# Shaping Tomorrow: Careers in Logistics, Land & Sea Transport



# JOB LISTING BOOKLET

### About e2i (Employment and Employability Institute)

e2i is the empowering network for workers and employers seeking employment and employability solutions. e2i serves as a bridge between workers and employers, connecting with workers to offer job security through job-matching, career guidance and skills upgrading services, and partnering employers to address their manpower needs through recruitment, training and job redesign solutions. e2i is a tripartite initiative of the National Trades Union Congress set up to support nation-wide manpower and skills upgrading initiatives. For more information, please visit <a href="https://e2i.com.sg/">https://e2i.com.sg/</a>.

### LF LOGISTICS SERVICES PTE LTD

LF Logistics is part of A.P. Moller – Maersk, an integrated container logistics company working to connect and simplify its customers' supply chains. As the logistics partner of choice for major local and multinational companies, LF Logistics offers a suite of integrated logistics and supply chain management services in the Fast Moving Consumer Goods, Food & Beverage, Footwear & Apparel and Retail sectors. Through its comprehensive distribution network in Asia, LF Logistics collaborates closely with over 400 brand owners and retailers to provide tailor-made warehousing and transport management solutions. Through its global freight forwarding presence, LF Logistics connects origins and destinations with flexibility, timeliness and responsiveness. Today, with the increasing importance of e-commerce and cross border trades, LF Logistics provides a total omnichannel-fulfilment solution and operates major regional hubs and consolidation centres to optimise inventory flow and ensure quick response.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
ASRS Engineer	<ul> <li>High school diploma or equivalent; additional technical training or certification in warehouse operations, material handling, or ASRS operation is a plus.</li> <li>Previous experience in operating automated material handling equipment, such as ASRS, conveyor systems, or forklifts, preferred.</li> <li>Basic understanding of warehouse operations, inventory management principles, and supply chain logistics.</li> <li>Ability to operate computerized systems and software applications for data entry, inventory tracking, and system monitoring.</li> <li>Strong attention to detail, accuracy, and reliability in performing tasks and recording inventory transactions.</li> <li>Excellent communication skills, both verbal and written, with the ability to follow instructions and collaborate with team members.</li> <li>Physical stamina and dexterity to perform manual tasks, including lifting, bending, and</li> </ul>	<ul> <li>Operate ASRS equipment, including automated cranes, conveyors, and control systems, to perform material handling tasks such as loading, unloading, and storing goods in designated locations.</li> <li>Follow maintenance schedules and perform routine inspections and preventive maintenance tasks on ASRS equipment.</li> <li>Diagnose and troubleshoot mechanical, electrical, and software issues affecting ASRS equipment performance, using diagnostic tools, schematics, and technical manuals.</li> <li>Conduct repairs and replacements of defective components or parts, such as motors, sensors, actuators, bearings, and PLC modules, to restore equipment functionality.</li> <li>Coordinate with equipment vendors or service providers for technical support, spare parts procurement, and warranty/contract repairs as needed.</li> <li>Assist Maintenance Team in implement software updates, firmware upgrades, and system modifications to enhance ASRS performance, reliability, and safety.</li> <li>Monitor system operation through computerized interfaces or control panels, and respond promptly to alarms, error messages, or abnormal conditions.</li> <li>Ensure smooth operation with the aid of warehouse control system (WCS) and Humane Machine Interface (HMI).</li> </ul>	• 5 days • Shift 1- 08:00am- 05:30pm • Shift 2- 12:30pm- 10:00pm • Shift 3- 08:30pm- 06:00am • 648165

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	standing for extended periods.  • Willingness to work in a fast-paced environment, adapt to changing priorities, and work flexible hours, including weekends or evenings, as required.	<ul> <li>Ensure compliance with safety regulations and company policies by following proper lockout/tagout procedures, wearing appropriate personal protective equipment (PPE), and adhering to safety protocols during maintenance activities.</li> <li>Document maintenance activities, repair logs, equipment histories, and spare parts inventory using computerized maintenance management systems (CMMS) or other digital record-keeping tools.</li> <li>Provide training and technical support to operators and maintenance personnel on ASRS operation, troubleshooting techniques, and safety procedures.</li> <li>Participate in cross-functional teams for system upgrades, capacity expansion projects, or process improvements related to ASRS operations.</li> <li>Shift schedule planning, arrangement, and execution.</li> <li>Managing inventory accuracy, stock replenishment, and space utilization within the warehouse or distribution centre environment.</li> <li>This role involves coordinating with various teams to ensure timely inventory transactions, cycle counts, and adjustments to</li> </ul>	
Facility Technician	<ul> <li>Minimum Secondary         Levels / ITE with Facility         Management experiences         and M&amp;E exposures.</li> <li>Proficiency in MS Office.</li> <li>Physically fit; this job may         requires to carry heavy         item.</li> <li>Hands-on experience in         maintenance,         troubleshooting and         repair of M&amp;E systems         and MHE.</li> <li>Maintain safety, health         and operational quality         standards</li> </ul>	<ul> <li>maintain optimal inventory levels.</li> <li>Conduct routine checks to ensure smooth operation of facility equipment and systems (ACMV, electrical, fire protection, plumbing, sanitary, BMS, etc.).</li> <li>Perform scheduled and unscheduled maintenance, inspection, troubleshooting and repairs on material handling equipment (MHE), machinery, equipment and all associated to building services.</li> <li>Conduct general building facility repairs, including electrical, plumbing, painting, and landscaping.</li> </ul>	• 5 days • 8.30am - 6.00pm • 648165

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul> <li>Willingness to work in an oil and grease environment.</li> <li>Wiling to work overtime whenever required</li> <li>Good attendance and attitude</li> <li>Teamwork orientated, committed and ethical behaviour personality.</li> <li>Strong communication and coordination skills</li> <li>Possess with forklift license and Fire Safety relevant experiences will be an added advantage</li> <li>Ability to read and interpret technical diagrams and site plans an added advantage.</li> </ul>	<ul> <li>Supervise and coordinate with vendors, external service providers for services maintenance and repairs.</li> <li>Support other departments with facility-related needs and maintenance services.</li> <li>Maintain a good communication, work with team members and supervisors in coordinating facilities maintenance operations.</li> <li>Providing updates and following up on outstanding repairs and maintenance tasks.</li> <li>Maintain accurate records of services maintenance activities, reports, and inventory.</li> <li>Respond to emergency repairs and breakdowns, including after-hours support.</li> <li>Perform any other ad-hoc tasks as assigned by supervisor and management.</li> </ul>	
Logistics Coordinator	<ul> <li>Diploma/Degree in Business         Studies/Administration/M anagement,         Logistics/Transportation or equivalent</li> <li>At least 2 years of relevant working experience in the logistics industry</li> <li>Computer proficiency (MS Office – Word, Excel and Outlook) &amp; Warehouse Management System (WMS)</li> <li>Good verbal and written communication skills, including ability to effectively communicate with internal and external customers</li> <li>Must be able to work as part of a team in a fastpaced and pressured environment</li> <li>Positive Attitude and Good Team Player</li> </ul>	<ul> <li>Liaise closely with customers and operations team on order fulfilment, inventory &amp; shipment related activities</li> <li>Working closely with operations team to provide information/ feedback to customers on operational issues and coordinate with customers to resolve all issues</li> <li>Generate KPIs and transactional reports to internal and external customers on a timely basis</li> <li>Verify vendor invoices and liaise with vendors for any discrepancies</li> <li>Monitor the usage of warehouse supplies and raise POs for replenishment</li> <li>Coordinate the urgent order fulfilment with customer, operations and transporter</li> <li>Ensure the accuracy and timely update of system transactions</li> <li>Perform other required duties or tasks when assigned</li> <li>Maintain compliance with all company policies and procedures</li> </ul>	• 5 days • 8.30am - 6.00pm • 648165
Prime Mover Driver	MUST possess Class 4     Driving License	Collection, delivery, shifting of containers	• 5 days • 8.30am - 6.00pm • 648165

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul> <li>At least 1 year of delivery experience</li> <li>Detailed and task oriented</li> <li>Hardworking, Polite, Good attitude and committed to work</li> <li>Familiar with Singapore roads / PSA</li> </ul>	<ul> <li>To ensure that containers are loaded in a safe and secure manner on the trailer</li> <li>Retrieve shipments from clearance agents at port, conduct custom clearance of shipments, scan and send shipments back to distribution centres</li> <li>Compliance to all regulations or company procedures strictly.</li> <li>Carry out daily checks to ensure vehicle's road worthiness before use and maintain vehicle and report any faults immediately to the supervisor for rectifications.</li> <li>Other duties as assigned by Transport Supervisor/Manager</li> </ul>	
Warehouse Assistant	<ul> <li>Minimum         Primary/Secondary             School/O Level     </li> <li>Physically fit and able to             carry up to 25kg from time             to time</li> <li>Able to operate MHE is an             advantage (e.g. Forklift,             Reach Truck, Order Picker             etc.)</li> <li>Good initiative,             responsible and can-do             working attitude</li> </ul>	<ul> <li>Perform pick and pack of goods</li> <li>Loading and unloading from container and loose shipment.</li> <li>Segregation of stock base on item and put away</li> <li>Pick the order by using RDT scanner and scan pack through WMS system</li> <li>Report any product damages, take photos and document, move to designated stocking location</li> <li>To support general warehouse operations</li> <li>Practice good handling and usage of all Material-handling equipment (MHE) for warehouse</li> <li>Any other ad-hoc duties as assigned by superior from time to time</li> </ul>	• 5 days • 8.30am - 6.00pm • 648165
Warehouse Assistant (with or without forklift)	<ul> <li>Minimum         Primary/Secondary         School/O Level         </li> <li>Physically fit and able to carry up to 25kg from time to time</li> <li>Able to operate MHE is an advantage (e.g. Forklift, Reach Truck, Order Picker etc.)</li> <li>Good initiative, responsible and can-do working attitude</li> </ul>	<ul> <li>Perform pick and pack of goods</li> <li>Loading and unloading from container and loose shipment.</li> <li>Segregation of stock base on item and put away</li> <li>Pick the order by using RDT scanner and scan pack through WMS system</li> <li>Report any product damages, take photos and document, move to designated stocking location</li> <li>To support general warehouse operations</li> <li>Practice good handling and usage of all Material-handling equipment (MHE) for warehouse</li> <li>Any other ad-hoc duties as assigned by superior from time to time</li> </ul>	• 5 days • 8.30am - 6.00pm • 648165

### PSA CORPORATION LIMITED

PSA Singapore is one of the flagship terminals of <u>PSA International</u>, a leading port group with a global network encompassing 179 locations in 45 countries. With a total of 55 berths and designed annual capacity of 43.9 million TEUs, we operate the world's largest container transhipment hub. In 2023, PSA Singapore handled 38.8 million twenty-foot equivalent units (TEUs) of containers. With connections to 600 ports globally, shippers have access to daily sailings to every major port in the world, operating 24/7, all year round. Beyond port operations, PSA Singapore is expanding its portfolio to offer shippers and cargo owners innovative supply chain solutions to facilitate global trade by enhancing the physical, financial and regulatory flow of cargo.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Operations Executive	<ul> <li>Local polytechnic diploma or GCE A levels with 2 H1 and 2 H2 credits.</li> <li>Willing to perform shift duties.</li> </ul>	<ul> <li>Master the fundamentals of vessel operations and resource planning.</li> <li>Oversee port operations within and throughout PSA Terminals.</li> </ul>	<ul><li>12 hours rotating shift</li><li>7.30am - 7.30pm</li><li>7.30pm - 7.30am</li></ul>
Equipment Engineer	<ul> <li>Engineering degree.</li> <li>Passion for technology</li> <li>Willing to work outdoors</li> <li>&amp; at heights</li> </ul>	<ul> <li>Troubleshoot, repair, maintain &amp; modify automotive, hydraulic, mechanical &amp; electrical systems used in container handling.</li> <li>Participate in equipment modification projects to improve equipment reliability, maintainability and sustainability.</li> </ul>	• 5 days • 8am to 5.30 pm
Engineer (Smart System Solutions – Smart Machine)	<ul> <li>Degree in Electrical /         Mechatronics / Computer         / System Engineering</li> <li>Keen interest in Electrical         Drives, SCADA, HMI and         PLC technology</li> <li>Passionate about         technology and innovation</li> <li>Proficient in Python         programming</li> <li>Good understanding in         network technologies         (Ethernet, TCP/IP,         Modbys, Profibus, etc)</li> <li>Knowledge in Matlan         modelling and         programming would be         helpful</li> <li>Able to work under         minimum supervision</li> <li>Strong leadership, self-         motivated with good         initiative, communication         and interpersonal skills</li> <li>Strong analytical and         problem-solving skills</li> </ul>	<ul> <li>Work with a team of engineers to develop automated quay crane maximising the efficiency of sophisticated container-handling equipment and systems for the Intelligent Port of the Future.</li> <li>Exposure to extensive use of complex port automation technology and intelligent interconnected systems in PSA and our industry partners.</li> <li>Involved in wide application of video analytics, artificial intelligence and participate in cross disciplinary projects that provide exposure in leadership and technology management.</li> </ul>	Monday to Thursday 8.30 am to 6.00 pm     Friday 8.30 am to 5.30 pm

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Network Engineer	<ul> <li>Degree in Computer         Engineering, Information         Systems or a related field</li> <li>Foundational         understanding of IP         networking, routing,         switching and network         security concepts</li> <li>Eagerness to learn and         grow in a complex, high-         performance environment</li> <li>Good communication and         problem-solving skills</li> <li>Be prepared to work in a         team providing 24/7         network support</li> <li>Bonus points if you have         internship or project         experience in enterprise         networking or cloud         environments.</li> </ul>	<ul> <li>Support the design, deployment and operations of enterprise network infrastructure tat powers 24/7 mission - critical port operations.</li> <li>Collaborate with teams across ICT to identify and implement improvements that boost network performance and reliability</li> <li>Work hands-on with Moden networking technologies from leading global vendors</li> <li>Troubleshoot network issues and support incident management to ensure service continuity</li> <li>Contribution to automation, monitoring and optimization initiatives for scalable network operations.</li> </ul>	Monday to Thursday 8.30 am to 6.00 pm     Friday 8.30 am to 5.30 pm
Operations Executive	<ul> <li>Degree in any discipline.</li> <li>Strong leadership, communication and interpersonal skills.</li> <li>Results oriented personality who thrives working in a dynamic environment.</li> </ul>	<ul> <li>As an operations executive at control centre, you will lead a team of control center supervisors and responsible for the planning of manpower resources and sophisticated equipment, to ensure the quick turnaround of our vessels and prompt connectivity of our customers' containers. Execute and monitor container handling operations to ensure PSA delivers seamless service to our customers round the clock.</li> <li>As an operation executive at planning, you will lead a team of ship planners, collaborating with both internal and external stakeholders to meet shift-to-shift ship planning requirements, ultimately ensuring customer satisfaction.</li> <li>Spearhead container ship planning to achieve optimal cargo distribution for vessel stability, facilitating swift vessel turnaround and seamless connectivity in PSA SG.</li> </ul>	<ul> <li>12 hours rotating shift</li> <li>7.30am - 7.30pm</li> <li>7.30pm - 7.30am</li> </ul>
Systems Analyst	<ul> <li>Degree in Computing, Computer Science, Computer Engineering,</li> </ul>	<ul> <li>Contribute to create and manage products and solutions that support our business users, customers and solve complex challenges.</li> </ul>	Monday to     Thursday 8.30 am     to 6.00 pm

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	Information Systems or equivalent Proficient in programming (C, C++, JAVA) and relational databases and related scripting (Oracle, SQL) Be prepared to work in a team providing 24x7 system support The following will be highly valued: Hands on experience in frameworks like Angular, Spring Boot; Cloud Foundry or similar cloud technology. Proficiency in Agile Methodologies, such as Extreme Programming (XP) and Scrum Knowledge of software best practices, like Test-Driven Development (TDD) and Continuous Integration (CI)	<ul> <li>Work with users, vendors and project managers to understand processes, pain points and create technical specifications.</li> <li>Responsible for designing, developing and maintaining software applications using various technologies like Java, C, C++.</li> </ul>	• Friday 8.30 am to 5.30 pm
Workplace Safety and Health Officer	<ul> <li>Degree preferably in Engineering or Environmental, Health and Safety</li> <li>Keen interest or knowledge in data analytics</li> <li>Preferably with experience in occupational safety, health and environmental field, OSH/ISO documentation and knowledge of related government regulations</li> <li>Candidates who are MOM Registered WSH Officers or with experience / certificate in Industrial Hygiene will have added advantage</li> </ul>	<ul> <li>Drive Workplace Safety &amp; Health Initiatives</li> <li>Conduct Workplace Safety &amp; Health audit and training</li> <li>Keeping abreast of best Workplace Safety &amp; Health standards and promoting good practices at work</li> <li>Perform the statutory roles of a Registered Workplace Safety &amp; Health Officer (RSO)</li> <li>Ensure corporate compliance with Workplace Safety &amp; Health regulations and statutory requirements</li> </ul>	Monday to Thursday 8.30 am to 6.00 pm     Friday 8.30 am to 5.30 pm
Technical Specialist (Equipment Engineering)	NITEC / Higher NITEC in an engineering discipline     Willing to work outdoors,	Troubleshoot, repair and maintain and modify automotive, hydraulic, mechanical and electrical systems	• 8am - 5pm
	at heights and on weekends	used in container terminal operations.	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Technical Specialist	NITEC / Higher NITEC in an	<ul> <li>Participate in equipment modification projects to improve equipment reliability</li> <li>Troubleshoot, repair and maintain</li> </ul>	8 hours rotating
(Service Recovery)	engineering discipline     Willing to work outdoors, at heights and on 8 hours or 12 hours rotating shift	<ul> <li>and modify automotive, hydraulic, mechanical and electrical systems used in container terminal operations.</li> <li>Participate in equipment modification projects to improve equipment reliability</li> </ul>	<ul> <li>S hiours rotating shift</li> <li>7am - 3.15pm</li> <li>2.40pm - 10.40pm</li> <li>10.15pm - 7.30am</li> <li>or 12 hours rotating shift</li> <li>7am - 7pm</li> <li>7pm - 7am</li> </ul>

### **SBS TRANSIT LTD**

SBS Transit is a leading bus and rail operator in Singapore. Every day, we carry millions of passengers on our extensive bus and rail network. But we believe in not just being a people mover - we believe in the journey, and not just the destination. This is why we have invested extensively in technology and training, constantly looking to upgrade not just our operations but our people as well.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Assistant Engineer (LRT Power)	<ul> <li>Diploma in         Electrical/Electronics         Engineering or equivalent         from a recognised         institution Higher NITEC or         NITEC qualification in         Electrical/Electronics         Engineering with a         minimum 5 years         experience as Technical         Officer.</li> <li>Must be prepared to         perform duties on shifts</li> </ul>	To perform monitoring and control operations for NEL Power Supply & Environment Control System (ECS) via ISCS in the Operational Control Centre	<ul><li>Rotating Shift</li><li>545072</li></ul>
Assistant Engineer (Maintenance), Rail Power	<ul> <li>Entry level candidates are welcome to apply</li> <li>Good interpersonal skill</li> <li>Good planning and writing skills</li> <li>Resourceful, selfmotivated and resultoriented</li> <li>Good team leader</li> <li>Able to perform 3 rotating shift work</li> <li>Able to identify colours</li> </ul>	<ul> <li>Lead a maintenance team in the operation and maintenance of DTL HV, LV and DC traction power equipment to meet safety, reliability and availability criteria for the MRT system to operate</li> <li>Maintain the power and electrical systems for the Downtown Line HV, LV and DC traction power network</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
Assistant Engineer, Rolling Stock - JRL	<ul> <li>Requires a Higher Nitec or Nitec in Electrical, Electronic, Mechanical, or Mechatronic Engineering.</li> </ul>	<ul> <li>Perform scheduled preventive and corrective maintenance on electric trains, engineering vehicles, and related equipment, ensuring</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul> <li>Preferably has 1 year of relevant experience in the railway industry.</li> <li>Knowledgeable in electrical, electronic, pneumatic, and air conditioning systems.</li> <li>Possesses planning, prioritizing, interpersonal, and communication skills; shows initiative and can work independently under pressure.</li> <li>Must be able to work on a 3-shift rotating schedule.</li> </ul>	compliance with quality, safety, and operational procedures.  • Attend and complete required training to gain qualifications and competency for maintenance tasks, including supporting roles like shunter or crane/forklift operator.  • Maintain a clean and safe working environment, follow safety protocols, and ensure all maintenance work is done by competent staff and thoroughly tested.  • Participate in inspections, report and resolve hazards, and ensure trains meet minimum condition standards before being cleared for	
Assistant Station Manager - DTL/NEL	<ul> <li>Minimum 5 credits 'O' Levels</li> <li>Able to reach the height of 200 cm (DTL) / 207 cm (NEL) with both hands</li> <li>Willing to perform shift work, including night shift, weekends and Public Holidays</li> <li>Minimum 2 years working experience, preferably in the service or retail industry</li> <li>Required to manually operate station and train borne equipment</li> <li>Possess a pleasant disposition and personality</li> <li>Good interpersonal skills with a passion to work with people</li> <li>Ability to identify colours</li> </ul>	<ul> <li>Assist the duty Station Manager in the efficient and effective operation of the station and in the delivery of a quality customer service.</li> <li>Handle all problems and matters that may arise in the day-to-day station and train operations. This includes monitoring passenger flow and exercising appropriate crowd control actions.</li> <li>Ensure that all passengers comply with the Rapid Transit Systems (RTS) Regulations.</li> <li>Assist the duty Station Manager in handling incidents.</li> <li>Ensure the protection of revenue at station, handle all passenger ticketing issues and prepare the required forms related to AFC System.</li> <li>Man the Passenger Service Centre and manage access to the station during Traffic &amp; non-Traffic hour</li> <li>Assist the Station Manager to conduct local and on-the-job training to trainee(s).</li> <li>Manually set routes locally on site, when required in the most safe, efficient and effective manner in accordance with the relevant work instructions and procedures.</li> <li>Conducts security patrol regularly and work closely with the Transit Guards on matters of security.</li> </ul>	• Rotating Shift • 545072

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
[DTL] Assistant	Entry level candidates are	<ul> <li>Drive and man the Passengers Trains.</li> <li>Perform the duties of Emergency Train Operator in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures.</li> <li>Perform any other duties as directed by his/her superior(s).</li> <li>Regulate the Electrical Power</li> </ul>	<ul> <li>Rotating Shift</li> </ul>
Engineer, Rail Power (Power Facility Regulator)	welcome to apply Good interpersonal skill Good planning and writing skills Resourceful, self-motivated and result-oriented Good team leader Able to perform 3 rotating shift work Able to identify colours	Distribution of DTL HV, LV & DC traction power networks in the operation control centre  • Monitoring and control of power equipment such as HV equipment, DC traction power equipment and LV equipment in the operation control centre  • Monitoring and control of ECS equipment such as Tunnel ventilation system, station air-con, mechanical ventilation  • Liaise with maintenance team to ensure fast response to clear system faults and carry out the repair servicing works  • Ensure safety plans are implemented with all safety hazards eliminated  • Perform works and documentation in accordance to ISO Quality Standards and quality procedures	• 545072
Bus Captain	<ul> <li>Possess a valid Class         3A/3/4A/4 driving license,         with minimum 1 year         driving experience</li> <li>Shift work required</li> </ul>	<ul> <li>Driving and operating of internal combustion engine (ICE) and electric buses on schedule routes and timetables to board and alight passengers at bus stops.</li> <li>Providing passengers on board the buses with a safe, reliable and delightful journey</li> <li>Conduct high level checks on bus controls and on-board equipment such as testing bus doors, fare readers and engine to ensure vehicle readiness for service commencement and termination.</li> <li>Provide high quality customer service such as answering enquires, facilitating cash payment or card payment via bus reader devices and assisting disabled or elderly</li> </ul>	• Rotating Shift • 545072

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Technician	Minimum 1 to 2 years relevant experience in a similar industry	<ul> <li>passengers to board and alight from the bus.</li> <li>Work with Bus Operating Control Centre (BOCC) to execute crisis management procedures in emergencies or accidents such as ushering passengers to safe points or follow up of journey continuation methods to resume operations.</li> <li>Identify and rectify mechanical defects on buses</li> <li>Perform daily preventive</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
	Shift work may be required	<ul> <li>maintenance to ensure reliability of buses</li> <li>Perform overhaul of mechanical components, as well as service airconditioning systems</li> </ul>	
Customer Service Officer - DTL/NEL	<ul> <li>Minimum 5 credits 'O' Levels</li> <li>Able to reach the height of 197cm (NEL) / 200 cm (DTL) with both hands</li> <li>Willing to perform shift work, including weekends and Public Holidays</li> <li>Preferably with minimum 2 years' working experience in the service or retail industry</li> <li>Required to manually operate station and train borne equipment</li> <li>Possess a pleasant disposition and personality</li> <li>Good interpersonal skills with a passion to work with people</li> <li>Ability to identify colours</li> </ul>	<ul> <li>Provide advice and assistance to passengers in response to enquires (for example journey routes and times, fare and ticketing issues, travel on other modes of transport &amp; travel directions and use of travel interchanges)</li> <li>Assist passengers with special needs in boarding/ alighting the trains safely</li> <li>Observe and take appropriate action against any failure of equipment and irregularities whilst at stations, including requesting assistance from other railway staff</li> <li>Ensure that all passengers comply with the Rapid Transit Systems (RTS) Regulations</li> <li>Communicate with OCC and passengers as necessary via train communications equipment</li> <li>Monitor the performance of the train whilst travelling and take appropriate action against any irregularities, including requesting assistance from other railway staff</li> <li>Deal with train defects in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures</li> <li>Maintain validity of track access qualification and comply with competency assessment</li> <li>Drive the Passenger Trains</li> </ul>	• Rotating Shift • 545072

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Customer Service Officer - SPLRT	Minimum 5 credits 'O' Levels     Willing to perform shift work, including weekends and Public Holidays     Preferably with minimum 2 years' working experience in the service or retail industry     Required to manually operate station and train borne equipment     Possess a pleasant disposition and personality     Good interpersonal skills with a passion to work with people     Ability to identify colours	<ul> <li>Deal with incidents such as Passenger Emergency Communication device being activated, fire on train, detrainment, etc., in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures</li> <li>Perform the duties of Emergency Train Operator in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures</li> <li>Perform other duties as directed by his/ her superiors</li> <li>Provide advice and assistance to passengers in response to enquires (for example journey routes and times, fare and ticketing issues, travel on other modes of transport &amp; travel directions and use of travel interchanges)</li> <li>Assist passengers with special needs in boarding / alighting the LRT vehicles safely</li> <li>Assist passengers with special needs in ticketing problems at LRT stations</li> <li>Observe and take appropriate action against any failure of equipment and irregularities whilst at stations</li> <li>Deal with LRT vehicle defects in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures</li> <li>Perform the duties of Emergency LRT vehicle Operator in the most safe, effective and efficient manner in accordance with the relevant working manuals and procedures</li> <li>Bus Maintenance &amp; Workshop</li> </ul>	• Rotating Shift • 545072
Manager	-	<ul> <li>Matters</li> <li>Assist Workshop Manager to ensure quality maintenance of buses and efficient management of workshop to meet Negotiated and Tender Contracts and regulatory requirements</li> <li>Assist the Workshop Manager to ensure that there are sufficient</li> </ul>	<ul> <li>8am to 5.30pm</li> <li>545072</li> </ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Job Positions	Pre-requisites	reliable buses to meet daily operational needs  Implement directives set by HQ, Bus Engineering or Workshop Manager  Ensure the smooth and timely execution of any projects and campaigns  Ensure spare parts, components and other supplies required by the  workshop are available, documentation in order and safe storage  Supervise and maintain cleanliness of workshop premises and upkeep the equipment & facilities  Supervise the maintenance and calibration of all equipment and tools including PE certification  Monitor pre-matured failures of parts or components and follow-up with Bus Assets and Supplies  Attend to bus issues, investigate unsafe acts in the workshop and take corrective actions  Investigate bus incident in workshops or at site  Assist the Workshop Manager to control expenses within the approved budget  Monitor buses with high breakdowns and implement remedial measures to improve bus reliability  Conduct daily post-maintenance audit, including those from contractors  Staff Discipline and Welfare  Ensure all workshop staff comply with all company policies, workshop procedures, safety regulations, directives and work instructions  Monitor the performance of staff, enforce discipline and attend to any grievances  Liaise and update the Union on all disciplinary cases and other staff matters  Conduct weekly toolbox talk and monthly safety briefing  Others  Promote LEAN, PIP and any	_
		Productivity and Green movement	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		<ul> <li>Liaise and if needed, negotiate with contractors / suppliers during</li> <li>business</li> <li>Any other duties as assigned by HQ or Workshop Manager</li> </ul>	
DTL Signalling Assistant Engineer	<ul> <li>Entry level candidates are welcome to apply</li> <li>Good interpersonal skill</li> <li>Good planning and writing skills</li> <li>Resourceful, selfmotivated and resultoriented</li> <li>Good team leader</li> <li>Able to perform 3 rotating shift work</li> <li>Able to identify colours</li> </ul>	<ul> <li>Lead and supervise the team in maintenance activities in accordance with the maintenance procedures and safety plans</li> <li>Plan, organize and ensure scheduled maintenance activities are performed in accordance with the planned maintenance schedule</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
DTL Signalling Technician	<ul> <li>Entry level candidates are welcome to apply</li> <li>Good interpersonal skill</li> <li>Good planning and writing skills</li> <li>Resourceful, selfmotivated and resultoriented</li> <li>Good team leader</li> <li>Able to perform 3 rotating shift work</li> <li>Able to identify colours</li> </ul>	<ul> <li>Support maintenance supervisor in the maintenance activities in accordance with the procedures and safety plans</li> <li>Assist to compile fault data, fault reports and perform remedial work</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
Engineer, Facilities Management - JRL	<ul> <li>Recognized degree in Engineering, Building Services, or Facilities Management is required.</li> <li>Preferably 4 years of relevant experience in building or rapid transit system E&amp;M services maintenance.</li> <li>Strong leadership, management, interpersonal, and communication skills are essential.</li> <li>Must be a team player who is self-motivated, resourceful, responsible, and dependable.</li> </ul>	<ul> <li>A52Supervise contractors, ensure maintenance quality, and manage mechanical/building systems for safety, availability, and reliability.</li> <li>Assist in project coordination, liaise with authorities, provide technical support, and lead investigations into system faults.</li> <li>Conduct training, review system performance, manage logistics and budgets, and ensure compliance with QA, safety, and cybersecurity standards.</li> <li>Enforce safety protocols, investigate incidents, conduct safety inspections and talks, and review risk assessments and work</li> </ul>	• Rotating Shift • 545072
Engineer, Permanent Way & Civil Structures - NEL/SPLRT	<ul> <li>Degree in Civil Engineering</li> <li>Min 5 years' maintenance experience in Mechanical, Civil engineering or Permanent Way in a</li> </ul>	Responsible for effectiveness and efficiency of both in-house and outsourced maintenance contracts as well as the use of assets and	<ul><li>Rotating Shift</li><li>545072</li></ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	railway environment would be advantageous Possess positive attitude and enthusiastic about acquiring new knowledge and skills Result-oriented team player with good interpersonal and communication skills Self-motivated and resourceful individual Able to work under pressure and independently Receptive towards work arrangements beyond office hours Ability to identify colours	<ul> <li>spares for NEL / SPLRT Permanent Way &amp; Civil Structures department</li> <li>Manage, plan and execute team maintenance work according to developed plans, procedures and work instructions to meet established safety, reliability and availability targets</li> <li>Conduct periodical quality control inspections.</li> <li>Review, compile and prepare data for departmental maintenance reports.</li> <li>Plan, organize and lead ad-hoc projects contributing to improvement in maintenance processes and reliability enhancement.</li> </ul>	
Engineer, Rolling Stock - JRL	<ul> <li>Ability to identify colours</li> <li>Requires a recognized Bachelor's Degree in Electrical, Electronics, Mechanical, or Mechatronics Engineering from a reputable university, with at least 3 years of post-graduate experience, including 2 years in a railway environment.</li> <li>Strong knowledge of electrical, electronic, air- conditioning, mechanical, and pneumatic systems in electric trains, along with diagnostic software and fault-finding skills.</li> <li>Demonstrates strong troubleshooting, analytical, leadership, and communication skills, with the ability to manage and motivate a team.</li> <li>Must be available for 24- hour standby duty for emergency recalls.</li> </ul>	<ul> <li>A52Supervise contractors, ensure maintenance quality, and manage mechanical/building systems for safety, availability, and reliability.</li> <li>Assist in project coordination, liaise with authorities, provide technical support, and lead investigations into system faults.</li> <li>Conduct training, review system performance, manage logistics and budgets, and ensure compliance with QA, safety, and cybersecurity standards.</li> <li>Enforce safety protocols, investigate incidents, conduct safety inspections and talks, and review risk assessments and work instructions.</li> </ul>	• Rotating Shift • 545072
Executive, Supplies	<ul> <li>Possess a Degree in Supply Chain or related Engineering discipline.</li> <li>1-3 years of related Supply Chain experience (automotive/automobile,</li> </ul>	<ul> <li>Provisioning and Inventory         Management     </li> <li>Partner various internal BE and         external departments, including         Group Procurement, Product Teams     </li> </ul>	<ul><li>Monday to Friday</li><li>8am to 5.30pm</li></ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	transport background will be plus).  • Good Communication and negotiation skills.  • May be required to work on weekends as requested by superiors to address operational needs	and Workshops to ensure inventory level meets demand forecasts.  Provide monthly reports to management on supply performance.  Identify areas of cost reduction through alternate sourcing.  Manage weekly provisioning and identifying inventory that requires provisioning and/or re-distribution.  Provide monthly consignment settlement reports to consignment vendors for reconciliation.  Work with suppliers and manage relationships to negotiate optimal terms of support.  Mitigate risks related to stockout, overstock, or inventories inaccuracies, proactively identify issues and develop solutions.  Lead and mentor a team of Inventory planners.  Other ad hoc duties assigned by Head of Supplies.  Warehousing Management  Oversee Warehouse Logistics Team (Logistics Officers, Personnel and Drivers) to ensure smooth warehousing and distribution  operations to provide timely product availability to workshops.  Review and Improve processes across all Bus workshop warehouse stores and central warehouse.  Implement good Workplace Safety and Health practices to ensure compliance with regular stock take for stock accountability and facilitate audits on inventories.	
Logistic Personnel	<ul> <li>At least 1 year of relevant experience work experience</li> <li>Meticulous and systematic</li> <li>Proficient in MS Office, Knowledge of SAP and FlexNet will be an advantage</li> </ul>	<ul> <li>Conduct regular stock check on a daily basis</li> <li>Verify and inventory the goods received from Central Warehouse or Supplier</li> <li>Basic housekeeping duties</li> <li>Ad-hoc duties as per assigned</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
LRT Power (Assistant Manager)	Degree/Diploma in     Electrical Engineering     - Degree holder with at     least 3 years working	Manage the maintenance of the SPLRT Power Supply and Distribution	<ul><li>Rotating Shift</li><li>545072</li></ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	experience or Diploma with 10 years working experience in high voltage operation & maintenance, preferably in a transportation environment. • Experience in testing and commissioning of electrical services	<ul> <li>System equipment so as to ensure that the safety, reliability and availability</li> <li>of such services meet the standards agreed with the Operation Department</li> </ul>	
Pway Technician	<ul> <li>Entry level candidates are welcome to apply</li> <li>Good interpersonal skill</li> <li>Good planning and writing skills</li> <li>Resourceful, selfmotivated and resultoriented</li> <li>Good team leader</li> <li>Able to perform Perm Night</li> <li>Able to identify colours</li> </ul>	<ul> <li>Assist to inspect and report all defects related to building, tunnels and other system in the course of railway inspection.</li> <li>Operate the Multi-Function vehicle, Inspection trolley and any other measuring tools to produce data, analysis and coordinate with MCAR for rectification.</li> </ul>	• Perm Night
Rail Supplies Management - Asst Engineer, Sustainable Operation and Logistics	<ul> <li>Higher NITEC in Engineering</li> <li>Preferably with at least one year of working experience in fleet assistant or logistic co- ordinator or Engineering</li> <li>Strong organization and problem-solving skills</li> <li>Self-motivated and result oriented</li> <li>Good interpersonal and communication skills</li> </ul>	<ul> <li>Assist in overseeing SBST commercial vehicles and related assets, ensuring their operations, maintenance, and compliance with internal and external policy requirements</li> <li>Support sustainability initiatives by implementing waste management strategies (including toxic industrial waste), enhancing energy efficiency, and promoting green procurement.</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
Service Controller (Bus)	Relevant working experience in Operations is an advantage	<ul> <li>Work with our specialist team on the Common Fleet Management System (CFMS).</li> <li>Monitor bus service performance in a real-time environment and take the necessary actions to minimise service delays, using online resources and support systems</li> <li>Resolve emergencies and restore service disruptions to ensure service reliability of our buses on the roads</li> <li>Support the team in achieving optimal deployment of buses and Bus Captains</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
Station Manager - DTL	Minimum diploma holder, preferably degree holder	Handle operational issues, including passenger flow and crowd control.	<ul><li>Rotating Shift</li><li>545072</li></ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul> <li>Able to reach a height of 200cm with both hands</li> <li>Willing to perform shift work, including weekends and Public Holidays</li> <li>Minimum 4 years of leadership experience, preferably in the service or retail industry</li> <li>Preferably to be a member of the Chartered Institute of Transport or relevant Engineering Institute</li> <li>Required to manually operate station and trainborne equipment</li> <li>Possess a pleasant disposition and personality</li> <li>Good interpersonal skills with a passion to work with people</li> <li>Ability to identify colours</li> </ul>	<ul> <li>Ensure emergency and crowd control plans are in place and up to date.</li> <li>Protect station revenue and resolve ticketing-related issues.</li> <li>Ensure staff compliance with company policies, performance targets, and emergency procedures.</li> <li>Monitor and review train service, staff, and equipment performance; take corrective actions as needed.</li> <li>Maintain performance, customer service, training, and administrative records of Assistant Station Managers (ASMs)</li> <li>Implement measures to improve performance of ASMs, especially those in the lower and upper quartiles.</li> <li>Act as Incident Officer during critical incidents or emergencies to manage recovery and safety.</li> <li>Ensure passenger compliance with Rapid Transit Systems (RTS) Regulations; ensure ASMs are wellversed in RTS.</li> <li>Serve as an Emergency Train Driver when necessary.</li> <li>Plan and conduct training for trainees and ASMs; requalify ASMs whose track access certification has lapsed.</li> </ul>	
[DTL] Technician (Power & Electrical), Rail Power	<ul> <li>Possess NITEC / Higher         Nitec in Electrical         Engineering or equivalent,         preferably with relevant         working experience in         maintenance of electrical         HV or LV equipment</li> <li>Entry level candidates are         welcome to apply</li> <li>Able to perform         permanent night shift / 3         rotating shift</li> <li>Able to identify colours</li> <li>Good interpersonal skills</li> <li>Good team player</li> <li>Resourceful, selfmotivated and resultoriented</li> </ul>	<ul> <li>Participate in the maintenance and operation of DTL HV, LV and DC traction power equipment to ensure safety, reliability and availability of the equipment</li> <li>Carry out operation, corrective and preventive maintenance works in accordance with the work instruction and procedures</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
Technical Officer	Applicants with NITEC in Automotive Technology	<ul> <li>Plan and manage daily preventive maintenance and repair activities</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	<ul> <li>(Heavy Vehicles) and 10 years of relevant experience will also be considered</li> <li>Proficient in MS Office</li> <li>Good communication and interpersonal skills</li> </ul>	<ul> <li>and maximise manpower resources in the workshop</li> <li>Schedule buses for preventive maintenance and inspections</li> <li>Assess conditions of buses and prioritize buses due for maintenance and repair</li> <li>Liaise with vendors on maintenance issues</li> </ul>	
Technician (CRS)	<ul> <li>Must possess a minimum Class 3 Licence</li> <li>Knowledge of procedures on towing a breakdown bus</li> <li>Able to write and converse in English</li> <li>Able to perform shift duty</li> </ul>	<ul> <li>To provide on-road recovery for breakdown buses</li> <li>Attend to all breakdown cases assigned and to drive the recovery vehicle</li> <li>Analyse &amp; diagnose bus defect</li> <li>Handle mechanical, pneumatic and electrical repair of buses</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
Technician (Power & OCS) NEL	<ul> <li>NITEC in Electrical         Technology</li> <li>Preferably with relevant         working experience in         maintenance of HV and</li> <li>DC traction equipment</li> <li>Preferably Licensed         Electrical Worker         (Electrician Grade)</li> </ul>	<ul> <li>Maintenance and operation of NEL HV and DC traction power distribution</li> <li>system, network and equipment</li> <li>Meet operational requirements by ensuring safety, reliability and</li> <li>availability of the system</li> </ul>	<ul><li>Rotating Shift</li><li>545072</li></ul>
Traffic Controller	<ul> <li>Degree in any discipline or Diploma with minimum 5 years working experience, preferably in an Operations Control Room environment</li> <li>Willing to perform shift work, including night shift, weekends and Public Holidays</li> <li>Able to operate computer-based control systems</li> <li>Ability to identify colours</li> </ul>	<ul> <li>Responsible for monitoring and controlling train operational activities to ensure that safe, efficient and reliable train services are provided at all times by making logical decisions</li> <li>Account for punctuality of passenger trains as part of service reliability</li> <li>In event of service delays, degradation or disruptions, introduce necessary adjustments to cope with heightened demands</li> <li>Execute quick recovery remedies to mitigate such hiccups and resume train service as quickly as possible</li> <li>Coordinate and mobilize the relevant Engineering and Operations staff to resolve failures or unexpected events in the most expeditious and safe manner</li> <li>Manage and control Night Possession and Track Access during non-revenue hours in accordance to prescribed rules and procedures</li> </ul>	• Rotating Shift • 545072

### SINGAPORE MARITIME OFFICERS UNION/WAVELINK GROUP

The Singapore Maritime Officers' Union (SMOU) is a progressive global union with a growing membership and a dynamic vision. It has a membership of more than 32,000 members from 121 maritime companies operating in Singapore. Established in 1951 to safeguard the interest and well-being of seafaring officers, SMOU plays a pivotal role in promoting good industrial relations between members and their employers, improving the wages and working conditions of members in the maritime industry through collective bargaining agreements with shipping companies which employ them. SMOU promotes good industrial relations between seafarers (members) and their employers, the shipowners and ship-management companies, and the government through its strong tripartite relationships with the local, regional and international maritime community. SMOU values our members' contributions to the maritime industry and global economy. While they focus on the challenges ahead, we continue to protect them wherever they are through our affiliated international representative offices around the world. We represent our members at international meetings organized by the International Transport Workers' Federation (ITF) and the International Labour Organization (ILO).

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Maritime Deck Officer	<ul> <li>GCE 'N' level passes in English, Mathematics and Science</li> <li>Completed National Service</li> </ul>	<ul> <li>Safe navigation of vessel</li> <li>Loading and discharging of cargo</li> <li>Communication with shore and other vessels</li> </ul>	•
Marine Engineer	<ul> <li>GCE 'O' level passes in English, Mathematics and Science</li> <li>Higher Nitec, preferably from Marine Engineering related</li> <li>Completed National Service</li> </ul>	<ul> <li>Safe operation of engines, electrical systems and various equipment</li> <li>Scheduled maintenance and repair</li> <li>Bunkering (refuelling) operations</li> </ul>	•

### TOWER TRANSIT SINGAPORE

Tower Transit Singapore (TTS) is a public bus operator and the first to usher in Singapore government's bus contracting model in 2015. Today, it operates 60 public bus services and over 700 buses on behalf of Singapore's Land Transport Authority. TTS manages 7 bus interchanges and employs about 1,700 employees across two bus depots. TTS's vision is to be the most respected public transport operator in Singapore. It is part of the Kelsian Group, Australia's largest integrated land and marine, tourism and public transport service provider with operations in Singapore, the UK, the USA and across Australia.

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Bus Captain	<ul> <li>Valid Certificate 4/4A         driving licence or Valid         Certificate 3 driving         licence for SG/SGPR only</li> <li>Valid Omnibus/Bus         Driver's Vocational License         (Company sponsor for         suitable candidate without         ODVL)</li> </ul>	Every passenger enjoys a smooth and pleasant journey. That is why our Bus Captains are the core of what we do at Tower Transit Singapore. Our Bus Captains bring our passengers safely to their destination, all this whilst ensuring that proper bus fares are collected. They are professionals who work with pride and keep Singapore moving.	• 5.5 days • 8am to 10pm • 648170

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	Secondary 2 education/WPL Level 3, or an equivalent High standard of safe driving skills and behaviour Demonstrated record of exceptional customer service, exhibiting compassion and empathy for persons with disabilities Detailed knowledge of the "HOT" process and other security procedures and protocols; and Professionally presented.	<ul> <li>Safe operation of the bus;</li> <li>Drive to the public timetable, not running early or late, unless driving conditions and safety considerations impact journey times;</li> <li>Communicate with the Operations Control Centre for instructions when there is a potential timing impact to journey times;</li> <li>Ensure the bus destination is correct for the journey being undertaken;</li> <li>Comply with bus ticketing procedures and ensure the correct operation of the bus;</li> <li>Ensure proper payment of bus fares;</li> <li>Provide a high standard of customer service at all times, positively influencing the customer experience;</li> <li>Assist passengers with information regarding journey options or factors that may influence their journey;</li> <li>Act in a friendly and professional manner to customers, other employees and members of the public;</li> <li>Be on the alert for anti-social behaviour or activities that may pose a risk to the security and safety of customers, employees and members of the public;</li> <li>Ensure adherence to company safety policies and procedures at all times, whilst in service and moving within the bus depot and interchanges. This includes (but is not limited to) observing speed limits, wearing a high visibility safety vest and completing a preservice vehicle check before taking a bus into service;</li> <li>Ensure health, safety, security, welfare, environmental and fire safety arrangements policies and procedures are strictly adhered to;</li> <li>Report all accidents and incidents using the Company's reporting procedures; and</li> </ul>	

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
CFMS/ Service Controller	GCE 'O' level passes in English, Mathematics and Science Higher Nitec, preferably from Marine Engineering related Completed National Service	<ul> <li>Comply with the rules governing driving hours and rest periods for bus captains and advise operations supervisors of any potential conflict with abiding by the respective legislation and EBA obligations.</li> <li>Responsible for ensuring the safe, punctual and cost effective delivery of services by managing the flow of bus captains and vehicles along the route. Liaising with Bus Captains, Interchange Supervisors, Depot Supervisors and maintenance personnel to resolve issues and restore service levels. To ensure that the highest levels of service are provided to ensure a customer centric approach is taken when dealing with service irregularities.</li> <li>Monitoring and controlling services to ensure punctuality, or service headways are maintained;</li> <li>Communicate with bus captains and Interchange Supervisors to enable them to effectively deliver a reliable and safe service to the customer;</li> <li>Communicating in a polite, professional and courteous manner at all times to employees and external parties;</li> <li>Manage on-road issues that potentially impact on service deliver;</li> <li>Mannage on-road issues that potentially impact on service deliver;</li> <li>Mannage on-road issues that potentially impact on service such as fire and police;</li> <li>Responsible for reporting on punctuality concerns in relation to service issues;</li> <li>Continually liaise with supervisors, particularly the Interchange Supervisors and Depot Supervisors to ensure that services operate in accordance with timetabled instructions;</li> <li>Ensuring that the first and last services on all routes run to the scheduled timetable;</li> <li>Deal with Major Incidents and Security Issues in accordance with the respective procedures;</li> </ul>	• 5 days • 648170

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
Interchange	This position involves shift	<ul> <li>Responsible for building a strong working relationship with the maintenance team to ensure effective change overs in relation to vehicle breakdowns;</li> <li>Undertake any additional duties as requested by the CFMS Manager, and</li> <li>Undertake any training and development activities as requested by the CFMS Manager.</li> </ul>	
Interchange Supervisor	<ul> <li>This position involves shift work and work on weekends. You will be required to work such hours as deemed necessary to provide appropriate coverage.</li> <li>Commercial awareness and an understanding of the LTA contract regime;</li> <li>Good geographical knowledge of the Singapore area;</li> <li>It is essential that you are PC literate and able to use Word, Excel and email, it would be desirable to have experience of the Grampian GUI allocation system.</li> <li>Must have a working knowledge of Part IV of the Employment Act.</li> <li>Attention to detail is imperative.</li> <li>It is essential that you are able to forward plan to ensure operational cover is achieved.</li> <li>Excellent communications skills, both verbal and written.</li> <li>Driver communication and liaison is imperative to ensure success in this role and you must demonstrate that you can efficiently liaise with Drivers in a polite and professional manner.</li> </ul>	<ul> <li>Responsible for ensuring a safe, punctual, reliable and cost effective delivery of services by: managing the allocations of duty cards and information to Drivers to ensure they leave the interchange on time to commence in service; managing the flow of drivers and vehicles along Tower Transit Operated routes through liaison with CFMS Controllers on duty; identifying and communicating issues with schedules, allocations, specific drivers, and/or vehicles; ensuring the safe movement of vehicles and pedestrians within the interchange whilst at all times having regard for the company safety policies forward planning on-the-day service requirements through to end-of-day.</li> <li>Undertaking a variety of Administration duties in line with the business requirements.</li> <li>Responsible for overseeing all driver reporting and daily driver contact at the interchange.</li> <li>Responsible for ensuring on the day cover is in place ensuring any absences/vacant duties are fully covered.</li> <li>Responsible for ensuring that drivers absences are accurately recorded and notify the Staff Managers of any staff who have not reported absent and have failed to report for duty.</li> <li>Responsible for the prompt allocation of duty (including cards and vehicles) to ensure that drivers are ready to leave on time, record</li> </ul>	• 5 days • 648170

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	Organisation skills are essential for you to be able to succeed in this role; Your measures for performance will include Driver efficiencies and costs as well as punctuality, lost mileage and uniform standards and other Driver related performance measures.	any issues of lateness and reasons for delay in service and if any mileage is subsequently lost.  Responsible for ensuring the interchange is a safe environment at all times and that vehicles maintain the standards expected of the LTA.  Responsible for liaising with CFMS Controllers to ensure that services are effective and efficient.  Responsible for communicating with customers and offering help, advice and guidance as applicable.  Responsible for responding to any customer enquiries which may include complaints, take responsibility for dealing with and resolving the complaint.  Responsible for logging any lost property and for dealing with any customer enquiries relating to lost property. If possible identify and contact owners of any lost property.  If necessary take control of any emergency situations that may arise within the interchange, particularly if you are the site responsible person.  Responsible for ensuring a full and effective hand over and coordination across shifts.  Responsible for assisting Managers in tracing Drivers in relation to any incidents that occur and ensuring where necessary a timely request for CCTV footage.  To undertake any additional reasonable duties at the request of your Line Manager.  To undertake any training and development activities at the request of your Line Manager.	
Service Ambassador	<ul> <li>Be able to demonstrate a good track record of customer service, demonstrate compassion and empathy for persons with disabilities.</li> <li>Excellent communication skills and the ability to effectively communicate</li> </ul>	<ul> <li>Facilitate crowd control and service operations.</li> <li>Engage in customer interaction, provide a high standard of customer service at all times.</li> <li>Assist Bus Captains with boarding of passengers at bus stops and bus interchanges.</li> </ul>	• 5 days • 648170

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	with visitors and employees whose first language is not English.  • Be well presented and be seen as an ambassador for the Company.  • Trained in conflict resolution.	<ul> <li>Assist with management of vehicular and passenger traffic flows at bus stops, within bus interchanges and other locations as required.</li> <li>Ensure that Company policies and procedures are strictly followed.</li> <li>Provide a high standard of customer service at all times.</li> <li>Communicate with customers and offer help, advice and guidance as applicable.</li> <li>Respond to any customer enquiries which may include complaints, take responsibility for dealing with and resolving the complaint.</li> <li>Act in a friendly and professional manner to employees, customers and members of the public.</li> <li>Provide management of passenger flows at bus stops and within bus interchanges including crowd control where necessary.</li> <li>Assist Bus Captains with boarding of passengers including facilitation of rear door boarding.</li> <li>Provide direction to passengers and assist with resource deployment during provision of Bus Bridging.</li> <li>Undertake any additional reasonable duties at the request of your IS.</li> </ul>	
Vehicle Technician	<ul> <li>Flexibility of working hours is essential as shift and weekend are a feature of this role.</li> <li>Hold the relevant trades certificates for the functions undertaken within the position.         Minimally possess a NITEC in Automotive         Technology, Mechatronics or equivalent.</li> <li>An engineering awareness and familiarity with vehicle component parts;.</li> <li>Experience using computer based inventory systems</li> <li>Hold and retain a valid forklift operator licence,</li> </ul>	<ul> <li>Work within a team of skilled technicians to provide serviceable vehicles to ensure that service delivery standards are met, whilst maintaining vehicles to the service standards required to comply with the Company's policies and procedures, as well as legislative and LTA contractual obligations.</li> <li>Responsible for maximising personal performance by working efficiently and effectively which should achieve a minimum of four vehicle inspections in a working day – allowing approximately two hours for each inspection;</li> <li>Ensure a 'right first time' approach to maintenance, remaining flexible and adaptable to the changing maintenance demands;</li> </ul>	• 5.5 days • 648170

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
	Possess a valid Class 4A / 4     / 5 Driving license - if not,     will be required to obtain     within 12 months of     commencing employment     in the position	<ul> <li>Deliver a high standard of vehicle repairs in accordance with the approved service regimes and work instructions;</li> <li>Carry out the duties allocated by the Workshop Planning Manager and Engineering Supervisors ensuring that the required work is undertaken within the specified timelines;.</li> <li>Diagnosing any possible faults with the vehicles and determining the best and most effective solutions for repair and maintenance;</li> <li>Remain up to date with the changing technologies of the fleet and attend the relevant courses when necessary;</li> <li>Proactively contribute to the team performance to ensure that vehicles are maintained to highest standards;</li> <li>Respond to Operations Control requests to attend to on-road repairs;</li> <li>Undertake first-line maintenance of the CFMS and BTS equipment in accordance with the relevant maintenance schedule;</li> <li>Responsible for correctly booking out any parts required to carry out maintenance;</li> <li>Ensure that parts are used in a cost effective manner and identify any areas of concern to the Engineering Supervisor;</li> <li>Communicate effectively with the Operations Supervisors, Bus Captains and the Engineering Team to deliver a reliable maintenance service;</li> <li>Adhere to the Company Health and Safety procedures in relation to working in the Engineering department;</li> <li>Ensure that the correct PPE is worn at all times and that safety equipment is used when working with machinery;</li> <li>Train other employees in</li> </ul>	Location

Job Positions	Pre-requisites	Key Responsibilities	Working Hours / Location
		competency, including trainees/apprentices.  • Undertake any additional reasonable duties as requested by the Engineering Supervisor and Workshop Planning Manager.  • Undertake any training and development activities as requested by the Engineering Supervisor or Workshop Planning Manager.  • Maintain good housekeeping, safety and security of workshop and work areas.  • Ensure compliance with all workshop procedures, safe work practices and work instructions.  • Mentor and supervise assigned staff under your charge.  • Ensure Zero Industrial accident and compliance to all statutory and or	
		government regulations.	

### **Job Interview Tips**

Preparing for a job interview can be a challenging task and it takes effort to ace your next interview.

Here are 8 useful interview tips to face your interviewer with confidence:

- 1. Match your skills
- 2. Do your research
- 3. Prepare your documents
- 4. Practice your responses to interview questions
- 5. Be presentable
- 6. Check your appearance and leave home early
- 7. Be confident
- 8. Thank the interviewer for their time

For more career advisory and job search tips, please visit our webpage at <a href="https://e2i.com.sg/blog/career-guidance/">https://e2i.com.sg/blog/career-guidance/</a>.

### Meet an e2i Career Coach

For jobseekers who need to speak to a career coach for career advisory and support, they can make an appointment online to meet up with an e2i coach for one-to-one coaching.

https://e2i.com.sg/app



# You can also reach them at the following centres (By appointment only):

# **Q**e2i West

Devan Nair Institute of Employment and Employability
80 Jurong East St 21
Level 2
Singapore 600607

Singapore 609607 Nearest MRT: Jurong East

### **Operating Hours**

Mondays: 2:30pm – 5:00pm Tuesdays- Fridays: 9.00am to 5.00pm Saturdays: 9.00am – 1.00pm

### **Operating Hours**

Mondays: 2:30pm – 5:00pm Tuesdays- Fridays: 9.00am to 5.00pm Saturdays: 9.00am – 1.00pm

# **Q**e2i Central

One Marina Boulevard 1 Marina Boulevard #B1-03 Singapore 018989

Nearest MRT: Raffles Place, Downtown

# You can also reach them at the following centres (By appointment only):

### **Operating Hours**

Mondays: 2:30pm – 5:00pm Tuesdays- Fridays: 9.00am to 5.00pm Saturdays: 9.00am – 1.00pm

### e2i East

ServiceSG Centre Our Tampines Hub
1 Tampines Walk
#01-21
Singapore 528523
Nearest MRT: Tampines

### **Operating Hours**

Mondays to Fridays: 9:00am – 5:00pm Saturdays: 9.00am – 1.00pm

## e2i North

ServiceSG Centre Woodlands 900 South Woodlands Drive #03-01A Woodlands Civic Centre Singapore 730900 Nearest MRT: Woodlands

### **NTUC Job Security Council's Telegram Channels**

Be alerted daily on the latest job vacancies from hiring companies.

Subscribe to PMET Jobs-Alert (e.g. Analysts, Engineers, Executives, Technicians, etc.)

https://e2i.com.sg/JSCTelegram/PMET



Subscribe to Non-PMET Jobs-Alert (e.g. Temporary, part-time jobs, operators, packer roles)

https://e2i.com.sg/JSCTelegram/Non-PMET



# **Upcoming Events**

Get updated to the latest job opportunities (community or industry job fairs, etc.) or training workshops.

For latest updates and registration for events, visit the following link. https://e2i.com.sg/events

