able to commit to shift work (including rotating	• Supervise and monitor the performance and repair standards of the Workshop Technical Specialists • Liaise with stores personnel to identify all material requirements and usages • Ensure that all maintenance work performed adhere strictly to standards established by Go-Ahead Singapore and any legal requirements • Optimize work to ensure maximum availability of vehicles to meet operational requirements • Work with all parties to minimize lost mileages due to engineering failures and issues • Ensure strict adherence to the planned inspection and maintenance schedules • Ensure strict adherence to all Health & Safety procedures, legal and company regulations • Undertake any necessary audit to ensure strict compliance with established processes and procedures	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	shift/ permanent nightshift)	• Carry out any ad-hoc duties as required by the Management • Diligently monitor employee attendance and approval of overtime • Supervise and ensure workplace safety and health risks are identified, assessed and controlled, and provide employees with information on compliance to workplace safety and health policies	
Fleet Support Officer	• Possess at least Primary/ Secondary Level certification or equivalent • Valid Singapore Class 3/ Class 4 driving licence with minimum of 1 year driving experience • Able to work from 7pm to 3am • Able to work in a high-tempo environment and a good team player	• Safely drive buses to fuel bays, through the Auto Bus Wash, and to designated parking spots • Ensure electric buses are correctly plugged in and charging initiated • Refuel buses accurately and document all information • Handle refueling equipment with care and adhere to SOPs • Complete the demounting of buses per demounting list according to SOPs and maintain proper documentation • Manage orderly parking and ensure safety during refueling and garaging activities • Maintain compliance with company SOPs and ensure accident-free operations • Assist with garaging activities and ensure proper housekeeping • Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others • May from time to time be assigned work to cover other entities within Go-Ahead, which may be in any locations which Go-Ahead has or may commence operations in future	• Various Locations • Shift Work
Part-Time Store Officer (6 months Contract)	• Secondary/ GCE 'N' Level • Prior work experience in storekeeping, warehouse and logistics would be beneficial • Experience in computerized stock systems would be advantageous • Candidates must be able to handle physical work as he/ she might need to assist in labour/ manual work	• Assist on issuance and returning/ receiving of all materials stored in the Engineering store • Ensure that all incoming and outgoing items are in good working condition • Conduct regular housekeeping of material stores in a clear and effective manner as instructed This includes rearrangement of inventory to optimize storage space where instructed • Facilitate the processing of warranty claims and delivery exchanges where applicable • Simple data entry for tracking of non-inventoried items	• 4 day work week • Mon to Wed: 8am to 5pm; Thu: 8am to 12pm

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Ensure strict adherence to all Health & Safety procedures, legal and company regulations • Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others	
Technical Specialist	• Possess NITEC or Diploma in Engineering or equivalent • Prior experience in automotive or engineering environment would be advantageous • Entry level candidates may apply • Possess a valid Class 3/ 4/ 4A driving licence • Willing to perform shift work	• Ensure all maintenance work performed adhere strictly to standards established by the company and any legal requirements • Perform regular preventive maintenance work on company vehicle • Conduct regular inspections on company vehicles to ensure reliability and to pass regulatory inspections and audits • Carry out corrective maintenance and repairs on vehicles to minimize downtime • Prepared to work the hours necessary to complete all tasks required to achieve Peak Vehicle Requirement (PVR) • Ensure strict adherence to all workplace Health & Safety policies, legal and company regulations, with proper documentation and storage • Practice safe work procedures and safety rules implemented at the workplace • Not to engage in any unsafe or negligent act that may endanger self or others • Any ad-hoc assignments which may include driving bus under maintenance/ replacement bus if required	• Various Locations • Shift Work
Traffic Inspector	• Possess minimally GCE 'N' / 'O' Level or equivalent • Prior customer service working experience would be beneficial • Candidates who are bilingual and can communicate effectively • Willing to perform rotating shifts and commit to shift hours • Must be able to conduct onboard fare inspections, assist Bus Captains and provide on-ground operational support	• Acquire and maintain an in-depth knowledge of all Go-Ahead Singapore bus services, routes, and interchanges to ensure effective operational support • Strictly adhere to workplace safety and health (WSH) policies and procedures Promote a culture of safety by observing safe work practices and avoiding any conduct that could pose risks to oneself or others • Provide on-ground operational support during special events, major projects, and emergency situations (eg, rail service disruptions), including managing affected bus services and performing crowd control duties • Conduct onboard fare inspections to verify valid fare payment and identify non-compliance or misuse of fare cards and concession passes	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Candidates who possess a valid Class 3 driving licence would be advantageous	• Assist Bus Captains on-site during both planned and unplanned bus service diversions, ensuring smooth bus service continuity and safe operations • Undertake any other tasks or assignments as directed by the Service Performance Manager or Executive • Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others	
Yard Inspector	• Possess a minimum GCE 'N' / 'O' Level or equivalent • Prior customer service working experience would be beneficial • Candidates who are bilingual and can communicate effectively • Willing to perform rotating shifts and commit to shift hours • Must be able to conduct onboard fare inspections, assist Bus Captains and provide on-ground operational support • Candidates who possess class 3 driving licence would be advantageous	• Execute the assigned duty as per schedule • Ensure safe movement/compliance of vehicles and pedestrians/Bus Captains within the depot with regards for the company safety policies • Supervise the preventive maintenance (PM) run out in accordance with the local requirements • Assist bus captains on onboard system problem and mechanical issues during PM runout • Ensure that the vehicle resources are effectively/correctly deployed by working closely with duty engineer and service controller as per PM run out list • Close communication/follow up with service controller and Engineering on bus faults and Engineering Spread buses during PM run in/out • Account for lost mileage during PM run out • Ensure safe movement/compliance of vehicles and pedestrians/Bus Captains within the depot with regards for the company safety policies • To refuel all GAS buses entering Loyang Depot • Proper and careful handling refuelling equipment • Proper and accurate recording of refuelling information • Comply with all refuelling SOPs • Support any other activities as required for PM run-in • Adhere to workplace safety and health policies, practice safe work procedures and safety rules implemented at the workplace; and not engage in any unsafe or negligent act that may endanger self or others	• Various Locations • Shift Work

LAND TRANSPORT AUTHORITY

The Land Transport Authority (LTA) spearheads land transport developments in Singapore. They plan, design, build and maintain Singapore's land transport infrastructure and systems. They aspire to strengthen Singapore's land transport connectivity and integrate a greener and more inclusive public transport system complemented by walk and cycle option. They harness technology to strengthen rail and bus infrastructure and develop exciting options for future land transport.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Active Mobility Enforcement Officer [LTA-TRO]	• Diploma from a recognized institution • Applicant with relevant knowledge and experience in enforcement, operations and public-facing roles could also be considered • Applicants with a proven track record may qualify for more senior roles • Possessing a Class 2A licence and above will be an advantage • Physically fit, possess good eyesight and normal colour vision • Have a positive attitude, good self-discipline and ability to work independently and in a team • Good written, communication, and interpersonal skills are necessary • Able to remain composed and problem solve under challenging circumstances • Willing to perform shift work and ad hoc duties, including supporting major national events on public holidays • Able to assume varied enforcement-related postings within the Authority • Must be able to communicate in English • Ability to communicate in another language such as Malay, Tamil or Mandarin would be an added advantage	• Work independently or in a team to patrol public roads and paths and take enforcement action against motor vehicle and active mobility device users who violate rules and regulations • Play a crucial role in engaging and educating users on the various LTA schemes that promote the responsible use of such vehicles and devices • Positively impact the community in ensuring safer roads and paths for everyone • Selected candidates will undergo a 3–4-week course (including a written competency test) to gain the knowledge and skills needed to carry out their duties	• 575701

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Enforcement Officer, Tactical Enforcement Operations [LTA-TRO]	• Diploma from a recognized institution • Knowledge in any discipline • Applicant with relevant experience in enforcement and operations could also be considered • Possess at least a Class 2A licence • Physically fit (achieved a recent pass for IPPT), possess good eyesight and normal colour vision Officer is required to operate the Authority's motor vehicles and/ or bicycles for duties • Have a positive attitude, good self-discipline and ability to work independently and in a team • Good written, communication, and interpersonal skills are necessary • Able to remain composed and problem solve under challenging circumstances • Willing to perform shift work and ad hoc duties, including supporting major national events on public holidays Irregular working hours can be expected • Able to assume varied enforcement-related postings within the Authority • Must be able to communicate in English Ability to communicate in another language such as Malay, Tamil or Mandarin would be an added advantage • As part of the shortlisting process for the role, you may be required to complete a medical declaration and/ or undergo further assessment	• Ensure safety and compliance on Singapore's roads and paths • Work in a team to conduct targeted operations against motor vehicle and active mobility device users who violate rules and regulations • Selected candidates will undergo a 3–4-week course (including a written competency test) to gain the knowledge and skills needed to carry out their duties	• 575701

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Deputy/ Assistant Manager, Bus Operations [LTA-PT]	• Bachelor's Degree in Computer Science or equivalent • Strong written, communication and interpersonal skills • Ability to work collaboratively in a cross-functional team environment • Strong interest in driving business change using technology and data • Preferably knowledge in Computer Science, Information Technology or related fields • Experience with data analytics tools (Power BI, Tableau, Python) will be an advantage	• To coordinate with relevant internal and external stakeholders to ensure public bus route movements are safe with provision of feasible bus priority measures • Provide inputs on planned roadwork and road diversion consultations along bus plying routes, and work with relevant internal/ external stakeholders to ensure that public bus movements remain safe and not adversely affected • Review existing bus route corridors and assess the feasibility of traffic scheme enhancements to enhance bus priority and bus operational movements • Review the requirement for bus trials to ensure that new, amended or increased capacity provision bus routes are safe for bus operations • Conduct operational review and analysis of private bus routes movement such as Little-India Bus Services • Attend to feedback/ complaints/ suggestions from commuters, bus operators, and members of public on matters pertaining to bus route movements • Perform any other duties assigned by the Reporting Officer	• 575701
Deputy/ Assistant Manager, Bus Stop Coordination [LTA - PT]	• Bachelor's Degree in Facilities Management or equivalent • Knowledge in any discipline • Preferably 2 years of relevant working experience preferably in the project management, operations or related field • Strong analytical, communication, writing and presentation skills with attention to details • Excellent interpersonal skills and confidence in liaising with stakeholders across all organisational levels • Creative, hands-on individual who is comfortable with regular	• Responsible for the operations, maintenance and management of bus infrastructure, to ensure smooth bus operations and upkeep commuter experience • Coordinate bus stop infrastructure works, creating value for public transport users by contributing to enhanced experiences at bus stops • Coordinating on bus stop matters, collaborating closely with bus network planners, government agencies, project teams of major road and rail developments to manage the complete life cycle of bus stops, from initial location planning to full operationalisation • Driving the pre-construction coordination works prior to implementation, which includes	• 575701

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	site visits and hands-on fieldwork, with an excellent ability to manage multiple priorities in a dynamic environment	tracking bus stop implementation dates and ensuring builder/project team completes the bus stop to meet both operational and commuter needs • Managing budget projections and oversee budget reviews for infrastructure-related works related to bus stops • Studying bus stop-related initiatives and agency standards, helping to promote public transport usage with a user-centric approach • Managing budget projections and oversee budget reviews for infrastructure-related works related to bus stops	
Manager/ Deputy Manager, Ticketing System & Governance (Operations) [LTA-PT]	• Bachelor's Degree in Computer Science or equivalent • Knowledge in Computer Science, Engineering, Information Technology, Business Analyst or a related field is required • Candidates should have at least 3 years of proven experience in analysing requirements, managing customer experience and maintaining system operations • Strong stakeholder management, situational awareness and vendor management skills are essential • Analytical and problem-solving skills with the ability to evaluate complex business and operational requirements • Communicate effectively with cross-functional teams and senior management through clear verbal and written communication	• Maintaining, enhancing and governing the public transport ticketing system to strengthen people-centric service delivery and ensure a future-ready public transport network that connects communities and places • Lead exciting transformation initiatives, by developing business cases, reviewing business requirements and overseeing enhancement deliveries that improve the ticketing experience for millions of commuters • Collaborate with technology partners, operators, vendors and internal teams to turn commuter needs, service insights and market trends to solve real-world operational challenges and uplift the end-to-end ticketing experience • Manage the enhancement request process for the Transit Ticketing System and evaluate proposed changes in terms of commuter experience, operational feasibility, and financial impact, and collaborate with system owners to seek the necessary approvals • Provide sign-off of User Acceptance Test (UAT) reviews in collaboration with stakeholders, ensuring test plans and reporting are complete, and that defects and risks are addressed or accepted prior to system deployment	• 575701

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Work closely with technical delivery teams and maintenance contractors to plan and execute deployment strategies, including cutover planning, rollback arrangements and post-deployment monitoring, to minimise service disruption • Strengthen system governance by managing service provider contracts, audits, compliance actions, metrics and provide recommendation to management to support sound decision-making • Manage and review the operational performance and service level agreement reports of frontend and backend systems from the contractors • Oversee incident management, root cause analysis and service recovery for ticketing system disruptions, working closely with operators, contractors, internal technical team and other stakeholders • Assess and approve operational, commuter, and financial impact analysis, as well as risk mitigation controls proposed by technical delivery and contractor teams, and seek system owner endorsement where required • Serve as the custodian of the Transit Ticketing System Business Continuity Plan by overseeing its maintenance, participating in tabletop exercises and collaborating with stakeholders to support effective crisis management • Oversee asset management for the Transit Ticketing System, ensuring contractors maintain frontend and backend assets in accordance with contractual requirements	

SBS TRANSIT LTD

SBS Transit is a leading public transport operator. It is a member of the ComfortDelGro Group which operates in seven countries around the world. Our people are our strongest driving force and their welfare and development are important to us. We listen to what they have to say and we are constantly grooming them to their fullest potential.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	• Possess a valid Class 3A/ 3/ 4A/ 4 driving license, with minimum 1 year driving experience • Shift work required	• Driving and operating of internal combustion engine (ICE) and electric buses on schedule routes and timetables to board and alight passengers at bus stops. • Providing passengers on board the buses with a safe, reliable and delightful journey. • Conduct high level checks on bus controls and on-board equipment such as testing bus doors, fare readers and engine to ensure vehicle readiness for service commencement and termination. • Provide high quality customer service such as answering enquires, facilitating cash payment or card payment via bus reader devices and assisting disabled or elderly passengers to board and alight from the bus. • Work with Bus Operating Control Centre (BOCC) to execute crisis management procedures in emergencies or accidents such as ushering passengers to safe points or follow up of journey continuation methods to resume operations.	• Various Locations • Rotating Shift
Diagnostic Expert	• Higher NITEC/ NITEC in Automotive Technology/ Certificate Level (WSQ) • Higher Certificate Level (WSQ) in Fleet Maintenance Management • Willing to perform shift work - must be able to perform either day or night shift • Good command of English & Mandarin • Valid driving licence (Min Class 4) • Understand the nature of bus operations and basic vehicle knowledge especially in towing services	• To provide sound technical advice to Bus Captains on encountered bus problems with an intent to minimize trip disruption without compromise of Safety • To prioritise recovery jobs/ tasks, with priority to dispatch CRS recovery team/ tow contractor to scene immediately for urgent incident/ case reported • To be able to use to track bus breakdown location and promptly dispatch recovery truck to scene • To decide on the the most expedient mode or means of recovery • To track recovery jobs/ tasks until completion and update them in the CRS portal • To activate tow contractor for heavy/ complicated recovery work when the need arises (e.g. crane services)	• Various Locations • Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Human Resource Payroll Officer	• Diploma with 2 years of payroll experience • Conversant with statutory payroll regulations • Meticulous and systematic • Able to work independently • Candidates who are familiar with the SAP payroll system will have an added advantage • Preferred IHRP certified	• Processing of end-to-end payroll and handle payroll related matters • Maintain and ensure that relevant HR files, employee records and Systems are updated • Processing of Government Paid Maternity Leave/ Paternity Leave/ Shared Parental Leave/ Childcare Leave • Processing of NS claim • Answering queries relating to Payrolls matters • Other ad-hoc duties as assigned	• Sengkang • 5 days
Logistic Personnel	• GCE 'N' Level/ GCE 'O' Level or NITEC in Logistics Services • WSQ in Perform Delivery Operations or Perform Warehouse Operations • Possess a Reach Truck qualification will be an advantage • Possess Lifting qualifications will be an advantage • Proficient in computer skills	• Inspect/ account for all incoming & outgoing parts to always ensure stock accuracy • Perform packing list, pick, pack and labelling of parts for deliveries • Always maintain proper warehouse housekeeping (5S) • Logistics delivery to issue & collect all parts from other warehouse depot	• Ulu Pandan • 5.5 days
Service Controller (Bus)	• GCE 'A' Level/ Diploma in any discipline • Relevant working experience in operations is an advantage • Analytical, with excellent problem-solving and organizational skills • Composed, with the ability to respond effectively to stressful or unpredictable situations • Proficient in MS Office applications • Willing to perform shift work • Ability to identify colours (as candidates are required to monitor the system, which require good attentive and good eye sights to avoid any inconvenience or missed out)	<u>Service Management</u> • Ensure buses are despatched out from the district according to the scheduled departure time and monitor bus captains who are not reporting 10 minutes before bus despatched time and report if necessary • Ensure buses are despatched on schedule during PM changing shift and monitor bus captains who are not reporting 10 minutes before bus despatched time and report if necessary • Monitor spare captains report on time and deploy them to replace the absentees without causing disruption to the service <u>Incident Management</u> • Responsible for managing the operations and performance of a set of services • Take immediate actions to alleviate service problems on the road	• Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• To communicate and take emergencies enquiries from Chinese/ Malay/ Indian/ Eurasian Bus Captains • Proficiency in Mandarin/ English is essential		
Technician (Bus)	• Higher NITEC/ NITEC in Automotive Technology, Mechanical, Electrical or Electronics • Minimum 1-year relevant experience in a similar industry • Willing to perform shift work - must be able to perform either day or night shift • Meticulous and Systematic	• Identify and rectify mechanical defects on buses • Perform daily preventive maintenance to ensure reliability of buses • Perform overhaul of mechanical components, as well as service air-conditioning systems	• Shift Work
Station Manager [Downtown Line]	• Minimum diploma holder, preferably degree holder • Able to reach a height of 200cm with both hands • Willing to perform shift work, including weekends and Public Holidays • Minimum 4 years of leadership experience, preferably in the service or retail industry • Preferably to be a member of the Chartered Institute of Transport or relevant Engineering Institute • Required to manually operate station and trainborne equipment • Possess a pleasant disposition and personality • Good interpersonal skills with a passion to work with people • Ability to identify colours	• Handle operational issues, including passenger flow and crowd control. • Ensure emergency and crowd control plans are in place and up to date. • Protect station revenue and resolve ticketing-related issues. • Ensure staff compliance with company policies, performance targets, and emergency procedures. • Monitor and review train service, staff, and equipment performance; take corrective actions as needed. • Maintain performance, customer service, training, and administrative records of Assistant Station Managers (ASMs) • Implement measures to improve performance of ASMs, especially those in the lower and upper quartiles. • Act as Incident Officer during critical incidents or emergencies to manage recovery and safety. • Ensure passenger compliance with Rapid Transit Systems (RTS) Regulations; ensure ASMs are well-versed in RTS. • Serve as an Emergency Train Driver when necessary. • Plan and conduct training for trainees and ASMs; requalify ASMs whose track access certification has lapsed.	• Various Locations • Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Station Manager [Downtown Line/ North-East Line]	• Minimum 5 credits 'O' Levels • Able to reach the height of 200 cm (DTL) / 207 cm (NEL) with both hands • Willing to perform shift work, including night shift, weekends and Public Holidays • Minimum 2 years working experience, preferably in the service or retail industry • Required to manually operate station and train borne equipment • Possess a pleasant disposition and personality • Good interpersonal skills with a passion to work with people • Ability to identify colours	• Assist the duty Station Manager in the efficient and effective operation of the station and in the delivery of a quality customer service. • Handle all problems and matters that may arise in the day-to-day station and train operations. This includes monitoring passenger flow and exercising appropriate crowd control actions. • Ensure that all passengers comply with the Rapid Transit Systems (RTS) Regulations. • Assist the duty Station Manager in handling incidents. • Ensure the protection of revenue at station, handle all passenger ticketing issues and prepare the required forms related to AFC System. • Man the Passenger Service Centre and manage access to the station during Traffic & non-Traffic hour • Assist the Station Manager to conduct local and on-the-job training to trainee(s). • Manually set routes locally on site, when required in the most safe, efficient and effective manner in accordance with the relevant work instructions and procedures. • Conducts security patrol regularly and work closely with the Transit Guards on matters of security. • Drive and man the Passengers Trains. • Perform the duties of Emergency Train Operator in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures. • Perform any other duties as directed by his/her superior(s).	• Various Locations • Rotating Shift
Traffic Controller	• Degree in any discipline or Diploma with minimum 5 years working experience, preferably in an Operations Control Room environment • Willing to perform shift work, including night shift, weekends and Public Holidays • Able to operate computer-based control systems • Ability to identify colours	• Responsible for monitoring and controlling train operational activities to ensure that safe, efficient and reliable train services are provided at all times by making logical decisions • Account for punctuality of passenger trains as part of service reliability • In event of service delays, degradation or disruptions, introduce necessary adjustments to cope with heightened demands • Execute quick recovery remedies to mitigate such hiccups and resume train service as quickly as possible • Coordinate and mobilize the relevant Engineering and Operations staff to	• Various Locations • Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		resolve failures or unexpected events in the most expeditious and safe manner • Manage and control Night Possession and Track Access during non-revenue hours in accordance to prescribed rules and procedures	
Senior Engineer/ Engineer, Rail Permanent Way & Civil Structures	• Recognized Degree in Engineering • Adept in strategic-planning, analysis and decision-making • Adept in resource and criticality prioritization • Good interpersonal, communication, collaboration, negotiation and presentation skills • Growth mindset with good accountability • Team management • Curious approach to self-learning • Self-motivated, resourceful and process-oriented to achieve positive outcomes • Must be able to differentiate colors for work purposes	• Support your Team Head in managing the RMA team to deliver reliable railway infrastructure for safe passenger service through cost-effective maintenance of the track, conductor rail and civil structure systems respectively • Achieve complete understanding and alignment to our company Safety & Health, Security and Asset Management policies • Achieve complete understanding and alignment to our department Vision, Mission and Core Values and communicate these to your RMA team for their necessary complete understanding and alignment • Achieve complete understanding and alignment to our department maintenance plans • Participate in night work and emergency recovery activities when necessary • Achieve operational understanding of Rail Maintenance fundamentals • Achieve operational understanding of DTL's Rail Maintenance Preventive Maintenance (PM) Works • Achieve operational understanding of DTL's Rail Maintenance Corrective Maintenance (CM) Works • Achieve operational understanding of our possible mitigation and recovery methods for conditions exceeding the DTL track alignment tolerance limits • Achieve operational understanding of our detection systems • Review and participate, when necessary, in the planning of the preventive maintenance (PM) regime for your RMA team to ensure practicality and alignment to their rostered work schedule • Deploy prudent resource management and prioritization to facilitate productivity and timeliness in implementing the planned RMA PM regime to achieve the New Rail • Financing Framework (NRFF) maintenance KPIs	• Various Locations • Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Review and participate, when necessary, in the planning of the corrective maintenance (CM) regime for your RMA team to ensure practicality and alignment to their rostered work schedule • Maintain an active and up-to-date database for DTL Rail Replacement Summary • Track and analyse DTL track alignment data to recommend the next courses-of-action, which may include mitigation and recovery processes • Develop, review and maintain work instructions and respective risk assessments for your RMA team maintenance processes in a timely manner to ensure the contents are relevant, up-to-date, practical and aligned to OEM recommendations and best practices • Participate in all maintenance, system and safety audits related to your RMA team • Develop and communicate emergency response plans and drills to your RMA team for timely implementation when necessary • Organize regular communication and feedback sessions with your RMA team Monitor the performance of each RMA team member to recommend commendation and disciplinary action, when necessary, to your Team Head • Identify RMA staff with high potential and recommend their progression plans to your Team Head for succession planning • Support your Team Head in LTA or our department projects related to your RMA team • Assist in taking over of tracks of DTL new stations and depots • Manage and supervise contractor maintenance of rail • Develop and implement failure management and emergency response procedures and processes	
Technician, NEL Permanent Way & Civil Structures	• Possess NITEC or Higher NITEC in Electrical Engineering, preferably with relevant working experience in maintenance of electrical HV or LV equipment	• Execute the rail maintenance and engineering works of permanent way and civil structure of NEL & SPLRT to ensure that the safety, reliability and availability of these systems meet the standards agreed with the operating department • Execute team maintenance work according to developed plans, procedures and work	• Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Preferably at least 3 years of working experience in a relevant engineering field • Prepared to work during engineering hours which is after midnight	instructions to meet targets agreed with the operating department and LTA for system safety, reliability and availability	
Assistant Engineer (Maintenance), Rail Power	• Diploma in Electrical Engineering/ Electrical and Electronic Engineering/ Clean Energy/ Renewable Energy • Entry level candidates are welcome to apply • Good interpersonal skill • Good planning and writing skills • Resourceful, self-motivated and result-oriented • Good team leader • Willing to perform 3 rotating shift work • Able to identify colours	• Lead a maintenance team in the operation and maintenance of DTL HV, LV and DC traction power equipment to meet safety, reliability and availability criteria for the MRT system to operate • Maintain the power and electrical systems for the Downtown Line HV, LV and DC traction power network	• Rotating Shift
Assistant Engineer (System Maintenance), NEL Systems	• Possess a diploma in Electronic/ Telecommunication/ Control/ Computer Engineering from a recognized polytechnic • Preferably at least 3 years of working experience in Engineering • Possess good writing skill and network knowledge	• Participate in the maintenance of both ISCS and Communication Systems to ensure that the safety, reliability and availability of the systems meet the standards agreed with Operations • Perform preventive and corrective maintenance in accordance to the work instructions and procedures • Ensure Preventive Maintenance is carried out according to schedule and faults rectify immediately after inspection	• Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Technician (System Maintenance), NEL Systems	• Possess a Higher NITEC / NITEC in Technology – Computer, Electrical, Electronics or Mechatronics Engineering • Preferably at least 3 years of working experience in Engineering • Good interpersonal skill • Possess good writing skill and network knowledge • Matured personality and good team player • Matured personality and good team player	• Participate in the maintenance of both ISCS and Communication Systems to ensure that the safety, reliability and availability of the systems meet the standards agreed with Operations • Perform preventive and corrective maintenance in accordance to the work instructions and procedures • Liaise with contractors for the maintenance works to be done at stations, trains and tunnels/ trackside • Ensure fast response to clear system faults and carry out the repair and rectification • Ensure Safety plans are implemented and all safety hazards are eliminated • Ensure Preventive Maintenance is carried out according to schedule and faults rectify immediately after inspection • Perform any Engineering work or tasks as being assigned by Assistant Engineer or Senior Assistant Engineer • Ensure the fault report is updated in the data management system and close the Works Order • Ensure that any unsafe practices are reported accordingly	• Shift Work
Technician, Rail Facilities Management (East Coast Integrated Depot)	• NITEC or Higher NITEC in Engineering • Preferably 3-5 years' experience in building or mechanical maintenance • Willing to perform rotational shift • Fresh graduates may apply	• To manage the buildings and installation, the Mechanical services and installations of DTL Depots to ensure safety, reliability and availability of all the installations, depot and buildings meet the standards of SBS Transit • Supervise the maintenance contractors and conduct audit on the service provided to ensure the contractors deliver according to the agreed maintenance scopes and standard safely, effectively and efficiently • Assist in Project coordination, liaison with the Authorities and contractors • Provide technical assistance and advice to Rail Engineering/ maintenance contractors • Conduct relevant training and certification to ensure skill competency of inhouse staff and maintenance contractors • Manage the Mechanical systems performance in terms of Safety, Availability and Maintainability • Manage the building services in terms of Safety, Availability and Maintainability and upkeep the standards stipulated by the company and the Authorities	• Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Track logistic support in terms of spares, purchase requisition, claims settlement, liquidated damages, cost adjustments, administration of assets and budget, etc of the maintenance contractors. • Liaise with LTA on field tests, identify design discrepancies, modification and enhancement • Coordinate with LTA on system reviews and additional and alteration works • Administer and support QA activities such as review of Work Process Manual and Work Instructions • Administer and support safety related issues/ activities • Review monthly reports from maintenance contractors • Lead role in the investigation of incident, major fault or failure of Mechanical services, lifts, building services, identify causes and develop preventive actions • Participate in sustainability and environmental conservation initiatives. • Appraise staff performance, recommend staff promotion and rewards • Any other responsibilities as assigned by the superior • To comply with Company safety management manual • To review feedback on safety related issues from Facilities Maintenance Mainline as well as other departments • To be involved in the investigation and preparation of reports for Incidents/ Accidents and develop follow up preventive actions • To conduct periodic review of Departmental Work Instruction Manual and risk assessment • To conduct periodic safety inspection on work premises/contractors work • To conduct periodic safety talk on systems operation to his subordinates	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Technician, Rolling Stock [Downtown Line]	• Higher NITEC/ NITEC in Engineering discipline • Fresh graduates may apply	• Perform scheduled Preventive Maintenance (PM) and Corrective Maintenance (CM) on Electric Trains/ Engineering Vehicles/ Equipment/ Depot Equipment/ Components assigned by supervisor • Execute and comply all PM & CM jobs and related tasks with the approved quality procedures and Work Instructions, Safety and Operational procedures • Take personal responsibility for the upkeep and maintenance of the validity of qualifications and competencies required to carry out the maintenance tasks safely and efficiently • Respond readily to system or equipment failure and to rectify and restore failed system or equipment to a normal and safe operating state in shortest possible time • Maintain, repair, trouble-shoot, inspect, diagnoses the assigned rolling stock system and equipment • Shunt and drives Electric Trains/ Engineering Vehicles/ Railroad Shunter when the need arises • Undertakes modification works and fleet-wide checks • Assists Senior/ Assistant Engineer in planning and organizing maintenance activities • Ensure strict compliance and adherence to the safety rules and regulations, reports any hazard to the management • Maintains maintenance records and documentation in accordance with ISO quality standards and procedures • Act as member of a re-railment team / first aider / etc when required	• Shift Work

SINGAPORE ONE RAIL

Singapore One Rail (SOR) is a joint venture between SBS Transit and RATP Dev, the international subsidiary of the French operator RATP Group. With 125 years of global experience, RATP Dev brings extensive experience in high-capacity urban rail and complex projects.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Engineer, Asset Performance & Management (Jurong Region Line)	• Diploma in Engineering/ Management/ Railway Technology/ Information Technology • Preferably 1 year of experience in railway industry • Fresh graduates are welcome to apply • Experience in implementing or supporting an ERP software would be an advantage • Strong communication and interpersonal skills • Good planning, organizing and analytical skills	• Supports compliance with Authority regulations and ensures smooth operations of the Maintenance Management System (MMS) • Key duties include overseeing MMS maintenance, coordinating data extraction and reporting, and supporting analytics work with internal teams and vendors • Assists in managing system reliability and availability submissions, aligning asset information, and maintaining failure management and emergency response procedures • Involves providing frontline user support, implementing engineering and performance processes, and collaborating with the SBST Rail MMS team to meet stakeholder needs • Includes secretariat duties for internal or external meetings	• Rotating Shift
Assistant Engineer, Engineering Management (Jurong Region Line)	• Diploma in Electronics/ Electrical/ Computer Engineering or equivalent • Minimum 2 years of experience in railway industry is preferred • Knowledge of computer hardware or/ and software applications • Strong problem-solving skills • Passion for data analytics and Condition Monitoring (CdM) systems • Able to work with own initiative and independent • Strong planning, organisation, interpersonal and communication skills • Resourceful, self-motivated and results oriented • Able to identify colours	• Supports the Chief Controller in monitoring and managing mainline and depot fault occurrences, as well as engineering activities • Involves dispatching O&M staff to attend to operational or safety-related faults and providing coverage for the Maintenance Engineering Centre (MEC) when required • Develops procedures for normal operations, incident management, and post-investigation work, alongside preparing routine reliability and performance reports for Operations Control Center (OCC) • Responds to incidents when activated by Engineering or Rail Engineering & Performance leaders, performs 24/7 shift duties, and handles any other tasks assigned by supervisors	• Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Engineer, Facilities Management (Jurong Region Line)	• Degree in Engineering/ Building Services/ Facilities Management/ Mechanical/ Railway Technology, with at least 1 year of relevant experience, or recognised Diploma with at least 5 years of relevant experience in rapid transit systems, lift & escalators, fire alarm/ protection and ACMV maintenance • Strong leadership, management, interpersonal and communication skills • Self-motivated, resourceful, responsible and dependable team player • Railway-related experience is an added advantage	• Manages the Mechanical and Building Services systems and installations across the JRL stations and depot, ensuring safety, reliability, availability, and compliance with SOR standards • Oversees installation, testing, commissioning, maintenance contractor performance, and audit activities to ensure services are delivered safely, effectively, and to agreed maintenance standards • Provides technical leadership through contractor supervision, project coordination, authority liaison, system performance review, and implementation of improvement strategies • Responsibilities include managing logistics, spares, budgets, QA and safety activities, leading investigations into major faults, supporting sustainability initiatives, ensuring cybersecurity compliance, conducting training and competency certification, appraising staff performance, and supporting engineering works during engineering hours as required •	• 5 working days • 8am to 530pm
Assistant Engineer, Permanent Way (Jurong Region Line)	• Diploma in Electrical/ Electronic/ Mechanical/ Mechatronic Engineering • Computer-literate, proactive, and resourceful • Responsible, dependable, and willing to work night shifts	• Providing training, technical support, and maintenance coordination for the viaduct, permanent way, and third rail systems within the JRL • Ensuring the safety, reliability, and availability of railway infrastructure through staff training and competency development • Track access coordination, engineer's train operations, rail replacement and grinding activities • Fault response and troubleshooting • Maintenance planning and execution • Equipment management • Track measurement data analysis • Support of departmental maintenance activities in accordance with operational and safety standards	• Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Technician, Permanent Way (Jurong Region Line)	• NITEC in Electrical/ Electronic/ Mechanical/ Mechatronic Engineering, with at least 2 years of experience in railway industry • Strong leadership, communication, and teamwork skills • Computer-literate, proactive, and resourceful • Responsible, dependable, and willing to work night shifts	• Supports the maintenance and operation of tunnels, permanent way and 3rd Rail systems on JRL to ensure safety, reliability and availability meet agreed operational standards • Responsibilities include planning and coordinating track access, participating in inspections, measurements, data analysis and defect rectification for track and 3rd Rail systems, and supporting rail replacement and maintenance works • Involves standby duties to respond to faults reported by Operations Control Centre (OCC), preparation of equipment and spares for night works, troubleshooting defective tools and equipment, monitoring noise and defect conditions during operations, and managing permanent way stores • Additional duties include shunting and driving engineering vehicles, assisting with building and viaduct inspections, supervising repair and grouting works, monitoring construction activities along the railway corridor, and supporting other departmental tasks as assigned by the Supervisor	• Permanent Night Shift
Assistant Engineer, Power (Jurong Region Line)	• Diploma in Electrical/ Power Engineering • Preferably with relevant working experience in maintenance of HV, LV and DC traction power equipment • Fresh graduates are welcome to apply • Electrical Power System background • Ability to perform 3 rotating shifts	• Responsible for monitoring and controlling power systems in the Operations Control Center (OCC), including HV, DC traction, LV equipment, and station ECS systems such as air-conditioning and mechanical ventilation • Coordinates closely with traffic and frontline maintenance teams to ensure rapid fault response and efficient repair work • Responsibilities include implementing safety plans, developing and updating work instructions and procedures, and managing electrical Permit-to-Work processes • Conducts system training to maintain staff competency and supports engineering tasks or assignments as directed by supervisors	• Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Engineer, Rail Communications (Jurong Region Line)	• Degree in Electronics/ Electrical/ Computer Engineering or equivalent • Minimum 1 year of relevant experience in railway industry • Experience in the field of Railway Signalling, as well as knowledge of networking and configuring or troubleshooting operating systems, will be a plus • Good interpersonal, management and communication skills	• Leading and supervising maintenance teams to ensure effective execution of maintenance and fault rectification activities for ISCS/ COMMS/ AFC systems, in full compliance with safety, operational, and cybersecurity requirements • Managing maintenance schedules, logistics, spare parts, and system performance to meet reliability targets, as well as responding promptly to major failures and overseeing timely rectification • Key responsibilities include analyzing fault trends, conducting root cause analyses, maintaining accurate technical and cybersecurity documentation, and developing, reviewing, and delivering training programs and work instructions aligned with current standards and best practices • Plays a critical role in safeguarding system cybersecurity, overseeing incident response and recovery, promoting cybersecurity awareness, and supporting ISO certification initiatives through audits and continuous process improvement	• 5 working days • Mon to Thu: 830am to 6pm, Fri: 830am to 530pm
Technician, Rolling Stock (Jurong Region Line)	• Higher NITEC or NITEC in Electrical/ Electronic/ Mechanical/ Mechatronics Engineering • Good analytical, fault-finding, planning and prioritisation skills • Knowledge of electrical, electronic, pneumatic and air-conditioning systems • Strong interpersonal skills with ability to work independently under pressure • Willingness to work rotating shifts and 24-hour standby for emergency recall	• Requires the completion of training and certification programmes provided by SOR or its contractors to attain the necessary qualifications for maintenance work • Involves carrying out preventive and corrective maintenance tasks safely, competently, and within established standard times, in accordance with approved work instructions and procedures • Emphasises strict adherence to safety requirements, including responsibility for personal safety and that of co-workers and contractors • Additional responsibilities include supporting maintenance activities such as train driving or shunting, operating lifting equipment as authorised, maintaining workplace housekeeping standards, working on a shift roster system, and performing	• Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		any other ancillary duties assigned by the supervisor	
Engineer, Signalling (Jurong Region Line)	• Degree in Electrical/ Electronic/ Computer Engineering/ Mechatronics or equivalent • At least 1 year of relevant experience in railway signalling operations and maintenance or similar systems • Preferably knowledge of Communication-Based Signalling, Automatic Train Control and interlocking systems • Knowledge of computer networking, industrial control systems and basic cybersecurity is an advantage	• Leads and supervises a signalling maintenance team to execute maintenance activities and fault rectification in compliance with approved procedures, safety requirements, and cybersecurity standards • Ensures maintenance schedules, logistics, and system readiness meet operational, safety, reliability, and cybersecurity targets, and oversees timely response and recovery from major system failures • Involves analysing fault trends and system performance, conducting root-cause investigations, implementing corrective actions, and reporting recommendations to the Section Head • Responsibilities include maintaining technical and cybersecurity documentation, overseeing spare parts and equipment performance, validating work instructions and training materials, developing technical training programs, and safeguarding the cybersecurity posture of signalling systems through vulnerability management, secure practices, and incident response readiness	• 5 working days • Mon to Thu: 830am to 6pm; Fri: 830am to 530pm
Assistant Engineer, Signalling (Jurong Region Line)	• Diploma in Electronics/ Electrical/ Computer Engineering or equivalent • Minimum 1 year of relevant experience in railway industry • Experience in the field of Railway Signalling, as well as knowledge of networking and configuring or troubleshooting operating systems, will be a plus • Good interpersonal, management and communication skills •	• Planning, organizing, and leading scheduled and corrective maintenance activities for signalling and platform screen door systems, ensuring work is carried out safely, efficiently, and in accordance with maintenance schedules and standards • Overseeing fault diagnosis and rectification, coordinating prompt responses to system failures, reviewing and approving maintenance documentation, and managing maintenance logistics • Conducting safety inspections, audits, and housekeeping checks, maintaining up-to-date technical documentation, delivering in-house training to build team competency, and enforcing cybersecurity practices	• Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Strong leadership and mentorship are essential to promote compliance, safety, and accountability, with additional responsibilities such as driving company vehicles and undertaking other duties as required	
Technician, Signalling (Jurong Region Line)	• Higher NITEC or NITEC in Electrical/ Electronic/ Computer Engineering or equivalent, with at least 2 years of railway experience • Strong leadership, communication, and teamwork skills • Computer-literate, proactive, and resourceful • Responsible, dependable, and willing to work night shifts	• Perform maintenance and troubleshooting of signalling systems in accordance with safety, reliability, and ISO standards • Execute maintenance activities based on established work instructions • Support incident investigations and root cause analyses • Conduct fault diagnostics and recommend improvements • Undertake designated operational roles such as Track Protection Officer (TPO) and Possession Controller (PC) during engineering works • Review and update technical procedures and documentation • Maintain accurate maintenance records and reports • Participate in training and competency development • Support system upgrades and project implementation works • Ensure proper housekeeping and security of maintenance facilities • Operate company vehicles as required for work-related duties	• Rotating Shift
Operations Controller (Jurong Region Line)	• Degree in any discipline • Minimum 3 years of working experience, preferably with relevant experience in railway operation, either in train operation, station operation or in the Operations Control Centre (OCC) • Willing to perform shift work, including night shift, weekends and Public Holidays • Able to operate computer-based control systems • Ability to identify colors	• Responsible for ensuring safe, punctual, and efficient train operations across mainline and depot activities by managing train movements in accordance with working timetables and traffic bulletins, while making timely service adjustments to minimize delays and disruptions • Assessing and responding to incidents and failures, safeguarding passenger and staff safety, coordinating engineering and operations teams for rapid recovery, and maintaining effective communication with passengers and stakeholders through OCC systems • Key duties include monitoring train and passenger conditions via surveillance systems, managing track	• Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		access and depot movements, authorizing maintenance access, preparing operational reports and service improvement recommendations, and escalating safety or security matters when required • Oversees documentation, procedure development, risk assessments, staff deployment, equipment fault reporting, housekeeping standards, and the mentoring and training of staff, while maintaining operational competency across all traffic control functions	
Operations Specialist (JRL)	• Minimum Diploma in any field of study • Able to reach the height of 207cm with both hands • Able to identify colours • Preferably with work experience and/ or knowledge in a technical/ engineering environment/ customer service	• Responsible for the overall management and operation of a designated JRL station • Ensuring safe, efficient, and reliable service delivery through effective station and train operations management • Passenger flow monitoring • Crowd control implementation • Revenue protection • Incident and emergency response coordination • Staff supervision and training • Regulatory compliance • AFC and cash collection duties • Train operation responsibilities • Possession control • Prompt resolution of operational issues while maintaining high standards of safety and customer service	• Rotating Shift
Operations Associate (Jurong Region Line)	• Minimum 5 credits GCE 'O' Levels • Able to reach the height of 207cm with both hands • Able to identify colours • Willing to perform shift work, including weekends and Public Holidays • Preferably with minimum 2 years' working experience in the service or retail industry • Required to manually operate station and train borne equipment	• Supports safe, efficient station and train operations by assisting the Operations Specialist in daily operational control, incident handling, and the delivery of quality customer service • Responsibilities include managing passenger flow and crowd control, enforcing RTS regulations, protecting revenue, resolving ticketing issues, and manning the Passenger Service Centre • Conducting security patrols, coordinating with Transit Guards, setting routes manually when	• Rotating Shift

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Good interpersonal skills with a passion to work with people	required, and supporting training for trainees • On board trains, duties include providing passenger assistance and travel information, assisting passengers with special needs, monitoring train performance, responding to equipment failures and incidents, communicating with the Operations Control Centre (OCC), and managing train defects and emergencies in accordance with established procedures • Requires operating passenger trains and performing Emergency Train Operator duties, while maintaining required certifications and carrying out other tasks as directed	

SMRT CORPORATION PTE LTD

SMRT Corporation Ltd (SMRT) is a leading public transport services provider in Singapore. As the nation's dominant rail operator, SMRT manages and operates the North-South Line, East-West Line, Circle Line, Thomson-East Coast Line, and Bukit Panjang Light Rail Transit. These services are complemented by its bus, taxi, and private hire vehicle operations.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain (Full-Time/ Part-Time)	• Must possess a valid Singapore Class 3A/ 3/ 4/ 4A/ 5 driving licence with at least one year of driving experience • Safe driving records	• Provide a safe and smooth bus journey for passengers • Adhere to allocated driving timing and schedule • Ensure compliance to Company's stipulated operational standards and procedures • Perform any other bus driving and related duties that may be assigned from time to time	• Various Locations • Shift Work
Station Manager	• Diploma in an Engineering discipline with a genuine passion, energy and enthusiasm for a frontline customer service job • Required to work on 3 rotating shifts, including duties on weekends and public holidays • Successful candidates will undergo a structured training program to be equipped with the necessary knowledge and skills to perform the duty of a Station Manager • Customer service oriented • Enjoy meeting people and handling technology systems and equipment • Likes to work with people of all levels • Committed and has passion for work • Positive and open mind-set • Meticulous and alert • Ability to handle emergency situation in a calm and swift manner • Ability to work independently and be a good team player • Ability to lead and motivate people • Ability to work under stress and pressure	• Plays a key role in ensuring safe, secure, reliable and efficient operation of the station • Be responsible and fully in-charge of the detailed daily operation of all facilities and services in a station in accordance with Work Instruction and Procedures • Be required to handle and assist in all incidents and emergencies • Be required to conduct regular inspection and monitoring of station premises to ensure that facilities, equipment and structure within the station premises are in good working condition • Be required to respond to station, train and track related incidents to ensure the safety and security of our passengers • Supervise Service Ambassadors, Transit Security Personal and Assistant Station Manager in their daily duties and provide excellent customer service to our passengers to make their journey with SMRT a delightful one <u>Safety and Security</u> • Ensure safety of passengers, employees, contractors and public in the stations • Ensure safety and security procedures are understood and adhered to • Oversee the Transit Security Officers in stations to safeguard and protect the people and property within stations	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Ability to good spoken and written communication skills • Effective interpersonal skills • Proficient in English and preferably Mandarin or Malay • Basic computer literacy	• Undertake security checks in the stations <u>Customer Service</u> • Ensure that the customer service standards are met • Handle and manage demands from passengers with special needs <u>Reliability</u> • Open and close stations timely • Promptly respond to station / train incidents and emergency <u>Leadership and People Management</u> • Manage and motivate station staff under his/her charge with direction from SOM or higher management • Mentoring, guiding and coaching the novice and at-risk staff under their charge <u>Automatic Fare Collections</u> • Handling of Automatic Fare Collection including security, cash transactions, control of AFC keys and PSM/ GTM log-on cards, and serialised tags/ seals, access to the AFC/ trolley store and AFC equipment, and retention period of AFC records <u>Station Operations, Equipment and Facilities</u> • Efficient performance of stations' equipment • Cleanliness and tidiness of stations • Conservation of energy in stations • Work closely with the cleaning contractors to ensure the standards of cleanliness in stations are met • Report any equipment fault Others • To meet the expected demands and targets set for station operations • Improve the level of operation and customer service continually	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Station Manager	• NITEC/ Higher NITEC in any discipline (Engineering disciplines will have added advantage) • Ability to identify and differentiate all colours clearly, as safety indicators and equipment displays rely on colour codes • Possess a service-oriented mindset, pleasant disposition, and comfortable communicating with people from all walks of life • Able to work in a fast-paced and customer-facing environment • Ability to stay calm and handle pressure during peak hours, equipment faults, or rail emergencies • Able to multi-task effectively when responding to station operation requirements • Willing to perform 3 rotating shift work based on a duty roster	<u>Customer Service</u> • Monitors and performs first level of maintenance for AFC equipment such as fare gates and ticketing machines • Assists passengers with fare-related and directional enquiries, attends to unwell passengers and render first aid when necessary • Monitors CCTV and makes necessary Public Announcements • Acknowledge and responds to alarm status eg MFT, ISCS, fire alarm, PEC, ESP activation, etc <u>Platform and Train Operations Duties</u> • Ensures passenger safety when commuters travel on escalators and boarding/ alighting from train • Attends to incidents and alarms at the platforms and trains, and to carry out hand signalman duties when required • Assists in detrainment of passengers when required • Provides travel directions for passengers travelling within the train system • Operates or manned the train so as to provide quick response towards train faults and alarms, while ensuring that any delays are kept to the minimal <u>Concourse Duties</u> • Carries out checks on illegally parked or abandoned bicycles or belongings • Conducts inspection and takes appropriate actions on passengers who use concession tickets illegally, travel without valid tickets, and those who flouts regulations, eg drinking, eating, and smoking in station premise <u>Administrative Duties</u> • To liaise with cleaning personnel for station/ toilet cleaning • Reports any equipment fault to the Station Manager and files the fault reporting through the Maintenance Management System (MMS) <u>Opening and Closing of Station</u> • Opens and closes the station according to the timetable Switches the station	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		equipment on/ off before/ after traffic hours • Checks the station area for any passengers before closing of station • Facilitate track access during non-revenue hours, and checks for oil spills on the station platform tracks after the last Engineering Train had passed the station <u>Handles all train/ station incidents and emergencies</u> • Manages and reports all incidents and emergency situations relating to: • Staff and passenger (eg accident, assault, molest, etc) • Trains (eg alarms, faults and manning of trains) • Passenger Service Centre (take local control of MFT functions due to failure of signalling equipment, responding to alarms/ defects) • Stations (eg crowd control, fire, bomb hoax, flooding, etc) • Checks and ensures that appropriate signs are put up during any rail incidents or delays to keep passengers updated of progress • Assist in service recovery during train service disruption	
Train Captain	• NITEC in an Engineering discipline • Able to work shift including weekends and public holidays • Possess basic IT/ digital literacy • Possess a friendly and pleasant disposition • Possess a customer service-oriented personality • Able to communicate effectively and clearly • A well-discipline and good team player • Be meticulous and alert • Able to work independently • Able to work under stressful environment	• Plays an important role in operating the SMRT North-South and East-West line passenger trains ensuring a safe, secure, reliable and efficient commute for commuters and to achieve the overall train service standards • He/ she must be well-versed with train operations and the functions of the rail systems and equipment to make sound and operational safe decision to maintain and improve train service standards and reliability • He/ she must be able to communicate effectively with the Operations Control Centre (OCC) and make in-train public address announcement to provide operational and train information to commuters' onboard trains • Provide professional image and excellent service to enhance commuters travel experience	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Operate passenger trains competently with in-depth knowledge of train operations and technicalities that include analysing of train faults systematically ensuring delays and incidents arising in train service responded promptly and handled appropriately • Adhere to organizational standard operating procedures (SOPs) and work instructions to provide safe, secure, reliable and efficient train service while operating a train • Make effective radio communication with Operation Control Centre to report operational and situation updates • Make in-train public address announcement to update operational and train information to commuter's onboard trains • Be vigilant and report to Operation Control Centre of any safety and security threats and/ or infringement within railway premises • Perform emergencies response procedures and assist in rail service incident management recovery and incident investigations in accordance with organization service recovery standard operating procedures • Assist commuters in distress, or casualties during an emergency • Participate in the continuous improvement of work systems and processes	
Train Service Controller	• Diploma in any discipline preferably with engineering background or other qualifications with more than 3 years railway experience • Able to work under stressful environmental and able to make sound and safe decision while handling train incidents • Proficient and confident to operate computer systems • Personal Leadership and Dependability: Adheres to regulations, policies and procedures and prioritises	<u>Train Control</u> • Assist the Chief Controller to perform train service regulation according to operating procedures and safely • Work as a team to effectively and efficiently manage the main functions of OCC; Train service regulation, Incident handling, Information dissemination and Track access management • Manage Train service delivery; regulate revenue train service on the mainline to provide a safe and reliable train service • Perform safely during routine and emergency situations as spelt out in the Operating Procedures, Work	• 7 days • Shift Work • 437161

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	the safety and security of self and other, thus being a reliable team member • Delivering Quality Results: Delivers consistent high-quality results by focusing on addressing customer needs and working in a structured and systematic way • Collaboration: Demonstrates courtesy and compassion by supporting, encouraging and listening to others and builds team cohesion and collaboration by appreciating the contributions of others • Learning: Identifies and gathers information from all sources to support decision-making and assimilates new information and master new techniques easily	Instructions and other prevailing instructions • Regulate and monitor train service as reflected in timetable scheduled, ensuring trains are running on time, intended connections are made, routes are set appropriately • Communicate clearly and effectively with duty staff on board the train and provide instructions when required • Report all train faults to Chief Controller immediately • Control track access during Traffic Hours safely • Manage incident safely at all times • Provide accurate and effective information to passengers and staff • Determine the incident for follow up action quickly, liaise, instruct and provide effective assistance for ground staff on incident handling • Recover partial train service and minimize section affected effectively • After recovery of incident, manage information dissemination and recovery of train service effectively to minimize passenger delay • Putting trains back to their timetable schedules as soon as possible after a delay/ disruption <u>Stations Control</u> • Assist the Chief Controller to coordinate with station staff to provide accurate information and instructions to commuters and manage track access by maintenance parties during non-traffic Hours • Communication and Information Dissemination ○ Disseminate information clearly and accurately to all relevant Station Staff and passengers during a train service delay or disruption through various means such as Station and Train PA, Radio, Urgent Mail System and Group Dissemination System ○ Attend to queries from all other staff pertaining to operations • Track Access Management	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		○ Manage the processing of track access during non-traffic hours safely and verify applications accurately to maximize maintenance window ○ Ensure all work parties are cleared from track before start of traffic hours ○ Monitoring and tracking station openings ○ Reminding staff on switching off flashing light ○ Help station on urgent fault reporting, enquiries etc <u>Depot Control</u> • Assist the Chief Controller to coordinate with Depot Operations Centre to perform train movements and track access within the depot • Daily Operation of Depot Control ○ Responsible for the morning preparation of all trains that are schedule for revenue service ○ Dispatch passenger trains/ engineering train to reception tracks for launching to mainline ○ Receives withdrawal of trains from mainline back to depot ○ Dispatch spare train to mainline when instructed by Chief Controller ○ Liaise with Depot Ops Centre to ensure that the trains are wash according to the train wash schedule and stable at the correct location ○ Assist to shunt trains into workshop for maintenance ○ Liaise with Depot Ops Centre for any track access request and ensure protection, eg SPKS, is applied before allowing track access ○ Report any faults occurring to train or control systems to Chief Controller immediately	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Engineer, Electrical, Mechanical and Fire Protection System (EMF)	• Diploma in Electrical/ Electronic Engineering • Experienced and familiar with Fire Protection System will be an advantage • Possess strong mechanical and electrical fundamentals • Able to communicate effectively and good team player • Meticulous in ensuring that maintenance work and activities are performed in a safe and orderly fashion by the team • Possesses an analytical mindset and is able to exhibit leadership skills in the team	• Supervise the team in performing preventive and corrective maintenance work on EMF • Proposing workflow improvements to improve the reliability of the EMF • Duties also include proposing workflow improvements to improve the reliability of the EMF • Manage team's performance in achieving established Key Performance • Indicators (KPIs) as well as facilitating the work of external contractors • Plan, prioritise and optimise material resources and manpower for scheduled maintenance work and fault • Mentor and impart knowledge and skills to junior staff <u>Mechanical and Electrical System</u> • To perform preventive and corrective maintenance work of EMF • To assist in conducting fault analysis and troubleshooting of EMF • To supervise the execution of EMF preventive and corrective maintenance work • To perform complex fault analysis and testing of EMF <u>Support Maintenance Activities and Operational Requirement</u> • To supervise the work of contractors and stakeholders external to the EMF to ensure safety requirements and operating standards are met • To ensure proper housekeeping of spare parts, equipment and tools • To document inspection and maintenance activities • To comply with Workplace Safety and Health (WSH) policies, procedures and regulations when carrying out work • To comply with Rapid Transits System (RTS) Codes of Practices • To track quantities of and support the requisition of maintenance supplies and expendables required at work base <u>Support Continuous Improvement Activities to Enhance Service Reliability</u>	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• To propose workflow improvements to enhance the reliability and efficiency of EMF • To carry out engineering improvement activities to enhance the reliability and efficiency of EMF • To perform on-the-job coaching • To manage the team's performance in achieving Key Performance Indicators (KPIS)	
Assistant Engineer, Field Services (North-South East-West Lines)	• Diploma in Electrical Engineering, Electronics Engineering, or equivalent • Preferably 5 years' experience as team leader in a fast paced maintenance environment • May be required to perform shift duties at various rail premises such as depots, train stations, viaduct, and tunnels	• Supervises the team in performing preventive and corrective maintenance work on various railway signalling systems and platform screen doors • Contributes to workflow improvements to enhance the reliability signalling system, as well as supervising and ensuring the work quality and safety of external contractors and stakeholders • Demonstrates team leadership skills in ensuring the team carries out the maintenance work in a safe and orderly manner, as well as manages the team's performance in achieving established Key Performance Indicators • Lead a team of Technical Officers in performing tasks in compliance with relevant procedures and instructions contained in Quality Procedures, Work Specifications, Work Instructions, and Signal Standing Instructions and any relevant change instructions disseminated • Assist in supervising and coaching of new staff and conducting on the job training • Provide 1st line fault response and recovery • Perform timely trackside CM activities including fault troubleshooting, rectification and testing • Plan and carried out trackside PM work according to schedule • Perform trackside equipment overhaul activities and to ensure that the programs adhere to the schedule • Carry out day-to-day monitoring of equipment performance and follow up • Carry out day-to-day fault analysis and follow up	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Operate safely and efficiently all Signal Measuring, Test Equipment, Instruments and Tools • Comply with and exercise safety at all times in accordance to all Safety Procedures • Responsible for the safety of self, peers at workplace; off and on trackside throughout working period • Carry-out the role of PIC and PM duties and responsibilities • Complete the necessary reports for the task at hand • Assist EMM in managing and controlling of maintenance spares • Ensure good housekeeping at the workplace	
Technical Officer, Field Services (North-South East-West Lines)	• Higher NITEC in Electrical Engineering, Electronics Engineering, or equivalent • May be required to perform shift duties at various rail premises such as depots, train stations, viaduct, and tunnels • Capable of communicating effectively within the team • Able to multi-task • Prioritize assigned maintenance workload in supporting maintenance activities	• Perform preventive and corrective maintenance of railway signalling systems and platform screen doors to improve its reliability • Assists in the preparation of maintenance activities and is technically inclined and adept in handling electronics and computer-based systems and equipment for maintenance • Supervises the works of contractors and external stakeholders to ensure adherence to operating requirements, quality standards and safety standards • Provide 1st line fault response and recovery • Perform timely trackside CM activities including fault troubleshooting, rectification and testing • Plan and carry out trackside PM work according to schedule • Perform trackside equipment overhaul activities and to ensure that the programs adhere to the schedule • Supervising a team and coaching of new staff for STO • Assist in managing and controlling of maintenance spares • Perform tasks in compliance with relevant procedures and instructions contained in Quality Procedures, Work Specifications, Work Instructions, Signal Standing Instructions and any relevant change instructions disseminated	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Operate safely and efficiently all Signal Measuring, Test Equipment, Instruments and Tools • Comply with and exercise safety at all times in accordance to all Safety Procedures • Responsible for the safety of self, peers at workplace; off and on trackside throughout working period • Carry-out the role of PIC and PM duties and responsibilities • Complete the necessary reports for the task at hand • Ensure good housekeeping workplace	
Assistant Engineer, Permanent Way (Thomson-East Coast Line)	• Diploma in Mechatronics/ Mechanical/ Civil Engineering • Preferably with at least 3-4 years of experience in field maintenance • Able to communicate effectively and a good team player • Proficient in using tools and equipment	• Responsible to lead and manage a team of technical Officers and contractors to carry out system-wide repair, maintenance and replacement of all track components such as rails, switches and crossings so as to support SMRT in providing safe and reliable train service to our commuters • Organize and plan all rail change activities • Comply and execute tasks in accordance to Work Instructions and Procedures • Comply and exercise safety at all times in accordance to Safety Procedures • Responsible for the safety of self, peers and the track throughout the working period • Carry-out the role of person-in-charge (PIC) and preventive maintenance (PM) duties and responsibilities • Complete the necessary paper work for all tasks • Complete rail change or built up welding works within a given time frame • Coordinate and supervise contractors in all rail change activities • Supervise a team of Technical Officers for all rail change activities • Coordinate with other Departments involved in rail change activities • Plan and forecast on all materials, tools and equipment needed for continuous rail change operation • Check and verify all leaves and claims submitted by your staff	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Perform Ultrasonic Tests, when necessary • Assist in training new staff on rail change operation	
Technical Officer, Permanent Way (Thomson-East Coast Line)	• 3 GCE 'O' Level passes/ 3 GCE 'N' Level passes with NITEC/ NTC 3/ Higher NITEC • Minimum 2 years of supervisory experience preferably in the area of track work construction/ maintenance • Strong communication and interpersonal skills, ability to work independently or in a team, and confidence in managing contractors • Self-motivated, organized, and able to work well under pressure	• Include Preventive (PM) and Corrective (CM) Maintenance for all SMRT Thomson-East Coast Line's mainline and depot tracks, third rails, track beds, tunnels, drainage sump pits, cable troughs, walkways and the associated peripherals • Carry out the PM and CM works and supervision of the Contractors' Supervisors/ Workers for outsource works • Shall be responsible and accountable for his/ her works and the Contractors' works • All works shall be carried out in accordance with the relevant Quality Procedures, Maintenance Manuals, Work Instructions, Work Safety Procedures, LTA requirements, Railway Operation procedures and Contracts Specification (for outsource work) • All tracks, tunnels and the associated peripherals shall be effectively and efficiently maintained at all times to the required operational, reliable and safe standards to achieve the key objectives of the Branch • Maintain the MRT tracks, third rails, tunnels and the associated peripherals to fulfil the LTA Licence of Operating Agreement (LOA), Code of Practice CP 2 and the Maintenance Manuals • Ensure the safety and integrity of the MRT tracks, third rail, tunnels and the associated peripherals by planning, monitoring, reviewing and ensuring all PM and CM works, inspections, ad hoc projects are carried out on time in accordance with the approved Maintenance Plan • Responsible for the Permanent Way maintenance teams and the Contractors for outsource works under his/ her charge • Carry out the day-to-day maintenance works and supervise the Contractors' activities for outsource works	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Responsibility for the PM, CM, modification/ upgrade and repair works of the mainline and depot tracks, third rails, tunnels and the associated peripherals in compliance with relevant work instructions/ procedures, maintenance manuals and LTA Code of Practice CP 2 • Ensure that the latest version of work instructions/ procedures, risk assessment, Operations Circulars and Investigation recommendations are implemented • Meet the set KPIs and maintain high level of productivity and quality • Attend daily Tool Box meeting conducted by AE • Attend regular safety inspection/ audit at worksites with AE or EMM to ensure safety procedures are complied with • Regularly review the requirement of maintenance tools, equipment, spares and if needed, inform AE or EMM for procurement in a timely manner • Assist AE or EMM to conduct incident/ accident investigation and draft preliminary report • Conduct annual individual goals setting • Participate in the inspection of new STEL's mainline/ depot tracks, third rails, tunnel and the associated peripherals for defects punch-listing and review of the defects punch-list to ensure timely rectification by LTA/ Contractors • Check and review the teams and Contractors monthly works progress to ensure there is no delay, if required surface up to AE • Submit daily report to AE and close work orders • Comply with all Human Resource Administration Procedures regarding application of leaves, overtime claims, transport claim, shift allowance, etc	
Assistant Engineer, Power Maintenance	• Diploma in Electrical Engineering from a recognized institution • At least 2 to 3 years of relevant experience in maintenance and	• Works in a team to operate, maintain and repair equipment installed in the SMRT Power System in compliance with the departmental Quality Objectives as stated in the QP/ WIs/ Task lists in accordance with quality and safety standards so as to support	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	troubleshooting of electrical equipment • Able to lead by example, communicate effectively and work as a team • Physically fit, able to climb staircases and ladders, and stand for sufficient duration (4 hours) to accomplish the required fault assessment or inspection works • Lift tools and equipment of up to 5kg • Capable of communicating effectively within the team and with external stakeholders • Able multi-task in a challenging environment • Lead a team and work independently	SMRT in providing safe and reliable train service to our commuters • Lead a team of technical officers to carry out and/ or supervise for preventive and corrective maintenance works on SMRT power system equipment in compliance with relevant procedures and safety requirements • Plan and execute maintenance schedule and staff duty rosters in consultation with EMM in most effective and efficient manner • Provide technical advice, information and instructions to other staff and ensure all drawings, diagrams, manuals, and records are kept current and updated • Assist EMM in conducting engineering and safety analysis, investigations, and test • Carry out and/or assist EMM in supervision of corrective maintenance, upgrading/ modification/ repair work and submit reports on completion of work • To always comply and exercise safety in accordance with Safety Procedures • To attend Permit-To-Work / Permit-To-Access for internal and external work parties • To perform rotating shift duties • Ensure compliance with our Quality objectives as stated in our QP/WIs/Task lists in daily activities • Undertake any other tasks or functions that are incidental or ancillary to the performance of assigned work	
Technical Officer, Power Maintenance	• NITEC in Electrical Engineering from a recognized institution • At least 2 to 3 years of relevant work experience in maintenance and troubleshooting of electrical equipment • Able to communicate effectively and work as a team • Ability to stand for long hours • Ability to climb ladders and staircases to accomplish	• Responsible to operate, maintain and repair equipment installed in the SMRT Power System in compliance with the departmental Quality Objectives as stated in the QP/ WIs/ Task lists • To carry out and/ or assist AE/ SAE/ EMM in preventive maintenance (PM) works on power system in compliance with the relevant procedures and safety requirements • To carry out and assist AE/ SAE/ EMM in corrective maintenance (CM), upgrading, modification, repair works and submit reports on completion of work	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	the required fault assessment or inspection work • Lift tools or equipment weighing up to 5 kg • Possess a Singapore Class 3 Driving licence as it is often required for travel between work sites or transport of tools • Willing to perform rotating shift duties	• To perform general housekeeping, inspection, collection and delivery of stores, spares and equipment for PM and CM work • To carry out monthly update of home base equipment & tools • To comply the safety requirements of Task lists/ WI/ WSM and other associated procedures • To attend Permit-To-Work/ Permit-To-Access for internal and external work parties • Ensure compliance with our Quality objectives as stated in our QP/ WIs/ Task lists in daily activities • Undertake any other tasks or functions that are incidental or ancillary to the performance of assigned work • To obtain COA4 and perform electrical isolation and energization as a COA4 holder	
Assistant Engineer, Projects	• Diploma in relevant engineering discipline, or NITEC in relevant engineering discipline with > 8 years railway and/ or E&M experience • Able to communicate effectively and good team player • Meticulous in ensuring the work and activities are performed in a safe and orderly by Contractor • Possesses analytical mindset and exhibit leadership skills in the team • Work in rotating shift or night shift pattern (iaw MOM guidelines), with shift pattern assigned by supervisors based on operational needs	• Interface with LTA Project Staff, Contractors or SMRT internal stake holders to ensure that site works are carried out safely and timely • Ensure that work site is safely surrendered for revenue service within stipulated time • Ensure that the roles and assignments of his/ her teammates are executed safely and in compliance with company standing procedures, policy and regulations • Working in the front line within SMRT premises, he/ she shall ensure that duties are discharged professionally and always preserve positive image of the company • Assigned project may be of different nature, location and implementation timing • He/ she shall be flexibly deployed to meet projects needs assigned by Project Manager • Attend site survey and monitor safety of Contractors' ground staff with compliance to internal safety procedures at sites • Conduct isolation/ normalisation of fire protection system for Contractors' work at site	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Facilitate Contractors' LEW in switching of breaker for isolation/ energisation of equipment (eg lighting) • Verify Contractor's daily work progress on site • Report daily work activities progress & site findings (safety and security) • Monitor Contractor's compliance to safety requirements onsite – ie safe work procedure, MSRA, PTW • Witness Testing & Commissioning by Contractor • Coordinate/ discuss site issues between Authority, internal stakeholders and Contractors • Perform the role of Possession Master for track possession/ Person-In-Charge for track access • Perform the role of team supervisor when leading team of SMRT Project Assistant Engineer and/ or technical officer • Ensure Contractor perform proper housekeeping of parts, equipment and tools before leaving worksite	
Technical Officer, Projects	• NITEC in Mechanical/ Electrical/ Electronics/ Civil/ Mechatronic Engineering or equivalent from a recognised institution • Able to communicate effectively and good team player • Meticulous in ensuring the work and activities are performed in a safe and orderly • Possesses positive mindset and exercise self-discipline when working independently	• Accountable to the Project Manager for supporting all site works assigned • Interface with LTA Project Staff, Contractors or SMRT internal stake holders to ensure that site works are carried out safely and timely • Ensure that work site is safely surrendered for revenue service within stipulated time • Ensure that the roles and assignments of his/ her tasks are executed safely and in compliance with company standing procedures, policy and regulations • Working in the front line within SMRT premises, he/ she shall ensure that his duties are discharged professionally and always preserve positive image of the company • Assigned project may be of different nature, location and implementation timing Project Technical Officer shall be flexibly deployed to meet projects needs assigned by Project Manager • Attend site survey and monitor safety of Contractors' ground staff with	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		compliance to internal safety procedures at sites • Conduct isolation/ normalisation of fire protection system for Contractors' work at site • Facilitate Contractors' LEW in switching of breaker for isolation/ energisation of equipment (eg lighting) • Verify Contractor's daily work progress on site • Report daily work activities progress & site findings (safety and security) • Monitor Contractor's compliance to safety requirements onsite – ie safe work procedure, MSRA, PTW • Witness Testing & Commissioning by Contractor • Coordinate/ discuss site issues between Authority, internal stakeholders and Contractors • Perform the role of Possession Master for track possession/ Person-In-Charge for track access • Ensure Contractor perform proper housekeeping of parts, equipment and tools before leaving worksite	
Assistant Engineer, Signalling & Platform Screen Door	• Diploma in Electrical or Electronics Engineering with at least 3 years relevant working experience • Previous Railway System or related qualifications and/or working experience would be advantageous • Experience of organizing and controlling the safe and efficient delivery of work • Excellent communication skills, both in person and in writing • Knowledge of discipline-specific maintenance, inspection, faulting and renewal techniques • Knowledge of relevant standards, procedures and instructions • Ability to work under pressure	• Play an important role in ensuring teams' safety while carrying out preventive and corrective maintenance activities at trackside or onboard a train • Responsible for maintaining the equipment that moves the trains safely in a highly complex and fast-moving environment • Maintaining various signalling assets such as Signals, Points and Track Circuits and their controlling systems • Responding to failures which may require working with other departments to rectify • Using diagrams, tools and electrical equipment to assist in faulting and maintenance duties as well as following standards and company policies	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• As you will be required to work in small close-knit teams, your ability to work with others is a key asset • In a technically demanding role, you are expected to have close attention to details, be able to problem solve and work in a safety conscious way		
Assistant Engineer/ Technical Officer, RTS CIQ	• Diploma in Project management, Mechanical Engineering/ Electrical Engineering/ Civil Engineering/ Building Services/ Facilities Management with up to 3 years of relevant working experience • Higher NITEC/ NITEC in Project management, Mechanical Engineering/ Electrical Engineering/ Civil Engineering/ Building Services/ Facilities Management and more than 4 years of relevant working experience • Able to lead and supervise a team (for Senior appointment) • Must be self-motivated, resourceful, organized, independent and possess strong interpersonal & communication skills • Able to communicate effectively and good team player • Able to read simple electrical circuitry and engineering drawing • Able to perform maintenance works at height with ladder and/or scaffold • Able to carry maintenance related tools and equipment of weight not more than 20kg • Able to work independently	• Part of the Facilities Maintenance Team located at Woodlands RTS CIQ • Be the first line of response to all operational issues and breakdown fault cases • To respond and mobilise on site in the event whereby the breakdown requires after office hours and/or weekends • Perform hands-on maintenance to building facilities services which include electrical, mechanical and facilities equipment • Provide supervision and lead all maintenance and system takeover activities • Ensure all work performed by personnel and contractors is carried out in a safely manner • Ensure all works carried out are in accordance with Work Instruction(s) • Perform and/or manage minor work repair/rectification to building or equipment • Troubleshoot operational and maintenance problems for all facilities equipment and building services system • Assist the Engineer in performing activities but not limited to: • Engineering analysis or Root Cause Analysis on poor performing equipment • Prepare and submit Incident Report in a timely manner • Coordinate with QP and various internal / external stakeholders on Frie Certification activities • Keep track of all systems Licence renewal • Conduct regular inspection on existing building equipment and its serviceability status	• Various Locations • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	• Able to work effectively under pressure • Able to work in fast paced environment with changing priorities • Able to work rotational shift • Willing to work at night, weekends and/or public holidays • May be redeployed to other facilities/projects to suit the needs of the Organisation • Staff may be required to perform Company Emergency Response Team (CERT) duties based on operational needs and emergency plans • Willing to perform 3 rotating shifts	• Conduct regular preventive maintenance program to building equipment and services • Liaison with OEM/System Contractor for all building services • To achieve effective, economical and safe work operations of all building services • Liaison with stakeholder(s) on all maintenance program ensuring minimum disruption to their operations • Report all incidents, call-in and major maintenance activities on daily basis • Maintain and update documentation pertaining to facilities related work orders • Prepare and submit monthly facilities maintenance/repair report (for Senior appointment) • Provide training to technician/technical officers, and junior staff as necessary (for Senior appointment); • To carry out any tasks assigned by the superior as required, and as and when specified	

TOWER TRANSIT SINGAPORE PTE LTD

Tower Transit Singapore (TTS) is a public bus operator and the first to usher in Singapore government's bus contracting model in 2015. Today, it operates 60 public bus services and over 700 buses on behalf of Singapore's Land Transport Authority. TTS manages 7 bus interchanges and employs about 1,700 employees across two bus depots.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	• Secondary 2 level education/ WPL Level 3, or an equivalent • Valid Certificate 4/ 4A driving licence or Valid Certificate 3 driving licence for SG/ SGPR only • Valid Omnibus/ Bus Driver's Vocational Licence (Company sponsor for suitable candidate without ODVL) • High standard of safe driving skills and behaviour • Demonstrated record of exceptional customer service, exhibiting compassion and empathy for persons with disabilities • Detailed knowledge of the "HOT" process and other security procedures and protocols • Professionally presented	• To bring our passengers safely to their destination, all this whilst ensuring that proper bus fares are collected • Safe operation of the bus • Drive to the public timetable, not running early or late, unless driving conditions and safety considerations impact journey times; • Communicate with the Operations Control Centre for instructions when there is a potential timing impact to journey times; • Ensure the bus destination is correct for the journey being undertaken; • Comply with bus ticketing procedures and ensure the correct operation of the bus; • Ensure proper payment of bus fares; • Provide a high standard of customer service at all times, positively influencing the customer experience; • Assist passengers with information regarding journey options or factors that may influence their journey; • Act in a friendly and professional manner to customers, other employees and members of the public; • Be on the alert for anti-social behaviour or activities that may pose a risk to the security and safety of customers, employees and members of the public; • Ensure adherence to company safety policies and procedures at all times, whilst in service and moving within the bus depot and interchanges This includes (but is not limited to) observing speed limits, wearing a high visibility safety vest and completing a pre-service vehicle check before taking a bus into service; • Ensure health, safety, security, welfare, environmental and fire safety arrangements policies and procedures are strictly adhered to; • Report all accidents and incidents using the Company's reporting procedures; and • Comply with the rules governing driving hours and rest periods for bus captains and advise operations supervisors of any	• 648170 • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		potential conflict with abiding by the respective legislation and EBA obligations	
CFMS/ Service Controller	• NITEC or equivalent • Willing to perform shift work and work on weekends (i.e. will be required to work such hours as deemed necessary to provide appropriate coverage) • Commercial awareness and an understanding of the LTA contract regime; • Good geographical knowledge of the Singapore area; • Excellent communications skills, both verbal and written • Ability to effectively communicate over the phone and two-way radio to a culturally diverse workforce and community; • Computer literate and the ability to be trained in a GPS real-time vehicle management environment such as the LTA CFMS system, and • Personal performance will be assessed including overall compliance with Excess Wait Time key performance indicators, efficient use of bus captains in managing issues with the services, on-time performance results, first and last bus key performance indicators and the instance of mileage not operated through missed, or curtailed trips	• Responsible for ensuring the safe, punctual and cost effective delivery of services by managing the flow of bus captains and vehicles along the route • Liaising with Bus Captains, Interchange Supervisors, Depot Supervisors and maintenance personnel to resolve issues and restore service levels • To ensure that the highest levels of service are provided to ensure a customer centric approach is taken when dealing with service irregularities • Monitoring and controlling services to ensure punctuality, or service headways are maintained; • Communicate with bus captains and Interchange Supervisors to enable them to effectively deliver a reliable and safe service to the customer; • Communicating in a polite, professional and courteous manner at all times to employees and external parties; • Manage on-road issues that potentially impact on service deliver; • Maintain a close working relationship with response agencies such as fire and police; • Responsible for reporting on punctuality concerns in relation to service issues; • Continually liaise with supervisors, particularly the Interchange Supervisors and Depot Supervisors to ensure that services operate in accordance with timetabled instructions; • Ensuring that the first and last services on all routes run to the scheduled timetable; • Deal with Major Incidents and Security Issues in accordance with the respective procedures; • Responsible for building a strong working relationship with the maintenance team to ensure effective change overs in relation to vehicle breakdowns; • Undertake any additional duties as requested by the CFMS Manager, and • Undertake any training and development activities as requested by the CFMS Manager	• 648170 • Shift Work
Vehicle Technician	• Minimally possess a NITEC in Automotive	• Work within a team of skilled technicians to provide serviceable vehicles to ensure that	• 648170 • Shift Work

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	Technology, Mechatronics or equivalent • Flexibility of working hours is essential as shift and weekend are a feature of this role • Hold the relevant trades certificates for the functions undertaken within the position • An engineering awareness and familiarity with vehicle component parts • Experience using computer-based inventory systems • Hold and retain a valid forklift operator licence, • Possess a valid Class 4A/ 4/ 5 Driving licence - if not, will be required to obtain within 12 months of commencing employment in the position	service delivery standards are met, whilst maintaining vehicles to the service standards required to comply with the Company's policies and procedures, as well as legislative and LTA contractual obligations • Responsible for maximising personal performance by working efficiently and effectively which should achieve a minimum of four vehicle inspections in a working day – allowing approximately two hours for each inspection • Ensure a 'right first time' approach to maintenance, remaining flexible and adaptable to the changing maintenance demands • Deliver a high standard of vehicle repairs in accordance with the approved service regimes and work instructions • Carry out the duties allocated by the Workshop Planning Manager and Engineering Supervisors ensuring that the required work is undertaken within the specified timelines • Diagnosing any possible faults with the vehicles and determining the best and most effective solutions for repair and maintenance • Remain up to date with the changing technologies of the fleet and attend the relevant courses when necessary • Proactively contribute to the team performance to ensure that vehicles are maintained to highest standards • Respond to Operations Control requests to attend to on-road repairs • Undertake first-line maintenance of the CFMS and BTS equipment in accordance with the relevant maintenance schedule • Responsible for correctly booking out any parts required to carry out maintenance • Ensure that parts are used in a cost-effective manner and identify any areas of concern to the Engineering Supervisor • Communicate effectively with the Operations Supervisors, Bus Captains and the Engineering Team to deliver a reliable maintenance service • Adhere to the Company Health and Safety procedures in relation to working in the Engineering department	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		• Ensure that the correct PPE is worn at all times and that safety equipment is used when working with machinery • Train other employees in engineering procedures and processes as to a level of competency, including trainees/apprentices • Undertake any additional reasonable duties as requested by the Engineering Supervisor and Workshop Planning Manager • Undertake any training and development activities as requested by the Engineering Supervisor or Workshop Planning Manager • Maintain good housekeeping, safety and security of workshop and work areas • Ensure compliance with all workshop procedures, safe work practices and work instructions • Mentor and supervise assigned staff under your charge • Ensure Zero Industrial accident and compliance to all statutory and or government regulations	